

## **FCC FORM 655: HEARING AID COMPATIBILITY STATUS REPORTING INSTRUCTIONS FOR DEVICE MANUFACTURERS**

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## I. PURPOSE

The Federal Communications Commission (FCC) requires that certain digital mobile handset manufacturers electronically file FCC Form 655 reporting their compliance with the Commission's wireless hearing aid compatibility requirements. The Hearing Aid Compatibility Status Report is required to be filed by July 31 of each calendar year using the same electronic system Service Providers use to file FCC Form 855. *See* 47 CFR § 20.19(i)(1). The use of the Commission's electronic filing system ensures that each Device Manufacturer's status report includes all of the required information in a consistent format, facilitates filing subsequent reports, and facilitates the FCC's compilation of data. The electronic system also provides the public with improved access to review the filed status reports.

## II. WHO MUST FILE AN FCC FORM 655 STATUS REPORT?

Certain manufacturers of wireless handsets are required to annually file an FCC Form 655 status report indicating their compliance with the Commission's hearing aid compatibility requirements. Specifically, this reporting requirement applies to manufacturers of wireless handsets used in the delivery of digital mobile service in the United States to the extent that the handsets offer terrestrial mobile service that enables two-way real-time voice communications among members of the public or a substantial portion of the public, including both interconnected and non-interconnected VoIP services, and such service is provided over frequencies in the 614 MHz to 6 GHz bands. *See* 47 CFR § 20.19(a). Entities meeting this definition are referred to herein as Device Manufacturers.

## III. ACCESS TO ELECTRONIC FILING SYSTEM FOR FCC FORM 655

### A. Obtaining an FCC Registration Number (FRN)

In order to access the electronic filing system for Hearing Aid Compatibility, each Device Manufacturer must use its FCC Registration Number (FRN). A Device Manufacturer may choose to obtain a new FRN for the purpose of filing its Hearing Aid Compatibility Status Report or it may use an existing FRN that is assigned to it. If an agent files status reports for multiple Device Manufacturers, the agent should obtain a separate FRN for each Device Manufacturer. The same FRN can be used for the Device Manufacturer's future filings. FRNs can be obtained at <https://apps.fcc.gov/coresWeb/publicHome.do> (*see* **Figure 1**).


### B. Accessing the Hearing Aid Compatibility Reporting Site

The reporting site can be accessed at <https://www.fcc.gov/filing-hearing-aid-compatibility-reports-and-certifications>. This web page contains a link to the License Manager Login page (*see* **Figure 2**) in the FCC's Universal Licensing System (ULS). The Login page can also be accessed through the *FCC Forms* page (<http://www.fcc.gov/formpage.html>) on the main FCC website. After login, click "My Reports," then "File Hearing Aid Compatibility Status Report (655) or Certifications (855)" on the left panel to start filing your report (*see* **Figure 3**). If you want to update a submitted or saved report, click the "HAC Submitted" or "Saved" link (*see* **Figure 4**). If you do not see the "My Reports" link, that means you have already submitted a report for the current filing window. You must then click the "HAC Submitted" link from the "My Applications" summary page to update your report. This mechanism is installed to prevent a Device Manufacturer from submitting two reports for the same filing period (i.e., submitting a new report rather than amending the existing report).

## IV. INSTRUCTIONS FOR COMPLETING THE FCC FORM 655 STATUS REPORT

Each year Device Manufacturers must electronically file Hearing Aid Compatibility Status Reports using FCC Form 655 by July 31. The reports provide information for the preceding year – July 1 through June 30. When July 31 falls on a weekend or holiday, the report is due on the next business day. The electronic filing system is designed to be user-friendly with many illustrative texts and information icons. If you are a returning filer, i.e., you filed a report using the electronic filing system in a previous filing period, the system will allow you to pre-fill

certain information from your previous report to the current report, update and add any necessary information. Because the electronic FCC Form 655 interface periodically changes, you must review the accuracy of all copied or pre-filled information, and update and/or complete any missing information.

You should provide the requested information for the Device Manufacturer. You can edit the Device Manufacturer information while in this section (see **Figure 5** and **Figure 6**). You also can come back to edit the Device Manufacturer information when you are on the Report Summary screen (after initiating the Handset Model Information section) by clicking the edit icon () to the left of the company name (see Figure 13). Letters, numbers, and common punctuation characters may be used to enter your information. The system will accept the following characters: , . ' \_ - ( ) ? ! @ [ ] : ; # " \$ | / &. However, common word processing software will often embed hidden characters that convey additional information, typically about formatting, and are considered “invalid characters” by the electronic version of the form. Invalid characters are detected by our data entry system when copying text from word processing software into a data entry field. These characters may appear as a square or other symbol such as + ~ \* etc. Instead of copying information from word processing software, one alternative is to copy that information from a basic text editor that does not embed hidden characters. Windows Notepad is one example of a basic text editor. Another alternative is to delete the text and re-key the information directly into the data entry field.

**Company Information:** If you are a returning Device Manufacturer, click “Copy Company Information from previous submission.” The system will load your previously submitted company information (see **Figure 5**). If you are a new Device Manufacturer click “Continue” at the bottom of the page and go to the company information section and fill in the requested information (see **Figure 5** and **Figure 6**).

#### A. *De Minimis* Exception

The *de minimis* exception for Device Manufacturers applies to Device Manufacturers that offer between zero and five handset models in an air interface in the United States (see **Figure 6**).

