

SLGSafe Usability Survey

Please take three minutes to complete this survey and help improve SLGSafe to better meet your needs.

For Fiscal Service to speak with the public, we are required to have approval from the Office of Management and Budget. You are not required to respond unless a currently valid OMB approval number is provided. The approval number for this project is 1530-0073. This study is estimated to average three minutes. If you have any comments regarding this study, please write to: Bureau of the Fiscal Service, Forms Management Officer, Parkersburg, WV 26106-1328 or email us at GraphicsandPrinting@fiscal.treasury.gov.

1. Overall, how satisfied are you with SLGSafe?
 - a. Very satisfied
 - b. Satisfied
 - c. Neutral
 - d. Unsatisfied
 - e. Very unsatisfied

2. How often do you interact with SLGSafe?
 - a. Daily
 - b. Weekly
 - c. Monthly
 - d. Rarely
 - e. Never

3. Treasury is interested in improving your log-in experience when you interact with applications like SLGSafe. Do you currently have an account with either of the following?
 - a. Login.gov
 - b. ID.me
 - c. Both
 - d. Unsure

4. How satisfied are you with the following aspects of SLGSafe? (Likert: Very satisfied, Satisfied, Neutral, Unsatisfied, Very Unsatisfied, Not Applicable)
 - a. Overall usability
 - b. Ease of navigation
 - c. Page load time
 - d. Clarity of information
 - e. Usefulness of information
 - f. Running a report
 - g. User guides and training materials

5. How easy is it to complete the following actions? (Likert: Very Easy, Easy, Neither, Difficult, Very Difficult, Not Applicable)
 - a. Enter a subscription
 - b. Enter a redemption
 - c. Edit a subscription
 - d. Generate a report

6. What would improve your experience with SLGSafe? (open-ended)