

# TAMS Survey Screenshots

## SCREENSHOTS for ACCESSING THE SURVEY

- 1) Placement of survey intercept: a blue “Give Feedback” button on left side of TAMS pages.

An official website of the United States government Here's how you know

**GSA** Transportation Audits Management System

[Give Feedback](#)

[GSA User Login](#)

[Register for TAMS](#)

Username

Password

[Login](#)

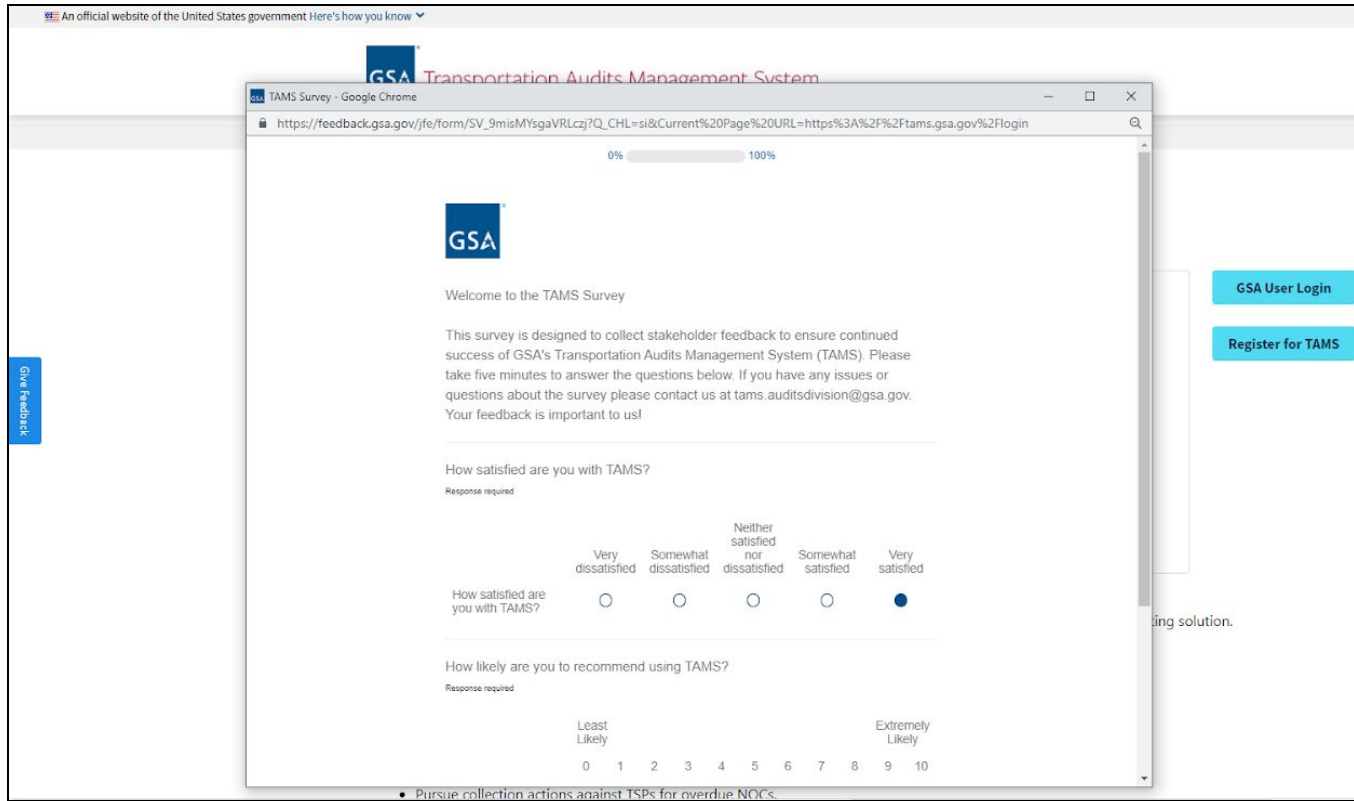
[Need help signing in?](#)

**Welcome to Transportation Audits Management System (TAMS)**, the GSA's cloud-based postpaid transportation auditing solution.

**Features & Benefits:**

- Monitor federal agency compliance with transportation pre-payment audit requirements.
- Support other federal agencies in improving their transportation pre-payment audit processes
- Conduct transportation post-payment audits.
- Issue Notices of Overcharge (NOCs) to TSPs for any identified overpayments.
- Process payments from TSPs to settle NOCs.

2) On a click of the blue “Give Feedback” button, a pop up with the survey will appear for the user.



# SCREENSHOTS of the ACTUAL SURVEY

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**GSA**

Welcome to the TAMS Survey

This survey is designed to collect stakeholder feedback to ensure continued success of GSA's Transportation Audits Management System (TAMS). Please take five minutes to answer the questions below. If you have any issues or questions about the survey please contact us at [tams.auditsdivision@gsa.gov](mailto:tams.auditsdivision@gsa.gov). Your feedback is important to us!

Click to write the question text

*This question will not be displayed to the recipient.*

<b>Browser</b>	Chrome
<b>Version</b>	87.0.4280.141
<b>Operating System</b>	Windows NT 10.0
<b>Screen Resolution</b>	1920x1080
<b>Flash Version</b>	-1
<b>Java Support</b>	
<b>User Agent</b>	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/87.0.4280.141 Safari/537.36

How satisfied are you with TAMS?

Response required

Very dissatisfied    Somewhat dissatisfied    Neither satisfied nor dissatisfied    Somewhat satisfied    Very satisfied

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If you require further assistance, please contact TAMS Help at [tams@gsa.gov](mailto:tams@gsa.gov) or call 1-866-668-3472.  
[Click here to see the full Paperwork Reduction Act Statement for Form Approved OMB# 3090-0297](#)

12:29

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**GSA**

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This survey is designed to collect stakeholder feedback to ensure continued success of GSA's Transportation Audits Management System (TAMS). Please take five minutes to answer the questions below. If you have any issues or questions about the survey please contact us at [tams.auditsdivision@gsa.gov](mailto:tams.auditsdivision@gsa.gov). Your feedback is important to us!

Click to write the question text

*This question will not be displayed to the recipient.*

Browser Chrome

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To what extent do you agree or disagree with this statement: I was able to easily accomplish what I needed to do.

Response required

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with the following:

Response required

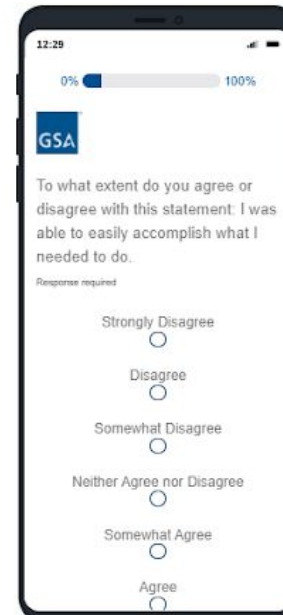
	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	N/A
Site Layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Time to Complete a Task	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help Desk Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Select the role that best describes you today:

Response required

- Agency User
- Agency Delegate
- Transportation Service Provider (TSP) User
- Transportation Service Provider (TSP) Delegate
- Contract Auditor
- QMCAA User/Manager
- QMCAB User/Manager
- QMCAC User/Manager
- QMCB User/Manager

What did you login to TAMS to accomplish today? Select all that apply.

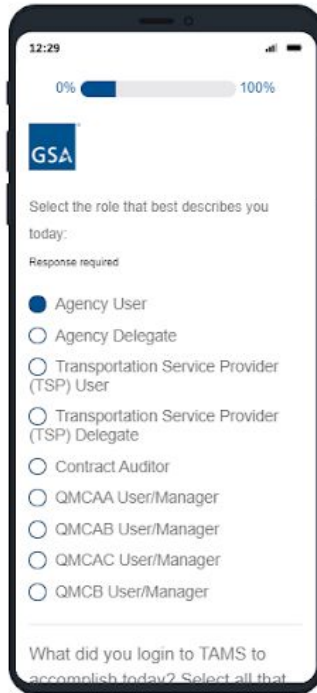
- Input and View Pre-Payment Audit data
- Input and View Post-Payment Audit data and related files including bills/invoices
- Other

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Were you able to accomplish your task?

Response required

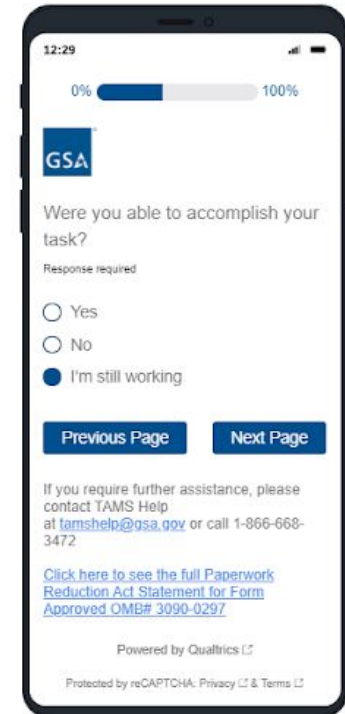
- Yes
- No
- I'm still working

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How long did you use the Transportation Account Receivable Payable System (TARPS) prior to the launch of TAMS?

Response required

- I have never used TARPS
- Less than a year
- 1-3 years
- 4-10 years
- Over 10 years

Roughly how many hours do you spend on TAMS in an average week?

Response required

- Less than 1 hour
- 1-3 hours
- 3-10 hours
- 10-20 hours
- Over 20 hours

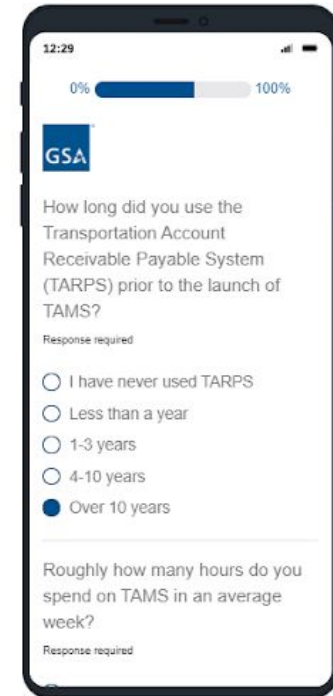
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Would you like to help make TAMS a better system? Please share your ideas and feedback!

If you would like someone to contact you about TAMS, please provide the following (optional):

Phone Number

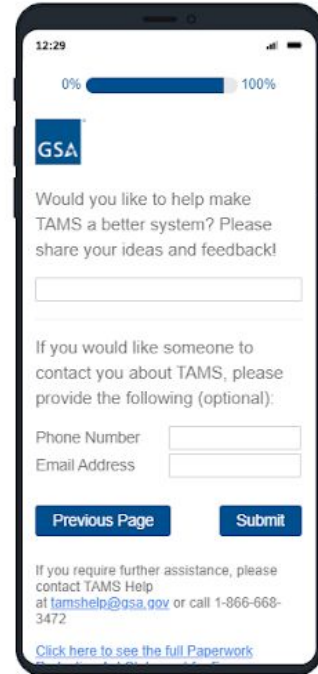
Email Address

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[Submit](#)

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We thank you for your time spent taking this survey.  
Your response has been recorded.

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