

#	<u>Form</u>	<u>Change</u>	<u>Current Location</u>	<u>Reason</u>
1	Supporting Statement - Part A	Changed subject/verb tense to indicate that CMS has successfully replaced the EIDM system with IDM.	§A1: Background, p.1 - Second paragraph	Provides validation for the deployment of IDM and its associated services, and the expectation of providing similar identity management services to EIDM.
2	Supporting Statement - Part A	Removed mention of "Saviynt Identity Governance and Administration as a Service (IGaaS)" from list of products expected to provide specialized services through IDM.	§A1: Background, p.1 - Second paragraph	Provides justification for re-strategizing service offerings and support for the role management and workflow authorization services portion of IDM. To be sure, due to performance issues, CMS decided not to exercise options for the IGaaS contractor and, as a result, is currently seeking another vendor to provide role management and workflow authorization services.
3	Supporting Statement - Part A	Added justification for the change in the modernization/production schedule for IDM and subsequent decommission of the EIDM system.	§A1: Background, p.1 - Second paragraph	Provides justification for delay in the IDM migration schedule. To be clear, IDM was originally planned to go into production on 3/2020, but due to performance and infrastructure issues and the inability to meet customer expectations with the proposed solution at the time, CMS made the decision to delay the modernization effort and instead rollout the production of IDM in multiple, consecutive phases. This approach proved successful and therefore noted in the supporting statement.
4	Supporting Statement - Part A	Removed "General Dynamics Information Technology (GDIT)" and replaced with "Information Technology Operations (ITOps)" in the description of contractor/services for hub hosting in IDM.	§A1: Background, p.1 - Second paragraph	Provides justification for change in contractor/services for hub hosting in IDM.

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5	Supporting Statement - Part A	Changed the number of CMS business applications supported by IDM from "sixty (60)" to "two hundred (200)."	§A1: Background, p.1 - Second paragraph	Provides justification for the increase in CMS business applications from a previous submission. As a result of the migration to IDM, more CMS business applications have chosen to integrate to the new solution and/or existing applications (and its subsystems) that migrated from EIDM to IDM have expanded.
6	Supporting Statement - Part A	Under "IDM service provides the following services: 3.) Identity Governance and Administration Services" has been removed and replaced with "Role Management and Workflow Authorization Service." Additionally, a brief description of the open-source business automation tool, Activiti, was included.	§A1: Background, p.2 - Third bullet	Provides justification for the change in service provider/application for the role management and workflow authorization aspect of IDM.
7	Supporting Statement - Part A	Added the IDM Terms and Conditions website (https://www.idm.cms.gov) for non-Portal applications.	§A1: Background, p.2 - Fourth paragraph	Provides justification for the additional IDM User Interface (UI) users can utilize to register an account in IDM for non-Portal applications.
8	Supporting Statement - Part A	Added justification for the removal of EIDM and extension of the currently approved PRA package for IDM.	§A1: Background, p.2 - Fifth paragraph	Administrative
9	Supporting Statement - Part A	Changed title of SORN from "Individuals Authorized Access to Centers for Medicare & Medicaid Services Computer Services (IACS)" to "Individuals Authorized Access to Centers for Medicare & Medicaid Services Computer Services (IACS), HHS/CMS/OIS."	§B10: Confidentiality, p.10 - First paragraph	Administrative
10	Supporting Statement - Part A	Removed "Oracle Identity Manager (OIM) and "Internet Directory (OID)" and included "Okta" and the "IDM Hub" to describe the new data storage locations for users full SSN's in IDM.	§B11: Sensitive Questions, p.10 - Second sub-bullet under <i>Data Storage</i> heading	Process change

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11	Supporting Statement - Part A	Removed amended text -- bolded and struck.	§B11: Sensitive Questions, p.10 - Third and Fourth paragraphs	Administrative; Admended text in Executive Order 9397 has been confirmed and published.
12	Supporting Statement - Part A	Under "Burden Estimates (Hours & Wages)," the mean hourly wages for administrative staff and healthcare practitioners were updated to reflect changes made to those categories in the most recent Bureau of Labor and Statistics Occupational and Employment Data May 2019, which was last modified on 3/31/2020. As a result, the total weighted averages for both categories as well as the total annual cost for the collection were changed to reflect increases highlighted in the employment data stated above.	§B12: Burden and Estimates (Hours & Wages), p. 11 - Second paragraph	Provides justification for the increase in mean hourly wages since the last PRA submission in 2017. Also provides further explanation for the changes made within <i>Burden Estimates</i> section of the Supporting Statement.
13	Supporting Statement - Part A	Added the IDM registration website (https://www.idm.cms.gov) for users who attempt to create an account in IDM for non-Portal applications.	§B12: Burden and Estimates (Hours & Wages), p.11 - First paragraph	Provides justification for the additional IDM User Interface (UI) users can utilize to register an account in IDM for non-Portal applications.
14	Supporting Statement - Part A	Under "Cost to Federal Government", amounts and services were updated to reflect the current contracts within IDM.	§B14: Cost to Federal Government, p. 11 - First paragraph	Provides justification for adjustments made to the contract totals for IDM.
15	Supporting Statement - Part A	Removed "General Dynamics Information Technology (GDIT)" and replaced with "Information Technology Operations (ITOps)" in the description of contractor for hub hosting in IDM.	§B14: Cost to Federal Government, p. 11 - First paragraph	Provides justification for change in contractor for hub hosting in IDM.

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16	Supporting Statement - Part A	Under "Changes to Burden", added "As a result of inflation, there is a marginal increase to the annual cost burden compared to estimates provided in the last PRA submission. This adjustment is primarily due to an increase in the mean hourly wages of our anticipated users mentioned in Section 12. Burden Estimates (Hours & Wages) above. Based on the most recent Bureau of Labor and Statistics Occupational and Employment Data May 2019 (last modified on 3/31/2020) for Category 43-0000 (Office and Administrative Support Occupations), the mean hourly wage for an administrative staff increased from \$19.93 to \$21.22, and for Category 29-0000 (Healthcare Practitioners and Technical Occupations), the mean hourly wage for a healthcare practitioner increased from \$42.55 to \$43.07. This has caused an overall total annual cost increase of 5.45%, from \$8,284,281 to \$8,736,015.	§B15: Changes to Burden, p. 12 - First paragraph	Provides justification for the increase in mean hourly wages since the last PRA submission in 2017. Also provides further explanation for the changes made within <i>Burden Estimates</i> section of the Supporting Statement.
17	Supporting Statement - Part A	Removed "Not Applicable" and replaced with "No publication or tabulation of data expected."	§B16: Publication/Tabulation Dates, p. 12 - First paragraph	Administrative
18	Supporting Statement - Part A	Added the IDM Terms and Conditions link (https://www.idm.cms.gov) for non-Portal applications.	§B17: Expiration Date, p. 12 - First paragraph	Provides justification for the additional IDM User Interface (UI) users can utilize to register an account in IDM for non-Portal applications.

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