

FAST Track 3090-0297

Req-6

PSC Supplier Relationship Management Transactional Survey

Screen grabs of draft survey for PRA Fast Track review by the
Regulatory Secretariat

Nov 12, 2019

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The FAS Professional Services and Human Capital portfolio is seeking supplier feedback on its communication, use of performance based acquisition and collaboration efforts . Please fill out the 2 minute survey to tell us how we're doing.

Contact professionalservices@gsa.gov with questions.

Form Approved OMB #3090-0297 Exp. Date 08/31/2022 and Privacy Act Statement

Do you currently have a GSA contract to provide professional services solutions to the federal government?

- Yes
- No

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Respondents that answer “No” to the first question will be screened out and receive the message below.



Thank you for your willingness to take the survey. If you have any questions about doing business with the federal government on a GSA contract please write to professionalservices@gsa.gov



Please rate the communications between your firm and your primary Professional Services Human Capital point of contact, typically your contracting officer.

	Choose one answer per statement						Optional
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	I would like to tell you more about this
Communications are timely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
Communications are complete and of high quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
Communications are transparent throughout the contracting process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
Communications are interactive and collaborative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>

A user will only see this question if they select a box under “I would like to tell you more about this” on the previous screen



Has GSA's communication been getting better or worse? How would you improve GSA's communication?

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Is GSA creating the right conditions (culture, systems and tools) for performance based acquisition (PBA) to succeed?

Performance based acquisition is defined by the FAR as "...an acquisition structured around the results to be achieved as opposed to the manner by which the work is to be performed."
- FAR 2.101

	Choose one answer per statement						Optional
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	I would like to tell you more about this
GSA has enough experience/skills to effectively implement PBA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
GSA has the tools (e.g. templates, systems) it needs to implement PBA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
The culture at GSA allows GSA's contracting staff to be effective using PBA during pre-award.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
The culture among GSA's stakeholders (agencies and suppliers) allows for success using PBA during post-award.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>

A user will only see this question if they select a box under “I would like to tell you more about this” on the previous screen



Has GSA's use of performance based acquisition been getting better or worse? How would you improve how GSA is implementing them?

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To what extent do you agree with the following statements on collaboration between GSA and its industry partners?

	Choose one answer per statement						Optional
	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	I would like to tell you more about this
GSA contracting staff and its industry partners are able to collaborate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
GSA contracting staff and suppliers share responsibility for improving the experience of customer agencies.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
GSA contracting staff and suppliers collaborate to mitigate risks and costs to the government.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
GSA contracting staff and suppliers collaborate to mitigate risks and costs to the supplier.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>

A user will only see this question if they select a box under “I would like to tell you more about this” on the previous screen



Has collaboration between GSA contracting staff and suppliers been getting better or worse? How would you improve the collaboration?

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If you have any additional questions about this survey please contact professionalservices@gsa.gov.

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Submit



Thank you for taking the survey!

If you have questions please contact us at professionalservices@gsa.gov