

**Appendix 2: Cross-Center and Center-Specific
Evaluation Research Questions**

Cross-Center Research Evaluation Questions

1. How are Centers and federal staff collaborating? Are Centers meeting expectations for collaboration and achieving their shared goals?
2. How well has the Collaborative and individual Centers established themselves nationally? What is the child welfare field's perceptions of their expertise, credibility, and value?
3. What services are being delivered by the Centers? How well have they been defined and what are they intended to achieve and for whom? What is being delivered by Centers during tailored services (e.g., structure, quantity, duration)?
4. How satisfied are service recipients with the quality of the Centers' services?
5. What are jurisdictions' and federal staffs' experiences of tailored services assessment and work planning processes? Are these working as intended?
6. Are tailored services effective (e.g., building knowledge and skills; enhancing ability to complete targeted change management steps/objectives; enhancing capacity; achieving implementation milestones; changing behavior - child welfare practice)?
7. How are Centers applying change management steps/tasks in actual practice with jurisdictions? What is being adapted and how? How is change management progress/achievement being measured or assessed (e.g., standards for milestone completion)?
8. What factors affect engagement with the Centers and utilization of their services?
9. How much do services of interest to Children's Bureau (CB) cost? Which services of interest appear to have the greatest value for the investment?

Capacity Building Center for States' Evaluation Questions

1. How satisfied are service recipients with the quality of Center services?
2. What are the outcomes for specific Center services?

Capacity Building Center for Tribes' Evaluation Questions

1. How does the Center for Tribes provide effective, culturally responsive services that meet the needs of tribal child welfare programs?
2. How satisfied are tribal child welfare service recipients with the quality of the Center's services?
3. What are the outcomes related to specific Center services?

Capacity Building Center for Courts' Evaluation Questions

1. What types of services are provided, to what extent and to whom have services been delivered, and what do they intend to achieve?
2. Have CBCC's services been implemented as anticipated? To what extent has CBCC successfully expanded service delivery to meet their goals and objectives? What are the challenges and areas for improvement?
3. How effective are CBCC's services at achieving their intended outcomes for CIPs? What factors are associated with improved outcomes?
4. How effective are CBCC's services at achieving intended outcomes for judges, attorneys, and legal professionals when direct services are provided?