

# Registration Intake Internet

5/25/2018

# WEB Version of RI

The screenshot shows the DisasterAssistance.gov website. At the top, there is a navigation bar with the following links: Home, Get Assistance, Information, About Us, Help, Search, and Español. Below the navigation bar, there are two notification banners. The first banner is light blue and contains the text: "Starting 1/1/2018, and until further notice, FEMA will no longer send SMS/text messages. You will continue to receive updates by email or postal address." The second banner is yellow and contains the text: "Use the [Transitional Sheltering Assistance Hotel Locator](#) if you need a place to stay." Below the banners is a large search area with a white box containing the text: "Enter your city and state or ZIP code to see if your area has been declared for Individual Assistance." Below this text is a search input field with the example text: "Example: 'Houston, TX' OR '77004' OR 'Houston, TX 77004'". To the right of the input field is a blue button labeled "Look-up". Below the search area is a "Top" button. Below the search area are three main navigation buttons: "Find Assistance" with a magnifying glass icon, "Apply Online" with a clipboard icon, and "Check Status" with a checkmark icon. Below these buttons is a section titled "Find Local Resources" with a location pin icon. The text below this section reads: "To find help for your immediate needs, please enter an address to get a list of the closest FEMA Disaster Recovery Centers (DRCs), starting with the closest three." At the bottom right of the page, there is a "100%" zoom level indicator.

DisasterAssistance.gov Home Get Assistance Information About Us Help Search Español

Starting 1/1/2018, and until further notice, FEMA will no longer send SMS/text messages. You will continue to receive updates by email or postal address. X

Use the [Transitional Sheltering Assistance Hotel Locator](#) if you need a place to stay. X

Enter your city and state or ZIP code to see if your area has been declared for Individual Assistance.

Example: "Houston, TX" OR "77004" OR "Houston, TX 77004" Look-up

NOTE: Your address and personal data will not be stored.

Top

Find Assistance Apply Online Check Status

Find Local Resources

To find help for your immediate needs, please enter an address to get a list of the closest FEMA Disaster Recovery Centers (DRCs), starting with the closest three.

100%

If you cannot view the image for any reason, please click [here](#) to proceed.

**Please type the characters appearing in the picture or return to the [Home Page](#) to cancel.**

Note: You can try no more than three times. This is your first try.

nutkers

Cancel

Reset

Submit

# Disaster Assistance Center

[Español](#)

[English](#)

If you are a disaster survivor, you may qualify for federal assistance.

The registration process will take 18-20 minutes. The process is authorized by the Office of Management and Budget under Control number 1660-0002 with an expiration of February 28, 2021.

- If you are applying for both home and business disaster assistance, complete one registration to cover both.
- If you are applying for multiple disasters, you will need to complete a registration for each disaster.

## You'll need the following to complete your registration:

- Social Security Number (SSN), *or*, the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien.
- Annual Household Income
- Contact Information (phone number, mailing address, email address\*, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you are eligible to receive financial assistance, the money can be deposited in your account)

**\*Note:** You must provide an email address if you want to review your registration status online. If you do not provide an email address, you will be required to contact FEMA for any updates to your registration.

## If you need further information or assistance:

Call the FEMA Helpline at 1-800-621-FEMA (1-800-621-3362). This number is also for users of 711 or Video Relay Service (VRS). TTY users can call 1-800-462-7585. Helpline services are available seven days a week from 7 a.m. to 11 p.m. ET.

If you are having technical issues, call FEMA's Internet Help Desk at 1-800-745-0243. They are available 24 hours a day, 7 days a week.

To learn more, review the [Individuals and Households Program Unified Guidance](#). This provides policy and eligibility information for all assistance under the Individuals and Households Program (IHP). Visit the [Individual Disaster Assistance](#) page for more details. You may also view [Disasters](#) by calendar year or find [other agency support by disaster](#).

[Cancel](#)

[Start](#)

# Registration Instructions

The screenshot shows a web browser window displaying the registration instructions for the Disaster Assistance Center. The browser's address bar shows the URL <https://staging.disasterassistance.gov/DAC/ri/newReg.do>. The page header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar at the top contains "Disaster Assistance" and "Contact Us".

The main content area is titled "Registration Instructions" and features an "Application Progress" indicator with a series of dots. Below this, the text states: "The application process will take approximately 18 - 20 minutes. An asterisk (\*) identifies required fields which you must answer to complete the registration." It also includes a "Paperwork Burden Disclosure Notice (FEMA Form 009-0-1)" and a note: "NOTE: Do not send your completed form to this address."

The instructions are followed by a list of steps:

- For help on any field click the **Help for this page**. This will provide helpful information about how to answer each question as you progress through the application.
- Read the information carefully and answer the questions on the screen. When you have read the information and answered all of the required questions, click the "Next" button at the bottom of the page to continue the registration process.
- As you progress through the registration process, the tabs at the top of the screen change. You can review any of the information you previously submitted by selecting the appropriate tab.
- You can cancel your application at any time by clicking "Exit Registration".

At the bottom of the page, there are two buttons: "Exit Registration" and "Next". A note at the bottom of the page reads: "Note: It is important to know that your registration becomes a legal document. FEMA may use external sources to verify the accuracy of the information you enter. If you intentionally make false statements or hide information to try to get assistance, it's a violation of federal and state laws. This can carry severe criminal and civil penalties. Penalties may include a fine of up to \$250,000, imprisonment, or both (16 U.S.C § 287, 1001, and 3571)."

# Privacy Act Statement and Declaration of Eligibility

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The page title is "Privacy Act Statement and Declaration of Eligibility". The website logo is "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The page includes a navigation menu with "Disaster Assistance" and "Contact Us". The main content area is titled "Privacy Act Statement and Declaration of Eligibility" and contains the following text:

FEMA is required by law to provide you with a copy of the Privacy Act Statement.

**Citizenship:** In order to be eligible to receive FEMA Disaster Assistance, a member of the household must be a citizen, non-citizen national or qualified alien of the United States. Please feel free to consult with an attorney or other immigration expert if you have any questions. By checking the box you hereby declare, under penalty of perjury that you are a citizen or non-citizen national of the United States or a qualified alien of the United States.

**AUTHORITY:** The Robert T. Stafford Disaster Relief and Emergency Assistance Act as amended, 42 U.S.C. § 5121-5207 and Reorganization Plan No. 3 of 1978; 4 U.S.C. §§ 2904 and 2906; 4 C.F.R. § 206.2(a)(27); the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Pub. L. 104-193) and Executive Order 13411. DHS asks for your SSN pursuant to the Debt Collection Improvement Act of 1996, 31 U.S.C. § 3325(d) and § 7701(c)(1).

**PRINCIPAL PURPOSE(S):** This information is being collected for the primary purpose of determining eligibility and administering financial assistance under a Presidentially-declared disaster. Additionally, information may be reviewed within FEMA for quality assurance purposes and used to assess FEMA's customer service to disaster assistance applicants.

**ROUTINE USE(S):** The information on this form may be shared outside of FEMA as generally permitted under 5 U.S.C. § 552a(b) of the Privacy Act of 1974, as amended. This includes sharing this information with State, tribe, local, and voluntary organizations to enable you to receive additional disaster assistance and as necessary and authorized by other routine uses published in DHS/FEMA-008 Disaster Recovery Assistance Files System of Records, 78 Fed. Reg. 25,282 (April 30, 2013), and upon written request, by agreement, or as required by law.

**DISCLOSURE:** The disclosure of information on this form is voluntary; however, failure to provide the information requested may delay or prevent the individual from receiving disaster assistance."

I hereby declare, under penalty of perjury that:

- I am a citizen or non-citizen national of the United States
- I am a qualified alien of the United States.
- I am the parent or guardian of a minor child who resides with me and who is a citizen, non-citizen national or qualified alien of the United States.

• I accept the Privacy Act Statement and declare that I am eligible

At the bottom of the page, there are three buttons: "Back", "Exit Registration", and "Next".

# Personal Information

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The URL in the address bar is <https://staging.disasterassistance.gov/DAC/ri/privacyAct.do>. The page title is "Disaster Assistance Center - ...". The website header includes the logo "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation bar shows "Disaster Assistance" and "Contact Us". The main content area is titled "Personal Information" and includes an "Application Progress" indicator. The page contains instructions for registration, including a list of required information and a note about insurance claims.

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance | Introduction | Identification | Contact Us

Identification

- Explanation
- Personal
- Phone Numbers
- Address
- County / Parish / Municipio
- Isaac Override

**Personal Information** Application Progress

p>Let's get started. OMB No. 1660-0002, Exp. 02-28-2018

The following pages will ask for:

- Your damaged home or damaged business address.
- How to contact you (phone number and mailing address).
- A Social Security Number (SSN).
  - In order to be eligible to receive FEMA Disaster Assistance, a member of the household must be a citizen, non-citizen national or qualified alien of the United States. By completing the registration, you agree to the information found on the [Declaration and Release Form](#).

*Note: We cannot provide money to people or households for losses already covered by insurance. If you have not already contacted your insurance company to file a claim, please do this as soon as possible. Failure to file a claim with your insurance company may affect you getting grant assistance.*

If you are registering for:

- **Vehicle ONLY**, enter the zip code where the vehicle damage occurred (even if it is different than your home zip code). Only enter the name of the street where the damage occurred (not a house, apartment, or other street number).
- **Business Assistance ONLY**, use the name and SSN of the business owner or representative.
- **Funeral Assistance ONLY**, use the name and SSN of the person responsible for the deceased person's funeral costs.
- **Child Care ONLY**, enter the location address that was damaged by the disaster which:
  - caused new or additional child care costs.
  - resulted in a loss of income for the household (e.g. child care facility, place of employment).

Back Exit Registration Next

100%

Identification

- Explanation
- **Personal**
- Phone Numbers
- Address
- County / Parish / Municipio
- Isaac Override

Personal Identification

Application Progress



OMB No. 1660-0002, Exp. 02-28-2018

Help for this page

To register for disaster assistance, please provide the following information.

\* Title:

\* First Name:

MI:

\* Last Name (without suffix - Jr, Sr, III):

\* Social Security Number:  -  -

\* Date of Birth MM/DD/YYYY:  /  /

Back

Exit Registration

Next



# Contact Phone Numbers

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/contact.do>. The page title is "Disaster Assistance Center". The main content area is titled "Disaster Assistance" and "Contact Us". The page is part of an application with a progress bar showing "Application Progress" and "OMB No. 1660-0002, Exp. 02-28-2018".

**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance | Identification | [Contact Us](#)

**Identification**

- Explanation
- Personal
- **Phone Numbers**
- Address
- County / Parish / Municipio
- Isaac Override

**Contact Phone Numbers**

[Help for this page](#)  
Please provide the phone number used in the damaged dwelling whether it is working or not and current/alternate phone number(s) in case we need to contact you regarding your registration for disaster assistance.

Area Code Phone Number

\* Damaged Dwelling Phone: ( 540 ) 868 - 9459

My Current Phone is the same as my Damaged Dwelling Phone - If selected, please do not provide Current Phone.

\* Current Phone: ( 540 ) 868 - 9459 Ext.:  Note:

Cell Phone: (  )  -

Alternate Phone: (  )  -  Ext.:  Note:

[Back](#) [Exit Registration](#) [Next](#)

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

100%

# Damage Dwelling Address

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/contact.do>. The page title is "Disaster Assistance Center". The main content area is titled "Disaster Assistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation bar includes "Disaster Assistance" and "Contact Us". The current page is "Identification", with a sub-section for "Damaged Dwelling Address".

**Disaster Assistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance Contact Us

Introduction | Identification |

**Identification**

- Explanation
- Personal
- Phone Numbers
- Address
- County / Parish / Municipio
- Isaac Override

**Damaged Dwelling Address** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**  
Please provide the full physical street address where the damage occurred, including the house or building number, the street name and any apartment or lot number. Do not abbreviate street names or enter a PO Box.

\* Street Address:

\* City:

\* State:  \* ZIP:  ZIP+4:

\* Do you own this home or do you rent it?

\* Is the address above also your mailing address?

[Back](#) [Exit Registration](#) [Next](#)

100%

# County/Parish/Municipio

The screenshot shows a web browser window displaying the DisasterAssistance.gov website. The browser's address bar shows the URL: <https://staging.disasterassistance.gov/DAC/ri/damagedAddressCorrection.do>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The browser's toolbar shows various icons for navigation and utility. The website's header includes the logo "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES" and the text "Version: 7.01.00.00.1205 Server: DAC-TDL12C-PUBLIC". The main navigation bar has "Disaster Assistance" and "Contact Us". The page content is divided into sections: "Introduction | Identification |" and "Identification". Under "Identification", there is a list of links: "Explanation", "Personal", "Phone Numbers", "Address", and "County / Parish / Municipio". The "County / Parish / Municipio" section is highlighted. A blue bar at the top of this section contains the text "County/Parish/Municipio" and "Application Progress" with a progress indicator. Below this bar, there is a help icon and the text "Help for this page" and "Where did the damage occur?". A dropdown menu is open, showing "YORK" as the selected option. The text "In what county/parish/municipio did the damage occur?" is displayed above the dropdown. At the bottom of the page, there are three buttons: "Back", "Exit Registration", and "Next". The browser's status bar at the bottom right shows "100%".

# Disaster and Damages

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/county.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for **DisasterAssistance.gov** with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this is a breadcrumb trail: "Introduction | Identification | Disaster |".

The main content area features a blue header for the current step: "Disaster and Damages". To the right of this header is an "Application Progress" indicator showing a series of 10 dots, with the first three filled. Below the header, the text reads: "Next, we need to know about the disaster that has affected you. You'll be asked to select the disaster that applies to your county." This is followed by a bulleted list of instructions: "• If there is more than one disaster listed for your county, please read the description carefully and choose the one that matches your situation." and "• If none of the disasters listed apply to you, choose 'None of the disasters match my situation.'" A note below states: "NOTE: You will not be able to add comments to your registration, so be sure to select the correct disaster and damage type for your situation."

At the bottom of the content area, there are three buttons: "Back", "Exit Registration", and "Next". In the top right corner of the page content, the text "Version: 7.01.00.00.1205 Servers: DAC-TDL12C-PUBLIC" is visible. The browser's status bar at the bottom right shows "100%".

# Disaster Selection

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/dstrSearch.do>. The browser's address bar and tabs are visible at the top. The website header includes the logo for DisasterAssistance.gov and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail shows "Introduction | Identification | Disaster |".

The main content area is titled "Disaster Selection" and features an "Application Progress" indicator with 10 dots, where the first dot is filled. Below the title, there is a help message: "Help for this page: \*Select the disaster in which your damage occurred, from the following list. If none of the selections describe your situation, select 'None of the disasters above match my situation'." The OMB No. 1660-0002, Exp. 02-28-2018 is also displayed.

Select	Description of Disaster	Incident Period	Disaster Number
<input type="radio"/>	SC ACE HURRICANE TEST	06/01/2014 - 06/08/2014	1490
<input type="radio"/>	SC TEST HURRICANE	02/24/2014 - 02/27/2014	1483
<input type="radio"/>	SC TRAINING DEPT TEST DISASTER	08/15/2012 - 08/20/2012	1449
<input type="radio"/>	HURRICANE GRETCHEN TEST 11-2-04 BB	10/29/2005 - 11/15/2005	1305
<input type="radio"/>	Disaster has not yet occurred; damage to my property is possible		
<input type="radio"/>	Disaster has occurred, but not in the list		
<input type="radio"/>	None of the disasters above match my situation		

At the bottom of the form, there are three buttons: "Back", "Exit Registration", and "Next". The browser's status bar at the bottom right shows a zoom level of 100%.

# Damage Type

https://staging.disasterassistance.gov/DAC/ri/dstrSelection.do

Disaster Assistance Center - ...

File Edit View Favorites Tools Help

Links BI launch pad Certificate Error Navigatio... DHS - FEMA - Federal Em... DHS Connect feblue.org - Welcome FIDA - FEMA Information ... Financial Information Rep... JADE Montana Department of ... Sign In

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) |

## Damage Type

Application Progress

OMB No. 1960-0002, Exp. 02-28-2018

[Help for this page](#)

\* Loss Date:

\* What type of damage occurred? Check all that apply.

- Flood
- Hurricane/Hail/Rain/Wind Driven Rain
- Power Surge/Lightning
- Seepage
- Sewer Backup
- Tornado/Wind

If you do not see the type of damage that occurred to your home above, please select below **Other damage not listed here**.

- Other damage not listed here

[Back](#) [Exit Registration](#) [Next](#)

100%

# Damage Type "Other"

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/dstrDamage.do>. The page header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail shows "Introduction | Identification | Disaster |".

The main content area is titled "Damage Type" and features an "Application Progress" indicator with 10 dots, the 10th of which is filled. Below the title, there is a "Help for this page" link and a "Loss Date" field containing "02/24/2014".

The primary question is: "\* What type of damage occurred? Check all that apply." Below this are three checkboxes:

- Earthquake
- Fire/Smoke/Soot/Ash
- Ice/Snow

At the bottom of the form are three buttons: "Back", "Exit Registration", and "Next".

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Server: DAC-TDL12C-PUBLIC

OMB No. 1660-0002, Exp. 02-28-2018

100%

# Disaster Losses and Needs

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/dstrDamage.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for DisasterAssistance.gov and the tagline 'ACCESS TO DISASTER HELP AND RESOURCES'. A navigation bar contains 'Disaster Assistance' and 'Contact Us'. Below this, a breadcrumb trail reads 'Introduction | Identification | Disaster | Losses |'. The main content area is titled 'Disaster Losses and Needs' and features an 'Application Progress' indicator with a series of dots. The text in this section explains the need for information about lodging, food, and medical needs, and provides instructions on how to provide insurance information. It also includes two notes regarding coverage and the importance of filing a claim with an insurance agent. At the bottom of the content area, there are three buttons: 'Back', 'Save or Exit', and 'Next'. The browser's status bar at the bottom right shows '100%' zoom.

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) |

**Losses**

- **Explanation**
- Losses
- Dwelling
- Home Insurance
- Expenses
- Emergency Needs

## Disaster Losses and Needs

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Now, we want to know about your lodging, food, and medical needs. We'll also need to know about damage to your vehicle(s) and personal property.

Please have your insurance information available (home, flood, car, etc.) to add to your application. If you don't have your policy numbers right now, that is OK. You can give us that information later.

*NOTE: Reimbursement for spoiled food is not covered by FEMA's Individual and Households Program (IHP). Contact your insurance company to ask about your coverage.*

*NOTE: We cannot provide money to individuals or households for losses already covered by insurance. If you have not already contacted your insurance agent to file a claim, please do this as soon as possible. Failure to file a claim with your insurance company may affect you getting grant assistance.*

[Back](#) [Save or Exit](#) [Next](#)

100%



# Disaster Related Losses

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/lossesExplanNext.do>. The page header includes the logo for DisasterAssistance.gov and the tagline 'ACCESS TO DISASTER HELP AND RESOURCES'. A navigation bar contains 'Disaster Assistance' and 'Contact Us'. Below this is a breadcrumb trail: 'Introduction | Identification | Disaster | Losses |'. The main content area is titled 'Disaster Related Losses' and features an 'Application Progress' indicator with 10 dots, the 8th of which is filled. The text 'OMB No. 1660-0002, Exp. 02-28-2018' is displayed. The primary question is 'How were you affected by the disaster?'. Below it are five questions with radio button options for YES, NO, and UNKNOWN:

- \* Was your home damaged by the disaster?  YES  NO  UNKNOWN
- \* Was any of your personal property not including vehicles damaged by the disaster?  YES  NO  UNKNOWN
- \* Have you been without your essential utilities for 5 consecutive days or more?  YES  NO
- \* Were all of the vehicles in your household make undrivable due to the disaster?  YES  NO
- \* As a result of the disaster, do you have new or additional child care costs OR has your household income been reduced, increasing your financial burden to pay for child care?  YES  NO
- \* Did you, your co-applicant, or any dependents have help or support doing things like walking, seeing, hearing, or taking care of yourself before the disaster and have you lost that help or support because of the disaster?  YES  NO

At the bottom of the form are three buttons: 'Back', 'Save or Exit', and 'Next'. The browser's address bar and various toolbars are visible at the top of the window.

# Damaged Dwelling

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/losses.do>. The browser's address bar and tabs are visible at the top. The website header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail reads "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Damaged Dwelling" and features an "Application Progress" indicator with 10 dots, the first of which is filled. Below the title, there is a "Help for this page" link and a prompt: "Please provide the following information about the damaged dwelling." The form contains four questions, each with a dropdown menu:

- \* Where are you currently living or staying?
- \* What type of home are you registering?
- \* Is this your primary residence, where you live more than six months out of the year?
- \* Are you currently able to get to your home?

The fourth question has three radio button options:

- Yes, I am able to get to my home.
- I am unable to return to my home due to a mandatory evacuation.
- I am unable to return to my home because damages to the roads or bridges in the area prevent it.

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next". The OMB No. 1660-0002, Exp. 02-28-2018 is displayed in the bottom right corner of the form area. The browser's status bar at the very bottom shows "100%" zoom.

# New Screen

Version: 7.01.09.00.1205  
Screen: DAC-TDL12C-PUBLIC

## Applicant Self-Assessment

Application Progress



CMB No. 1660-0002, Exp. 7-31-2017

### Help for this page

You indicated that your home or personal property was damaged. FEMA would like to understand the level of disaster damage done. Please listen to [or read] each option and select the one that best matches your damage. If you are unsure about what category your damage falls under after hearing [or reading] the options, you may ask for examples. [Please click Help to find examples].

- I had minor damage but I am able to live in my home.
- I had damage to my home or personal property that requires a lot of repairs. I may not be able to live in my home.
- I had damage to my home or personal property that requires major repairs. I am not able to live in my home.
- My home was completely destroyed.
- Unknown.

Back

Save or Exit

Next

# Home Insurance

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/damagedDwelling.do>. The page title is "Disaster Assistance Center". The website header includes the logo "DisasterAssistance.gov" and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation bar shows "Disaster Assistance" and "Contact Us". The breadcrumb trail is "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Home Insurance" and includes an "Application Progress" indicator with 10 dots, the first of which is filled. Below the title, there is a "Help for this page" link and a note: "\* Please identify the insurance policies you have for your home and/or personal property. Check all that apply." The OMB No. 1660-0002, Exp. 02-28-2018 is also displayed.

A checkbox is present:  Under penalty of perjury, I affirm that I do not have insurance on my home.

Select	Type of Insurance	Insurance Company Name
<input type="checkbox"/>	Contents Only Insurance	<input type="text"/>
<input type="checkbox"/>	Flood Insurance	<input type="text"/>
<input type="checkbox"/>	Homeowners Insurance	<input type="text"/>
<input type="checkbox"/>	Homeowners Insurance with a Sewer Backup Rider	<input type="text"/>
<input type="checkbox"/>	Mobile Home Insurance	<input type="text"/>
<input checked="" type="checkbox"/>	I have no insurance for my home or personal property.	

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next".

The footer of the browser window shows a zoom level of 100%.

# Home Insurance (If did not note insurance for home then must select Under Penalty of perjury prior to moving on)

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

Losses

- Explanation
- Losses
- Dwelling
- Home Insurance
- Expenses
- Vehicle Damages
- Emergency Needs
- Special Needs General

Home Insurance Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)  
\* Please identify the insurance policies you have for your home and/or personal property. Check all that apply.

**Errors:**

- Previously you told us that you owned your home but now you are indicating that you have no homeowners insurance. Since most home owners have a mortgage, this seems unlikely. Please review your answers and modify it if applicable. If you are certain that you do not have insurance, you must check the box immediately below to affirm that fact.

Under penalty of perjury, I affirm that I do not have insurance on my home.

Select	Type of Insurance	Insurance Company Name
<input type="checkbox"/>	Contents Only Insurance	
<input type="checkbox"/>	Flood Insurance	
<input type="checkbox"/>	Homeowners Insurance	
<input type="checkbox"/>	Homeowners Insurance with a Sewer Backup Rider	
<input type="checkbox"/>	Mobile Home Insurance	
<input checked="" type="checkbox"/>	I have no insurance for my home or personal property.	

[Back](#) [Save or Exit](#) [Next](#)

# Disaster Related Expenses

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/homeinsurance.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail reads "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Disaster Related Expenses" and features an "Application Progress" indicator with a series of dots. Below the title, there is a "Help for this page" section with the text: "Have you incurred uninsured or under-insured expenses as a direct result of the disaster?".

Three questions are listed, each with radio button options for "YES" and "NO":

- \* Do you have MEDICAL expenses as a result of the disaster?  YES  NO
- \* Do you have DENTAL expenses as a result of the disaster?  YES  NO
- \* Do you have FUNERAL expenses as a result of the disaster?  YES  NO

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next".

Additional details visible on the page include "Version: 7.01.00.00.1205" and "Server: DAC-TDL12C-PUBLIC" in the top right corner, and "OMB No. 1660-0002, Exp. 02-28-2018" on the right side of the main content area. The browser's status bar at the bottom right shows "100%" zoom.

# Other Insurance

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/expenses.do>. The page title is "Disaster Assistance Center - ...". The browser's address bar shows the URL, and the page content includes the Disaster Assistance Center logo and navigation links.

**Disaster Assistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance | [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) |

**Losses**

- Explanation
- Losses
- Dwelling
- Home Insurance
- Expenses
- **Other Insurance**
- Vehicle Damages
- Emergency Needs
- Special Needs General

**Other Insurance** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page  
\* You previously told us you had medical, dental, or funeral expenses. Do you have any of the following insurances?

Select	Type of Insurance	Company Name	Provide Another Company Name
<input type="checkbox"/>	Dental Insurance	<input type="text"/>	<input type="checkbox"/>
<input type="checkbox"/>	Funeral or Burial Insurance	<input type="text"/>	<input type="checkbox"/>
<input type="checkbox"/>	Health/Medical Insurance	<input type="text"/>	<input type="checkbox"/>
<input type="checkbox"/>	Medicaid/Title XIX Insurance	<input type="text"/>	<input type="checkbox"/>
<input type="checkbox"/>	I do not have any insurance listed above		

[Back](#) [Save or Exit](#) [Next](#)

100%

# Disaster Related Vehicle Damage

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/otherinsurance.do>. The browser's address bar and menu bar are visible at the top. The page content includes the Disaster Assistance Center logo and navigation links. The main content area is titled "Disaster Related Vehicle Damage" and features an "Application Progress" indicator with 10 dots, where the first 8 are filled. Below the title, there is a "Help for this page" link and a question: "Were any of the vehicles covered by comprehensive insurance?" with radio buttons for "YES" and "NO". At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next".

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Explanation
- Losses
- Dwelling
- Home Insurance
- Expenses
- Other Insurance
- **Vehicle Damages**
- Emergency Needs
- Special Needs General

Disaster Related Vehicle Damage

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

Help for this page

Were any of the vehicles covered by comprehensive insurance?  YES  NO

Back Save or Exit Next

100%



# Vehicles

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The URL is <https://staging.disasterassistance.gov/DAC/ri/vehicleDmg.do>. The page title is "Disaster Assistance Center".

The website header includes the logo "Disaster Assistance .gov" and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The version information is "Version: 7.01.00.00.1205" and the server is "Server: DAC-TDL12C-PUBLIC".

The navigation menu includes "Disaster Assistance" and "Contact Us". The main navigation path is "Introduction | Identification | Disaster | Losses |".

The "Losses" section is active, and the "Vehicles" sub-section is selected. The "Application Progress" bar shows 10 steps, with the first step being the current page.

The "Help for this page" section states: "Earlier you told us you had damage to a vehicle. Click 'ADD' to enter vehicle information. Please list all vehicles owned by you, your co-applicant, or dependents." There is an "Add" button below this text.

The table below has the following columns: Edit, Year, Make, Model, Damaged, Drivable, Comprehensive Insurance, Liability Insurance, Registered, and Delete.

At the bottom of the page, there are "Back", "Save or Exit", and "Next" buttons.

The browser's address bar shows the URL and the page title. The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The browser's status bar shows "100%" zoom.

# Update Vehicle

The screenshot shows a web browser window with the URL [https://staging.disasterassistance.gov/DAC/ri/vehicleUpdate.do?VEHICLE\\_ID=-1&](https://staging.disasterassistance.gov/DAC/ri/vehicleUpdate.do?VEHICLE_ID=-1&). The browser's address bar and tabs are visible at the top. The page header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains links for "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail shows "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Update Vehicle" and features an "Application Progress" indicator with a series of dots, the first of which is highlighted. Below the title, there is a "Help for this page" section with the text: "Enter information about each vehicle in the household separately." To the right of this text, the OMB No. 1660-0002, Exp. 02-28-2018 is displayed.

The form contains the following fields and questions:

- \* Year:
- \* Make:
- \* Model:
- \* Was this vehicle damaged by the disaster?
- \* Is this vehicle currently drivable?
- \* Is this vehicle covered by comprehensive insurance?  What is the insurance company name?
- \* Is this vehicle covered by liability insurance?  What is the insurance company name?
- \* Is this vehicle currently registered?

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Save".

# Emergency Needs

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/vehicles.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains links for "Disaster Assistance" and "Contact Us". Below this, a breadcrumb trail shows "Introduction | Identification | Disaster | Losses |".

The main content area is titled "Emergency Needs" and features an "Application Progress" indicator with 10 dots, the 10th of which is highlighted. Below the title, there is a "Help for this page" section with the text: "Do you have any immediate needs for evacuation expenses such as clothing, medication, gas, etc? If yes, please indicate which needs you have below. Please note: Reimbursement for stored food is not an eligible item." Three checkboxes are provided for selection:

- I have a disaster related emergency need for food, medication, durable medical equipment or gas.
- I have a disaster related emergency need for shelter.
- I have a disaster related emergency need for clothing.

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next". The footer of the page shows "OMB No. 1660-0002, Exp. 02-28-2018" and a zoom level of "100%".

# Special Needs General Categories

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/essentialNeeds.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below the navigation bar, there are links for "Introduction", "Identification", "Disaster", and "Losses".

The main content area is titled "Special Needs General Categories" and includes an "Application Progress" indicator with 10 dots, the first of which is filled. Below this, there is a "Help for this page" link and a note: "You have checked 'Yes' that you or a household member has a disability that was affected by the disaster. Please choose any of the general categories that apply." The OMB No. 1660-0002, Exp. 02-28-2016 is also displayed.

The form contains the following questions and radio button options:

- Mobility:  YES  NO
- Cognitive/Developmental Disabilities/Mental Health:  YES  NO
- Hearing or Speech:  YES  NO
- Vision:  YES  NO
- Other:  YES  NO

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next".

The browser's status bar at the bottom right shows a magnification level of 100%.

# Special Needs Specific Categories

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The URL is <https://staging.disasterassistance.gov/DAC/ri/specialNeedsCats.do>. The page title is "Special Needs Specific Categories".

**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses |

**Losses**

- Explanation
- Losses
- Dwelling
- Home Insurance
- Expenses
- Other Insurance
- Vehicle Damages
- Vehicles
- Emergency Needs
- Special Needs General
- **Special Needs Specific**

**Special Needs Specific Categories** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)

\* Based on the general categories of disability you marked, please now choose any specific categories related to those disabilities that have been affected by the disaster.

**Mobility**

Wheelchair     Walker     Cane     Lift     Bath Chair     Personal Care Attendant

**Cognitive/Developmental Disabilities/Mental Health**

Personal Care Attendant     Other (enter text)

**Hearing or Speech**

Hearing Aid     Sign Language Interpreter     TDD/TTY     Text messaging and/or other communication device

**Vision**

Glasses     White Cane     Service Animal     Braille or other accessible communication device     Magnifier

**Other**

Other (enter text)

[Back](#)    [Save or Exit](#)    [Next](#)

100%

# Occupants Information

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The address bar shows the URL: <https://staging.disasterassistance.gov/DAC/ri/specialNeedsUpdate.do>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The address bar also shows several open tabs, including 'Disaster Assistance Center - ...'. The website header features the logo 'DisasterAssistance.gov' with the tagline 'ACCESS TO DISASTER HELP AND RESOURCES'. The navigation bar includes 'Disaster Assistance' and 'Contact Us'. The main content area shows a breadcrumb trail: 'Introduction | Identification | Disaster | Losses | Occupants |'. The current step is 'Occupants Information', which is highlighted in a blue bar. Below this bar is an 'Application Progress' indicator with a series of dots, where the current step is filled. The text reads: 'Next, we need to know all the people living in your home at the time of the disaster. Only one person per household can apply for disaster assistance.' Below this text is a bulleted list: '• Each occupant of the home will need to be included in the same registration. • This includes a spouse, co-applicant, dependent children, etc.' At the bottom of the page, there are three buttons: 'Back', 'Save or Exit', and 'Next'. The footer of the page shows 'Version: 7.01.00.00.1205' and 'Server: DAC-TDL12C-PUBLIC'. The browser's status bar at the bottom right shows '100%' zoom.

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants |

**Occupants**

• Explanation  
• Occupants

**Occupants Information** Application Progress

Next, we need to know all the people living in your home at the time of the disaster. Only one person per household can apply for disaster assistance.

• Each occupant of the home will need to be included in the same registration.  
• This includes a spouse, co-applicant, dependent children, etc.

OMB No. 1660-0002, Exp. 02-26-2018

Back Save or Exit Next

100%

# Occupants

The screenshot shows a web browser window with the URL `https://staging.disasterassistance.gov/DAC/ri/occupants.do`. The page title is "Disaster Assistance Center". The main content area is titled "Disaster Assistance" and includes a navigation menu with "Introduction", "Identification", "Disaster", "Losses", and "Occupants". The "Occupants" section is active, showing an "Application Progress" indicator with 10 steps, the first of which is completed. Below this, there is a help message: "Help for this page: Please list all individuals living in your home by selecting the 'Add' button below. Each person will have to be added separately." An "Add" button is present. A table lists one occupant:

Edit	Last Name	First Name	MI	Relationship	Social Security Number	Age	Delete
	LADY	TALL		Registrant	257-25-3456	68	

At the bottom of the page, there are three buttons: "Back", "Save or Exit", and "Next". The footer of the page indicates "Version: 7.01.00.00.1205" and "Server: DAC-TDL12C-PUBLIC". The browser's address bar shows various tabs and a search bar at the bottom right set to 100% zoom.

# Update Occupant

The screenshot shows a web browser window with the URL [https://staging.disasterassistance.gov/DAC/ri/occupant.do?RGSN\\_OCPT\\_ID=-1&](https://staging.disasterassistance.gov/DAC/ri/occupant.do?RGSN_OCPT_ID=-1&). The page header includes the logo for Disaster Assistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". Below this is a breadcrumb trail: "Introduction | Identification | Disaster | Losses | Occupants |".

The main content area is titled "Update Occupant" and features an "Application Progress" indicator with 10 dots, the 9th of which is filled. To the right of the progress indicator is the text "OMB No. 1660-0002, Exp. 02-28-2018".

On the left side, there is a sidebar with the heading "Occupants" and a list of links: "Explanation" and "Occupants".

The main form area contains a "Help for this page" icon and the text: "Enter household occupant information below. NOTE: ONLY the co-applicant's Social Security Number (SSN) is required. Please do not add Social Security Numbers (SSNs) for any other occupants." Below this are five questions, each with a corresponding input field:

- \* What is this person's last name? (Input field: LADY)
- \* What is this person's first name? (Input field: )
- \* What is this person's middle initial? (Input field: )
- \* What is the relationship you have with this person? (Dropdown menu)
- \* What is this person's age? (Input field: )

At the bottom of the form are three buttons: "Cancel", "Save or Exit", and "Save".

The browser's address bar shows the URL, and the top of the browser window displays various tabs and icons. The bottom right corner of the browser shows a zoom level of 100%.



# Update Occupant note drop down when selecting co-applicant

The screenshot shows a web browser window with the URL [https://staging.disasterassistance.gov/DAC/ri/occupant.do?TRGSN\\_OCPT\\_ID=-18&](https://staging.disasterassistance.gov/DAC/ri/occupant.do?TRGSN_OCPT_ID=-18&). The page title is "Disaster Assistance Center". The main content area is titled "Update Occupant" and features an "Application Progress" indicator with 10 dots, the 9th of which is filled. Below the title, there is a "Help for this page" link and a note: "Enter household occupant information below. NOTE: ONLY the co-applicant's Social Security Number (SSN) is required. Please do not add Social Security Numbers (SSNs) for any other occupants." The form fields are as follows:

- \* What is this person's last name? (Text input: LADY)
- \* What is this person's first name? (Text input: )
- What is this person's middle initial? (Text input: )
- \* What is the relationship you have with this person? (Dropdown menu: CO-APPLICANT)
- What is this person's Social Security Number? (Text input: - - )
- \* What is this person's age? (Text input: )

At the bottom of the form are three buttons: "Cancel", "Save or Exit", and "Save". The page footer includes "Disaster Assistance .gov" and "ACCESS TO DISASTER HELP AND RESOURCES". The version information is "Version: 7.01.00.00.1205 Server: DAC-TDL12C-PUBLIC". The browser's address bar shows the URL and the page title "Disaster Assistance Center". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The browser's toolbar includes "Links", "BI launch pad", "Certificate Error Navigatio...", "DHS - FEMA - Federal Em...", "DHS Connect", "fepblue.org - Welcome", "FIDA - FEMA Information ...", "Financial Information Rep...", "JADE", "Montana Department of ...", "Sign In", "Page", "Safety", "Tools", and "100%".

# Financial Information

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The address bar shows the URL: <https://staging.disasterassistance.gov/DAC/ri/occupants.do>. The browser's address bar also shows several open tabs, including "Disaster Assistance Center - ...".

The website header includes the logo for "DisasterAssistance.gov" with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". In the top right corner, it displays "Version: 7.01.00.00.1205" and "Server: DAC-TDL12C-PUBLIC".

The navigation menu includes "Disaster Assistance" and "Contact Us". Below the navigation menu, there are links for "Introduction", "Identification", "Disaster", "Losses", "Occupants", and "Financial".

The main content area is titled "Financial Information" and features an "Application Progress" indicator with a series of dots, where the last dot is highlighted in orange. Below the title, there is a paragraph: "This next section is about your household income and business information before the disaster." This is followed by a section on "Income" which states: "Your household *annual* gross income is the amount before any deductions are subtracted." and lists "This includes wages, unemployment payments, social security, welfare, child support, stocks, interest, annuities, etc." There is also a section on "Direct Deposit" which states: "If you are eligible for assistance, you can choose to have the funds transferred directly to your bank account." and lists "You will need to provide your bank account information, including routing numbers to complete the direct transfer." Below this, it says "Or, you can receive a check in the mail." and lists "You will not need to include your bank information." A note at the bottom of the section reads: "NOTE: If you request the funds be transferred to an account other than checking or savings – for example a pre-paid card – your payment may be delayed."

At the bottom of the page, there are three buttons: "Back", "Save or Exit", and "Next".

The browser's status bar at the bottom right shows "100%" zoom level.

# Business Damages

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/businessDmg.do>. The page header includes the logo for DisasterAssistance.gov and the text "ACCESS TO DISASTER HELP AND RESOURCES". The navigation bar contains "Disaster Assistance" and "Contact Us". The main content area is titled "Business Damages" and features an "Application Progress" indicator with 10 dots, the first of which is filled. Below the title, there is a "Help for this page" link and two questions with radio button options:

- \* Is your household's primary source of income from self-employment?  YES  NO
- \* Do you own or represent a business or rental property that was affected by the disaster?  YES  NO

At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next". The footer of the page shows "100%" zoom level.

# Financial Information when selecting yes to self employed

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/businessDmg.do>. The page is titled "Disaster Assistance Center" and features the "DisasterAssistance.gov" logo with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation menu includes "Disaster Assistance" and "Contact Us". The main content area is titled "Financial Information" and includes an "Application Progress" indicator with 10 dots, the 10th of which is filled. Below the title, there is a "Help for this page" link and a question: "You previously told us that your household's primary source of income is from self employment. Please select from the following EFT option:". A dropdown menu is present with the text: "\* If you are found to be eligible for FEMA assistance, would you like FEMA to electronically transfer funds to your bank account? There is no charge for this service." At the bottom of the form, there are three buttons: "Back", "Save or Exit", and "Next". The footer of the page shows "Version: 7.01.00.00.1205" and "Server: DAC-TDL12C-PUBLIC". The browser's address bar and tabs are visible at the top, and the page is zoomed to 100%.

# Financial Information when selecting no to self employed

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/businessDmg.do>. The page title is "Disaster Assistance Center". The website header includes the logo "DisasterAssistance.gov" and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation menu includes "Disaster Assistance" and "Contact Us". The main content area is titled "Financial Information" and includes an "Application Progress" indicator. The form contains the following fields and text:

**Financial**

- Explanation
- Business Damages
- **Financial Information**
- Income Verification

**Financial Information**

**Application Progress**

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**  
Please provide your household annual gross income at the time of the disaster, and your choice for electronic funds transfer. Providing us with your pre-disaster annual gross income, reduces the processing time and directs your application to the programs best suited to meet your needs.

\* How many dependents do you have?

\* What is your family's pre-disaster yearly gross income; this includes you and your dependents? Please enter whole dollars only, no dollar sign, no commas, and no decimal point.

\* If you are found to be eligible for FEMA assistance, would you like FEMA to electronically transfer funds to your bank account? There is no charge for this service.

[Back](#) [Save or Exit](#) [Next](#)

# Electronic Funds Transfer

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/income.do>. The page is titled "DisasterAssistance.gov" and "ACCESS TO DISASTER HELP AND RESOURCES". The main navigation bar includes "Disaster Assistance" and "Contact Us". The left sidebar lists "Financial" as the active section, with sub-links for "Explanation", "Business Damages", "Financial Information", "EFT", and "Income Verification".

The main content area is titled "Electronic Funds Transfer" and features an "Application Progress" indicator with 10 steps, the 9th of which is active. Below the title, there is a "Help for this page" section with instructions: "You told us that you would like to participate in electronic funds transfer (EFT). Please provide the account information requested below. The name on this application must match the name on the checking or savings account you enter. DO NOT enter anyone else's account information. The EFT service is not available if you are applying as Business Only." It also includes a note: "Please do not use any special characters or symbols in the fields below (quotations, commas, periods, \$, &, @, -, !, etc.)" and "NOTE: If you enter an account number other than a checking or savings account – for example, a pre-paid card – processing of your payment may be delayed."

An image of a check is shown with green brackets highlighting the routing number and account number. Below the image, there are input fields for "Routing Number" and "Account Number". To the right, there are several empty input fields and a dropdown menu. At the bottom of the page, there are three buttons: "Back", "Save or Exit", and "Next".

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

100%

# Income Verification

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The address bar shows the URL: <https://staging.disasterassistance.gov/DAC/ri/income.do>. The page header includes the logo for DisasterAssistance.gov and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The navigation menu includes links for Introduction, Identification, Disaster, Losses, Occupants, and Financial. The current page is titled "Income Verification" and is part of an "Application Progress" sequence. The page content includes a help section, a paragraph explaining the requirement to update annual household income, and a form with a text input field containing "4000". A checkbox labeled "\* I certify this is my total annual income" is present below the form. At the bottom of the page, there are three buttons: "Back", "Save or Exit", and "Next".

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial |

**Financial**

- Explanation
- Business Damages
- Financial Information
- **Income Verification**

**Income Verification** Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)

You previously told us your household income was 4000 dollars. You are required to include social security, unemployment, pensions, disability, welfare, child support, stocks, interest, and/or annuities when determining your annual income. Failure to disclose your total income could result in fines and/or imprisonment. To adjust your income at this time to meet the guidelines you are required to return to the income page by selecting the Back button or select the 'Financial Information' link located on the left hand side menu.

If this is your correct annual household income select the box below to certify.

\* To adjust your income return to the Income page by selecting the Back button or select the 'Financial Information' link located on the left hand side menu.

\* I certify this is my total annual income

[Back](#) [Save or Exit](#) [Next](#)

100%

# Letter and Documents

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/incomeVerification.do>. The browser's address bar and menu bar are visible at the top. The website header includes the logo for DisasterAssistance.gov and the tagline 'ACCESS TO DISASTER HELP AND RESOURCES'. A navigation menu is located below the header, with 'Letters and Documents' highlighted. On the left side, there is a 'Correspondence Preferences' section with a sub-section for 'Explanation' containing links for 'Correspondence' and 'SMS Notifications'. The main content area is titled 'Letters and Documents' and contains the following text: 'You are almost done with your registration - just a few more questions.' followed by 'Letters and Documents' and 'You can choose how you want to receive alerts and information from FEMA.' Below this, there are two bullet points: 'If you choose U.S. Mail, all documents and letters will be sent through the mail.' and 'If you choose email, all documents and letters will be available online.' A note follows: 'NOTE: Email messages are alerts only. You will be required to check your account online for specific information about your registration. You can find out more information about creating an online account at the end of the registration process.' Below the note is a 'Review Page' section with the text: 'The last page of the registration gives you a chance to review your information to make sure everything is correct. Once your registration is submitted, you can only make minimum changes online. The Review Page also has a list of items that you agree to when you submit your registration online. Please read this page carefully before clicking the Submit button.' At the bottom of the main content area, there are three buttons: 'Back', 'Save or Exit', and 'Next'. An 'Application Progress' indicator is visible at the top right of the main content area, showing a series of dots with the current step highlighted. The footer of the page shows '100%' zoom level.

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DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) | [Occupants](#) | [Financial](#) | [Correspondence](#) |

**Correspondence Preferences**

- **Explanation**
- Correspondence
- SMS Notifications

**Letters and Documents**

You are almost done with your registration - just a few more questions.

