

NICCS Survey Monkey Questions Updated Version

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Paperwork Reduction Act Burden Statement

The public reporting burden to complete this information collection is estimated at 1.5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and the completing and reviewing the collected information. The collection of information is voluntary. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the DHS/CISA, NICCS@hq.dhs.gov, ATTN: PRA [OMB Control No. 1670-0027].

1. Which of the following best describes you? Select the best answer.

- Federal Employee
- Contractor
- Government (All levels)
- Veteran/Active duty military
- Potential/Current Cybersecurity Professional
- Educator
- Student (All levels)/Parent
- Other (Please do not include any Personally Identifiable Information.)
 - ✓ Comment Box included

2. What information were you looking for today? Select all that apply.

- Cybersecurity training and courses
- FedVTE (Free training for federal/government employees, veterans, contractors)
- Information for training course providers
- General cybersecurity information
- Career development resources
- Resources for students and teachers
- Exploring/First time users
- Other (Please do not include any Personally Identifiable Information.)
 - ✓ Comment Box included

a. (Cybersecurity Training Track)

Have you ever completed a cybersecurity course located through the NICCS Training Catalog? Select one.

- Yes
 - i. Please rate the quality of the course you took. Select one.
 - Outstanding
 - Above Average
 - Average
 - Below Average
 - Poor
- No

- ii. Are there obstacles preventing you from taking a cybersecurity course located through the NICCS Education and Training Catalog? Select all that apply.
 - Courses did not meet my interests
 - Could not find additional course information
 - Outdated information
 - Bad links or page errors
 - Course cost
 - I did not have any difficulties
 - Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

b. (Training Provider Track)

Do you currently have courses published on the NICCS Education and Training Catalog? Select one.

- Yes
 - i. Are your course listings up to date? Select one.
 - Yes
 - No, email the NICCS inbox at NICCS@hq.dhs.gov for assistance
- No
 - ii. Are there any obstacles preventing you from publishing courses on the NICCS Education and Training Catalog? Select all that apply.
 - Unclear instructions
 - Difficulty mapping courses to the NICE Framework
 - Technical difficulties with the course form
 - Waiting for instructions from the NICCS Team
 - Long wait times for course submissions to be published
 - Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

c. (Career Development Track)

Please select any of the following resources you found helpful? Select all that apply.

- The [NICE Cybersecurity Workforce Framework](#), promoting a national standard to describe cybersecurity work roles and the required tasks, knowledge, skills, and abilities.
 - The [NICE Framework Mapping Tool](#), enabling management and HR to analyze and improve their cybersecurity workforce needs.
 - Career Pathways Tool, an interactive tool for career changes and development.
 - The [NICCS Education and Training Catalog](#), connecting the public to cybersecurity focused training courses offered by vetted training providers.
 - I am not familiar with these tools
 - Other comments (Please do not include any Personally Identifiable Information.)
 - Comment Box included
- i. Did you experience any difficulties while using the Career Pathways Tool? Select all that apply.
 - Not user friendly
 - Difficult to understand
 - I did not experience any difficulties

- Other comments (Please do not include any Personally Identifiable Information.)
 - Comment Box included

ii. Are there any obstacles preventing you from taking a cybersecurity course located through the NICCS Education and Training Catalog? Select all that apply.

- Course did not meet my interests
- Content was not easy to understand
- Provider's course cost
- I did not have any difficulties
- Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

d. (Student/teacher Track)

What resources did you find helpful? Select all that apply.

- NICERC K-12 curricula
- Professional development resources for teachers
- Cybersecurity Career Profiles
- Scholarship information
- Downloadable PDF resources
- I did not find these resources helpful
- Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

e. (Student/Teacher Track continued)

How could we improve these resources? Select all that apply.

- More frequent updates
- More advanced content (please specify in comments)
- No suggestions
- Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

3. Did you experience any difficulties while using the site?

Select all that apply.

- Poorly organized
- Outdated information
- Content was hard to understand
- I did not experience any difficulties
- Other (Please do not include any Personally Identifiable Information.)
 - Comment Box included

4. How would you rate your overall experience? Select one.

- Outstanding
- Above Average
- Average
- Below Average
- Poor