- Device Manufacturers that offer two or fewer handset models in an air interface:
  - Device Manufacturers that offer two or fewer handset models in an air interface in the United States are under most circumstances exempt from requirements to offer hearing aid-compatible handsets over that air interface. A Device Manufacturer that qualifies for this exception is still subject to the annual reporting requirements. See 47 CFR § 20.19(e), (i).
  - Answer the question: “For the reporting period, have you only been offering two or fewer handset models in an air interface in the United States?” A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses. “Typically” encompasses any intended or anticipated ordinary use and does not mean “usually” or “most often.”
  - Answer the question: “For the reporting period, have you had more than 750 employees for at least two years, been offering handsets over an air interface for at least two years, and been offering one or two handset models over that air interface in the United States for at least two years?” For purposes of this question, employees of a parent, subsidiary, or affiliate company under common ownership or control with a Device Manufacturer are considered employees of the Device Manufacturer.
  - If you answer “Yes” to the first question above and “No” to the second question above, you qualify for the *de minimis* exception and are not required to offer hearing aid-compatible handsets. You are, however, still subject to

the annual reporting requirements. The system will use the above answers to take you directly to the Consumer Outreach section after you finish the Company Information section. If you answer “Yes” to the first question above and “Yes” to the second question above, then you must offer at least one hearing aid-compatible handset model in that air interface and complete the rest of this report demonstrating compliance with the FCC’s wireless hearing aid compatibility requirements. *See* 47 CFR § 20.19(e)(1)(i)-(ii)

- Device Manufacturers that only offer three, four, or five handset models in an air interface:
  - Device Manufacturers that offer three handset models in an air interface must offer at least one hearing aid-compatible handset model in that air interface. Device Manufacturers that offer four or five handset models in an air interface must offer at least two hearing aid-compatible handset models in that air interface. Device Manufacturers covered by these provisions must complete the rest of this report demonstrating compliance with the FCC’s wireless hearing aid compatibility requirements. *See* 47 CFR § 20.19(e)(2)-(3).
  - Answer the question: “For the reporting period, did you only offer three handset models in an air interface or four or five handset models in an air interface?”
- Device Manufacturers that offer more than five handset models in an air interface do not qualify for the *de minimis* exception.

## **B. Company Information**

- **Company Information:** You should provide the company name for the reporting Device Manufacturer. If the reporting Device Manufacturer also has a “Doing Business As (dba)” name, include both the company name and the dba name in the Company Name box. The format can be “Company Name dba Doing Business As Name.”
- **Brand Name(s) Included:** You should provide the brand names under which the Device Manufacturer is offering handsets. For example, if the Device Manufacturer offers all handsets under one brand name *ABC* (most likely the manufacturer’s name), enter *ABC* in the box. If the Device Manufacturer offers handsets under two brand names *ABC* and *XYZ*, enter *ABC* and *XYZ* in two different boxes. This can happen when one manufacturer acquired another manufacturer and decided to keep both brand names. If the Device Manufacturer has more than five brand names, enter the first four names separately in the first four boxes, and enter all the remaining names in the last box using format “DEF/GHI/LMN.”
- **Address:** You should provide the company address for the reporting Device Manufacturer. If the Device Manufacturer is a non-U.S. company, please use your U.S. business office address for filing purposes. If the Device Manufacturer does not have a U.S. business office address, please use your U.S. agent’s address.
- **Contact Information:** You should provide the name, 10-digit U.S. phone number, 10-digit U.S. FAX number, and e-mail address of the contact person for the reporting Device Manufacturer. If the Device Manufacturer is a non-U.S. company, please use the contact person’s U.S. business contact information for filing purposes. If the contact person’s does not have U.S. business office, please use the Device Manufacturer’s U.S. agent’s contact information. All fields are required except the U.S. FAX number. If the contact person does not have a U.S. FAX number, leave the field blank.

- Filing Agent: If the status report is being filed by an agent (such as a law firm) in the U.S. on behalf of a Device Manufacturer, select “Yes” and provide the name, address, and contact information for the agent as well.

### C. Handset Model Information

You must complete a separate Handset Model Information screen submission for each handset model you offered in the United States that counts as a unique model for hearing aid compatibility purposes. A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses. “Typically” encompasses any intended or anticipated ordinary use, and does not mean “usually” or “most often.” If you marketed the same model under more than one name, all of the names must be reported as part of the same model.

For purposes of compliance with the hearing aid compatibility deployment requirements, two handsets marketed as separate models must be counted as a single model if they do not differ in form, features, or capabilities (for example, if they differ only in being marketed through different service providers or in cosmetic respects such as color). A difference in hearing aid compatibility rating under a pre-2019 ANSI Standard is considered a difference in form, features, or capabilities.

For example, Device Manufacturer X markets two models, the TalkMaster X1 and the Talk2Me, that are indistinguishable in form, features, and capabilities. It also produces another model, the TalkMaster X2, that offers different features from the TalkMaster X1. All of these models are certified under the same FCC ID number. The Device Manufacturer must report the TalkMaster X1 and the Talk2Me on the same Handset Model Information screen submission, and the TalkMaster X2 on a separate Handset Model Information screen submission.

#### C1. Fields for Handset Model Information




Specific attributes of a handset model need to be entered in this section. These attributes include handset maker, handset model name, air interfaces and frequency bands used by the handset model, hearing aid compatibility ratings, etc. Once you complete the information required for one handset model, you can add information for another handset model or continue to the next section on consumer outreach information if you have completed information for all handset models.

If you have filed a report using the electronic filing system in a previous filing period, the system will pre-fill your report with certain handset model information that you reported in your most recent filing. Because the electronic FCC Form 655 interface periodically changes, you must review the accuracy of all pre-filled information for each handset model, and update and/or complete any missing information about previously submitted handset models. For example, you will be required either to enter a new Ending Available Date that is within the current reporting period or to delete the handset model if you did not offer it during the current reporting period. In addition, you may be prompted to enter a corrected FCC ID if the FCC ID that you previously reported is invalid or not granted. You must also review the attributes of each handset model (e.g., air interfaces and frequency bands, etc.) to make any other necessary corrections to the pre-filled information.

**HANDBSET MAKER:** This is the manufacturer of the handset (see **Figure 7**).

- If the Handset Maker name is in the dropdown list in the Handset Maker box, select it from the list.
- If the Handset Maker is not on the list, select “Other” at the bottom of the list and enter the name in the box to the right of the Handset Maker box.

**HANDBSET MODEL:** Select “No” if you marketed the Handset Model under only one name, “Yes” if you marketed the Handset Model under multiple names (see **Figure 7**).

- If “No” is selected:
  - Provide the Handset Model name either by selecting a name from the dropdown list in the Handset Model name box or by selecting “Other” from the dropdown list and entering a new Handset Model name in the box to the right of the Handset Model name box.
  - Provide the associated FCC ID(s) for the Handset Model in the FCC ID boxes. If there is one FCC ID associated with the Handset Model, enter it in the first FCC ID box. If there are multiple FCC IDs associated with the Handset Model, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant (see **Figure 8**).
  - If the system does not accept the entered FCC ID(s) because it is either invalid (such as mistyped) or not granted by the FCC, please check your FCC ID(s) for the Handset Model. If you cannot immediately find the correct FCC ID(s) for this model, you may delete the model temporarily and continue to fill out the Handset Model Information section with another handset model. You must return to this section and add the deleted handset model with the correct FCC ID(s) before certifying and filing your report.
- If “Yes” is selected:
  - Provide the first name for the Handset Model, either by selecting a name from the dropdown list in the Handset Model name box or by selecting “Other” from the dropdown list and entering a new Handset Model name in the box to the right of the Handset Model name box.
  - Provide the associated FCC ID(s) for this Handset Model name in the FCC ID boxes. If there is one FCC ID associated with this Handset Model name, enter it in the first FCC ID box. If there are multiple FCC IDs associated with this Handset Model name, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant.
  - Click “Add Another Handset Model Name” to add another marketing Handset Model name and associated FCC ID(s).
  - Repeat until all marketing Handset Model names have been entered (see **Figure 9**).
- If you initially select “Yes” and later need to remove Handset Model names, you can do that by choosing the edit icon () for the handset model on the Report Summary screen (appears after finishing each Handset Model Information submission) and selecting the delete icon () for the unneeded Handset Model name(s) on the Handset Model Information Summary screen (see Figure 13).
- If you initially select “No” and later need to add Handset Model names, you can do that by choosing the edit icon () for the handset on the Report Summary screen (appears after finishing each Handset Model Information submission) and selecting the “Add Another Handset Model Name” button on the Handset Model Information Summary screen (see Figure 13).

**AIR INTERFACES/FREQUENCY BANDS:** Select the air interface technology and corresponding frequency band(s) for each air interface that can be used by this handset model for voice communications. Include all air interfaces over which the handset model is capable of being operated for voice communications, including any air interface or frequency band that may not

currently have hearing aid compatibility deployment requirements (see **Figure 10**). A handset is considered capable of voice communication over an air interface or frequency band if it could be made capable of voice communication through the use of software, whether or not that software is currently commercially available and whether or not that software is pre-installed by the device manufacturer or service provider, or at their direction.

**DATES:** Enter “Starting Available Date” and “Ending Available Date” in the relevant boxes in the “MM/YY” format. For example, April 2021 should be entered as 04/21, not 04/2021 or 4/21. If this handset is still being offered as of the end of the reporting period, enter the ending month of the reporting period as the ending available date. The current reporting period will be listed at the top of the screen for your reference (see **Figure 10**).

**ANSI STANDARD UTILIZED FOR CERTIFICATION:** Select the “2005,” “2006,” “2007,” “2011,” or “2019” button to indicate which version of the ANSI C63.19 standard was used during the certification process (see **Figure 11** and **Figure 12**).

**For ANSI C63.19 versions prior to the 2019 version:**

**M-RATING (see Figure 11):**

- Select “No” if the handset model has not received an M-Rating certification.
- Select “Yes” if the handset model has received an M-Rating certification.
  - Select the appropriate rating from the dropdown list in the M-Rating box.
  - Provide the M-Rating Certification Date in the format MM/DD/YY.
  - If either M3 or M4 is selected in the M-Rating box for a handset model with the GSM air interface and 1900 MHz frequency band box selected in the AIR INTERFACES/FREQUENCY BANDS section, then answer the question: “Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?” If this question is *not* applicable to the particular handset, it does not appear in the electronic version of Form 655. However, it still appears on the printed version under each listed handset, whether GSM, CDMA, or WCDMA, etc., is selected. Please ignore the question on the printed version of the report under the listed handsets.

**T-RATING (see Figure 11):**

- Select “No” if the handset model has not received a T-Rating certification.
- Select “Yes” if the handset model has received a T-Rating certification.
  - Select the appropriate rating from the dropdown list in the T-Rating box.
  - Provide the T-Rating Certification Date in the format MM/DD/YY.

**For ANSI C63.19 version 2019 (see Figure 12):**





- Has the handset model received a hearing-aid compatibility certification?
- Answer “Yes” or “No” and if you answer “Yes” provide the certification date in mm/dd/yy format.

**REMARKS:** Provide any remarks or comments concerning the handset model (see **Figure 11** and **Figure 12**).

## **C2. Editing and Deleting Handset Model Information**

As you complete the information required for each handset model, the system will take you to the Report Summary screen for the Handset Model Information section (see **Figure 13**), where the

company name and other basic information such as the handset maker name, handset model name(s), and FCC ID(s) for each submitted handset model will be on display. From this screen, you can:

- Edit Company Information by clicking the edit icon () to the left of the company name on the upper left corner of the screen (see Figure 13).
- Edit the Handset Model Information for a specific handset model by clicking the edit icon () for the handset model in the right-most column of the table showing the individual handset models reported. The system allows you to edit the Handset Model name(s) and FCC ID(s) (see Figure 13).
  - However, if the Handset Maker name needs to be changed, you need to return to the Report Summary screen (see Figure 13), delete the handset model by clicking the delete icon (), and add the handset model back by selecting “Report New Handset Model” at the bottom of the screen (at which point you will be able to select the correct Handset Maker).
- Delete a handset model or a duplicated handset model by clicking the delete icon () in the right-most column of the table showing the individual handset models reported (see Figure 13).
- Continue to the Consumer Outreach section by selecting “Continue” at the bottom of the screen.

