



CDX Helpdesk 20 12

Satisfaction

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Thank you for calling or emailing the Central Data Exchange (CDX) Helpdesk. The CDX Helpdesk Customer Satisfaction survey has 7 questions and should take approximately 5 minutes of your time. The “*” denotes a question that must be completed in order to submit.

Burden Statement: This collection of information is approved by OMB under the Paperwork Reduction Act, 44 U.S.C. 3501 et seq. (OMB Control No. 2010-0040). Responses to this collection of information are voluntary (5 CFR § 1320). An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The public reporting and record-keeping burden for this collection of information is estimated to be 5 minutes per response. Send comments on the Agency’s need for this information, the accuracy of the provided burden estimates and any suggested methods for minimizing respondent burden to the Regulatory Support Division Director, U.S. Environmental Protection Agency (2821T), 1200 Pennsylvania Ave., NW, Washington, D.C. 20460. Include the OMB control number in any correspondence. Do not send the completed form to this address.

* 1. Which CDX Program did you wish to access or had accessed within CDX? Please choose the appropriate CDX Program below.

* 2. What led you to contact the CDX Helpdesk today?

* 3. Please rate your overall satisfaction with the CDX Helpdesk.

* 4. Was your issue resolved today to your satisfaction?

* 5. Please rate ease of using CDX Frequently Asked Questions (FAQs).

6. Comments:

7. May we contact you to better understand your comments?

No.

Yes. (please provide email address below)

Thank you for taking time to complete this CDX Helpdesk Customer Satisfaction survey. If you have any questions about this survey, please email exchangenetwork@epa.gov.

Form 5800-019