

**Airspace Services  
Obstruction Evaluation Group  
External Survey Questions**

QUESTION NUMBER	SURVEY QUESTION	SUITABILITY YES/NO	COMMENTS
<b>1</b>	<b>Ease of using the OE/AAA website.</b>		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
<b>2</b>	<b>Ease of getting in touch with appropriate OE/AAA representative.</b>		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
<b>3</b>	<b>OE/AAA representative's ability to respond to an inquiry in a timely manner.</b>		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
<b>4</b>	<b>OE/AAA representative's ability to respond to your specific issue (if applicable)</b>		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
<b>5</b>	<b>OE/AAA support desk's ability to adequately resolve an issue</b>		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
<b>TOOLS QUESTIONS: How helpful were the following tools</b>			
<b>6a</b>	<b>Notice Criteria Tool</b>		
	Did not use Very Helpful Somewhat Helpful Neutral Somewhat Unhelpful Very Unhelpful		

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6b	Distance Calculation Tool		
	<ul style="list-style-type: none"> <li>Did not use</li> <li>Very Helpful</li> <li>Somewhat Helpful</li> <li>Neutral</li> <li>Somewhat Unhelpful</li> <li>Very Unhelpful</li> </ul>		
7	Did you use the website to check on your case status?		
	<ul style="list-style-type: none"> <li>Yes</li> <li>No</li> <li>N/A</li> </ul>		
8	<p>Please check the structure type (s) you submitted a case for:</p> <ul style="list-style-type: none"> <li>Chimney</li> <li>High Mast Illumination</li> <li>Waste Management Facility</li> <li>Landfill</li> <li>Feasibility Study</li> <li>Workover Rig</li> <li>Billboard</li> <li>Bridge</li> <li>Sign</li> <li>Met Tower</li> <li>Power Line</li> <li>Stack</li> <li>Drilling Rig</li> <li>Transmission Line</li> <li>Cell-On-Wheels</li> <li>Other w/out Antenna</li> <li>Flagpole</li> <li>Wind Turbine</li> <li>Other w/ Antenna</li> <li>Water Tank</li> <li>Light Pole</li> <li>Lighting Study</li> <li>Antenna-Side Mount</li> <li>Monopole</li> <li>Antenna-Top Mount</li> <li>Building</li> <li>Tower</li> <li>Crane</li> </ul>		
<b>QUESTION NUMBER</b>	<b>SURVEY QUESTION</b>	<b>SUITABILITY YES/NO</b>	<b>COMMENTS</b>
9	<p>Please check the State(s) you submitted a case for:</p> <ul style="list-style-type: none"> <li>AL           MP</li> <li>AR           MS</li> <li>AS           MT</li> </ul>		

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	AZ	NC		
	CA	ND		
	CO	NE		
	CT	NH		
	DE	NJ		
	DC	NM		
	FL	NV		
	FM	NY		
	GA	OH		
	GU	OK		
	HI	OR		
	IA	PA		
	ID	PR		
	IL	PW		
	IN	RI		
	KS	ROP		
	KY	SC		
	LA	SD		
	MA	TN		
	MD	TX		
	ME	UT		
	MH	VA		
	MI	VI		
	MN	VT		
	MO	WA		
		WI		
		WV		
		WY		