

## NCSC Customer Satisfaction Survey Req-18

Screen 1:



How satisfied are you with the time it took to resolve your case?

- Extremely satisfied
  - Satisfied
  - Neutral
  - Dissatisfied
  - Extremely dissatisfied
- 

How satisfied are you with your overall GSA Customer Service experience?

- Extremely satisfied
- Satisfied
- Neutral
- Dissatisfied
- Extremely dissatisfied

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Screen 2:



Please share with us any comments on issues you experienced or recommendations you have to help us improve GSA Customer Service program.

Submit

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