

Form Approved

OMB No. 0920-New

Expiration Date: XX/XX/XXXX

Harm Reduction toolkits for Non-Prescription Syringe Sales in
Community Pharmacies

Attachment 7

Post-test Survey

Public reporting burden of this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; Attn: OMB-PRA (0920-New)

Thank you for agreeing to participate in the Pharmacy-Based Harm Reduction Study. Please complete this survey about you and your experiences with non-prescription syringe sale.

Your responses on this survey are confidential and your answers will have no impact on your employment. While we require you input your email address here, this is only so we can connect your survey with your participant ID number. Once we have connected your survey and your participant ID, your name will be disconnected from the survey.

If you have any questions about this survey or the broader study, you can contact Lane Edwards at lane.edwards@dfusioninc.com

1. Email address

Knowledge and attitude

2. People with drug problems who are not willing to accept abstinence as their goal should be offered options that aim to reduce the harm associated with their continued drug use.

1 2 3 4 5
Strongly Agree Agree Neither Disagree Strongly Disagree

3. Making clean injecting equipment available to injecting drug users is likely to reduce the rate of HIV infection.

1 2 3 4 5
Strongly Agree Agree Neither Disagree Strongly Disagree

4. Abstinence is the only acceptable treatment goal for people who use illicit drugs.

1 2 3 4 5
Strongly Agree Agree Neither Disagree Strongly Disagree

5. State NPSS law – please select all options that you believe apply to the state's law in which your pharmacy is located regarding the sale on non-prescription syringes by pharmacy staff (select all that apply)

- | | |
|---|---|
| a. Non-prescription syringe sale explicitly permitted | b. Non-prescription syringe sale is explicitly forbidden |
| c. There are no specific laws in my state explicitly addressing NPSS | d. Personnel are required to ask the purpose of the syringe use |
| e. Upon sale, personnel must provide written information on the prevention of bloodborne disease, drug treatment, | f. Non-prescription syringe sale is permitted if a legitimate medical need has been demonstrated (could include the prevention of |

- and safe disposal of syringes.
- g. A sharps container must be distributed with every syringe purchase
 - i. Purchasers must show valid photo ID
 - k. Pharmacists must report if they think syringes will be used for illegal drug use.
 - m. Up to 10 syringes can be sold at a time
 - h. Personnel are required to keep a log with the information about the purchase and purchaser
 - j. Only individuals 18 or older can be sold non-prescription syringes
 - l. Only specific pharmacy staff (such as pharmacists) may complete NPSS sales.
 - n. Other (write in)
6. Has a pharmacy staff member ever been held civilly or criminally liable for selling a syringe to someone who used it for injecting drugs?
- a. Yes
 - b. No
7. Did your pharmacy provide you with any information regarding your states NPSS laws?
- a. Yes
 - b. No
 - c. Other (write in)
8. According to research, does access to non-prescription syringes increase rates of drug use?
- a. Yes
 - b. No
 - c. I don't know
9. Does your pharmacy participate in non-prescription syringe sale?
- a. Pharmacy staff are expected to provide non-prescription syringes to all customers seeking them
 - b. Pharmacy staff are permitted, but not expected, to provide non-prescription syringes to all customers seeking them
 - c. Pharmacy staff have not been informed of expectations regarding the provision of non-prescription syringes to customers seeking them
 - d. Pharmacy staff are discouraged, but not forbidden, to provide non-prescription syringes to all customers seeking them
 - e. Pharmacy staff are forbidden from providing non-prescription syringes to all customers seeking them
 - f. Other (write in)

10. What is your opinion on pharmacies selling non-prescription syringes to people who use injection drugs?

1	2	3	4	5
Strongly Opposed	Opposed	Neither	In favor	Strongly in favor

11. What are your feelings about personally selling Non-Prescription Syringe Sale to people who use injection drugs?

1	2	3	4	5
Strongly Opposed	Opposed	Neither	Supportive	Strongly Supportive

12. Indicate your perception of your level of ability to sell non-prescription syringes:

1	2	3	4	5
No level of competence	Low level of competence	Average level of competence	Moderately high level of competence	High level of competence

13. Indicate your level of experience with non-prescription syringes:

1	2	3	4	5
No experience	Little experience	Some experience	Substantial experience	Extensive experience

14. Indicate your comfort level completing sales to people you believe to be illegal drug users:

1	2	3	4	5
Very uncomfortable	Slightly uncomfortable	Neutral	Comfortable	Very comfortable

Think of your last three non-prescription syringe customers, how do you think these customers would review your interaction.

