SLGSafe Usability Survey

Please take three minutes to complete this survey and help improve SLGSafe to better meet your needs.

1. Overall, how satisfied are you with SLGSafe?
   a. Very satisfied
   b. Satisfied
   c. Neutral
   d. Unsatisfied
   e. Very unsatisfied

2. How often do you interact with SLGSafe?
   a. Daily
   b. Weekly
   c. Monthly
   d. Rarely
   e. Never

3. Treasury is interested in improving your log-in experience when you interact with applications like SLGSafe. Do you currently have an account with either of the following?
   a. Login.gov
   b. ID.me
   c. Both
   d. Unsure

4. How satisfied are you with the following aspects of SLGSafe? (Likert: Very satisfied, Satisfied, Neutral, Unsatisfied, Very Unsatisfied, Not Applicable)
   a. Overall usability
   b. Ease of navigation
   c. Page load time
   d. Clarity of information
   e. Usefulness of information
   f. Running a report
   g. User guides and training materials

5. How easy is it to complete the following actions? (Likert: Very Easy, Easy, Neither, Difficult, Very Difficult, Not Applicable)
    a. Enter a subscription
    b. Enter a redemption
    c. Edit a subscription
    d. Generate a report

6. What would improve your experience with SLGSafe? (open-ended)