**Letters and Documents**  
You can choose how you want to receive alerts and information from FEMA.

- If you choose U.S. Mail, all documents and letters will be sent through the mail.
- If you choose email, all documents and letters will be available online.

*NOTE: Email messages are alerts only. You will be required to check your account online for specific information about your registration. You can find out more information about creating an online account at the end of the registration process.*

**Review Page**  
The last page of the registration gives you a chance to review your information to make sure everything is correct. Once your registration is submitted, you can only make minimum changes online. The Review Page also has a list of items that you agree to when you submit your registration online. **Please read this page carefully before clicking the Submit button.**

[Back](#) [Save or Exit](#) [Next](#)

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

100%



# Correspondence Preferences

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The URL in the address bar is <https://staging.disasterassistance.gov/DAC/ri/correspondence.do>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The address bar also shows search, lock, and refresh icons. The browser's toolbar includes various icons for navigation and utility, along with a "Sign In" button.

The website header features the "DisasterAssistance.gov" logo with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation menu includes "Disaster Assistance" and "Contact Us". A secondary navigation bar lists: Introduction | Identification | Disaster | Losses | Occupants | Financial | Correspondence |.

The main content area is titled "Correspondence Preferences" and includes an "Application Progress" indicator with 10 dots, the 8th of which is filled. Below this is the text "OMB No. 1660-0002, Exp. 02-28-2018".

The form contains the following elements:

- A "Help for this page" link.
- The question: "How would you like to receive your correspondence from FEMA?"
- A dropdown menu for language selection, currently set to "ENGLISH".
- A question: "\* Do you prefer to receive traditional postal mail or electronic notification?" with radio buttons for "Postal Mail" and "E-Mail".
- Three buttons at the bottom: "Back", "Save or Exit", and "Next".

The browser's status bar at the bottom right shows a zoom level of 100%.

# Correspondence Preferences when selecting E-mail has a way of receiving correspondence

## Correspondence Preferences

- Explanation
- **Correspondence**
- SMS Notifications

### Correspondence Preferences

Application Progress



OMB No. 1660-0002, Exp. 02-28-2018

#### Help for this page

How would you like to receive your correspondence from FEMA?

\* In which language would you like to receive correspondence?

\* Do you prefer to receive traditional postal mail or electronic notification?  Postal Mail  E-Mail

By choosing electronic correspondence (email), you will:

- Receive an email alert telling you an update has been made to your registration.
- Need to create an online account to view the updates and information from FEMA. *There is more information about creating an account later in the registration process.*
- Not receive any correspondence from FEMA through the U.S. Postal Service (USPS).

If you haven't already done so, provide your email address:

\* Email Address:

\* Verify E-Mail Address:

If you need to change the email address you entered at the beginning of the registration, click the **Identification** link at the top of this screen.

If you do not receive an email from FEMA within the next 7 days, or to change your correspondence preference, please call the FEMA Helpline at 800-621-3362.

- \*  Yes, proceed with Electronic correspondence.  
 No, change preference to Postal Mail.

Back

Save or Exit

Next

# SMS Correspondence Summary

The screenshot shows a web browser window displaying the DisasterAssistance.gov website. The browser's address bar shows the URL: <https://staging.disasterassistance.gov/DAC/ri/correspondence.do>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The browser's toolbar shows various icons for home, search, and other functions. The website's header includes the logo "DisasterAssistance.gov" and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The page title is "SMS Correspondence Summary". The page content includes a navigation menu with links for Introduction, Identification, Disaster, Losses, Occupants, Financial, and Correspondence. The main content area features a "Correspondence Preferences" section with a "Help for this page" link and a question: "\* Would you like to receive additional updates using SMS text message?" with radio buttons for Yes and No. The page also includes an "Application Progress" indicator and an "OMB No. 1660-0002, Exp. 02-28-2018" notice. The page footer shows a zoom level of 100%.

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

[Introduction](#) | [Identification](#) | [Disaster](#) | [Losses](#) | [Occupants](#) | [Financial](#) | [Correspondence](#) |

**Correspondence Preferences**

**SMS Correspondence Summary** Application Progress

[Help for this page](#) OMB No. 1660-0002, Exp. 02-28-2018

\* Would you like to receive additional updates using SMS text message?  Yes  No

[Back](#) [Save or Exit](#) [Next](#)

100%

# SMS Correspondence Summary when selecting yes to SMS

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The URL is <https://staging.disasterassistance.gov/DAC/ri/correspondence.do>. The page title is "Disaster Assistance Center". The main content area is titled "SMS Correspondence Summary".

**DisasterAssistance.gov**  
ACCESS TO DISASTER HELP AND RESOURCES

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial | Correspondence |

**Correspondence Preferences**

- Explanation
- Correspondence
- SMS Notifications**

**SMS Correspondence Summary**

Application Progress: ●●●●●●●●●●

OMB No. 1660-0002, Exp. 02-28-2018

**Help for this page**

\* Would you like to receive additional updates using SMS text message?  Yes  No

You chose to receive text messages from FEMA. Please select or enter and verify your mobile phone number. You will get a text message from 4FEMA (43362) to confirm your request.

\* Mobile Phone Number (previous):

\* Mobile Phone Number:

\* Verify Mobile Phone Number:

- FEMA text messages do not replace mail or email.
- FEMA will only use your phone number to notify you of changes in your application status.
- FEMA will not ask for personal information, donations or money.
- Do not text FEMA in the event of an emergency, call 9-1-1.
- FEMA's text messaging number is 4FEMA (43362). If you receive a text message from another number stating they are FEMA, disregard and report it to the authorities if you feel it is warranted.
- Standard text message rates apply.

\* Do you agree to the terms of SMS text messaging?  Yes, I agree to the terms of SMS text messaging and want to receive status notifications.  No, I do not agree to the terms of SMS text messaging. I understand I will not receive status notifications.

[Back](#) [Save or Exit](#) [Next](#)

# SMS Correspondence Summary when selecting yes the Phone number auto fills

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Introduction | Identification | Disaster | Losses | Occupants | Financial | Correspondence |

Correspondence Preferences

- Explanation
- Correspondence
- SMS Notifications

SMS Correspondence Summary

Application Progress

Help for this page

OMB No. 1660-0002, Exp. 02-28-2018

**Errors:**

- Terms of SMS Text Messaging is required

\* Would you like to receive additional updates using SMS text message?  Yes  No

You chose to receive text messages from FEMA. Please select or enter and verify your mobile phone number. You will get a text message from 4FEMA (43362) to confirm your request.

\* Mobile Phone Number (previous)

\* Mobile Phone Number:

\* Verify Mobile Phone Number:

- FEMA text messages do not replace mail or email.
- FEMA will only use your phone number to notify you of changes in your application status.
- FEMA will not ask for personal information, donations or money.
- Do not text FEMA in the event of an emergency, call 9-1-1.
- FEMA's text messaging number is 4FEMA (43362). If you receive a text message from another number stating they are FEMA, disregard and report it to the authorities if you feel it is warranted.
- Standard text message rates apply.

\* Do you agree to the terms of SMS text messaging?  Yes, I agree to the terms of SMS text messaging and want to receive status notifications.  
 No, I do not agree to the terms of SMS text messaging. I understand I will not receive status notifications.

[Back](#) [Save or Exit](#) [Next](#)

Version: 7.01.00.00.1205  
Server: DAC-TDL12C-PUBLIC

100%

# Review Registration

https://staging.disasterassistance.gov/DAC/ri/smsNotification.do

Disaster Assistance Center - ...

File Edit View Favorites Tools Help

Links BI launch pad Certificate Error Navigatio... DHS - FEMA - Federal Em... DHS Connect feplblue.org - Welcome FIDA - FEMA Information ... Financial Information Rep... JADE Montana Department of ... Sign In

Page Safety Tools

## Review Registration

Application Progress

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)

You are about to submit your FEMA registration. Please carefully review the information below. Click Edit to make changes or click Submit to submit your registration to FEMA. You will only be able to make limited changes after you submit your registration.

**By clicking Submit below I certify that:**

- \* Only one application has been submitted for my household.
- \* All information I have provided regarding my application for FEMA disaster assistance is true and correct to the best of my knowledge.
- \* I will return any disaster aid money I received from FEMA or the State if I receive insurance or other money for the same loss, or if I do not use FEMA disaster aid money for the purpose for which it was intended.

I understand that, if I intentionally make false statements or conceal any information in an attempt to obtain disaster aid, it is a violation of federal and State laws, which carry severe criminal and civil penalties, including a fine up to \$250,000, imprisonment, or both (18 U.S.C. §§ 287, 1001, and 3571).

I understand that the information provided regarding my application for FEMA disaster assistance may be subject to sharing within the Department of Homeland Security (DHS) including, but not limited to, the Bureau of Immigration and Customs Enforcement.

I authorize FEMA to verify all information given by me about my property/place of residence, income, employment and dependents in order to determine my eligibility for disaster assistance; and

I authorize all custodians of records of my insurance, employer, any public or private entity, bank financial or credit data service to release information to FEMA and/or the State upon request.

Selected Disaster	
You are registering for SC TEST HURRICANE that occurred 02/24/2014-02/27/2014.	
Personal Information	Damaged Dwelling Address
First Name: TALL MI: Last Name (without suffix - Jr, Sr, III): LADY Social Security Number: XXX-XX-3456 Area Code Phone Number: (540) 8689459	Street Address: 459 TALL LADY ROAD City: SHARON State: SC ZIP: 29742 Do you own this home or do you rent it? OWN
Mailing Address	Losses
Street Address: 459 TALL LADY ROAD City: SHARON State: SC ZIP: 29742	Was your home damaged by the disaster? YES Was any of your personal property not including vehicles damaged by the disaster? YES Were all of the vehicles in your household make undrivable due to the disaster? YES Where are you currently living or staying? PLACE OF EMPLOYMENT What type of home are you registering? HOUSE-SINGLE/DUPLEX Is this your primary residence, where you live more than six months out of the year? YES (PRIMARY)
Electronic Funds Transfer Preferences	Correspondence Preferences
What is the account number?	Do you prefer to receive traditional postal mail or electronic notification? EMAIL

**Home Insurance**

Type of Insurance Insurance Company Name

I have no insurance for my home or personal property.

**Occupants**

Last Name	First Name	MI	Relationship	Social Security Number	Age
LADY	TALL		Registrant	XXX-XX-3456	68

It is important to know that your registration becomes a legal document. FEMA may use external sources to verify the accuracy of the information you enter. If you intentionally make false statements or hide information to try to get assistance, it's a violation of federal and state laws. This can carry severe criminal and civil penalties. Penalties may include a fine of up to \$250,000, imprisonment, or both (18 U.S.C § 287, 1001, and 3571).

Edit Submit

100%

# Conclusion

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The browser's address bar shows the URL <https://staging.disasterassistance.gov/DAC/ri/reviewRgsn.do>. The website header includes the logo for DisasterAssistance.gov with the tagline "ACCESS TO DISASTER HELP AND RESOURCES". A navigation bar contains "Disaster Assistance" and "Contact Us". The main content area is titled "Conclusion" and features a blue header with the word "Conclusion". Below this, there is a "Help for this page" link and the OMB No. 1660-0002, Exp. 02-28-2018. The primary message states: "Your registration has been submitted to FEMA." It provides the FEMA Registration ID as # 13-0699553 in disaster # 1483 and advises users to note these numbers and print a copy of the registration. A warning is given: "Do not complete another registration! This could delay processing!". A secondary message says: "You can create an online account to track the status of your registration." This message explains that an online account allows for checking registration progress from a desktop or mobile device and that the system does not automatically create an account upon registration. A blue "Continue" button is located at the bottom of the main content area. The browser's status bar at the bottom right shows a magnifying glass icon and "100%".

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance Contact Us

Conclusion

Conclusion

Help for this page OMB No. 1660-0002, Exp. 02-28-2018

**Your registration has been submitted to FEMA.**

Your FEMA Registration ID is # 13-0699553 in disaster # 1483. Please make a note of these numbers. You can view and print a copy of the registration for your records. *Do not complete another registration!* This could delay processing!

**You can create an online account to track the status of your registration.**

With an online account, you can check the progress of your registration anytime from a desktop or mobile device. This account is different from the online registration. The system does *not* automatically create an account for you when you submit a registration.

[Continue](#)

100%

# Next Steps

The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ri/conclusion.do>. The browser's address bar and tabs are visible at the top. The website header includes the logo for **DisasterAssistance.gov** with the tagline "ACCESS TO DISASTER HELP AND RESOURCES" and a "Contact Us" link. The main content area is titled "Next Steps" and contains the following text:

**Next Steps**

You are encouraged to create an account, by clicking the "Create Account" button below. Once your account is created, you can:

- Check the status of your registration
- Add or update your contact information
- Update your insurance and bank information
- Review information about other assistance you may be eligible for
- View and print information from FEMA

If you chose **Postal correspondence** - the following items will be sent in the U.S. Mail. Please review the information and keep the packet for your records.

- A copy of your application, and
- Information about other assistance.

If you chose **Electronic correspondence** - the items listed above will be in your online account. You need to create an account to view the correspondence.

Below the text, there are two buttons: a blue "Create Account" button and a "Skip" link.

At the bottom right of the browser window, the zoom level is set to 100%.



# Public Record Questions

The screenshot shows a web browser window with the URL `https://staging.disasterassistance.gov/DAC/displayPage.do?forward=securityQuestions`. The browser's address bar and menu bar are visible. The page content includes the Disaster Assistance Center logo and navigation links. A security notice states: "To protect your personal information, we ask that you answer the following questions created from your public records. Answer as many questions as possible, and select Submit." Below this, there are four dropdown menus for the following questions:

- Which of the following PROPERTIES have you PREVIOUSLY or CURRENTLY owned?
- According to your DRIVER'S LICENSE, what COLOR is your HAIR?
- Which of the following is/was your PHONE NUMBER?
- In what COUNTY do you currently live?

At the bottom of the form, there are two buttons: "Cancel" and "Submit".

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Server: DAC-TDL12C-PUBLIC

100%

# User ID and Password

DisasterAssistance.gov

Home Contact Us

## User ID and Password

Enter the following information to create a User ID and Password to access your Registration.

**Enter a User ID**   
7-14 characters, no spaces, quotes or # sign

**Enter Password**   
8-14 characters, no spaces, quotes or # sign

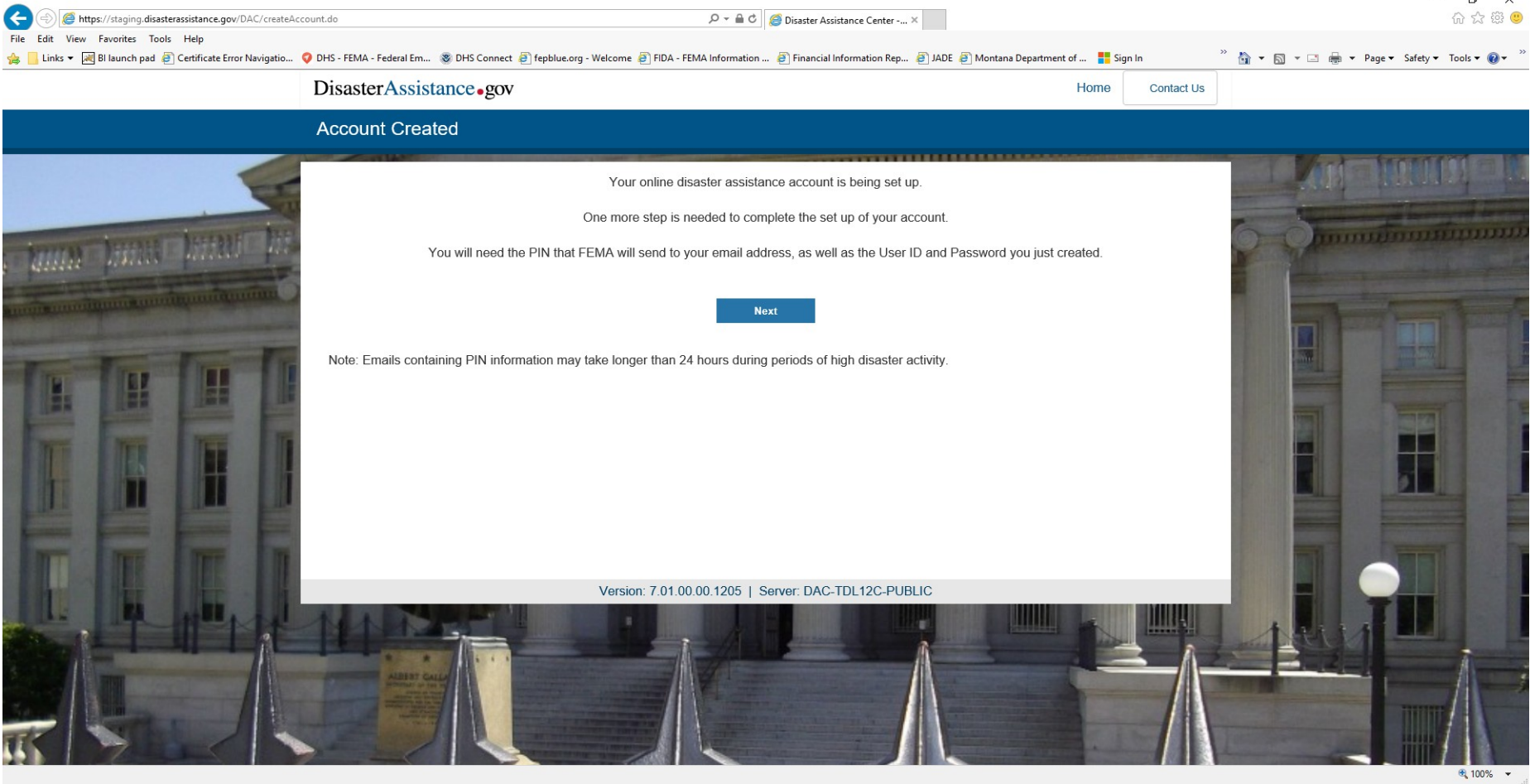
**Confirm Password**

**Enter Email Address**

**Confirm Email Address**

Version: 7.01.00.00.1205 | Server: DAC-TDL12C-PUBLIC

# Account Created



# What to Expect

The screenshot shows a web browser window displaying the Disaster Assistance Center website. The browser's address bar shows the URL: <https://staging.disasterassistance.gov/DAC/forwardToNextAction.do>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The browser's toolbar shows various icons for home, search, and other functions. The website's header features the Disaster Assistance Center logo and the tagline "ACCESS TO DISASTER HELP AND RESOURCES". The main content area is titled "What to Expect" and includes a "Help for this page" link, a "Next Steps" section, and a "View Other Assurances" button. The footer shows the page is zoomed to 100%.

