

# Foreign Producer Survey

## Introduction:

Starting on January 1, 2023, the Alcohol and Tobacco Tax and Trade Bureau (TTB) of the United States Department of the Treasury will be responsible for administering certain tax provisions for imported alcohol. These provisions were formerly assigned to U.S. Customs and Border Protection (CBP). You have received this survey because TTB would like to learn more about the foreign companies that export alcohol to the United States.

Please answer a few questions so we can learn more about you and your needs. This survey should take approximately 9 minutes to complete. Your answers will not be provided to other organizations outside of TTB.

Use the "Previous" and "Next" buttons located at the bottom of the page to navigate the survey. Please do not use the "Back/Forward" buttons on your browser, as you might lose the survey session in your browser. Once you have completed the survey, please remember to hit the "Submit" button on the last page.

## Questions

First, we're going to ask a few questions about your company.

1. In which country is your company located?
  - a. (Single select of dropdown choices)
  
2. Do you have offices in other countries?
  - a. Yes
  - b. No
  
3. Is your company owned by another company?
  - a. Yes
  - b. No
  
4. What is the primary product that your company produces for export to the United States?
  - a. Beer and Malt Beverages
  - b. Wine
  - c. Distilled Spirits
  - d. Non-Beverage/Industrial Alcohol
  - e. Other (please specify): \_\_\_\_\_

5. Approximately how many employees are in your company?
  - a. 1-15, please specify number: (short response, accept numbers only)
  - b. 16-50
  - c. 51-100
  - d. Greater than 101
6. How many production facilities does your company have?
  - a. Enter in a # (short response, accept numbers only)
7. To how many U.S.-based importers does your company export to?
  - a. Enter in a # (short response, accept numbers only)
8. When interacting with the U.S. Food and Drug Administration (FDA), who serves as a U.S. Agent for your company?
  - a. U.S. agent services company
  - b. Law Firm
  - c. Consultant
  - d. U.S. company affiliated with my company (parent or subsidiary)
  - e. Other: \_\_\_\_\_

Now we are going to ask some questions about you.

9. In your role, do you directly interact with importers based in the U.S.?
  - a. Yes
  - b. No
10. In how many languages can you easily communicate in?
  - a. Enter in a # (short response, accept numbers only)
11. Which language do you speak most often?
  - a. Arabic
  - b. Armenian
  - c. Chinese
  - d. English
  - e. French
  - f. French Creole
  - g. German
  - h. Greek
  - i. Gujarati
  - j. Hindi
  - k. Italian
  - l. Japanese
  - m. Korean
  - n. Persian

- o. Polish
  - p. Portuguese
  - q. Russian
  - r. Spanish
  - s. Tagalog
  - t. Urdu
  - u. Vietnamese
  - v. Other (please specify): \_\_\_\_\_
12. (Branch logic: if not English above then this question) How do you rate your English language speaking level?
- 1-5
  - a. Poor
  - b. Native Speaker
13. (Branch logic: if not English above then this question) How do you rate your English language reading comprehension level?
- 1-5
  - a. Basic
  - b. Native Proficiency
14. (Branch logic: if not English above then this question) Is there more than one person at your company who can handle compliance tasks in English?
- a. Yes
  - b. No
15. (Branch logic: if not English above then this question) Do you use any translation tools on the internet to help translate between your primary language and English?
- a. Yes
  - b. No
16. What kind of internet access do you have at work?
- a. Fixed Broadband
  - b. Mobile Broadband
  - c. Dial-up
  - d. I don't have access to the internet at work
17. How often do you use the internet each day?
- a. About an hour
  - b. 1-3 hours
  - c. 3-6 hours
  - d. 6+ hours
18. Please select the device you use most often:

- a. Smartphone
  - b. Tablet/iPad
  - c. Laptop Computer
  - d. Desktop Computer
  - e. Smart Watch
  - f. None of the above
  - g. Other
19. Would you be willing to volunteer and help TTB improve our online services for producers like you? Activities could include participating in focus groups, individual interviews or testing new online features. Don't worry; this is **not a big time commitment** – you are likely to hear from us once a year or less. When we contact you about opportunities, **your participation is totally optional**, and **your privacy will be respected** – we won't use your name in conjunction with anything you tell us, and nothing will be shared outside of TTB.
- a. Yes
  - b. No
20. (Branch logic: if answered yes above) Please provide us with your contact information.
- a. Email: