

1.1. Clinician Survey

Time of day: _____

Satisfaction with discussion

Thinking back to the conversation you just had with your patient, how satisfied are you with the discussion?

Not at all satisfied 1	2	3	4	Extremely satisfied 5
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Identification of a decision or problem solving

In the visit today, did any of the following occur? (circle Yes or No)

- There was a choice between two or more treatment options: Yes / No
- Problem-solving was needed between me and my patient to determine the best care plan: Yes / No

If you answered “no” to both statements, you are finished with this survey.

If you answered “yes”, please answer the last set of questions below.

OPTIONS scale

	Strongly agree 1	Agree 2	Disagree 3	Strongly disagree 4
1. My patient and I identified a health problem and I made it clear that a decision was needed				
2. I asked my patient their preference to take part in the decision (or not)				
3. I discussed different options (including the possibility of doing nothing) with me patient				
4. I discussed advantages, disadvantages and possible outcomes of options with my patient.				
5. I made sure my patient understood the information that I shared.				
6. I described to my patient more than one way to manage the health problem.				
7. I discussed ideas or expectations about managing the health problem with my patient.				
8. I offered different sources of information (e.g., leaflets, websites, contact with other people) to help my patient make the decision.				
9. I gave my patient opportunities to ask				

questions.				
10. I asked the patient about his/her preferences.				
11. I asked my patient about any concerns or worries about managing the health problem.				
12. My patient and I made a decision; Or, my patient and I agreed to postpone making a decision				
13. I discussed the possibility of coming back to the decision with my patient.				

1.2. Audio recording coding scheme

OPTION12^{20,21}

Scale Score	Definition
0	The behavior is not observed
1	A minimal attempt is made to exhibit the behavior
2	The clinician asks the patient about their preferred way of receiving information to assist decision
3	The behavior is exhibited to a good standard
4	The behavior is observed and executed to a high standard

OPTION Item		0	1	2	3	4
1	The clinician <i>draws attention</i> to an identified problem as one that requires a decision-making process.					
2	The clinician <i>states</i> that there is more than one way to deal with the identified problem ('equipose').					
3	The clinician <i>assesses</i> the patient's preferred approach to receiving information to assist decision making (e.g., discussion, reading printed material, assessing graphical data, using videotapes or other media).					
4	The clinician <i>lists</i> 'options', which can include the choice of 'no action'.					
5	The clinician <i>explains</i> the pros and cons of options to the patient (taking 'no action' is an option).					
6	The clinician explores the patient's <i>expectations</i> (or ideas) about how the problem(s) are to be managed.					
7	The clinician explores the patient's <i>concerns</i> (fears) about how problem(s) are to be managed.					
8	The clinician checks that the patient has <i>understood</i> the information.					
9	The clinician offers the patient explicit <i>opportunities</i> to ask					

	questions during the decision-making process.					
10	The clinician elicits the patient's preferred level of <i>involvement</i> in decision making.					
11	The clinician indicates the need for a <i>decision making</i> (or <i>deferring</i>) stage.					
12	The clinician indicates the need to review the decision (or <i>deferral</i>).					

Total Score 0-28
Rescale 0-100