#### **D. Consumer Outreach**

**PRODUCT LABELING AND DISCLOSURE:** Provide the requested information for the reporting Device Manufacturer (see **Figure 15**).

- Package label information (see 47 CFR § 20.19(f)(1)):
  - A hearing aid-compatible handset’s package label must expressly state that the handset is hearing aid-compatible and must quantify the handset’s volume control capability if the handset is certified using the 2019 ANSI Standard.
  - Answer the question: “Does the package label for all hearing aid-compatible handset models state that the handset is hearing aid-compatible?” Answer “Yes” or “No.” If you answer “No,” then provide an explanation in the popup text box below.
  - Answer the question: “If the handset model is certified using the 2019 ANSI Standard, does the package label for the handset model provide the actual conversational gain for the handset with a hearing aid and, if the handset model has different ratings for different covered air interfaces or frequency bands the lowest rating assigned to the handset for any covered air interface or frequency band?” Answer “Yes” or “No.” If you answer “No,” then provide an explanation in the popup text box below.
  - Answer the question: “If the handset model is certified using the 2019 ANSI Standard, does the package label for the handset model provide the actual conversational gain for the handset without a hearing aid?” Answer “Yes” or “No.” If you answer “No,” then provide an explanation in the popup text box below.
- Package inserts and user manuals (see 47 CFR § 20.19(f)(2)):
  - A hearing aid-compatible handset’s package insert or user manual must include the following information: (1) that the handset is hearing aid-compatible; (2) the ANSI standard used to determine the hearing aid compatibility of the handset



model's air interfaces and frequency bands; (3) if using the 2011 ANSI Standard or an earlier version of the standard, the lowest hearing aid compatibility rating assigned to any of the covered air interfaces or frequency bands; (4) the air interfaces or frequency bands on handsets that are not certified to be hearing aid-compatible, if applicable, or have been determined to be hearing aid-compatible under special testing circumstances; and (5) if a handset model was not certified as hearing aid-compatible over all of its air interfaces or frequency bands, a prescribed disclosure notifying consumers of this fact and that they should test the handset thoroughly and in different locations. In addition, package inserts and user manuals for hearing aid-compatible handsets must include an explanation of the ANSI rating system as well as an explanation of a handset's volume control capabilities. Further, if an air interface has been determined to be hearing aid-compatible under special testing circumstances, the package insert or user manual must disclose this information to consumers and explain how this affects the use and operation of the handset.

- Answer the question: "Do all hearing aid-compatible handset models include the required package insert or user manual with all the required information and disclosures?" Answer "Yes" or "No." If you answer "No," then provide an explanation in the popup text box below.

**PUBLIC WEBSITE:** Provide the requested information for the reporting Device Manufacturer (see **Figure 15**).

- Public website (see 47 CFR § 20.19(h)(1)):
  - Device Manufacturers that operate publicly-accessible websites must make available on their websites a list of all hearing aid-compatible models currently offered, the ANSI standard used to evaluate hearing aid compatibility, the ratings of those models under the relevant ANSI standard, if applicable, and an explanation of the rating system.
  - Answer the question: "Does your company maintain a public website describing all hearing aid-compatible models currently offered, the ANSI standard used to evaluate hearing aid compatibility, the ratings of those models under the relevant ANSI standard, if applicable, and an explanation of the rating system?"
  - Answer "Yes" if you maintain such a website and provide the website address. One website address is sufficient if the information is clearly accessible from that web page, even if there are multiple sub-pages. If you do not maintain a website with this information, answer "No" and explain (e.g., the reporting Device Manufacturer does not maintain any public website) (see **Figure 15**).

**CONSUMER OUTREACH:** Provide information on the Device Manufacturer's outreach efforts with regard to hearing aid compatibility within the reporting period (see **Figure 16**).

**HEARING AID COMPATIBILITY TESTING:** Enter the number of handset models that were tested for hearing aid compatibility during the reporting period. You need not include models that have not received certification from the FCC (see **Figure 16**).

**REPORT REMARKS:** Add any other information that you may choose to provide (see **Figure 16**).

## V. CERTIFYING, SUBMITTING, UPDATING, AND PRINTING FILED FCC FORM 655 STATUS REPORTS

**Certifying and Submitting Your Report:** Upon finishing the Consumer Outreach Information section, you need to certify your report by selecting the "Certify Filing" button at the bottom of the Consumer Outreach Information Screen (see **Figure 16**). On the Certification screen, you


must provide your name and title. You must then submit your report by selecting the “Submit Filing” button at the bottom of the Certification screen (see **Figure 17**). The system will then provide you with a Filing Confirmation Number. **Please write down this confirmation number for your future reference** (see **Figure 18**). You must **submit** your report on or before the filing deadline. Failure to submit your report in a timely manner may trigger FCC enforcement action.

**Saving without Submitting Your Report:** You can stop at any time while completing your report by selecting the “Quit Application” button at the top-right corner of the screen (see **Figure 7**). Whenever you select “Quit Application,” your report will be saved and put into the “Saved” category (see **Figure 4**). A “Saved” report is not considered to be a “HAC Submitted” report. You must remember to **submit** your report on or before the filing deadline. To submit a saved report, you must update the report, certify it, and submit it.

If you are accidentally timed out by the system, your report will be placed in the “Saved” category. You will need to re-login to the system and update your report (see below on updating a saved report).

**Updating Your Report:** You can update your saved or submitted report at any time before the filing deadline. However, you **cannot** update your report once the deadline has passed. To update your report, you need to access the electronic FCC Form 655 and go to the “Saved” category if you have a saved report or the “HAC Submitted” category if you have a submitted report (see **Figure 4**). After clicking on the appropriate link to your report (either “Not Assigned” or a File No.), select “Continue” or “Update” to update your saved or submitted report (see **Figure 19** or **Figure 20**). The system will take you directly to the Report Summary screen (see **Figure 13**). From there, you can update your report. After completing your update, you must submit your report again in order for it to be considered “HAC Submitted.” A submitted report that has been opened for updating but not re-submitted will be placed in the “Saved” category and not the “HAC Submitted” category.

FCC Form 655 Hearing Aid Compatibility Status Reports always have a purpose code of “HA.” Knowing this will help you find your Hearing Aid Compatibility Status Report.

**Printing Your Report:** When you are on the Filing Confirmation screen, you can view your report by clicking the “Print Report” button () at the top of the screen (see **Figure 18**). The system will generate a PDF file that contains all the information you have entered into your report as well as the FRN you used for filing the report.

## **VI. FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995**

We have estimated that each response to this collection of information will take, on average, two and a half (2.5) hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, enter the data in the Form 655 on-line template, and submit it electronically. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERM, Washington, D.C. 20554, Paperwork Reduction Project (3060-0999). We also will accept your comments via the Internet if you send them to PRA@fcc.gov. DO NOT SEND COMPLETED FCC FORM 655 TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0999.

Device Manufacturers failing to file FCC Form 655 Status Reports in a timely fashion may be subject to penalties under the Communications Act, including Sections 502 and 503(b).

**THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.**

## APPENDIX

### Figure 1 Register and Receive an FCC Registration Number

Obtain a new FCC Registration Number (FRN) for the purpose of filing Hearing Aid Compatibility status reports for each reporting entity. The same FRN can be used again to file future reports for the entity. Each reporting entity should use its own FRN.

Commission Registration System (CORES)

FCC Registration

FCC Registration - Login

FCC Registration - Login

You are accessing a U.S. Government Information System. Information system usage may be monitored, recorded, and subject to audit. Unauthorized use of the information system is prohibited and subject to criminal and civil penalties. Use of the information system indicates consent to monitoring and recording.

Welcome to the Commission Registration System (CORES).

If you DO NOT have an FCC Username, please click the "REGISTER" button below to register an FCC Username. Once you have successfully registered an FCC Username, you can log into CORES to create a new 10 digit FCC Registration Number (FRN) and manage your existing FRNs.

Click [Here](#) for CORES Tutorial Videos.

[News releases](#) related to the FCC Registration Number.

**PLEASE NOTE: Entities that are eligible to file a Form 1876 for the first time or are making an update to existing banking information are now required to create/update the Form 1876 in the CORES Incentive Auction Financial Module. For more details and instructions you go to the following link to review the public notice: <https://www.fcc.gov/document/revise-form-1876-payment-instructions-seeking-reimbursement-pymts>**

Username Login

Note: The Username is the email address associated with your FCC Username Account.

Username:

Password:

Need a Username?

[Forgot/Reset your Username Password?](#)

[Check Username Availability](#)

Search for public FRN information

Customer Service

[Help](#) | [Frequently Asked Questions](#) | [Privacy Statement](#) | [FCC Home Page](#)

For assistance, please submit a help request at <https://www.fcc.gov/wireless/available-support-services> or call 877-480-3201 (Mon.-Fri. 8 a.m.-6 p.m. ET).

Figure 2 Login Page

The screenshot shows the FCC License Manager login page. At the top left is the FCC logo and the text 'Federal Communications Commission'. The page title is 'License Manager' with a breadcrumb trail: 'FCC > Wireless > Licensing > Online Systems > License Manager'. A 'Help' icon is in the top right.

The main heading is 'Log In'. Below it is a paragraph: 'Log in to the License Manager to view and manage your licenses and applications, apply for a new license, and perform other license and application management tasks based on your FCC Registration Number (FRN). 10-digit FRN is required.'

A 'PLEASE NOTE' section states: 'Per Public Notice DA 15-72, the FCC no longer mails license authorizations. If you provide an email address on your application, an official copy of your license will be automatically emailed to you after the application has granted.'

The login form includes two input fields: 'FCC Registration Number' and 'Password', followed by a 'SUBMIT' button. A blue box titled 'About the FCC Registration Number (FRN)' explains that an FRN is a 10-digit number assigned to a business or individual, used to identify registrant's business dealings. It notes that the FCC will use the FRN to determine if fees have been paid and encourages registration as soon as possible. It also references Public Notice DA 01-2452 for more information.

Below the form are four links: 'Forgot your password? Contact Tech Support', 'Need an FRN? Register with the FCC', 'Not sure if you have an FRN? Check your licenses to determine if they've been assigned an FRN', and 'Are you a certified Land Mobile frequency coordinator? Log in using your coordinator login and password'. A fifth link, 'Are you narrowbanding a Land Mobile license? Log in using your access code', is also present.

At the bottom left, there is a yellow box with the address: '452 L Street NE, Washington, DC 20554'. The bottom right contains contact information: 'Phone: 1-877-480-3201, TTY: 1-717-338-2824, Submit Help Request'.

Annotations with arrows point to the 'FCC Registration Number' field with the text 'Enter Your FRN and Password' and to the 'Need an FRN? Register with the FCC' link with the text 'Click Here if You Need an FRN'.

Figure 3 License Manager Page

**FCC** Federal Communications Commission

**License Manager**

ECC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0029385044 (Log Out)

**My Licenses** Help

Change your paper authorization preferences [here](#), or download your official electronic authorizations [down](#).

You currently have no licenses associated with your FRN. In order to utilize the License Manager with this FRN, you must first either (1) [associate your FRN with existing licenses](#) or (2) [apply for a new license](#).

**Don't See Your Licenses Here?**

It's possible that your licenses have not been associated with your FRN. In order to manage a license using the License Manager, you must first [associate the license with your FRN](#).

**Re-associate Your Licenses With Another FRN**

You may [re-associate all or some of these licenses with another FRN](#). Licenses may only be associated with one FRN, so by re-associating these licenses with another FRN, they will be disassociated from this FRN.

**NOTE:** You cannot use this function to update the FRN if the change is due to the sale (transfer of control) of the Call Sign(s) to another party.

**Disassociate Your Licenses From This FRN**

You may also [disassociate all or some of these licenses from this FRN](#).

**Find My Licenses**

Call Sign:

ECC | Wireless | MLS | COBES | Paying Fees Help | Tech Support

Federal Communications Commission  
452 L Street NE  
Washington, DC 20554

Phone: 1-877-480-3201  
TTY: 1-737-338-2824  
[Submit Help Request](#)

Click My Reports

# Figure 4 My Applications Page -- Summary

**FCC** Federal Communications Commission  
**License Manager**  
 FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0001563030 (Log Out) Help

**My Applications**

Change your paper authorization preferences [here](#), or download your official electronic authorizations [now](#).

The FCC recommends downloading [Java](#) when filing 601 applications for News, Modifications and Renewal/Modifications in Cellular, Microwave, Paging, Land Mobile and Coast and Ground services.

Saved	
<a href="#">Saved</a>	Partially entered by the applicant but has not been completed or submitted.
Awaiting Action	
<a href="#">HAC Submitted</a>	Submitted by the applicant and can be updated (current date is before the filing period deadline).

\* You can use the [ULS Application Search](#) to find applications completed and otherwise disposed of more than 31 days ago. Completed Hearing Aid Compatibility Reports will continue to be available after the filing period has closed.

**Find My Applications**  
 File Number:

**Annotations:**

- Saved (not finished and/or not submitted)
- Submitted Report
- File Hearing Aid Compatibility Status Reports (655) or Certifications (855)

Figure 5 Company Information Page 1

**Reporting Period and Filing Deadline**

**Quit Application (report will be saved but not submitted)**

**Returning filers can copy information from their reports filed in the previous year**

**Indicating that you are in the Company Information section**

**FCC License Manager**  
FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0016112906 (Log Out)

**Hearing Aid Compatibility Status Report**

Reporting Period: July 1, 2020-June 30, 2021

Filing Deadline: July 31, 2021

Approved by OMB 3060-0999

Paperwork Reduction Act Burden Statement  Quit Application

**Company Information**

You have selected to file Hearing Aid Compatibility Status Report (FCC Form 655) for the Reporting Period July 1, 2020-June 30, 2021. The filing deadline for this Report is July 31, 2021.

The Form is divided into three sections: Company Information, Handset Model Information and Consumer Outreach Information. You must complete all applicable sections, and then certify the information you have provided before submitting your filing. All fields are required, unless otherwise noted.

**Note:** We see that there are previously submitted Reports associated with your FRN. You may copy Company and Handset Model information from your most recently filed Report by clicking the link below. You may add to or edit any information copied into this new Report. For each handset copied from the previous report, you must update the ending available date so that it falls within this reporting period. If the handset was not offered during this reporting period, the handset should be deleted.

[Copy Company and Handset Model Information from previous Report](#)

**STEPS**

- Company Information
- Handset Model Information
- Consumer Outreach Information



**Figure 6 Company Information Page 2**

**DE MINIMIS EXCEPTION** [i](#)

For the reporting period, have you only been offering two or fewer handset [i](#) models in an air interface in the United States?

- Yes
- No

For the reporting period, have you had more than 750 employees [i](#) for at least two years, been offering handset models over an air interface for at least two years, and been offering one or two handset models over that air interface in the United States for at least two years?

- Yes
- No

For the reporting period, did you only offer:

- Three handset models in an air interface
- Four or five handset models in an air interface

---

**COMPANY INFORMATION**

If you are a non-US manufacturer, please use your US office address for filing purpose. If you do not have a US office address, please use your agent's address.

Company Name:  **Company Name**

Provide the brand names under which you are offering digital commercial mobile handsets. [i](#)

Brand Name(s) included  
(enter at least one):  (required)  
 **Brand Name(s) Included**

---

PO Box:  (optional)  
Street Address:  (optional when specifying a PO Box)  
City:   
State:  **Company Contact Information**  
Zip Code:

---

Contact Name:   
Contact Phone:   
Contact Fax:  (optional)  
Contact Email:

**FILING AGENT**

Is this report being filed by an agent on behalf of a manufacturer?

- No **Filing Agent Information**
- Yes



**Figure 7 Handset Model Information Page 1**  
(Handset Maker / Handset Model)

**Handset Maker**  
(a dropdown box)

**Print Report**

**Quit Application**  
(report will be saved but not submitted)

**Handset Model Information** | [Print Report](#) | [Paperwork Reduction Act Burden Statement](#) | [Quit Application](#)

Provide the following information for each handset model you offered in the United States during the reporting period. You will be able to report additional handset models when you have completed this section. [?](#)

**Note:** If two or more separately marketed models are counted as a single model for purposes of hearing aid compatibility compliance, all of those models must be entered. For the purposes of compliance with hearing aid compatibility deployment requirements, two handsets marketed as separate models must be counted as a single model if they do not differ in form, features, or capabilities (for example, if they differ only in being marketed through different service providers or in cosmetic respects such as color).

**STEPS**

- ✔ Company Information
- **Handset Model Information**
- Consumer Outreach Information

**HANDSET MAKER**  
Select from the list below. If the Handset Maker is not on the list, select "Other" at the bottom of the list and enter the name in the box on the right.

Select

**HANDSET MODEL**  
Does this handset model have multiple marketing names? (For example, is this handset marketed through different service providers under different names?)

No  Yes

[Cancel](#)

Indicate whether the model is marketed under multiple names

Indicates that you are in the Handset Model Information

**Figure 8 Handset Model Information Page 2a**  
(Single Handset Model Name / FCC ID)

The screenshot shows a web form for entering handset model information. It is divided into three main sections: **HANDBSET MAKER**, **HANDBSET MODEL**, and **FCC ID**. The **HANDBSET MAKER** section has a dropdown menu and a text input field. The **HANDBSET MODEL** section contains a question about multiple marketing names with radio buttons for 'No' (selected) and 'Yes'. The **FCC ID** section has a dropdown menu, a text input field, and a list of four empty text boxes for entering FCC ID numbers. A note explains that the FCC ID is the identifying number for certification and that multiple IDs can be entered. At the bottom, there are 'Cancel' and 'Save and Continue >>' buttons. Annotations with arrows point from text labels to these elements: 'Handset Model Name (a dropdown box)' points to the dropdown in the Handset Model section; 'FCC ID(s) associated with the Handset' points to the dropdown and text input in the FCC ID section; 'Cancel (return to Report Summary page)' points to the Cancel button; and 'Save and Continue' points to the Save and Continue button.

**Handset Model Name (a dropdown box)**

**FCC ID(s) associated with the Handset**

**HANDBSET MAKER**  
Select from the list below. If the Handset Maker is not on the list, select "Other" at the bottom of the list and enter the name in the box on the right.

Select [dropdown] [text input]

**HANDBSET MODEL**  
Does this handset model have multiple marketing names? (For example, is this handset marketed through different service providers under different names?)

No  Yes

Select Handset Model name from the list below. If the Handset Model name is not on the list, select "Other" at the bottom of the list and enter the name in the box on the right.

Select [dropdown] [text input]

**FCC ID**  
Provide the FCC ID(s) for this handset model.

[text input]  
[text input]  
[text input]  
[text input]

*The FCC ID is the identifying number under which this handset has been certified by the FCC. If more than one FCC ID number applies to this model, include all applicable numbers. FCC ID numbers may also apply to other handset models.*

**Cancel** **Save and Continue >>**

**Cancel (return to Report Summary page)** **Save and Continue**

# Figure 9 Handset Model Information Page 2b

(Multiple Handset Model Names / FCC ID)

The screenshot shows the 'Handset Model Information' page in the FCC License Manager. The page title is 'Hearing Aid Compatibility Status Report' with a report period of 'July 1, 2020 - June 30, 2021'. The 'Handset Model Information' section shows 'Handset Maker: Xcom' and 'Model Name(s): TalkMaster X1'. Below this is a 'HANDSET MODEL' section with instructions to select a model name from a list or enter 'Other' and specify it. The 'Other (specify):' field contains 'Talk2Me'. The 'FCC ID' section has a text box with 'xcomid-123' and instructions to provide the FCC ID(s). At the bottom are three buttons: 'Cancel', 'Add Another Handset Model Name >>', and 'Save and Continue >>'. A 'STEPS' sidebar on the right shows 'Handset Model Information' as the current step.

**Handset Maker**

**Handset Model Name**

**Another Marketing Name for the Same Handset**

**FCC ID**

**Cancel (return to Report Summary page)**

**Add Another Marketing Name for the Same Handset**

**Save and Continue**

**Figure 10 Handset Model Information Page 3**  
 (Air Interfaces / Frequency Bands)

**AIR INTERFACES/FREQUENCY BANDS**

Select the Air Interface technology and corresponding Frequency Band(s) for each air interface that can be used by this handset for voice communications:

	GSM	CDMA	WCDMA	LTE	5G-NR	Wi-Fi	Other	Other	Other	Other
600 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
700 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
800 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
850 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
900 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1700 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1800 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1900 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2100 MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.3 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.4 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.5 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.6 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.5 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.7 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.0 GHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other MHz	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Air Interfaces / Frequency Bands

**Figure 11 Handset Model Information Page 4a**  
 (Hearing Aid Compatibility Ratings under a pre-2019 ANSI C63.19 Standard)

Specify which version of the ANSI C63.19 standard was used during the certification process:

- 2005
- 2006
- 2007
- 2011
- 2019

---

**RATINGS**

M-Rating: Has this model received an M-Rating certification?

No

Yes

Provide the following information:

M-Rating:  M-Rating (a dropdown box)

M-Rating Certification Date:  (mm/dd/yy) M-Rating Certification Date (MM/DD/YY)

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Yes Answer this question if the handset is M3 or M4 rated and operates over GSM at 1900 MHz

No

T-Rating: Has this model received a T-Rating certification?

No

Yes

Provide the following information:

T-Rating:  T-Rating (a dropdown box)

T-Rating Certification Date:  (mm/dd/yy) T-Rating Certification Date (MM/DD/YY)

---

**REMARKS**

Any remarks or comments concerning this handset model may be entered here:

Remarks for the Handset

Cancel button (return to Report Summary screen)

Save and Continue button

**Figure 12 Handset Model Information Page 4b**  
 (Hearing Aid Compatibility Certification under the 2019 ANSI C63.19 Standard)

Specify which version of the ANSI C63.19 standard was used during the certification process:

- 2005
- 2006
- 2007
- 2011
- 2019

Has the handset model received a hearing-aid compatibility certification?