15. Your professionalism out of five stars:

- a. 1 star
- b. 2 stars
- c. 3 stars
- d. 4 stars
- e. 5 stars

16. Your friendliness out of five stars:

- a. 1 star
- b. 2 stars
- c. 3 stars
- d. 4 stars
- e. 5 stars

17. Your respectfulness out of five stars:

- a. 1 star
- b. 2 stars
- c. 3 stars
- d. 4 stars
- e. 5 stars

18. Your comfort with the transaction out of 5 stars:

- a. 1 star
- b. 2 stars
- c. 3 stars
- d. 4 stars
- e. 5 stars

19. How often do you personally sell non-prescription syringes?

- a. At least once a day
- b. At least once a week
- c. At least once a month
- d. At least once every 3 months
- e. At least once a year
- f. Never

20. What's the most uncomfortable element for you about doing NPSS sales? (fill in)

Short Answer Scenario:

Please review the following scenario and provide a step-by-step description of how you would handle the following non-prescription syringe sale.

Here is an example of the step-by-step description we are looking for a concierge at a hotel:

You are working at the front desk of your hotel; a man approaches the front desk with his luggage. Please describe how you would handle the situation:

- Welcome the guest to the hotel and ask them for the name for their reservation
- Find their reservation in the system

- o Confirm the details of the reservation with the guest
- o Describe the hotel amenities and rules
- o Give the guest their room key and directions to the room
- o Offer to help them with their luggage and make necessary arrangements
- o ask them if they need anything else, and if they do, help them with whatever they needed.
- o If they need nothing else, tell them to contact the front desk if they need anything, and wish them a nice stay.
- o leave and return to the front desk

21. Present a short video scenario in which an individual comes into the pharmacy and asks to buy some syringes
(short answer, advance to next page)

22. Present a short video scenario in which an individual asks for bee stingers (slang for a specific syringe size).
(short answer, advance to next page)

23. Present a short video scenario for pharmacist in which they are giving a consultation and the individual indicates they may want to seek treatment (short answer – pharmacist only)
(short answer, advance to next page)

24. Present a short video scenario where a person asks the personnel to explain the kit, include specific questions about 2-3 items (posttest only)
(short answer, advance to next page)

25. How much do your procedures responding to these scenarios differ from other staff in the pharmacy?

- a. Greatly
- b. Moderately
- c. Slightly
- d. Not at all
- e. I don't know

Distribution data

26. Please describe any posted signage or materials regarding NPSS in your pharmacy (short answer)

27. Please describe what information or materials are provided to individuals that do not accept a safe injection kit (fill in #)

28. In the past week, how many non-prescription syringes sales did you personally process? (fill in #)

29. In the past week, how many safe injection kits did you personally distribute? (fill in #)

30. In the past week, how many injection drug use related consultations did you personally provide? (fill in #)

31. In the past week, how many injection drug use related referrals did you personally make? (fill in #)

User satisfaction questions

32. The SkillFlix videos are easy to access

1	2	3	4	5
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

33. Comment:

34. The SkillFlix videos are easy to use

1	2	3	4	5
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

35. Comment:

36. The skillflix videos are helpful to me in selling non-prescription syringe sale

1	2	3	4	5
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

37. Comment:

38. The SkillFlix videos are helpful to me in supporting my staff member's sale of non-prescription syringes (pharmacist/manager only)

1	2	3	4	5
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

39. Comment:

40. I would recommend other pharmacy staff participating in NPSS watch the SkillFlix videos

1	2	3	4	5
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

41. Comment

42. Overall, what did you like most about SkillFlix? (short answer)

43. Overall, what did you like least about SkillFlix? (short answer)

44. How, if at all, has the SkillFlix training impacted your decisions on how to set NPSS policy and support staff engaged in NPSS? (manager or head pharmacist) (short answer)

45. What suggestions, if any, do you have as to how we can make SkillFlix better? (short answer)