**2021 Supplier Relationship Management Survey**

Req-40

For PRA Review only – Contents of this box will not be displayed to recipients.

Note that this survey depends on embedded data to determine which questions will be displayed to each recipient. Embedded data are commands built into the survey that draw information from the contact list. Survey responses remain confidential.

The embedded data fields that are used in this survey are:

GSA Program Office (program being rated)

GSA Portfolio (parent organization of program being rated)

Category (Primary acquisition category through which the supplier does business)

On Screens 5 and 6, [Program Office] will be replaced by one of the following:

GSA Multiple Award Schedule (MAS)

One Acquisition Solution for Integrated Services (OASIS)

Human Capital and Training Solutions (HCaTS)

GSA Information Technology Category

GSA Fleet

GSA Employee Relocation Resource Center

GSA Center for Travel Management

GSA Transportation Management Program

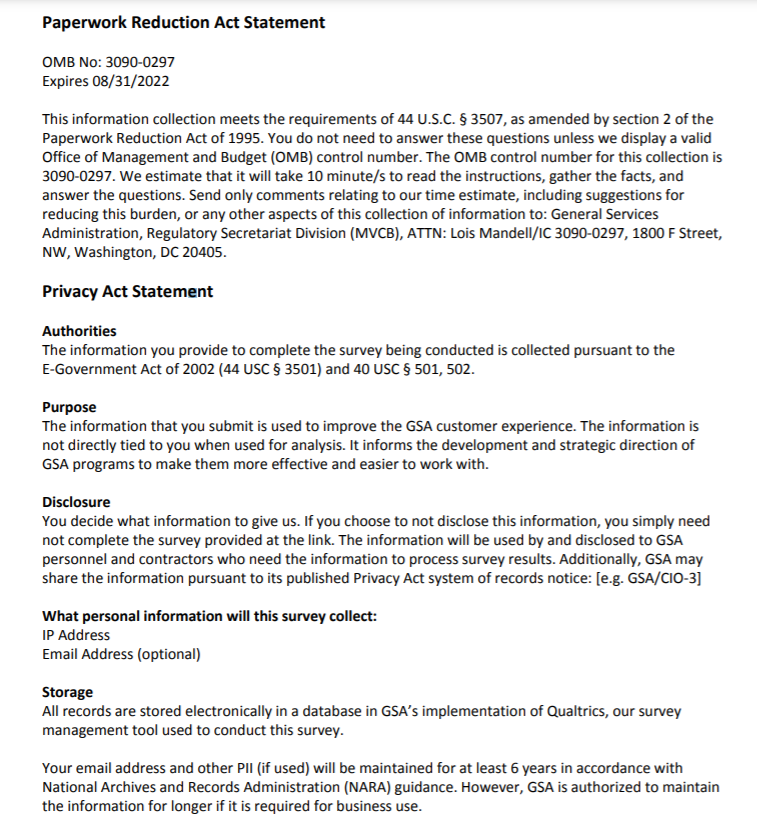
**Screen 1**

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Link at the bottom of above page goes to a pdf displaying the PRA statement and a GSA Privacy Act Statement. See next page for screenshot.

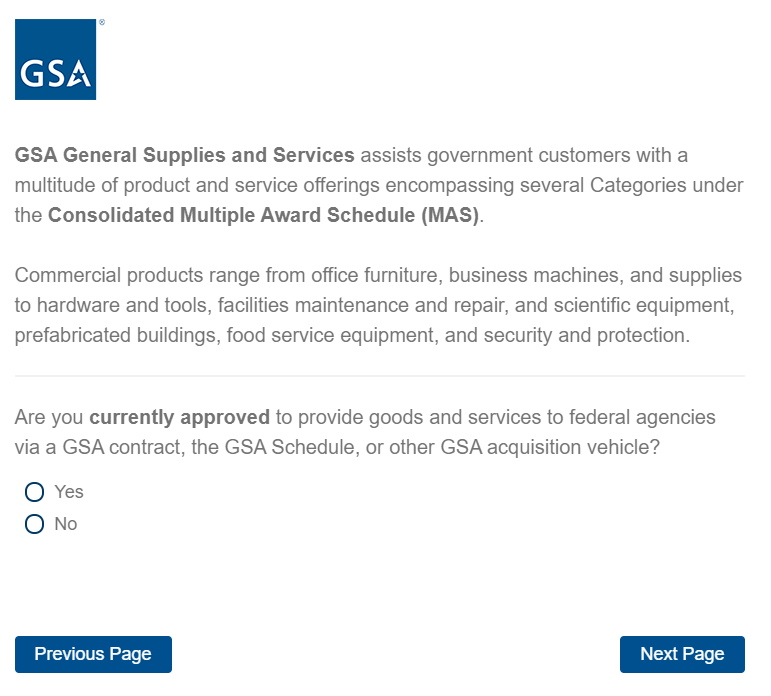
**Screen 1, continued**

Screenshot of pdf linked from bottom of first page:

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**Screen 2a**

Display if GSA Portfolio (embedded data) = GSA General Supplies and Services.

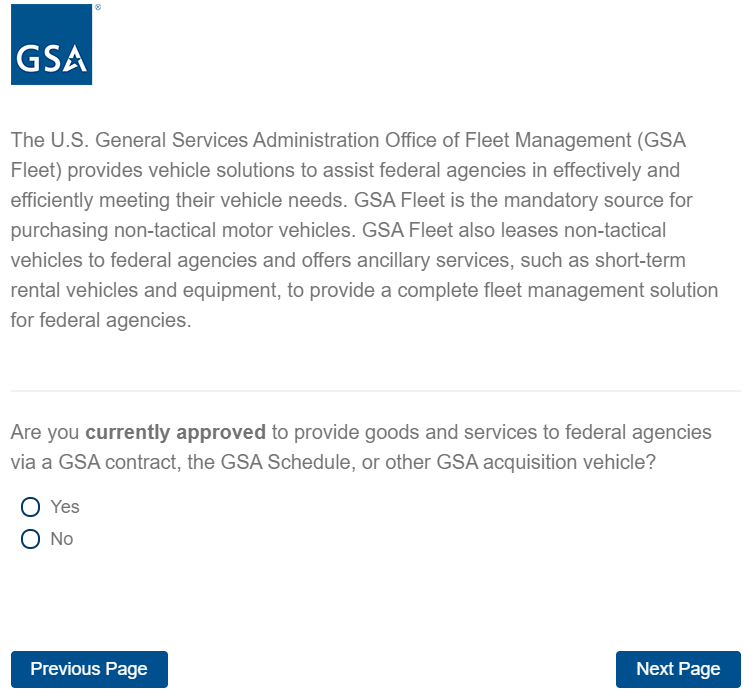


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 4.

**Screen 2b**

Display if GSA Program Office (embedded data) = GSA Fleet:

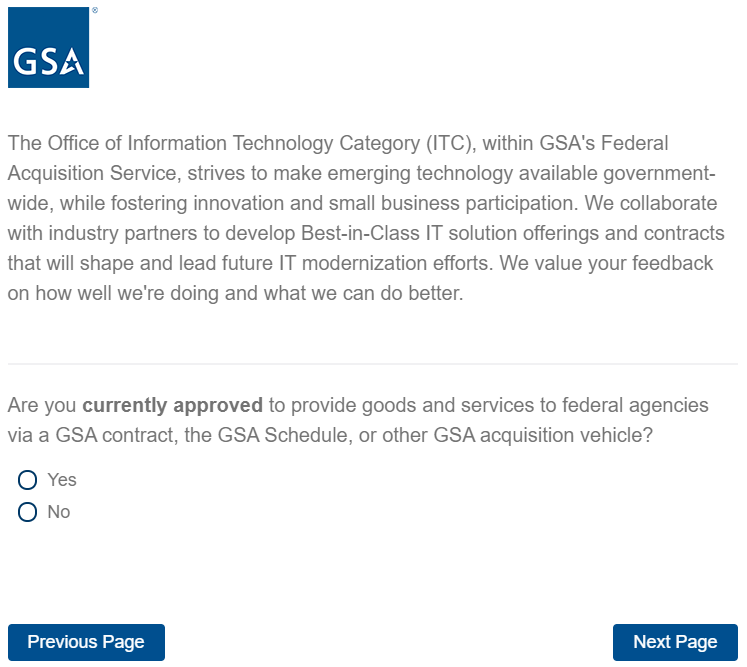


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2c**

Display if GSA Program Office (embedded data) = GSA Information Technology Category:

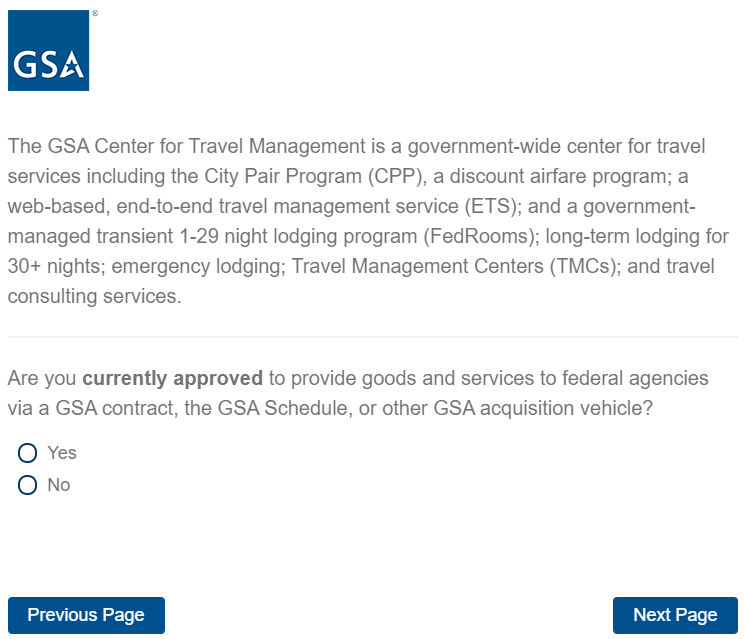


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2d**

Display if GSA Program Office (embedded data) = GSA Center for Travel Management:

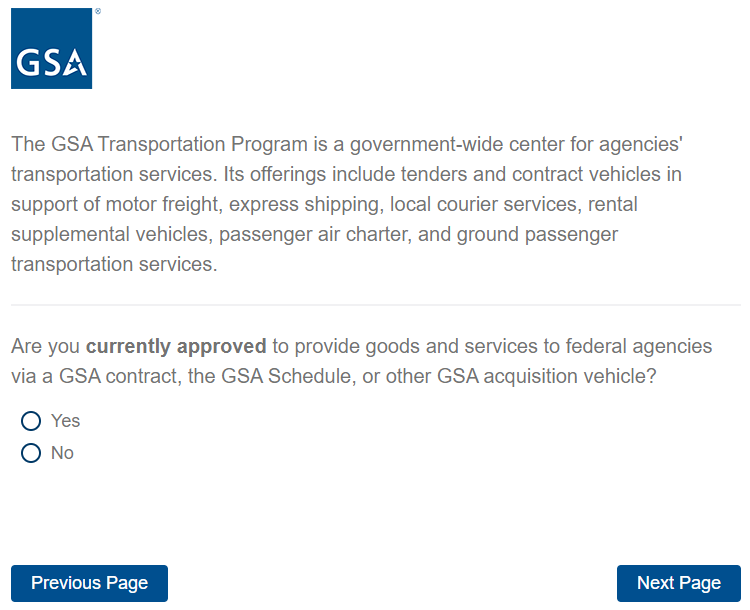


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2e**

Display if GSA Program Office (embedded data) = GSA Freight Management Program

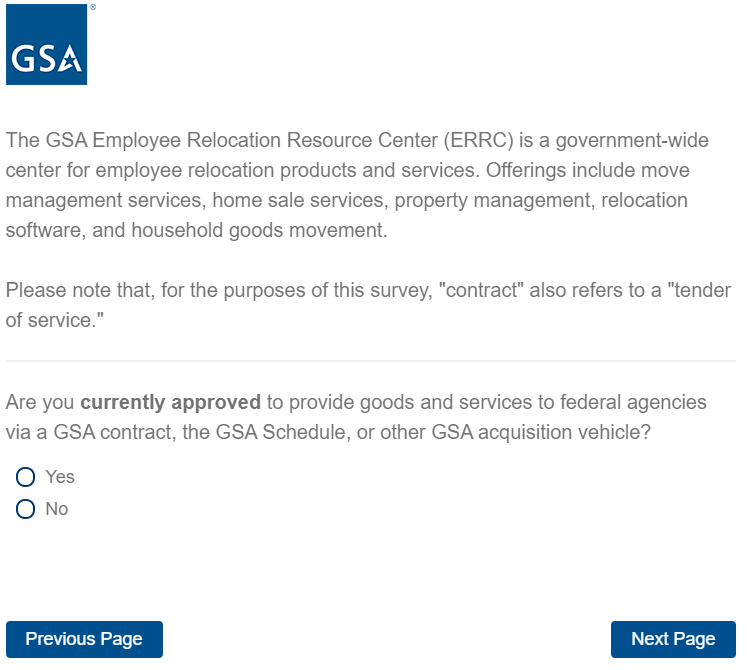


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2f**

Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center:

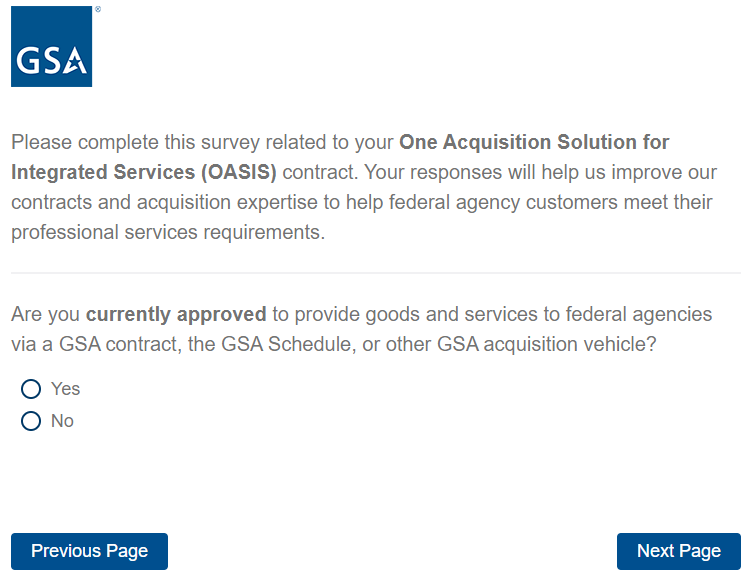


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2g**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS):

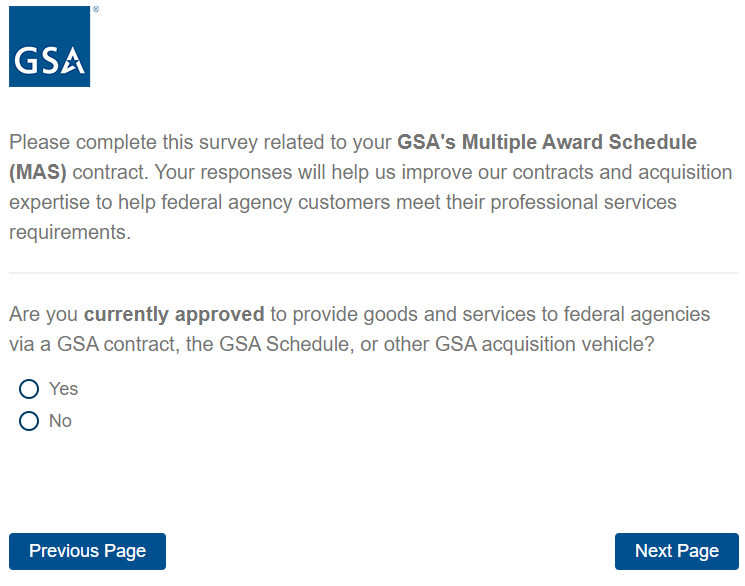


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2h**

Display if GSA Portfolio (embedded data) = Professional Services

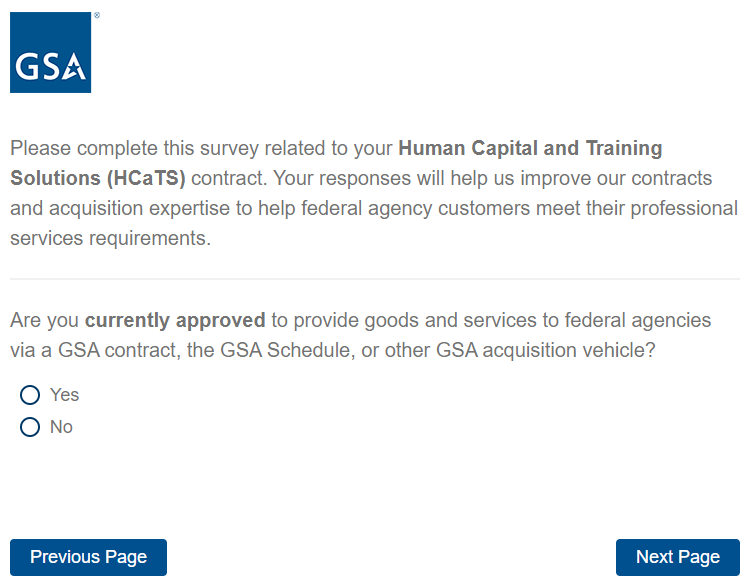


If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

**Screen 2i**

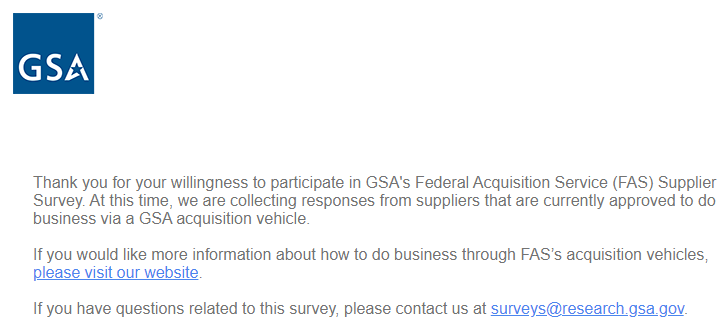
Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



If No, then display Screen 3 and exit survey.

If Yes, skip to Screen 5.

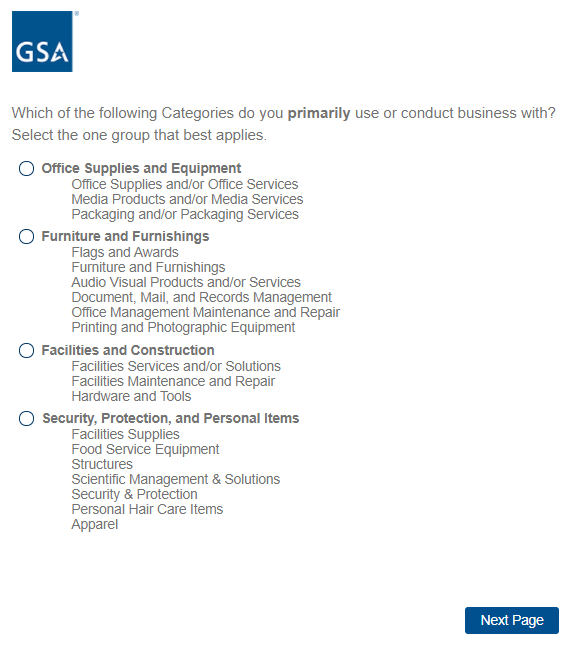
**Screen 3**



Exit survey (for respondents who select “No” on Screens 2a-i). The above link goes to a page on GSA.gov that provides information on how to do business with GSA.

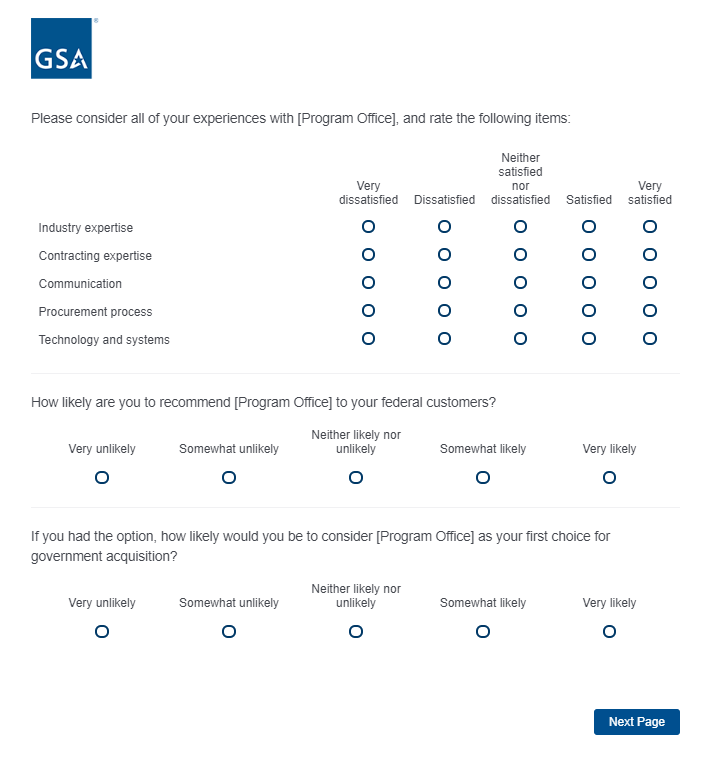
**Screen 4**

Display if GSA Portfolio (embedded data) = GSA General Supplies and Services



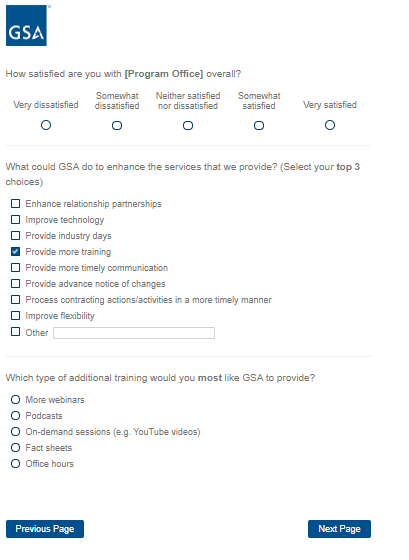
Proceed to Screen 5.

**Screen 5**



Proceed to Screen 6.

**Screen 6**



Display “Which type of additional training would you most like GSA to provide?” if “Provide more training” is selected in previous question.

If Portfolio = GSA General Supplies and Services, skip to Screen 7.

If Program Office = GSA Fleet, skip to Screen 10.

If Program Office = GSA Center for Travel Management, skip to Screen 11.

If Program Office = GSA Transportation Management Program, skip to Screen 13.

If Program Office = GSA Employee Relocation Resource Center, skip to Screen 15.

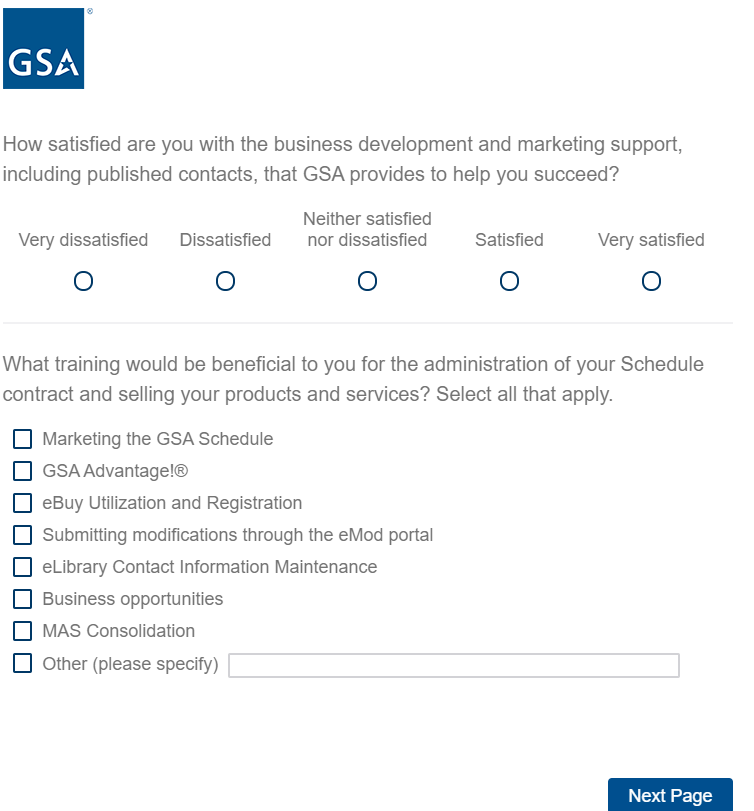
If Program Office = One Acquisition Solution for Integrated Services (OASIS), skip to Screen 17.

If Portfolio = Professional Services, skip to Screen 20.

If Program Office = Human Capital and Training Solutions (HCaTS), skip to Screen 22.

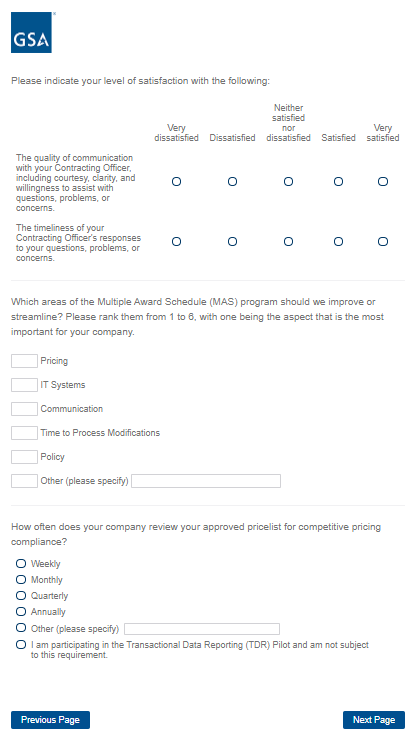
**Screen 7**

Display if GSA Portfolio (embedded data) = GSA General Supplies and Services,



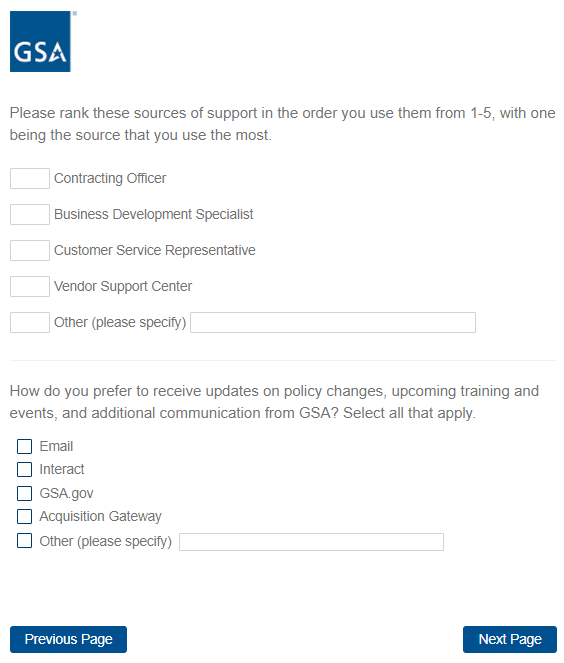
**Screen 8**

Display if GSA Portfolio (embedded data) = GSA General Supplies and Services



**Screen 9**

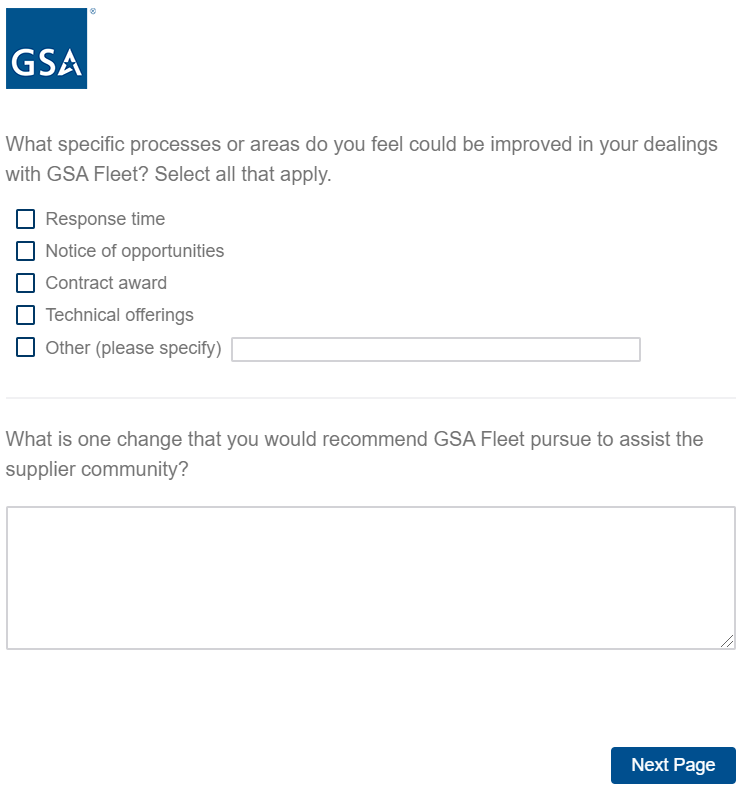
Display if GSA Portfolio (embedded data) = GSA General Supplies and Services



Skip to Screen 25.

**Screen 10**

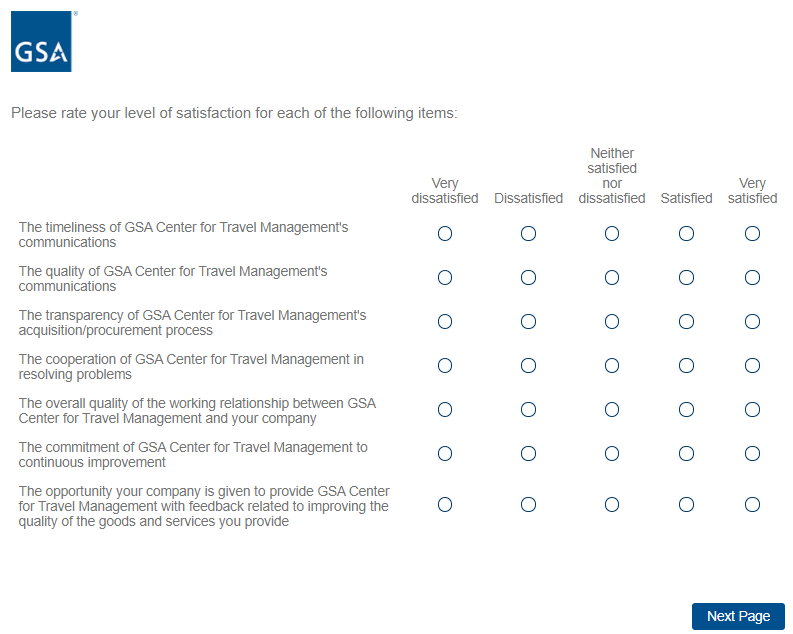
Display if GSA Program Office (embedded data) = GSA Fleet



Skip to Screen 28.

