

Stakeholder Questionnaire - GDIT Case Coordinator

| Interview Details | |
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| Program name: | |
| Level of Care: | |
| Stakeholder's Name: | |
| Date/Time of Interview: | |
| Type of Interview (phone and/or face-to-face): | |
| Interview Completed by: | |

Note: Before beginning the interview and/or providing this questionnaire to stakeholders, provide a brief introduction, including monitor role and purpose of monitoring visit, overview/purpose of interview, and clarify any questions. See *Introduction Prompt for Stakeholders* for additional guidance as needed.

| Notes | |
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| <p>Describe your history working with ORR care providers and/or UACs?</p> <p>How long have you been working with this program?</p> | |
| <p>Tell me about how your case staffing works?</p> | |

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| <p>Do you find that case management and clinical staff are aware of and prepared to discuss case happenings?</p> <p>Do you find that case management and clinical staff have a collaborative means of addressing the issues during case staffing?</p> | |
| <p>Describe how cases of concerns are elevated to the FFS's attention.</p> <ul style="list-style-type: none">o Are there areas of improvement for this process?o What works well? | |
| <p>Are you provided with all the information you need to be able to make a timely release recommendation?</p> <ul style="list-style-type: none">o What may cause delays in a release? | |
| <p>In your opinion, how is the program doing in ensuring safe and timely releases?</p> | |

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| Do you have any issues/concerns to share with us? | |
| Do you have any suggestions for improving the program or the case staffing process? | |

Additional Notes

Enter Additional Notes.