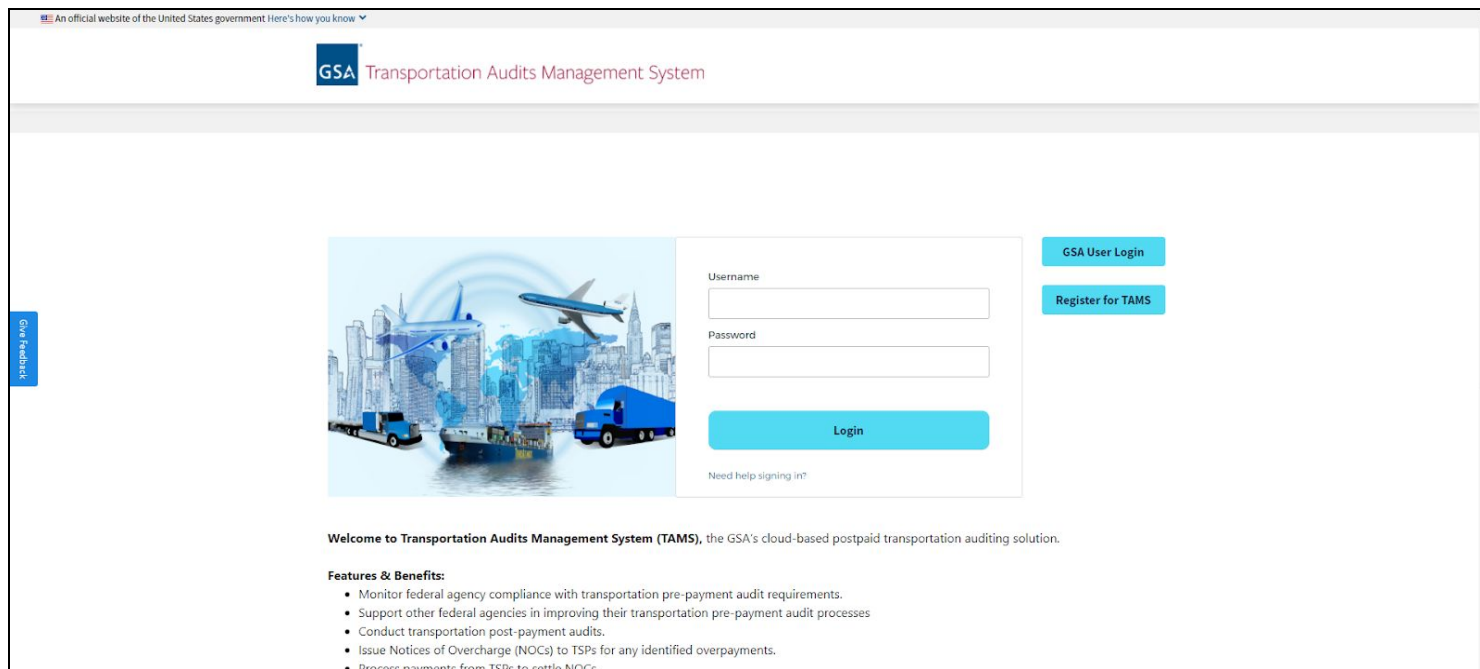


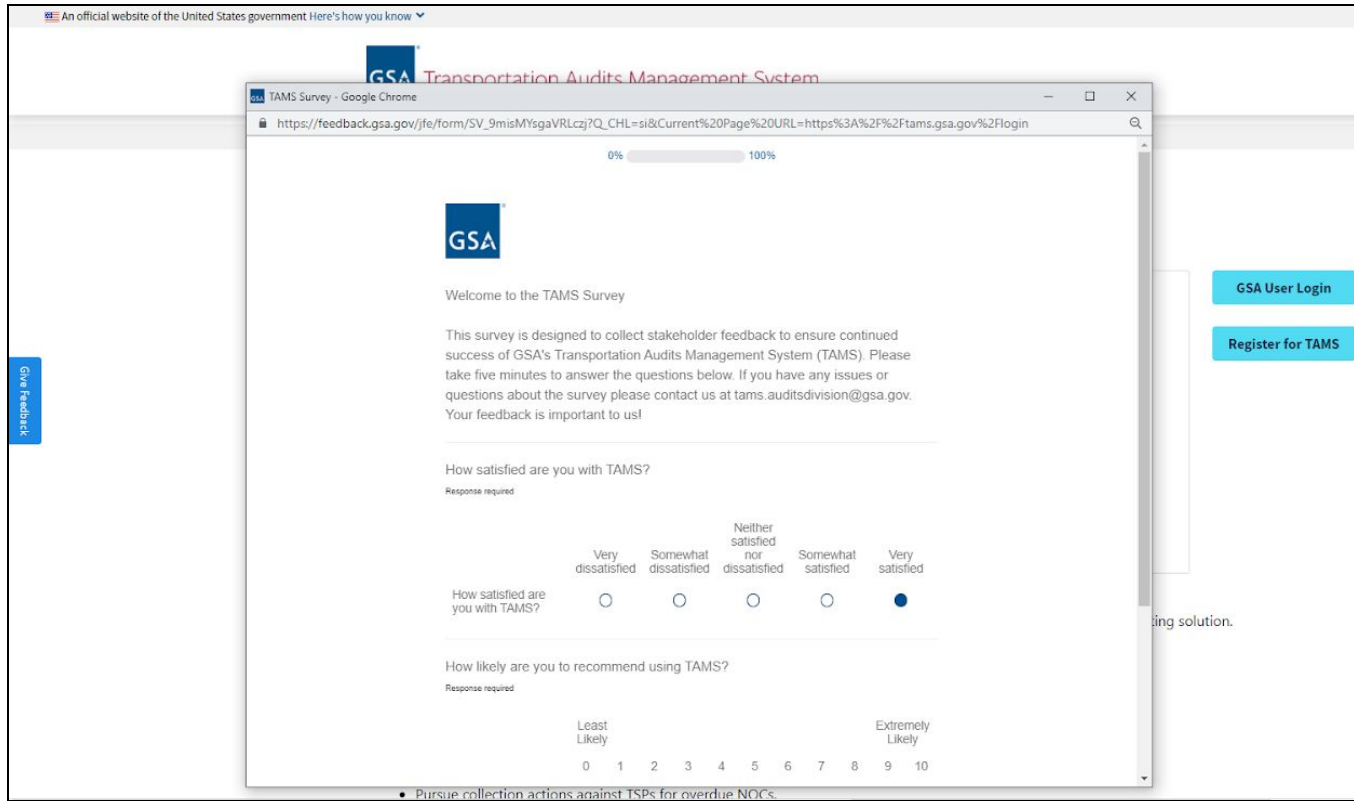
TAMS Survey Screenshots

SCREENSHOTS for ACCESSING THE SURVEY

- 1) Placement of survey intercept: a blue “Give Feedback” button on left side of TAMS pages.



2) On a click of the blue “Give Feedback” button, a pop up with the survey will appear for the user.



SCREENSHOTS of the ACTUAL SURVEY

0% 100%

GSA

Welcome to the TAMS Survey

This survey is designed to collect stakeholder feedback to ensure continued success of GSA's Transportation Audits Management System (TAMS). Please take five minutes to answer the questions below. If you have any issues or questions about the survey please contact us at tams.auditsdivision@gsa.gov. Your feedback is important to us!

Click to write the question text

This question will not be displayed to the recipient.

Browser	Chrome
Version	87.0.4280.141
Operating System	Windows NT 10.0
Screen Resolution	1920x1080
Flash Version	-1
Java Support	
User Agent	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/87.0.4280.141 Safari/537.36

How satisfied are you with TAMS?

Response required

Very dissatisfied Somewhat dissatisfied Neither satisfied nor dissatisfied Somewhat satisfied Very satisfied

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If you require further assistance, please contact TAMS Help at tams@gsa.gov or call 1-866-668-3472.
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12:29

0% 100%

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Click to write the question text

This question will not be displayed to the recipient.

Browser Chrome

0% 100%



To what extent do you agree or disagree with this statement: I was able to easily accomplish what I needed to do.

Response required

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your satisfaction with the following:

Response required

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	N/A
Site Layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Time to Complete a Task	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help Desk Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

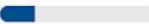
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Select the role that best describes you today:

Response required

- Agency User
- Agency Delegate
- Transportation Service Provider (TSP) User
- Transportation Service Provider (TSP) Delegate
- Contract Auditor
- QMCAA User/Manager
- QMCAB User/Manager
- QMCAC User/Manager
- QMCB User/Manager

What did you login to TAMS to accomplish today? Select all that apply.

