

# New Registration

The screenshot shows the DisasterAssistance.gov website in an Internet Explorer browser window. The address bar displays the URL: https://sso.fema.tdlnet/DAC/cc/login-action.do. The page header includes the logo "DisasterAssistance.gov" and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains links for "Disaster Assistance" and "Contact Us". Below this, a secondary navigation bar lists: "Call Center Home | **New Registration** | Incomplete Registrations | Callout Registrations | Change Disaster | Copy Rgsn |".

The main content area is titled "Call Center" and contains the following text:

"Good morning/afternoon, Disaster Assistance, my name is \_\_\_\_\_ How may I help you?"  
"In what state did your damage occur?"

SERVICE REP: Please check the following information for persons who have already applied or are inquiring about some other type of assistance.

After asking for the state in which the damage occurred, press F8 or click on the INFO BUTTON on the Tool Bar to determine whether we are still taking applications for the caller's disaster. If we are still taking applications for this disaster, press the NEW BUTTON. If this disaster is CLOSED, click the INFORMATION TAB and follow the instructions.

If the caller needs to finish an incomplete application, then press or click on the INCOMPLETE BUTTON.

If the caller wants to check on the status of his or her application, then transfer the call to the Disaster Information Helpline.

If the caller needs to obtain an address or phone number to another disaster assistance office (e.g., Red Cross or Public Information Officer), then press F8 or click on the INFO BUTTON on the Tool Bar to locate the appropriate information.

If the caller is not in a federally declared disaster area, then refer the caller to his or her County Emergency Management Agency. Also refer the caller to his or her local American Red Cross Chapter. (The caller can find both of these numbers in the telephone directory.)

SERVICE REP: If the caller wants to know about the TYPES OF ASSISTANCE AVAILABLE, then say:] There are two main programs available.

The Individuals and Households Program (IHP) is a combined FEMA and State program. This program provides money to help people in the area whose property has been damaged or destroyed and whose losses are not covered by insurance. This emergency program is designed to help with critical expenses that cannot be covered in other ways. There are two provisions of assistance available through this program. Housing Assistance may provide applicants who are uninsured or underinsured with money to rent a different place to live and/or to repair damage from the disaster. Other Needs Assistance provides financial assistance for uninsured or underinsured essential personal property and transportation needs to those who cannot afford a loan, as well as uninsured or underinsured medical, dental, and funeral expenses.

The Small Business Administration (SBA) provides low-interest disaster loans for home, personal property, and business losses.

SERVICE REP: This script area is to advise you of any new or updated disaster information for a declaration, such as added counties, closing incident periods, etc. The information will be displayed by disaster and the date. You must check this bulletin each day for important updates. Once notified via this bulletin that new information exists, please select F8 or click on the INFO to review the specific data.]

# Registrations Instructions

The screenshot shows a web browser window with the following elements:

- Browser Title Bar:** Disaster Assistance Center - Registration Instructions - Internet Explorer
- Address Bar:** https://sso.fema.dti.net/DAC/welcome.do?app=...
- Page Header:** DisasterAssistance.gov ACCESS TO DISASTER HELP AND RESOURCES. Version: 7.01.00.00.1205 Server: DAC-TDL12C-CC.
- Navigation:** Disaster Assistance (selected), Contact Us.
- Left Sidebar:** Introduction | Instructions (selected), Privacy Act, Isaac Override.
- Main Content Area:**
  - Registration Instructions:** A blue header bar with an "Application Progress" indicator showing 10 steps, with the first step highlighted.
  - Text:** The application process will take approximately 18 - 20 minutes. OMB No. 1660-0002, Exp. 02-28-2018.
  - Text:** To complete this interview, you will need: Your Social Security Number, Insurance Type, Gross Household Income, Addresses and Phone Numbers. If you do not have you or your co-applicant's social security number at this time, please call back. The Social Security number is required for Identity Verification purposes.
  - Buttons:** Exit, Exit Registration, Next.

# Privacy Act Statement and Declaration of Eligibility

The screenshot shows a web browser window with the title "Disaster Assistance Center - Privacy Act Statement and Declaration of Eligibility - Internet Explorer". The address bar shows the URL "https://sso.fema.dti.net/DAC/it/privacyAct.do". The page has a blue header with "Disaster Assistance" on the left and "Contact Us" on the right. Below the header, there is a navigation menu with "Introduction" selected. The main content area is titled "Privacy Act Statement and Declaration of Eligibility" and includes an "Application Progress" indicator with 10 stars, 9 of which are filled. The text on the page provides information about the Privacy Act of 1974, the Stafford Act, and FEMA's policies on sharing information. It also includes a "Service Rep" section with instructions for applicants and a list of conditions for eligibility. At the bottom, there is a checkbox for "I am a DSAT or IRS employee" and three buttons: "Back", "Exit Registration", and "Next".

Disaster Assistance Center - Privacy Act Statement and Declaration of Eligibility - Internet Explorer

https://sso.fema.dti.net/DAC/it/privacyAct.do

Disaster Assistance Center - Privacy Act Statement and Declaration of Eligibility

Disaster Assistance Contact Us

Introduction |

Instructions

- Instructions
- **Privacy Act**
- Isaac Override

Privacy Act Statement and Declaration of Eligibility

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Service Rep:**  
Please read the following statement to each Delta Call applicant, as they will not have heard it from the phone recorded message.

"We are required to provide you with the following Privacy Act Statement.

The Privacy Act of 1974 protects your rights as to how FEMA uses and shares your information.

The Stafford Act and other authorities allow FEMA to collect this information to determine eligibility and administer financial assistance as a result of an Emergency or Presidentially declared disaster.

FEMA may share your information outside of FEMA with entities such as with States, tribes, local governments, voluntary organizations, and other organizations in accordance with published routine uses. FEMA shares this information to enable you to receive additional disaster assistance and as necessary to prevent a duplication of benefits and to prevent future disaster losses.

FEMA may record phone calls for internal quality assurance purposes. Furnishing your SSN and other requested information is voluntary, however, failure to provide may delay or prevent you from receiving assistance."

If you knowingly make false statements to obtain disaster aid, it is a violation of federal and State laws.

**Service Rep:**

In order to be eligible to receive FEMA Disaster Assistance, a member of the household must be a citizen, non-citizen national or qualified alien of the United States. Please feel free to consult with an attorney or other immigration expert if you have any questions. By agreeing to continue your registration, you hereby declare under penalty of perjury, that you are a citizen or non-citizen national of the United States, a qualified alien of the United States, or a parent or legal custodian of a child who is a minor, who resides with you and who is a citizen, naturalized citizen or qualified alien of the United States.

**In addition, you certify the following:**

- Only one application has been submitted for your household.
- All information you have provided regarding your application for FEMA disaster assistance is true and correct to the best of your knowledge.
- You will return any disaster aid money you receive from FEMA or the State if you receive insurance or other money for the same loss, or if you do not use FEMA disaster aid money for the purpose for which it was intended.

**You understand that**, if you intentionally make false statements or conceal any information in an attempt to obtain disaster aid, it is a violation of federal and State laws, which carry severe criminal and civil penalties, including a fine up to \$250,000, imprisonment, or both.

**You understand that** the information provided regarding your application for FEMA disaster assistance may be subject to sharing within the Department of Homeland Security (DHS) including, but not limited to, the Bureau of Immigration and Customs Enforcement.

**You authorize** FEMA to verify all information given by you about your property/place of residence, income, employment and dependents in order to determine your eligibility for disaster assistance; and

**You authorize** all custodians of records of your insurance, employer, any public or private entity, bank financial or credit data service to release information to FEMA and/or the State upon request.

Do you understand and agree to these statements?

**(If the applicant disagrees, delete the registration, if they agree, continue)**

**Service Rep:**  
May I have your Social Security Number?

I am a DSAT or IRS employee

[Back](#) [Exit Registration](#) [Next](#)

# Personal Identification

The screenshot shows a web browser window titled "Disaster Assistance Center - Personal Identification - Internet Explorer". The address bar shows the URL "https://sso.fema.doi.net/DAC/privacyAct.do". The page header includes the "DisasterAssistance.gov" logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". The main content area is titled "Personal Identification" and includes an "Application Progress" indicator with 10 dots, the first of which is filled. Below this, there is a "Help for this page" link and a notice: "To register for disaster assistance, please provide the following information." The form fields are as follows:

- \* Title:
- \* First Name:
- MI:
- \* Last Name (without suffix - Jr, Sr, III):
- \* Social Security Number:  -  -
- \* Date of Birth MM/DD/YYYY:  /  /

At the bottom of the form are three buttons: "Back", "Exit Registration", and "Next".

# Contact Phone Numbers

Disaster Assistance Center - Contact Phone Numbers - Internet Explorer  
https://sso.fema.dli.net/DAC/identification.do

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance Contact Us

Introduction | Identification |

**Identification**

- Personal
- Phone Numbers**
- Address
- County / Parish / Municipio
- Isaac Override

**Call Center**

- Privacy Act (CTL-F3)
- Comments (F9)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

**Registrant:** MS BIG BEAR **Registration Id:** 15-0424382

**Contact Phone Numbers** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)  
Please provide the phone number used in the damaged dwelling whether it is working or not and current/alternate phone number(s) in case we need to contact you regarding your registration for disaster assistance.

| Area Code  | Phone Number | Ext.  | Note  |
|--|--------------|-------|-------|
| <input type="checkbox"/> My Current Phone is the same as my Damaged Dwelling Phone - If selected, please do not provide Current Phone. |              |       |       |
| * Damaged Dwelling Phone:  | ( ) -        |       |       |
| * Current Phone:   | ( ) -        | Ext.: | Note: |
| Cell Phone:  | ( ) -        |       |       |
| Alternate Phone:   | ( ) -        | Ext.: | Note: |

[Back](#) [Exit Registration](#) [Next](#)

# Damaged Dwelling Address

Disaster Assistance Center - Damaged Dwelling Address - Internet Explorer  
https://sso.fematd.net/DAC/ri/contact.do

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance Contact Us

Introduction | Identification |

**Identification**

- Personal
- Phone Numbers
- Address**
- County / Parish / Municipio
- Isaac Override

**Call Center**

- Privacy Act (CTL-F3)
- Comments (F9)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR Registration Id: 15-0424382

**Damaged Dwelling Address** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**  
Please provide the full physical street address where the damage occurred, including the house or building number, the street name and any apartment or lot number.

\* ZIP:  ZIP+4:

\* Street Address:

\* City: SHARON

\* State:

\* Do you own this home or do you rent it?

\* Is the address above also your mailing address?

# County/Parish/Municipio

The screenshot shows a web browser window with the URL <https://sso.fematd.net/DAC/rj/damageAddressCorrection.do>. The page title is "Disaster Assistance Center - County/Parish/Municipio - Internet Explorer". The main content area features the "DisasterAssistance.gov" logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar includes "Disaster Assistance" and "Contact Us". The page is divided into sections: "Introduction" and "Identification". Under "Identification", the registrant is listed as "MS BIG BEAR" with registration ID "15-0424382" and state "SC". A progress bar shows the current step is "County/Parish/Municipio". A dropdown menu is set to "YORK" for the question "In what county/parish/municipio did the damage occur?". Navigation buttons for "Back", "Exit Registration", and "Next" are visible. A sidebar on the left contains links for "Personal", "Phone Numbers", "Address", "County / Parish / Municipio", "Call Center", "Privacy Act (CTL-F3)", "Comments (F9)", "Calendar (CTL-F11)", "Disaster Info (F8)", and "Call Center Help".

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification |

**Identification**

- Personal
- Phone Numbers
- Address
- County / Parish / Municipio

**Call Center**

- Privacy Act (CTL-F3)
- Comments (F9)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR Registration Id: 15-0424382  
State: SC

County/Parish/Municipio Application Progress

Help for this page  
Where did the damage occur?

\* In what county/parish/municipio did the damage occur? YORK

Back Exit Registration Next

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

OMB No. 1660-0002, Exp. 02-28-2018

# Disaster Selection

Disaster Assistance Center - Disaster Selection - Internet Explorer  
https://sso.fema.tdl.net/DAC/H/county.do

Disaster Assistance Center  
Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) |

Disaster  
Disaster Selection

Call Center  
• Privacy Act (CTL-F3)  
• Comments (F9)  
• Calendar (CTL-F11)  
• Disaster Info (F8)  
• Call Center Help

Registrant: MS BIG BEAR  
Registration Id: 15-0424382  
State: SC

Disaster Selection

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
\* In what disaster did your damage occur?

| Select                | Description of Disaster  | Incident Period           | Disaster Number | County Declared      |
|-----------------------|--|---------------------------|-----------------|----------------------|
| <input type="radio"/> | SC - W10 TEST SEVERE STORMS                                      | 05/25/2017 - Present Time | 1542            | County is declared   |
| <input type="radio"/> | SC - W10 SEVERE STORMS   | 05/23/2017 - Present Time | 9060            | County is undeclared |
| <input type="radio"/> | SC ACE HURRICANE TEST  | 06/01/2014 - 06/08/2014   | 1450            | County is undeclared |
| <input type="radio"/> | SC TEST HURRICANE  | 02/24/2014 - 02/27/2014   | 1483            | County is declared   |
| <input type="radio"/> | SC HURRICANE TEST  | 07/18/2013 - 07/20/2013   | 1472            | County is undeclared |
| <input type="radio"/> | SC TRAINING DEPT TEST DISASTER                                   | 08/15/2012 - 08/20/2012   | 1449            | County is declared   |
| <input type="radio"/> | HURRICANE GRETCHEN TEST 11-2-04 BB                               | 10/29/2005 - 11/15/2005   | 1305            | County is declared   |
| <input type="radio"/> | TDL TEST SC TROPICAL STORM ANNIE 1-20-05 BB                      | 01/20/2005 - Present Time | 7082            | County is declared   |
| <input type="radio"/> | Disaster has not yet occurred; damage to my property is possible |                           |                 |                      |
| <input type="radio"/> | Disaster has occurred, but not in the list                       |                           |                 |                      |
| <input type="radio"/> | None of the disasters above match the situation                  |                           |                 |                      |

[Back](#) [Exit Registration](#) [Next](#)





# Damage Type "Other"

The screenshot shows a web browser window titled "Disaster Assistance Center - Damage Type - Internet Explorer". The address bar shows the URL "https://sso.fema.doi.net/DAC/In/dst/Damage.do". The page header includes the "DisasterAssistance.gov" logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The version information is "Version: 7.01.00.00.1205" and the server is "Server: DAC-TDL12C-CC".

The main content area is titled "Disaster Assistance" and includes a navigation menu with "Introduction", "Identification", and "Disaster". The "Disaster" section is expanded, showing "Disaster Selection" and "Call Center" options. The "Disaster Selection" section is currently selected, and the "Damage Type" step is highlighted in a blue bar.

Registration information is displayed: "Registrant: MS BIG BEAR", "Registration Id: 15-0424382", "Disaster Number: 1483", and "State: SC". An "Application Progress" indicator shows a series of dots, with the current step being highlighted. The OMB No. 1960-0002, Exp. 02-28-2018 is also visible.

The "Damage Type" section includes a "Help for this page" link and a "Loss Date" field with the value "02/24/2014". Below this, a question asks "What type of the following damage occurred?" with three radio button options: "Earthquake", "Fire/Smoke/Soot/Ash", and "Ice/Snow".

At the bottom of the form, there are three buttons: "Back", "Exit Registration", and "Next".

# Disaster Related Losses

Disaster Assistance Center - Disaster Related Losses - Internet Explorer  
https://sso.fematdl.net/DAC/rl/dstrDamage.do

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Losses
- Dwelling
- Home Insurance
- Expenses
- Emergency Needs

**Call Center**

- Privacy Act (CTL-F3)
- Summary (Ctl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

**Disaster Related Losses** Application Progress

Help for this page  
Did you have any of the following losses?

- \* Was your home damaged by the disaster?  YES  NO  UNKNOWN
- \* Was any of your personal property not including vehicles damaged by the disaster?  YES  NO  UNKNOWN
- \* Have you been without your essential utilities for 5 consecutive days or more?  YES  NO
- \* Were all of the vehicles in your household make undrivable due to the disaster?  YES  NO
- \* As a result of the disaster, do you have new or additional child care costs OR has your household income been reduced, increasing your financial burden to pay for child care?  YES  NO
- \* Did you, your co-applicant, or any dependents have help or support doing things like walking, seeing, hearing, or taking care of yourself before the disaster and have you lost that help or support because of the disaster?  YES  NO

OMB No. 1660-0002, Exp. 02-28-2018

[Back](#) [Save or Exit](#) [Next](#)



# Damage Dwelling (Drop Down for Owner to first question) Where are you currently living or staying?

Disaster Assistance Center - Damaged Dwelling - Internet Explorer  
https://sso.fema.tdl.net/DAC/rl/losses.do

Disaster Assistance Center  
Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance  
Contact Us

Introduction | Identification | Disaster | Losses |

Losses

- Losses
- Dwelling**
- Home Insurance
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

Call Center

- Privacy Act (CTL-F3)
- Summary (CII-F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

**Damaged Dwelling**

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
Please provide the following information about the damaged dwelling.

Where are you currently living or staying?

What type of home are you registering?

Is this your primary residence, where you live more than six months out of the year?

Are you currently able to get to your home?

- Yes, I am able to get to my home.
- I am unable to return to my home due to a mandatory evacuation.
- I am unable to return to my home because damages to the roads or bridges in the area

CAR  
DAMAGED DWELLING  
FEMA MHU  
FAMILY/FRIENDS DWELLING  
HOTEL/MOTEL  
MASS SHELTER  
NEW RENTAL UNIT  
OTHER  
OTHER  
PLACE OF EMPLOYMENT  
RV/TENT  
SECONDARY RESIDENCE

Back Save or Exit Next

# Damaged Dwelling (Drop Down to second question) What type of home are you registering?

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance | Contact Us

Introduction | Identification | Disaster | Losses |

Losses

- Losses
- Dwelling
- Home Insurance
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

Call Center

- Privacy Act (CTL-F3)
- Summary (CH-F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Damaged Dwelling

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
Please provide the following information about the damaged dwelling.

\* Where are you currently living or staying?

\* What type of home are you registering?

\* Is this your primary residence, where you live more than six months out of the year?

\* Are you currently able to get to your home?

Yes, I am able to get to my home.

I am unable to return to my home due to a mandatory evacuation.

I am unable to return to my home because damages to the roads or bridges in the area prevent it.

Back Save or Exit Next

# Damaged Dwelling (Drop down to third question) Is this your primary residence.....?

Disaster Assistance Center - Damaged Dwelling - Internet Explorer  
https://sso.fematd.net/DAC/ij/losses.do

Disaster Assistance Center - ... x

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) |

**Losses**

- Losses
- **Dwelling**
- Home Insurance
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

**Call Center**

- Privacy Act (CTL-F3)
- Summary (Ctl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

**Damaged Dwelling** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**  
Please provide the following information about the damaged dwelling.

\* Where are you currently living or staying?

\* What type of home are you registering?

\* Is this your primary residence, where you live more than six months out of the year?

\* Are you currently able to get to your home?

Yes, I am able to get to my home.

I am unable to return to my home due to a mandatory evacuation.

I am unable to return to my home because damages to the roads or bridges in the area prevent it.

[Back](#) [Save or Exit](#) [Next](#)

Losses

- Losses
- Dairying
- Home Insurance
- Expenses
- Emergency Needs

Call Center

- Privacy Act (CTL-F3)
- Summary (CIH-F5)
- Referrals (F6)
- Comments (F8)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS APRIL BLOMQUIST

Registration Id: 15-0412681  
Disaster Number: 1485 State: WV

Applicant Self-Assessment

Application Progress



CMB No. 1660-0002, Exp. 7-31-2017

Help for this page

You indicated that your home or personal property was damaged. FEMA would like to understand the level of disaster damage done. Please listen to (or read) each option and select the one that best matches your damage. If you are unsure about what category your damage falls under after hearing (or reading) the options, you may ask for examples. (Please click Help to find examples).

- I had minor damage but I am able to live in my home.
- I had damage to my home or personal property that requires a lot of repairs. I may not be able to live in my home.
- I had damage to my home or personal property that requires major repairs. I am not able to live in my home.
- My home was completely destroyed
- Unknown

Back

Save or Exit

Next



# Home Insurance

The screenshot shows a web browser window with the URL <https://sso.fema.dinet/DAC/H/damagedDwelling.do>. The page title is "Disaster Assistance Center - Home Insurance - Internet Explorer". The main content area features the "Disaster Assistance.gov" logo and navigation links for "Introduction", "Identification", "Disaster", and "Losses". The "Losses" section is active, showing a "Home Insurance" sub-section. The registrant is identified as "MS BIG BEAR". The application progress bar shows 10 steps, with the first step being the current one. The OMB No. 1660-0002, Exp. 02-28-2018 is displayed. A table for insurance policies is present, with columns for "Select", "Type of Insurance", and "Insurance Company Name". The table lists several insurance types with checkboxes for selection. A "Back" button is on the left, and "Save or Exit" and "Next" buttons are at the bottom.

Disaster Assistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) |

**Losses**

- Losses
- Dwelling
- **Home Insurance**
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CI+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
\* Identify the type of insurance policies currently in effect for your home and/or personal property. Check all current policies that apply.

| Select                   | Type of Insurance                                     | Insurance Company Name |
|--------------------------|---|------------------------|
| <input type="checkbox"/> | Contents Only Insurance                               |                        |
| <input type="checkbox"/> | Flood Insurance                                       |                        |
| <input type="checkbox"/> | Homeowners Insurance                                  |                        |
| <input type="checkbox"/> | Homeowners Insurance with a Sewer Backup Rider        |                        |
| <input type="checkbox"/> | Mobile Home Insurance                                 |                        |
| <input type="checkbox"/> | I have no insurance for my home or personal property. |                        |

[Back](#) [Save or Exit](#) [Next](#)

# Disaster Related Expenses

Disaster Assistance Center - Disaster Related Expenses - Internet Explorer  
https://sso.fema.doi.net/DAC/rj/home/insurance.do

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance Center  
Disaster Assistance | Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Losses
- Dwelling
- Home Insurance
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CTL-F5)
- Referrals (F8)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

## Disaster Related Expenses

[Help for this page](#)  
Have you incurred uninsured or under-insured expenses as a direct result of the disaster?

\* Do you have MEDICAL expenses as a result of the disaster?  YES  NO

\* Do you have DENTAL expenses as a result of the disaster?  YES  NO

\* Do you have FUNERAL expenses as a result of the disaster?  YES  NO

[Back](#) [Save or Exit](#) [Next](#)



# Disaster Related Vehicle Damage

The screenshot shows a web browser window with the URL <https://sso.fematd.net/DAC/otherInsurance.do>. The page header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail reads "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Disaster Related Vehicle Damage" and features a progress indicator with 10 steps, the 8th of which is highlighted. To the right of the title, the following information is displayed: "Registrant: MS BIG BEAR", "Registration Id: 15-0424382", and "Disaster Number: 1483 State: SC". Below the title, there is a "Help for this page" link and a question: "\* Were any of the vehicles covered by comprehensive insurance?" with radio buttons for "YES" and "NO". At the bottom of the main content area are three buttons: "Back", "Save or Exit", and "Next".

On the left side of the page, there are two vertical navigation menus. The "Losses" menu includes: Losses, Dwelling, Home Insurance, Expenses, Other Insurance, **Vehicle Damages** (selected), Emergency Needs, and Special Needs General. The "Call Center" menu includes: Privacy Act (CTL-F3), Summary (Ctl+F5), Referrals (F6), Comments (F9), Save Incomplete (F10), End Registration (Alt+F11), Calendar (CTL-F11), Disaster Info (F8), and Call Center Help.

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC  
OMB No. 1660-0002, Exp. 02-28-2018

# Vehicles

The screenshot shows the Disaster Assistance Center website in Internet Explorer. The browser address bar displays <https://sso.fematdli.net/DAC/rl/vehicleDmg.do>. The page header includes the logo for DisasterAssistance.gov and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us".

The main content area is titled "Vehicles" and shows the following information:

- Registrant: MS BIG BEAR
- Registration Id: 15-0424382
- Disaster Number: 1483 State: SC

An "Application Progress" bar is visible with 10 dots, where the 10th dot is filled. Below this, the OMB No. 1660-0002, Exp. 02-28-2018 is displayed.

A help section states: "Please provide me with a list of all vehicles owned by you, your co-applicant or your dependents. Service Representative: Click 'ADD' to enter vehicle information." An "Add" button is located below this text.

A table with the following headers is shown:

| Edit | Year | Make | Model | Damaged | Drivable | Comprehensive Insurance | Liability Insurance | Registered | Delete |
|------|------|------|-------|---------|----------|-------------------------|---------------------|------------|--------|
|------|------|------|-------|---------|----------|-------------------------|---------------------|------------|--------|

Below the table are three buttons: "Back", "Save or Exit", and "Next".

On the left side, there is a "Losses" menu with the following items:

- Losses
- Dwelling
- Home Insurance
- Expenses
- Other Insurance
- Vehicle Damages
- Vehicles
- Emergency Needs
- Special Needs General

Below the "Losses" menu is a "Call Center" menu with the following items:

- Privacy Act (CTL-F3)
- Summary (CH+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (ALT+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

# Update Vehicle

Disaster Assistance Center - Update Vehicle - Internet Explorer  
https://sso.fematd.net/DAC/ri/vehicleUpdate.do?VEHICLE\_ID=18

Version: 7.01.00.00.1203  
Server: DAC-TDL12C-CC

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Losses
- Dwelling
- Home Insurance
- Expenses
- Other Insurance
- Vehicle Damages
- Vehicles**
- Emergency Needs
- Special Needs General

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CH+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

**Registrant: MS BIG BEAR**

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

**Update Vehicle** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)  
Service Representative:  
Enter information about each vehicle in the household separately.

\* Year  \* Make  \* Model

\* Was this vehicle damaged by the disaster?  YES  NO

\* Is this vehicle currently drivable?  YES  NO

\* Is this vehicle covered by comprehensive insurance?  YES  NO

\* Is this vehicle covered by liability insurance?  YES  NO

\* Is this vehicle currently registered?  YES  NO

What is the insurance company name?

What is the insurance company name?



# Special Needs General Categories

The screenshot shows a web browser window with the URL <https://sso.fematd.net/DAC/in/essentialNeeds.do>. The page title is "Disaster Assistance Center - Special Needs General Categories - Internet Explorer". The website logo is "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The version information is "Version: 7.01.00.00.1205 Server: DAC-TDL12C-CC".

The navigation menu includes "Disaster Assistance" and "Contact Us". The breadcrumb trail is "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Special Needs General Categories". It displays the registrant information: "Registrant: MS BIG BEAR", "Registration Id: 15-0424382", "Disaster Number: 1483", and "State: SC". There is an "Application Progress" indicator with 10 dots, the 3rd and 4th of which are filled. The OMB No. is 1660-0002, Exp. 02-28-2018.

A help link "Help for this page" is present. A note states: "\* You stated that you or a household member has a disability that was affected by the disaster. Please choose from the following:"

The form contains the following questions and radio button options:

- Mobility:  YES  NO
- Cognitive/Developmental Disabilities/Mental Health:  YES  NO
- Hearing or Speech:  YES  NO
- Vision:  YES  NO
- Other:  YES  NO

At the bottom of the form are three buttons: "Back", "Save or Exit", and "Next".

The left sidebar contains a "Losses" menu with the following items: Losses, Dwelling, Home Insurance, Expenses, Other Insurance, Vehicle Damages, Vehicles, Emergency Needs, and Special Needs General. Below this is a "Call Center" menu with: Privacy Act (CTL-F3), Summary (Ctl+F5), Referrals (F6), Comments (F9), Save Incomplete (F10), End Registration (Alt+F11), Calendar (CTL-F11), Disaster Info (F8), and Call Center Help.



# Special Needs Specific Categories

Disaster Assistance Center - Special Needs Specific Categories - Internet Explorer

https://sso.fema.dhs.gov/DAC/ri/specialNeedsCats.do

FEMA eServices Application Suite

Disaster Assistance Center - ...

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance .gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Losses
- Dwelling
- Home Insurance
- Expenses
- Other Insurance
- Vehicle Damages
- Vehicles
- Emergency Needs
- Special Needs General
- **Special Needs Specific**

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CTI-F5)
- Referrals (F8)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

## Special Needs Specific Categories

Help for this page

\* Based on the general categories of disability you have given, please select from the following list of specific categories related to those disabilities that have been affected by the disaster.

**Mobility**

Wheelchair  Walker  Cane  Lift  Bath Chair  Personal Care Attendant

**Cognitive/Developmental Disabilities/Mental Health**

Personal Care Attendant  Other (enter text)

**Hearing or Speech**

Hearing Aid  Sign Language Interpreter  TDD/TTY  Text messaging and/or other communication device

**Vision**

Glasses  White Cane  Service Animal  Braille or other accessible communication device  Magnifier

**Other**

Other (enter text)

# Occupants

Disaster Assistance Center - Internet Explorer  
https://sso.fematd.net/DAC/rt/specialneedsUpdate.do

Disaster Assistance Center

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

## DisasterAssistance.gov

ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants |

**Occupants**

Registrant: MS BIG BEAR Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
I need to list the names of all the persons living in your home at the time of the disaster. **NOTE:** Only request the co-applicant's SSN. **DO NOT** request the SSN of any other occupant of the household.

Add

| Edit | Last Name | First Name | MI | Relationship | Social Security Number | Age | Delete |
|------|-----------|------------|----|--------------|------------------------|-----|--------|
|      | BEAR      | BIG        |    | Registrant   | 227-15-4544            | 71  |        |

Back Save or Exit Next

Privacy Act (CTL-F3)  
Summary (Ctrl+F5)  
Referrals (F6)  
Comments (F9)  
Save Incomplete (F10)  
End Registration (Alt+F11)  
Calendar (CTL-F11)  
Disaster Info (F8)  
Call Center Help

# Update Occupant

Disaster Assistance Center - Update Occupant - Internet Explorer

https://sso.fema.dl.net/DAC/occupant.do?RGSN\_OCPT\_ID=19

FEMA eServices Application Suite

Disaster Assistance Center

Version: 7.01.00.00.1205  
Server: DAC-TDLL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) | [Occupants](#)

**Occupants**

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Update Occupant

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)  
Service Representative: Enter household occupant information below. **NOTE: ONLY** the co-applicant's Social Security Number (SSN) is required. Please do not add Social Security Numbers (SSNs) for any other occupants.

\* What is this person's last name?  
\* What is this person's first name?  
\* What is this person's middle initial?  
\* What is the relationship you have with this person?  
\* What is this person's age?

BEAR

Save or Exit

Save

Cancel

- Privacy Act (CTL-F3)
- Summary (Ctl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

# Business Damage

Disaster Assistance Center - Business Damages - Internet Explorer  
https://fso.fematd.net/DAC/occupants.do

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial |

**Financial**

- Business Damages
- Financial Information

**Call Center**

- Privacy Act (CTL-F3)
- Summary (Ctl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

## Business Damages

Help for this page

\* Is your household's primary source of income from self-employment?  YES  NO

\* Do you own or represent a business or rental property that was affected by the disaster?  YES  NO

Back Save or Exit Next

# Financial Information (when selecting self employed) from previous screen

Disaster Assistance Center - Financial Information - Internet Explorer  
https://sso.fema.dlnet/DAC/ri/businessDmg.do

Disaster Assistance Center  
Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance | Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial |

**Financial**

- Business Damages
- Financial Information

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CIT+F5)
- Referrals (F8)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Financial Information**

Help for this page  
You previously told us that your household's primary source of income is from self employment. Please select from the following EFT option:

\* How many dependents do you have?

Income not Available

\* What is your family's pre-disaster yearly gross income; this includes you and your dependents?  
Service Representative: Please enter whole dollars only, no dollar sign, no commas, and no decimal point.

Calculator

\* If you are found to be eligible for FEMA assistance, would you like FEMA to electronically transfer funds to your bank account?  
There is no charge for this service.

Back Save or Exit Next

# Financial Information when selecting No to self employed

Disaster Assistance Center - Financial Information - Internet Explorer  
https://sso.fematd.net/DAC/h/businessDmg.do

Disaster Assistance Center - Financial Information - Internet Explorer  
FEMA eServices Application Suite  
Disaster Assistance Center - ... x

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) | [Occupants](#) | [Financial](#) |

**Financial**

- Business Damages
- **Financial Information**

**Call Center**

- Privacy Act (CTL-F3)
- Summary (CII+F5)
- Referrals (F8)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Financial Information**

[Help for this page](#)  
Please provide your household annual gross income at the time of the disaster, and your choice for electronic funds transfer. Providing us with your pre-disaster annual gross income, reduces the processing time and directs your application to the programs best suited to meet your needs.

\* How many dependents do you have?

Income not Available

\* What is your family's pre-disaster yearly gross income; this includes you and your dependents?  
Service Representative: Please enter whole dollars only, no dollar sign, no commas, and no decimal point.  [Calculator](#)

\* If you are found to be eligible for FEMA assistance, would you like FEMA to electronically transfer funds to your bank account?  
There is no charge for this service.

[Back](#) [Save or Exit](#) [Next](#)

# Electronic Funds Transfer

Disaster Assistance Center - Electronic Funds Transfer - Internet Explorer  
https://sso.fematd.net/DAC/Income.do

Disaster Assistance Center - ... x

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

## DisasterAssistance.gov

ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial |

**Financial**

- Business Damages
- Financial Information
- EFT

**Call Center**

- Privacy Act (CTL-F3)
- Summary (Clt+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

**Registrant: MS BIG BEAR**

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

### Electronic Funds Transfer

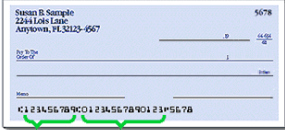
Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**  
You told us that you would like to participate in electronic funds transfer (EFT). Please provide the account information requested below. The name on this application must match the name on the checking or savings account you enter. DO NOT enter anyone else's account information. The EFT service is not available if you are applying as Business Only.

Please do not use any special characters or symbols in the fields below (quotations, commas, periods, \$, &, @, -, !, etc.)

NOTE: If you enter an account number other than a checking or savings account – for example, a pre-paid card – processing of your payment may be delayed.



Routing Number      Account Number

- \* What is the name of your bank or financial institution?
- \* What type of account is this?
- \* What is the 9 digit routing number for this account?
- \* What is the account number?
- \* Please repeat the account number.

