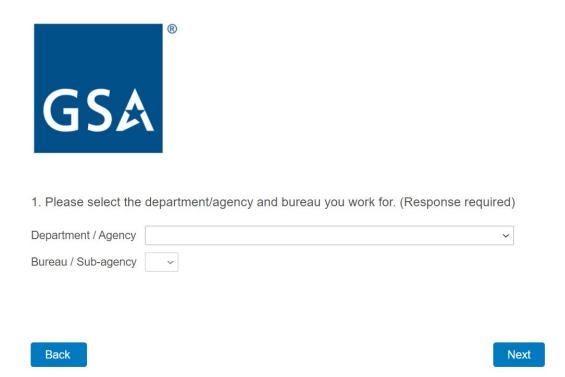


Thank you for using a USAccess Point location. Utilizing local Post Offices will greatly enhance our ability to provide PIV credentialing services. Please help us measure the success of this pilot program by completing this survey. All responses will be anonymous unless you wish to be contacted. Thank you for using USAccess Point and thank you for completing this survey!

Form Approved OMB# 3090-0297 Exp. Date 08/31/2022 and Privacy Act Statement

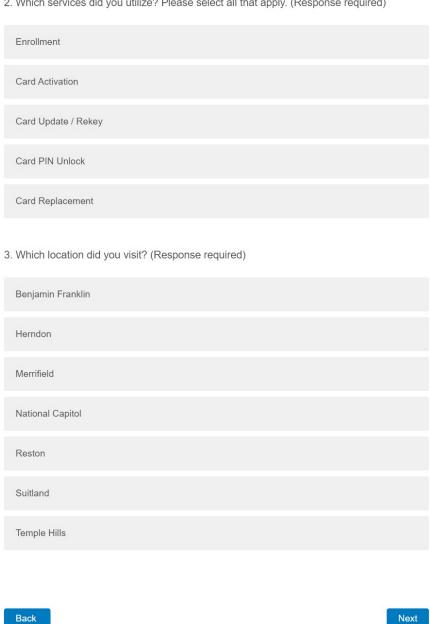
Next



Notes: Complete agency and sub-agency lists are populated in the drop-down menus.



2. Which services did you utilize? Please select all that apply. (Response required)





4. How long did it take you to travel to your post office appointment?

Less than 15 minutes	
Between 15 minutes and 30 minutes	
Between 30 minutes and 45 minutes	
Between 45 minutes and 1 hour	
Over 1 hour	
Back	Next



5. Please enter the Date and Time of your appointment.

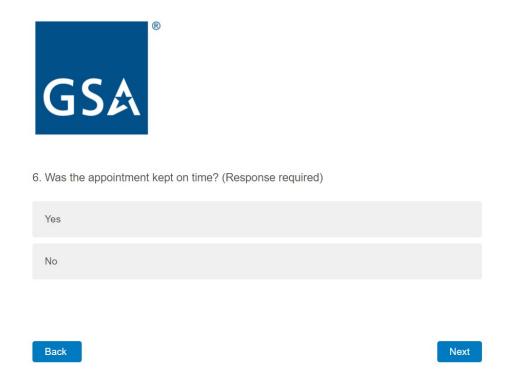
### Enter a date:



Please enter the appointment time: --:-- ©

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## Screen 6a



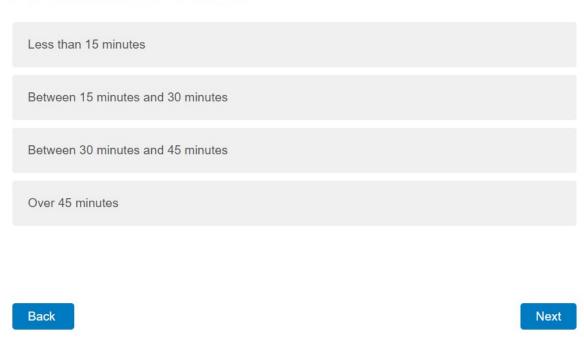
If the respondent answers No, the following screen is displayed, otherwise skip to question 7.

## Screen 6b

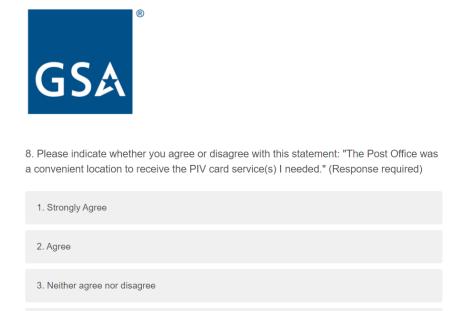




# 7. How long did your appointment take?



## Screen 8a



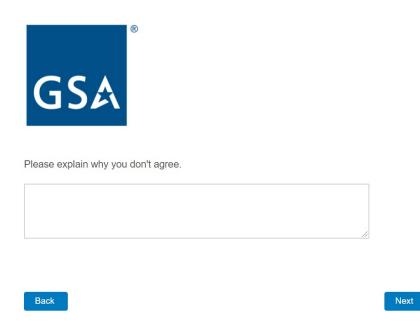
Back

If the respondent answers with 3, 4, or 5, the following screen is displayed, otherwise skip to question 9.

### Screen 8b

4. Disagree

5. Strongly Disagree



## Screen 9a



9. Overall, how satisfied are you with your experience receiving PIV card service(s) at the Post Office? (Response required)



Back

If the respondent answers with 3, 4, or 5, the following screen is displayed, otherwise skip to question 10.

### Screen 9b





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Next



0. Is there anything we could have done to improve your visit? (Optional)	
Back	Next



11. If you have any questions or concerns, or would like to receive additional information regarding the USAccess Point Pilot Program, please contact the HSPD-12 Helpdesk at <a href="https://hspp.ncbi.nlm.ncbi.

Back

Next



Thank you for completing this survey! Please hit SUBMIT below.

Back

SUBMIT



We thank you for your time spent taking this survey. Your response has been recorded.