DisasterAssistance.gov  
ACCESS TO DISASTER HELP AND RESOURCES

Disaster Assistance [Contact Us](#)

Conclusion |

## What to Expect

OMB No. 1660-0002, Exp. 02-28-2018

[Help for this page](#)

Assistance	Next Steps
<b>FEMA Individual Assistance Program</b>	You are being referred to FEMA's Individuals and Households Program (IHP) for possible assistance. A FEMA inspector will contact you within 3 - 5 days of registration to verify your disaster related damage. Within 10 days following your FEMA inspection you will be notified by mail of your eligibility status. <a href="#">View More Information About the FEMA Individual Assistance Program</a>
<b>FEMA Individuals and Households Assistance Program (IHP/Other miscellaneous)</b>	FEMA's Individual and Households Program may help you with your medical, dental, funeral, or other miscellaneous expenses. <a href="#">View more information on medical, dental, funeral, or other miscellaneous expenses Assistance Program.</a>

Now that your registration is complete, you may select the **"View Other Assistance"** button below to view benefits that may be available to you from other agencies. **Note:** Selecting the button below will not impact your FEMA registration.

[View Other Assurances](#)

100%

# Assistance Activities

https://staging.disasterassistance.gov/DAC/ri/nextSteps.do

Disaster Assistance Center - ...

File Edit View Favorites Tools Help

Links BI launch pad Certificate Error Navigatio... DHS - FEMA - Federal Em... DHS Connect fepblue.org - Welcome FIDA - FEMA Information ... Financial Information Rep... JADE Montana Department of ... Sign In

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Disaster Assistance [Feedback](#) [Contact Us](#) | [Sign Off](#)

[Assistance Activities](#) | [Referrals](#) |

Registration ID: 13-0699553 Disaster Number: 1483 [Help for this page](#)

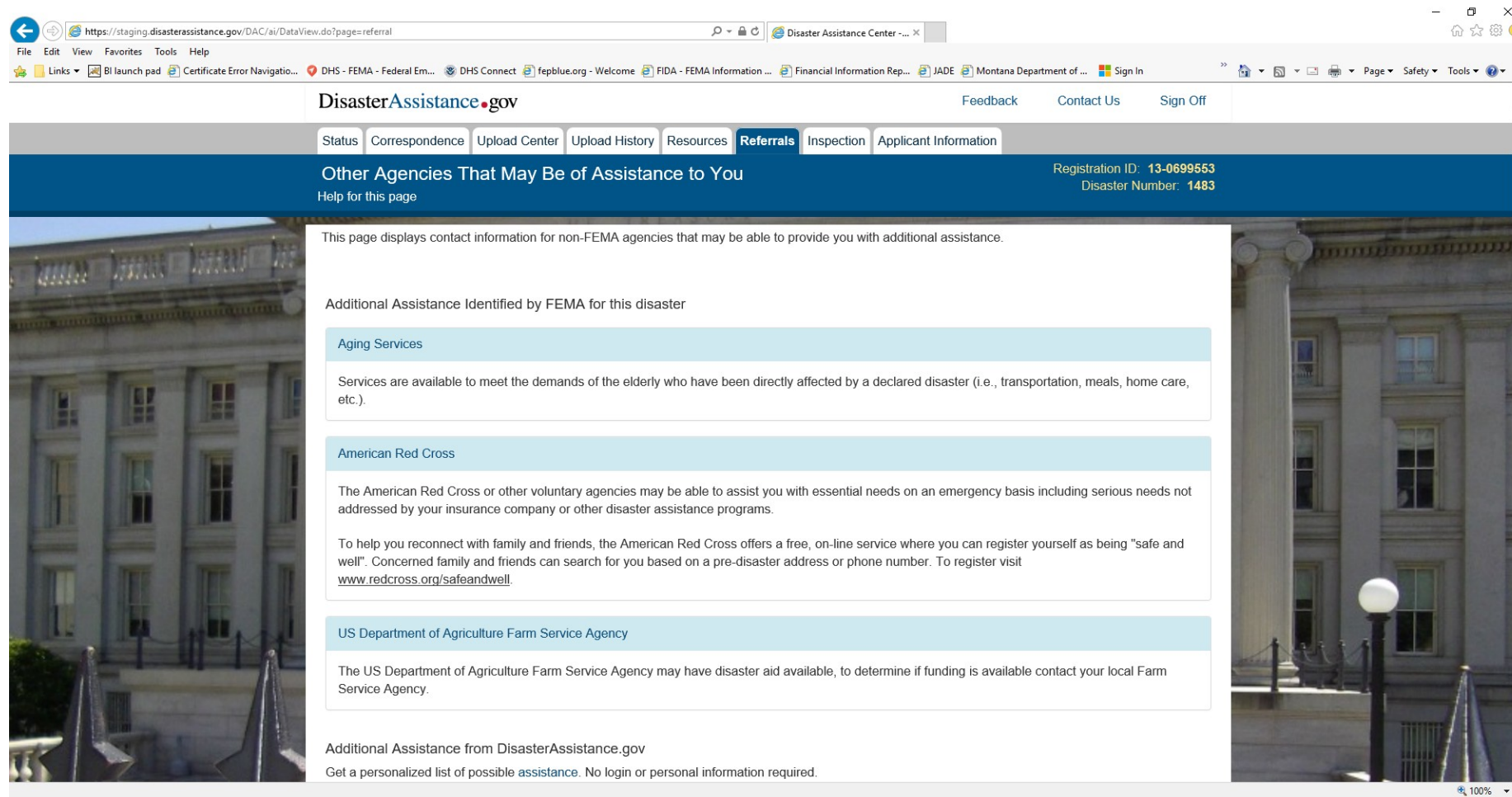
### Assistance Activities

Based on the information provided, you may be eligible for assistance from one or more of the following agencies or organizations. Please read each description for a brief explanation of the services available.

Form of Assistance	Description	Status
Disaster Assistance Application	Application for disaster assistance from FEMA.	Submitted
<b>Assistance Actions</b>	<b>Description</b>	
<a href="#">Assistance from Other Government Agencies</a>	Complete a <a href="#">questionnaire</a> to find additional assistance from other government agencies.	
<a href="#">Locate FEMA Housing</a>	View FEMA Housing for individuals displaced by a disaster.	
<a href="#">Disaster Recovery Center (DRC) Locator</a>	The Disaster Recovery Center (DRC) Locator allows individuals to search for DRCs nearest to their location.	
<a href="#">View Other Agencies That Can Offer Assistance</a>	View a list of agencies that can offer additional help.	
<a href="#">DisasterAssistance.gov Website Feedback</a>	The information you provide will help us enhance the online experience of future users.	

100%

# Referrals



The screenshot shows a web browser window with the URL <https://staging.disasterassistance.gov/DAC/ai/DataView.do?page=referral>. The page title is "DisasterAssistance.gov" and the navigation menu includes "Status", "Correspondence", "Upload Center", "Upload History", "Resources", "Referrals", "Inspection", and "Applicant Information". The "Referrals" tab is selected.

**Other Agencies That May Be of Assistance to You**  
Help for this page

Registration ID: 13-0699553  
Disaster Number: 1483

This page displays contact information for non-FEMA agencies that may be able to provide you with additional assistance.

**Additional Assistance Identified by FEMA for this disaster**

- Aging Services**  
Services are available to meet the demands of the elderly who have been directly affected by a declared disaster (i.e., transportation, meals, home care, etc.).
- American Red Cross**  
The American Red Cross or other voluntary agencies may be able to assist you with essential needs on an emergency basis including serious needs not addressed by your insurance company or other disaster assistance programs.  
To help you reconnect with family and friends, the American Red Cross offers a free, on-line service where you can register yourself as being "safe and well". Concerned family and friends can search for you based on a pre-disaster address or phone number. To register visit [www.redcross.org/safeandwell](http://www.redcross.org/safeandwell).
- US Department of Agriculture Farm Service Agency**  
The US Department of Agriculture Farm Service Agency may have disaster aid available, to determine if funding is available contact your local Farm Service Agency.

**Additional Assistance from DisasterAssistance.gov**  
Get a personalized list of possible assistance. No login or personal information required.



# DisasterAssistance.gov Survey Invitation

https://staging.disasterassistance.gov/DAC/logout.do?language=en&action=exit

Disaster Assistance Center ...

File Edit View Favorites Tools Help

Links BI launch pad Certificate Error Navigatio... DHS - FEMA - Federal Em... DHS Connect fepblue.org - Welcome FIDA - FEMA Information ... Financial Information Rep... JADE Montana Department of ... Sign In

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Disaster Assistance [Contact Us](#)

Registration ID: 13-0699553 Disaster Number: 1483

### DisasterAssistance.gov Survey Invitation

You have been randomly selected to participate in a brief customer satisfaction survey to let us know how we can improve your online experience.

Participating in the survey does not affect your FEMA decision for assistance.

[No, Thanks](#) [Yes I'll give feedback](#)

100%