Back      Save or Exit      Next

# Correspondence Preferences

The screenshot shows a web browser window titled "Disaster Assistance Center - Correspondence Preferences - Internet Explorer". The address bar shows the URL "https://sso.fema.dhs.gov/DAC/income.do". The page header includes the "DisasterAssistance.gov" logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation menu contains links for "Introduction", "Identification", "Disaster", "Losses", "Occupants", "Financial", and "Correspondence".

The main content area is titled "Correspondence Preferences" and displays the following information:

- Registrant:** MS BIG BEAR
- Registration Id:** 15-0424382
- Disaster Number:** 1483
- State:** SC

An "Application Progress" indicator shows a series of 12 dots, with the 11th dot filled, indicating the current step. Below this, the text "OMB No. 1660-0002, Exp. 02-28-2018" is visible.

The main question is "How would you like to receive your correspondence from FEMA?". Below it, there is a dropdown menu for language selection, currently set to "ENGLISH".

A secondary question asks: "Do you prefer to receive traditional postal mail or electronic notification?" with radio buttons for "Postal Mail" and "E-Mail".

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next".

A left-hand sidebar contains a "Call Center" section with the following links:

- Privacy Act (CTL-F3)
- Summary (Ctl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help



# Correspondence Preferences when selecting E-mail

Disaster Assistance Center - Correspondence Preferences - Internet Explorer  
https://sso.fema.dli.net/DAC/ri/income.do

Disaster Assistance Center - ... x  
FEMA eServices Application Suite

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial | Correspondence |

**Correspondence Preferences**

Registrant: MS BIG BEAR Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Correspondence Preferences Application Progress

• Correspondence  
• SMS Notifications

• Privacy Act (CTL-F3)  
• Summary (Ctl+F5)  
• Referrals (F6)  
• Comments (F9)  
• Save Incomplete (F10)  
• End Registration (Alt+F11)  
• Calendar (CTL-F11)  
• Disaster Info (F8)  
• Call Center Help

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page

How would you like to receive your correspondence from FEMA?

\* In which language would you like to receive correspondence? ENGLISH

\* Do you prefer to receive traditional postal mail or electronic notification?  Postal Mail  E-Mail

You have elected to receive electronic correspondence from FEMA. You will not receive any FEMA correspondence by traditional postal mail.

To protect your privacy FEMA will post correspondence to your account within the Disaster Assistance Center. When new correspondence is created, you will be alerted by E-mail that the correspondence is ready for you to view from your account. Your account also provides you the ability to track the progress of your assistance.

You will need to create a Disaster Assistance account to access your information. FEMA will send you an E-mail containing the link to create your secure account.

Please provide your E-mail address:

\* Email Address:

\* Verify E-Mail Address:

If you do not receive an E-mail from FEMA within the next 7 days or to change your correspondence preference, please call the FEMA Helpline at 800-621-3362.

\* Service Representative: Does the Applicant wish to remain with E-Correspondence?  Yes, proceed with Electronic correspondence.  
 No, change preference to Postal Mail.

Back Save or Exit Next

# SMS Correspondence Summary

The screenshot shows a web browser window with the URL <https://sso.fema.dti.net/DAC/In/correspondence.do>. The page title is "Disaster Assistance Center - SMS Correspondence Summary - Internet Explorer".

The main content area displays the "Disaster Assistance Center" logo and navigation menu. The "Correspondence" section is active, showing the "SMS Correspondence Summary" page. The registrant is identified as "MS BIG BEAR". The registration details are: Registration Id: 15-0424382, Disaster Number: 1483, State: SC. The application progress is shown as a series of 10 dots, with the first 8 dots filled. The OMB No. 1660-0002, Exp. 02-28-2018 is also displayed.

The page includes a "Help for this page" link and a question: "Would you like to receive additional updates using SMS text message?" with radio buttons for "Yes" and "No". There are three buttons: "Back", "Save or Exit", and "Next".

**Disaster Assistance Center**  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-CC

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) | [Occupants](#) | [Financial](#) | [Correspondence](#)

**Correspondence Preferences**

- Correspondence
- SMS Notifications

**Call Center**

- Privacy Act (CTL-F3)
- Summary (Ctrl+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

Registrant: MS BIG BEAR

Registration Id: 15-0424382  
Disaster Number: 1483 State: SC

Application Progress  
●●●●●●●●●●

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page

\* Would you like to receive additional updates using SMS text message?  Yes  No

[Back](#) [Save or Exit](#) [Next](#)

# SMS Correspondence Summary when selecting Yes

The screenshot shows a web browser window with the URL <https://ssso.fema.dti.net/DAC/f/correspondence.do>. The page title is "Disaster Assistance Center - SMS Correspondence Summary - Internet Explorer". The website header includes the "DisasterAssistance.gov" logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The top right corner displays "Version: 7.01.00.00.1205" and "Server: DAC-TDL12C-CC". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this is a breadcrumb trail: "Introduction | Identification | Disaster | Losses | Occupants | Financial | Correspondence |".

The main content area is titled "SMS Correspondence Summary" and includes the following information:

- Registrant:** MS BIG BEAR
- Registration Id:** 15-0424382
- Disaster Number:** 1483
- State:** SC

An "Application Progress" indicator shows a series of 10 dots, with the 7th dot filled. Below this is the OMB No. 1660-0002, Exp. 02-28-2018.

The "Correspondence Preferences" section on the left lists:

- Correspondence
- SMS Notifications

The "Call Center" section on the left lists:

- Privacy Act (CTL-F3)
- Summary (CJI+F5)
- Referrals (F6)
- Comments (F9)
- Save Incomplete (F10)
- End Registration (Alt+F11)
- Calendar (CTL-F11)
- Disaster Info (F8)
- Call Center Help

The main form contains the following elements:

- A link: [Help for this page](#)
- A question: "Would you like to receive additional updates using SMS text message?" with radio buttons for "Yes" (selected) and "No".
- A note: "You chose to receive text messages from FEMA. Please select or enter and verify your mobile phone number. You will get a text message from 4FEMA (43362) to confirm your request."
- Fields for "Mobile Phone Number (previous)" (a dropdown menu), "Mobile Phone Number" (three input boxes), and "Verify Mobile Phone Number" (three input boxes).
- A list of terms and conditions:
  - FEMA text messages do not replace mail or email.
  - FEMA will only use your phone number to notify you of changes in your application status.
  - FEMA will not ask for personal information, donations or money.
  - Do not text FEMA in the event of an emergency, call 9-1-1.
  - FEMA's text messaging number is 4FEMA (43362). If you receive a text message from another number stating they are FEMA, disregard and report it to the authorities if you feel it is warranted.
  - Standard text message rates apply.
- A question: "Do you agree to the terms of SMS text messaging?" with radio buttons for "Yes, I agree to the terms of SMS text messaging and want to receive status notifications." (selected) and "No, I do not agree to the terms of SMS text messaging. I understand I will not receive status notifications."