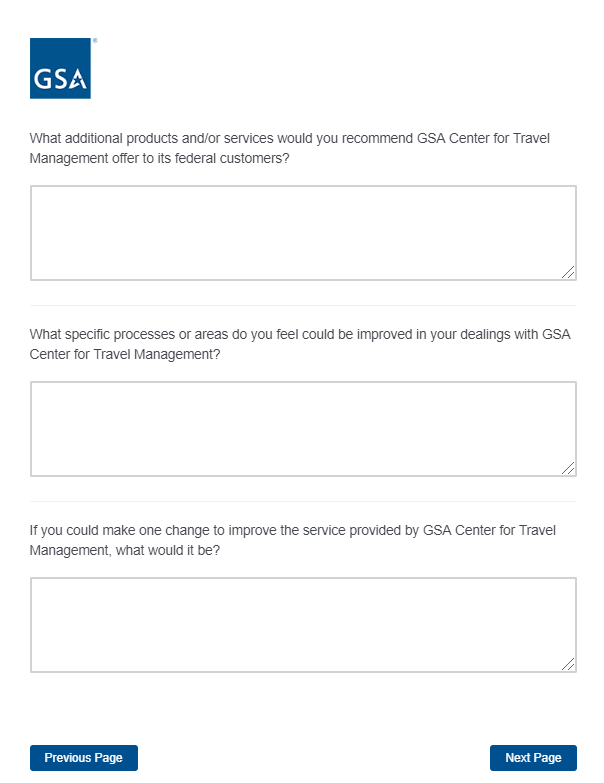
**Screen 11**

Display if GSA Program Office (embedded data) = the GSA Center for Travel Management



**Screen 12**

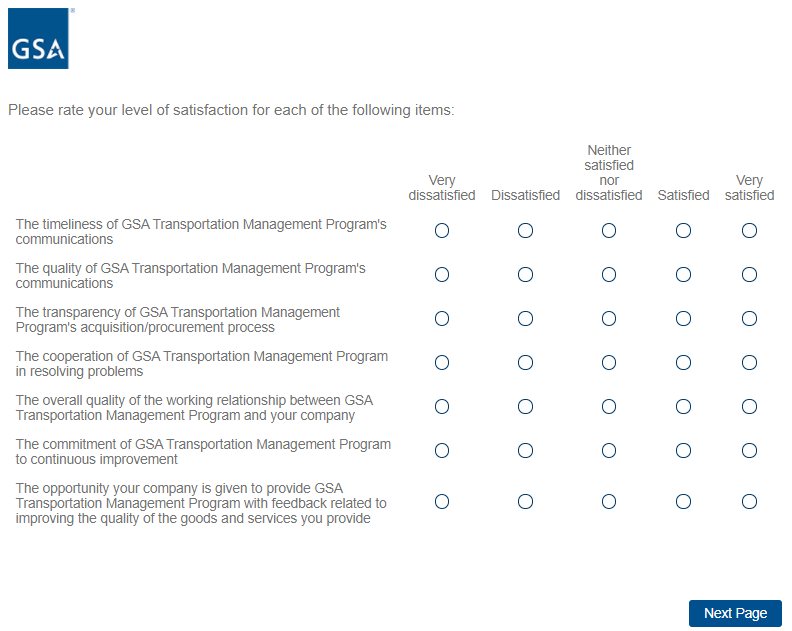
Display if GSA Program Office (embedded data) = the GSA Center for Travel Management



Skip to Screen 28.

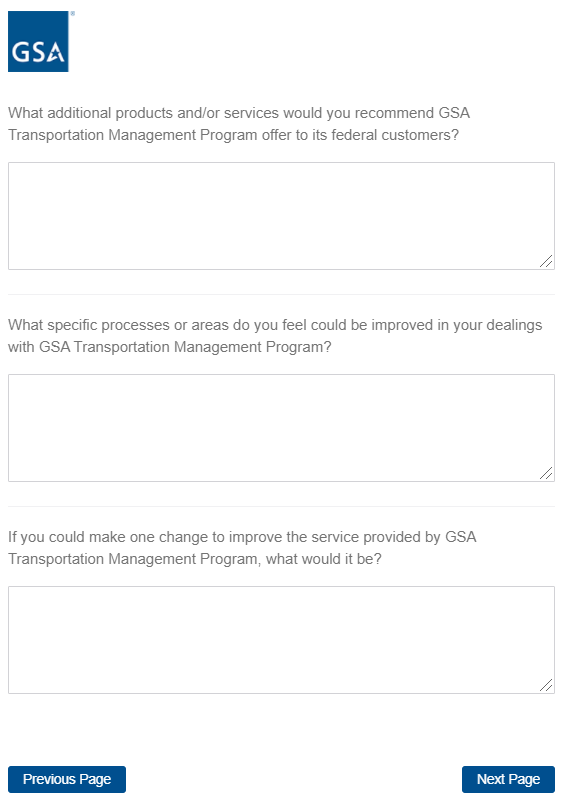
**Screen 13**

Display if GSA Program Office (embedded data) = GSA Transportation Management Program



**Screen 14**

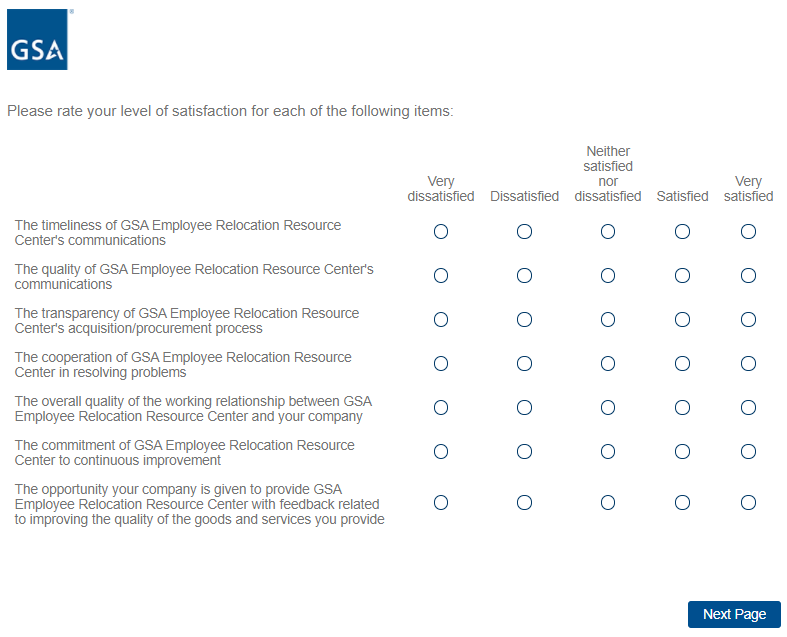
Display if GSA Program Office (embedded data) = GSA Transportation Management Program



Skip to Screen 28.

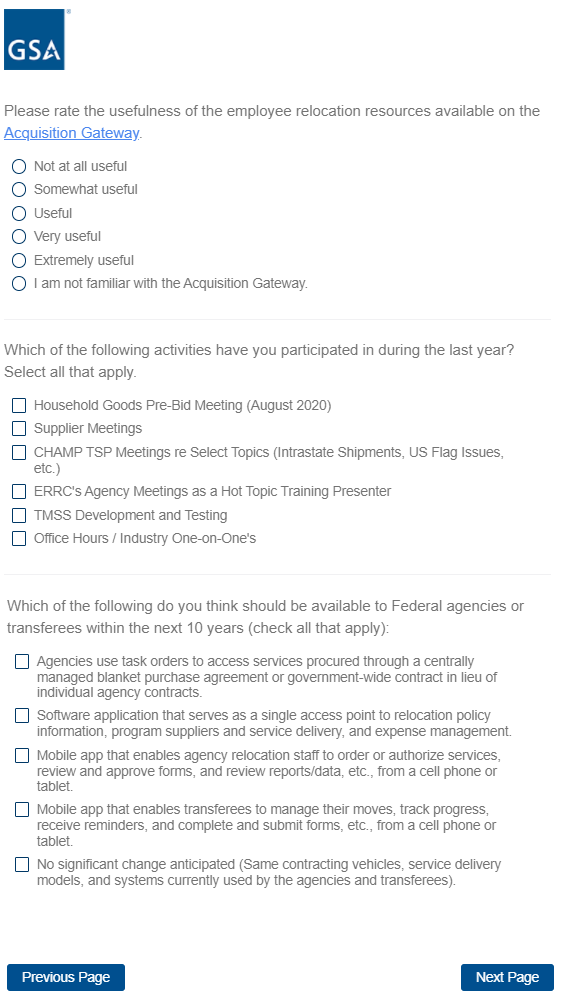
**Screen 15**

Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center



**Screen 16**

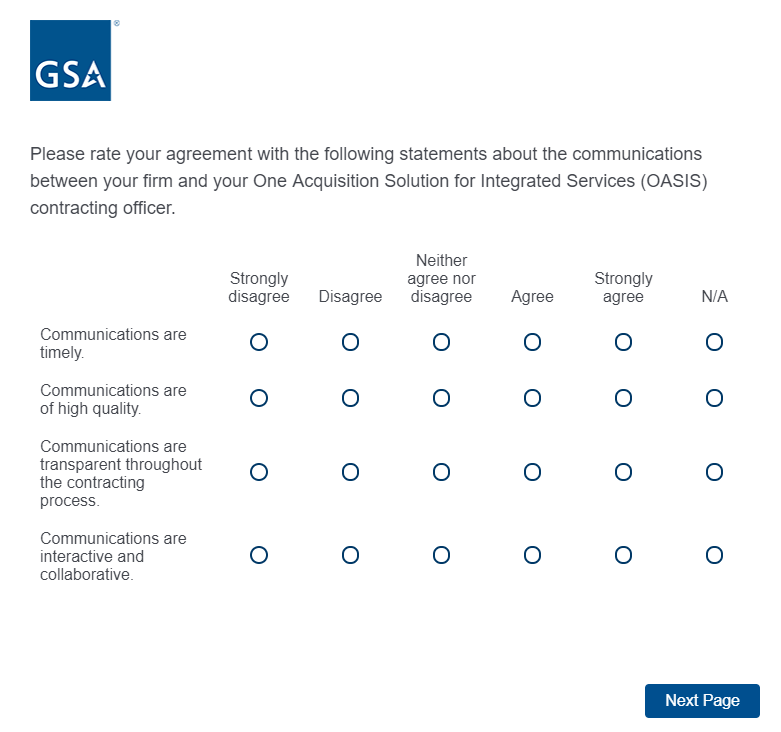
Display if GSA Program Office (embedded data) = GSA Employee Relocation Resource Center



Skip to Screen 25.

**Screen 17**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)



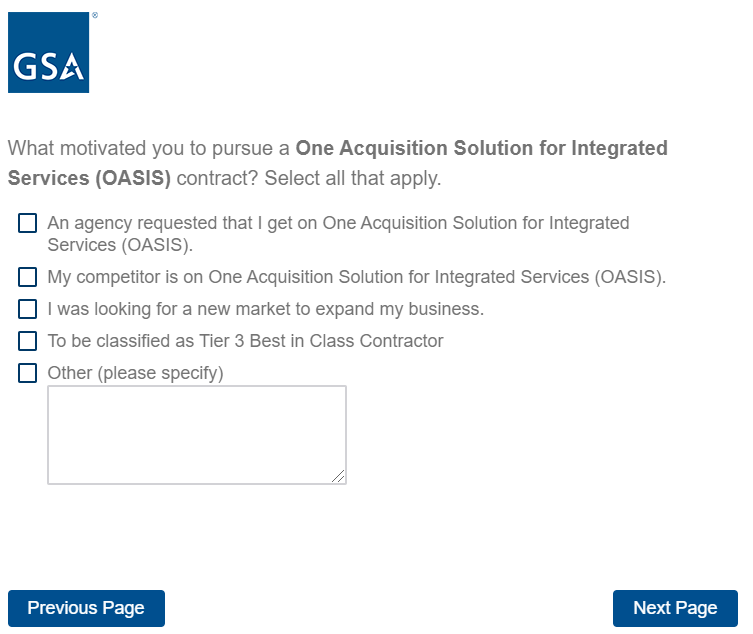
**Screen 18**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)

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**Screen 19**

Display if GSA Program Office (embedded data) = One Acquisition Solution for Integrated Services (OASIS)

****

Skip to Screen 28.

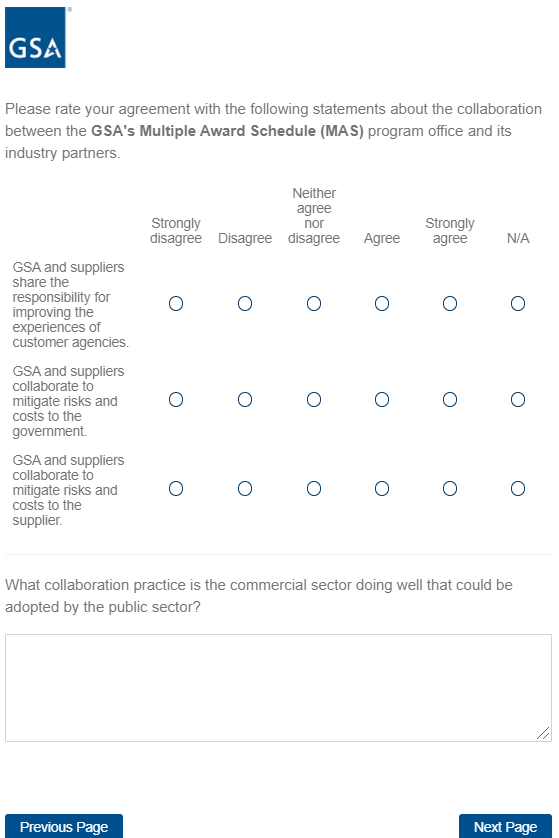
**Screen 20**

Display if GSA Portfolio (embedded data) = Professional Services



**Screen 21**

Display if GSA Portfolio (embedded data) = Professional Services



Skip to Screen 25.

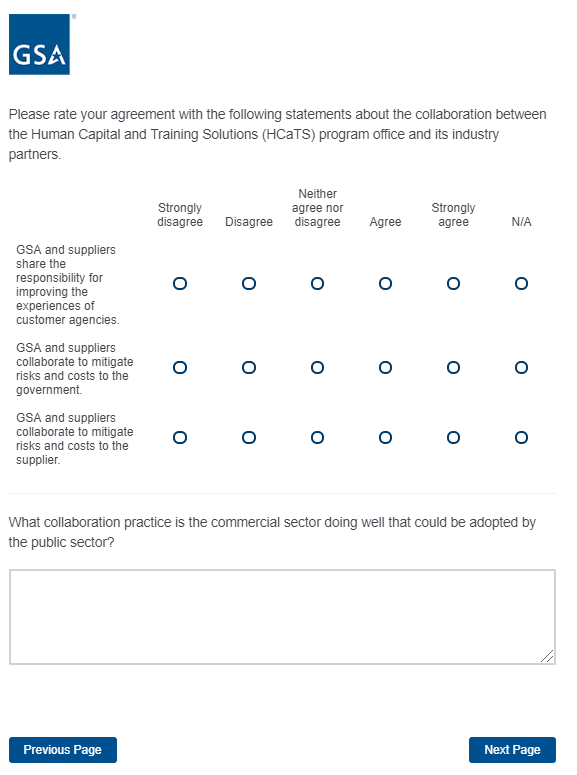
**Screen 22**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



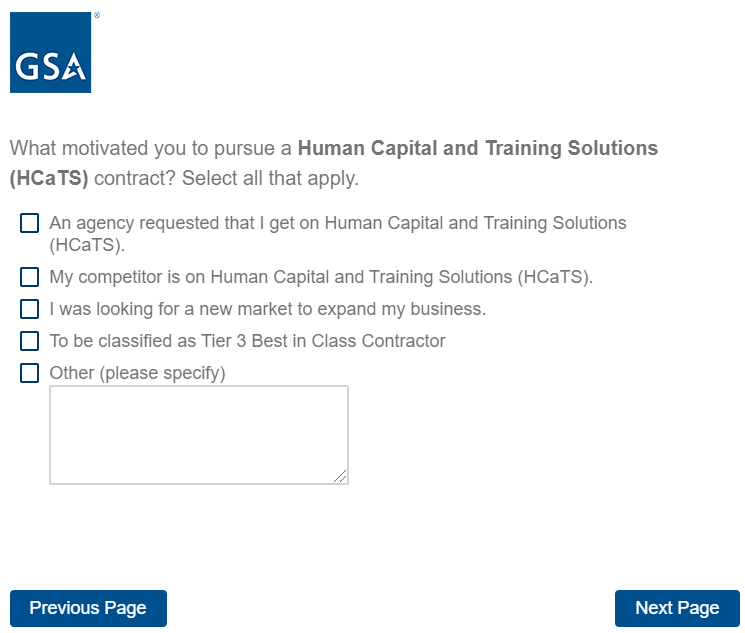
**Screen 23**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



**Screen 24**

Display if GSA Program Office (embedded data) = Human Capital and Training Solutions (HCaTS)



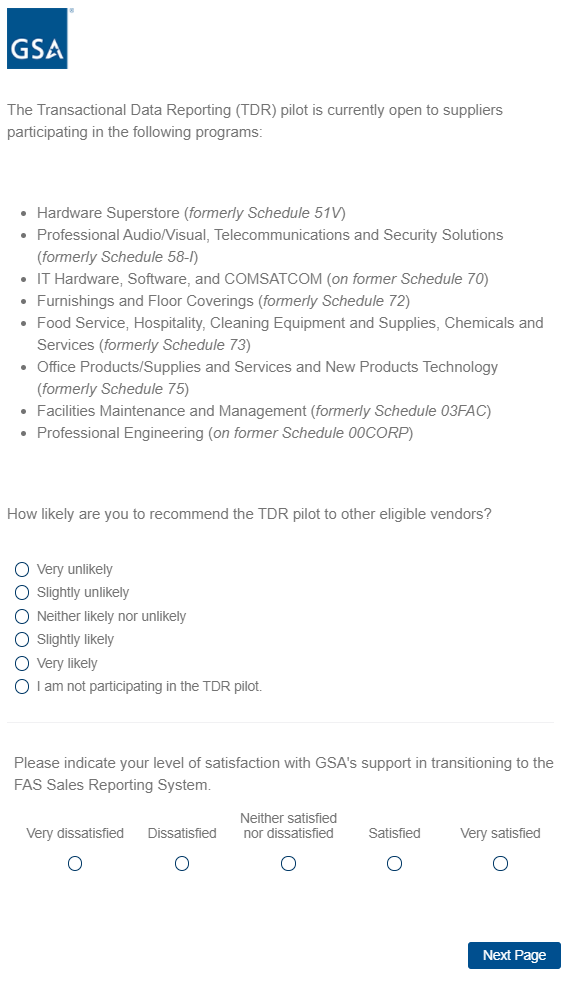
Skip to Screen 28.

**Screen 25**

Display if GSA Program Office = GSA Multiple Award Schedule (MAS)

Or if GSA Program Office = GSA Employee Relocation Resource Center

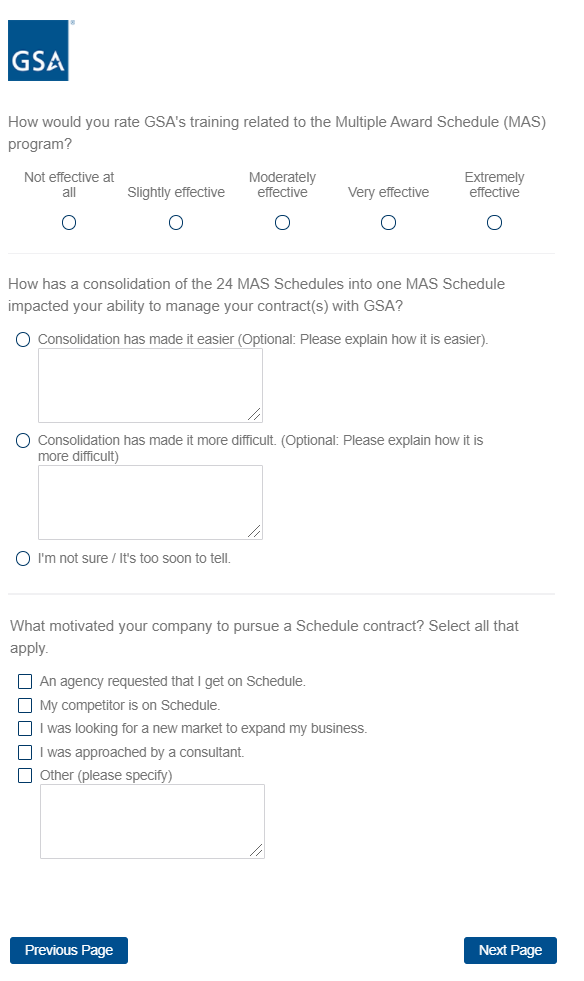
Or if Category = Information Technology



**Screen 26**

Display if GSA Program Office = GSA Multiple Award Schedule (MAS)

Or if GSA Program Office = GSA Employee Relocation Resource Center

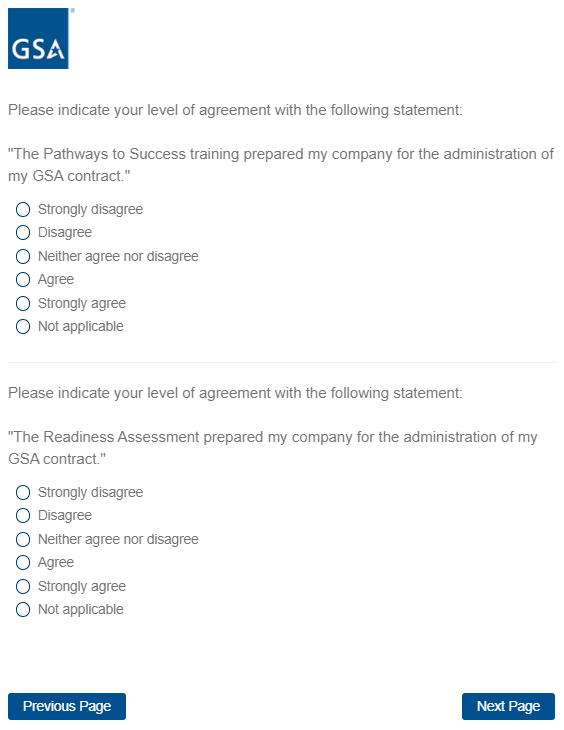
Or if Category = Information Technology 

**Screen 27**

Display if GSA Program Office = GSA Multiple Award Schedule (MAS)