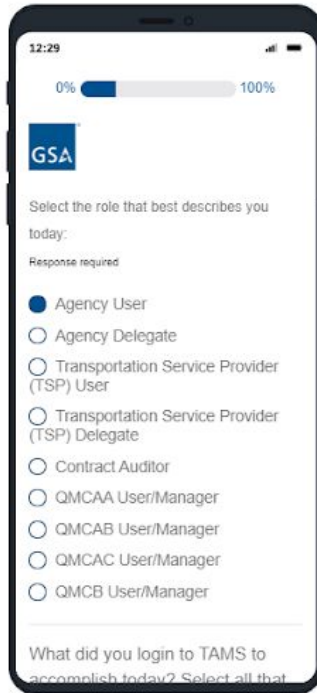
- Input and View Pre-Payment Audit data
- Input and View Post-Payment Audit data and related files including bills/invoices
- Other

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Were you able to accomplish your task?

Response required

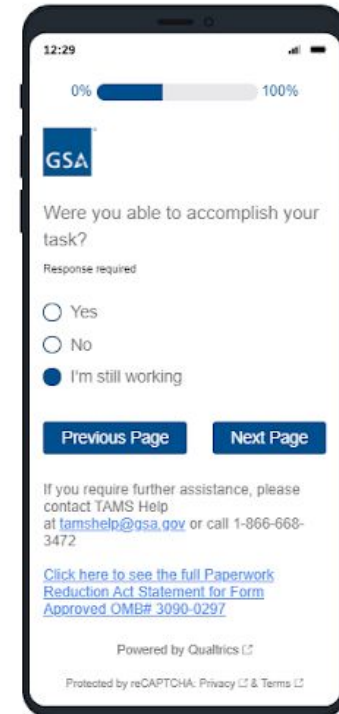
- Yes
- No
- I'm still working

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Powered by Qualtrics 

0%  100%



How long did you use the Transportation Account Receivable Payable System (TARPS) prior to the launch of TAMS?

Response required

- I have never used TARPS
- Less than a year
- 1-3 years
- 4-10 years
- Over 10 years

Roughly how many hours do you spend on TAMS in an average week?

Response required

- Less than 1 hour
- 1-3 hours
- 3-10 hours
- 10-20 hours
- Over 20 hours

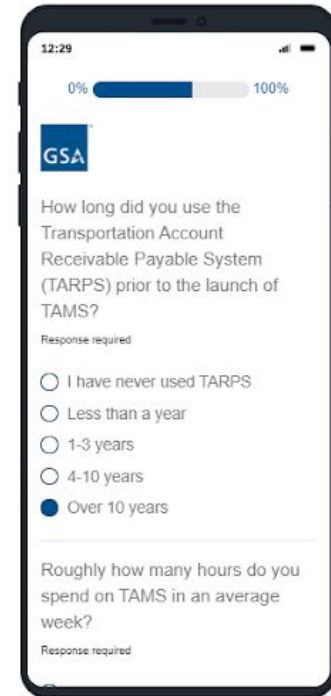
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Powered by Qualtrics



0% 100%



Would you like to help make TAMS a better system? Please share your ideas and feedback!

If you would like someone to contact you about TAMS, please provide the following (optional):

Phone Number

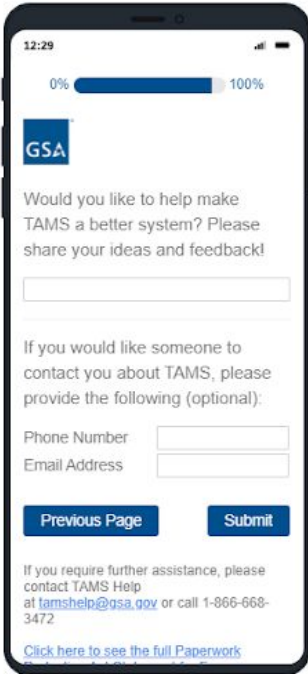
Email Address

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[Submit](#)

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0%  100%



We thank you for your time spent taking this survey.
Your response has been recorded.

If you require further assistance, please contact TAMS Help at tamshelp@gsa.gov or call 1-866-668-3472

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