At the bottom of the form are three buttons: "Back", "Save or Exit", and "Next".

# Program Referrals

Conclusion |

**Registrant:** MR TESTING TESTER

**Registration Id:** 37-0002166  
**Disaster Number:** 7172 **State:** VA

## Program Referrals

[Help for this page](#)

OMB No. 1660-0002, Exp. 7-31-2017

**Do not complete another registration. If another registration is completed it will delay your assistance.**

Based on the information you have given us you may be eligible for assistance from one or more of the programs listed.

**Service Representative:**

Please read each program description below.

| Program                                      | Description  |
|--|--|
| <b>Individuals &amp; Households Program</b>  | <p><b>Service Representative:</b></p> <p>You are being referred to FEMA's Individuals and Households Program (IHP) for possible assistance.</p> <p>A FEMA inspector will contact you within 7-10 days of registration to verify your disaster related damages. It is very important that you or another adult member of the household (18 years or older) be present so the inspection can be performed.</p> <p>You will be asked to sign a statement confirming your citizenship status and may need the following information for the inspector:</p> <ul style="list-style-type: none"><li>• proof that you were occupying the home at the time of the disaster (such as a utility bill)</li><li>• your home ownership papers or lease agreement if you are a renter and</li><li>• your insurance policies</li></ul> <p><b>Service Representative:</b></p> <p>If applicant applies using the SSN of a dependent child read the following: You must provide copies of the documents(s) that state the child is a United States citizen, non-citizen national, or qualified alien.</p> <p>Within 10 days following your FEMA inspection you will be notified by mail of your eligibility. If you are found eligible a check or electronic funds transfer will arrive separately.</p> |
| <b>SBA Home &amp; Personal Property Loan</b> | <p>Because FEMA assistance is limited to emergency home repairs and rent, we are unable to assist with all home repairs, personal property damages, vehicle damage, or moving and storage expenses. We will send a copy of your application to the disaster low interest loan program administered by the <a href="#">Small Business Administration (SBA)</a>.</p> <p>The SBA will contact you regarding additional assistance for which you may be eligible. They may ask you to complete a Home-Personal Property Disaster Loan Application. Please complete it and return it to them as soon as possible so they can determine if you qualify for a low interest loan to cover your losses. If the SBA does not offer you a loan, your application will be referred back to the Individuals and Households Program (IHP) for possible grant assistance.</p>   |

[Back](#)

[Next](#)

# Agency Referrals

Disaster Assistance Center - Internet Explorer  
https://jso.fematdli.net/DAC/rl/programReferrals.do

**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Agency Referrals  
American Red Cross

Registrant: MS BIG BEAR  
Registration ID: 15-0424382  
Disaster Number: 1483 State: SC

Script  
The American Red Cross or other voluntary agencies may be able to assist you with essential needs on an emergency basis including serious needs not addressed by your insurance company or other disaster assistance programs.

Office Information  
Organization: [There is no Office information available] Office: [ ]  
County: [ ] Hours: [ ]

Addresses  
Current Address: [ ]  
Mailing Address: [ ]

Phones  
Main: [ ] Fax: [ ] TTY: [ ]

Available Agencies  
Aging Services  
US Department of Agriculture Farm Service A

Navigation: << < 1 of 1 > >>

Back Next

# Close Interview

Version: 7.03.00.00.1202 TC 03-30-2018  
Server: DAC-IBMDEV12C-AGILE-DEV-CC

**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Registrant: **MR TESTING TESTER**

Registration ID: **37-0002166**  
Disaster Number: **7172** State: **VA**

Close Interview

We're almost done with the registration process.

If you have a pen and paper available I would like to give you your registration ID number, it is # **37-0002166**. Please have this number and your Social Security Number available whenever you call or write.

You will receive a packet containing a copy of your application and information regarding other disaster assistance providers. Please keep this for your records. WE ENCOURAGE YOU TO WAIT UNTIL YOU HAVE RECEIVED YOUR PACKET BEFORE CONTACTING US. THIS WILL GIVE YOU AN OPPORTUNITY TO REVIEW YOUR INFORMATION TO SEE IF A CALL IS NECESSARY.

Back Save

To protect your personal information, we ask that you answer the following questions created from your public records. Answer as many questions as possible, and select Submit.

In what STATE was your SOCIAL SECURITY NUMBER issued?

Which of the following PROPERTIES have you PREVIOUSLY or CURRENTLY owned?

In what COUNTY do you currently live?

Which of the following CITIES have you PREVIOUSLY OR CURRENTLY used as your address?

Submit

# Conclusion

## Conclusion

Registration Upload Completed

Your registration is complete. There is an option for you to check the status of your application online by creating an online account. Visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) and click the **Check Status** button to get started.

If you need to update your record please call 1-800-621-3362.

For your records my name is \_\_\_\_ and my personal identification number is ID # \_\_\_\_.

Do you have any questions at this time?

[SERVICE REP:] Our interview is now complete. Please hold a moment while my computer system reviews your application information.

[SERVICE REP:] To continue choose the Save button.

Click on Next below to proceed to Call Center Home Page

Next



## Conclusion

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Click on Next below to proceed to Call Center Home Page

Next