

**Airspace Services
Obstruction Evaluation Group
External Survey Questions**

QUESTION NUMBER	SURVEY QUESTION	SUITABILITY YES/NO	COMMENTS
1	Ease of using the OE/AAA website.		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
2	Ease of getting in touch with appropriate OE/AAA representative.		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
3	OE/AAA representative's ability to respond to an inquiry in a timely manner.		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
4	OE/AAA representative's ability to respond to your specific issue (if applicable)		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
5	OE/AAA support desk's ability to adequately resolve an issue		
	Very Unsatisfied Somewhat Unsatisfied Neutral Somewhat Satisfied Very Satisfied N/A		
TOOLS QUESTIONS: How helpful were the following tools			
6a	Notice Criteria Tool		
	Did not use Very Helpful Somewhat Helpful Neutral Somewhat Unhelpful Very Unhelpful		

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6b	Distance Calculation Tool		
	<ul style="list-style-type: none"> Did not use Very Helpful Somewhat Helpful Neutral Somewhat Unhelpful Very Unhelpful 		
7	Did you use the website to check on your case status?		
	<ul style="list-style-type: none"> Yes No N/A 		
8	<p>Please check the structure type (s) you submitted a case for:</p> <ul style="list-style-type: none"> Chimney High Mast Illumination Waste Management Facility Landfill Feasibility Study Workover Rig Billboard Bridge Sign Met Tower Power Line Stack Drilling Rig Transmission Line Cell-On-Wheels Other w/out Antenna Flagpole Wind Turbine Other w/ Antenna Water Tank Light Pole Lighting Study Antenna-Side Mount Monopole Antenna-Top Mount Building Tower Crane 		
QUESTION NUMBER	SURVEY QUESTION	SUITABILITY YES/NO	COMMENTS
9	<p>Please check the State(s) you submitted a case for:</p> <ul style="list-style-type: none"> AL MP AR MS AS MT 		

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	AZ	NC		
	CA	ND		
	CO	NE		
	CT	NH		
	DE	NJ		
	DC	NM		
	FL	NV		
	FM	NY		
	GA	OH		
	GU	OK		
	HI	OR		
	IA	PA		
	ID	PR		
	IL	PW		
	IN	RI		
	KS	ROP		
	KY	SC		
	LA	SD		
	MA	TN		
	MD	TX		
	ME	UT		
	MH	VA		
	MI	VI		
	MN	VT		
	MO	WA		
		WI		
		WV		
		WY		