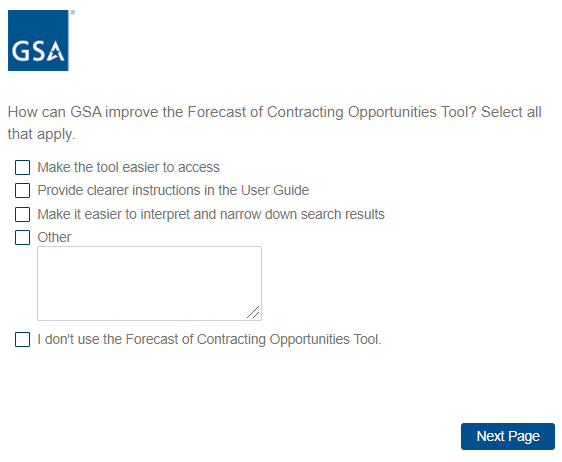
Or if GSA Program Office = GSA Employee Relocation Resource Center

Or if Category = Information Technology



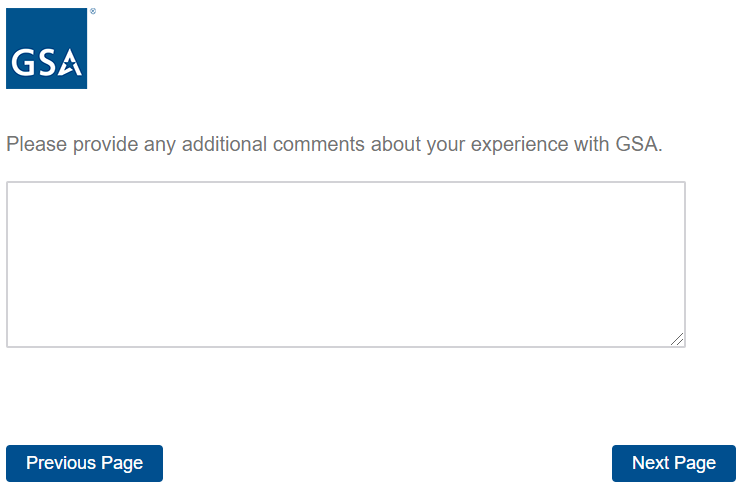
**Screen 28**

Display to all respondents



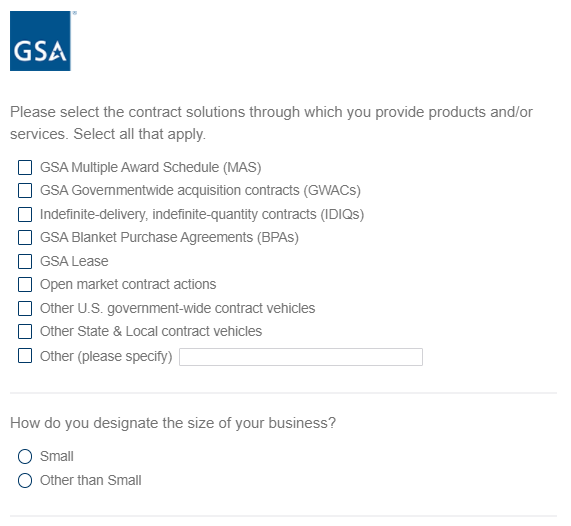
**Screen 29**

Display to all respondents.

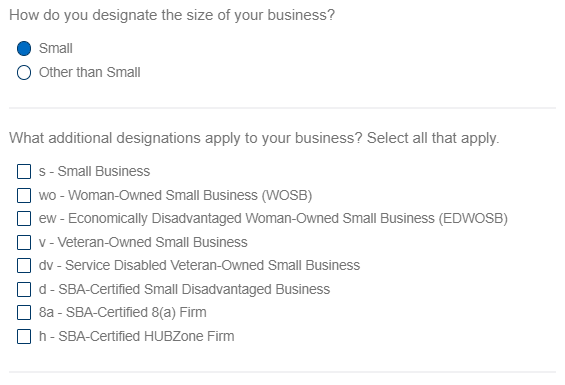


**Screen 30**

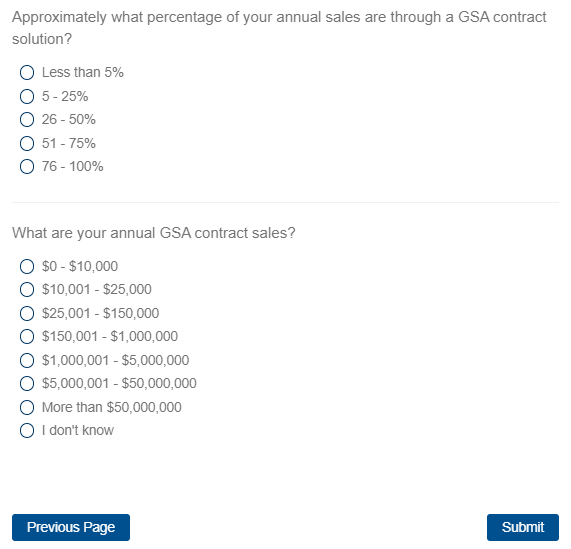
Display to all respondents



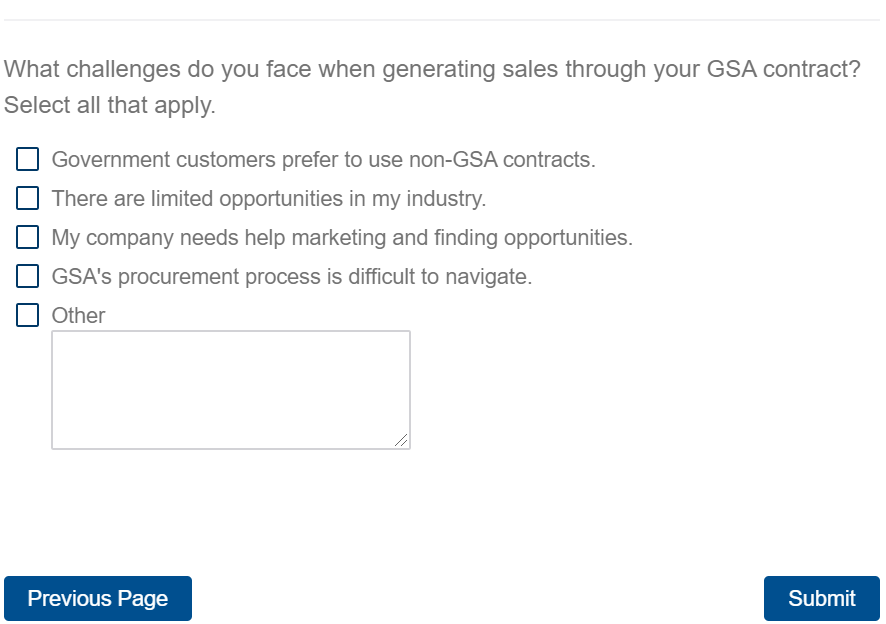
If “Small” is selected, then display the following question in the same page.



**Screen 30, continued**



If “$0 - $10,000” or “$10,001 - $25,000” is selected, then display the following question in the same page:



**Screen 31**

Display to all respondents.