- Yes
- No

Provide the certification date:  (mm/dd/yy)

**REMARKS**  
Any remarks or comments concerning this handset model may be entered here:

← Remarks for the Handset

Cancel

Save and Continue >>

Cancel button (return to Report Summary screen)

Save and Continue button



**Figure 13 Report Summary for Handset Information Section**

**Edit Company Information**

**Reporting Period and Filing Deadline**

**Quit Application (report will be saved but not submitted)**

**Summary by Air Interface**

**Report a New Handset Model**

**Edit the Handset Information**

**Delete the Handset**

**Hearing Aid Compatibility Status Report - Windows Internet Explorer**  
 http://sba.fcc.gov:8081/external/hac/html/report\_summary.html

**FCC License Manager**  
 FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: [RN] (Log Out)

**Hearing Aid Compatibility Status Report**  
 Reporting Period: July 1, 2020-June 30, 2021  
 Filing Deadline: July 31, 2021

**Report Summary** | Print Report | Paperwork Reduction Act Burden Statement | Quit Application

[Company Name] Device Manufacturer  
 Edit July 31, 2021 Filing

You have reported the following handset model information.  
 Total number of handsets offered: 45

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	25	83%	2	7%	3	10%	30
CDMA	11	100%					11
WCDMA	2	25%	6	75%			8
CG-NR	7	78%			2	22%	9
[Other]	1	100%					1

The individual handsets reported are listed below:

Showing 1 to 10 of 45 | Previous Page 1 2 3 Next | Show 10 per page

Handset Maker	Model	FCC ID	Rating	
Nokia	2115, 2135, 2366i pp, 6055H, 6305i	QMNRH-89	M4, T4	[Edit] [Delete]
Nokia	6230	QTKRH-28	M4, T4	[Edit] [Delete]

Report New Handset Model >> | Continue >>

**Figure 14 Edit the Handset Information**

Click here to edit the name(s) and FCC ID(s) for this handset

Click here to edit additional information for this handset

Reporting Period: July 1, 2020-June 30, 2021

Handset Model Information

Handset Model	FCC ID
1208	QTLRH-106

Buttons: Add Another Handset Model Name >>, Edit Additional Handset Information >>, Return to Report Summary >>

STEPS: Company Information, Handset Model Information, Consumer Outreach Information

452 L Street NE  
Washington, DC 20554

Return to Report Summary page

Click here to add another marketing name for this handset



Figure 15 Consumer Outreach Page 1

**Consumer Outreach**

Consumer Outreach    Print Report    Paperwork Reduction Act Burden Statement    Quit Application

**PRODUCT LABELING AND DISCLOSURE**

Does the package label for all hearing aid-compatible handset models state that the handset is hearing aid-compatible?

- Yes
- No

If the handset model is certified using the 2019 ANSI Standard, does the package label for the handset model provide the actual conversational gain for the handset with a hearing aid and, if the handset model has different ratings for different covered air interfaces or frequency bands the lowest rating assigned to the handset for any covered air interface or frequency band?

- Yes
- No


If the handset model is certified using the 2019 ANSI Standard, does the package label for the handset model provide the actual conversational gain for the handset without a hearing aid?

- Yes
- No

Do all hearing aid-compatible handset models include the required package insert or user manual with all the required information and disclosures?

- Yes
- No

**PUBLIC WEBSITE**

Does your company maintain a public website describing all hearing aid-compatible models currently offered, the ANSI standard used to evaluate hearing aid compatibility, the ratings of those models under the relevant ANSI standard, if applicable, and an explanation of the rating system? 

- Yes

Website address:

- No

**STEPS**

- Company Information
- Handset Model Information
- Consumer Outreach Information**

Indicating that you are in the Consumer Outreach section

**Figure 16 Consumer Outreach Page 2**

The screenshot shows a web form with three main sections: 'CONSUMER OUTREACH', 'HEARING AID COMPATIBILITY TESTING', and 'REPORT REMARKS'. Each section has a text input field and a callout box. At the bottom, there are two buttons: '<< Back' and 'Certify Filing >>'. Callout boxes point to these buttons with the text 'Back (to the previous page)' and 'Certify Filing' respectively.

**CONSUMER OUTREACH**  
Describe consumer outreach efforts in the past 12 months:  
  
Consumer Outreach Efforts

**HEARING AID COMPATIBILITY TESTING**  
How many handset models were tested for hearing aid compatibility during the reporting period? You need not include models that have not received certification from the FCC.  
  
Number of Tested Handsets

**REPORT REMARKS**  
Record any other information you may have about the report as a whole:  
  
Remarks for the Report

<< Back  
Back (to the previous page)

Certify Filing >>  
Certify Filing

Figure 17 Certification Page

Hearing Aid Compatibility Status Report - Windows Internet Explorer  
http://sofia.fcc.gov/external/hac/html/certification.html

FCC Federal Communications Commission  
License Manager  
FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: [FRN] (Log Out)

### Hearing Aid Compatibility Status Report

Reporting Period: July 1, 2020-June 30, 2021

Certification [Print Report](#) [Paperwork Reduction Act Burden Statement](#) [Quit Application](#)

This certification is to be signed by an official of the reporting entity or an authorized agent. For purposes of this Form 655, the entry of the official's or authorized agent's name on the signature line shall constitute that official's electronic signature or the authorized agent's electronic signature to this certification. Persons making willful false statements in a Form 655 can be punished by fine and/or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

I certify that I am an official or authorized agent of the above named reporting entity, that I have examined the information reported in this Form 655 and, to the best of my knowledge, information and belief, all statements of fact reported in this Form 655 are accurate, true and correct.

**STEPS**

- Company Information
- Handset Model Information
- Consumer Outreach Information

**PARTY AUTHORIZED TO SIGN**

First Name:

Middle Initial:  (optional)

Last Name:

Suffix:  (optional)

Title:

Date:  [Date]

WILLFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. Code, Title 18, Section 1001) AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. Code, Title 47, Section 312(a)(1)), AND/OR FORFEITURE (U.S. Code, Title 47, Section 503).

[Back](#) [Submit Filing](#)

Certification Signature

Submit Filing

Figure 18 Confirmation Page

Click here to see if your report is in the submitted category

License Manager  
FCC | Wireless | Licensing | Online Systems | License Manager

Logged In: [FRN] (Log Out)

**Hearing Aid Compatibility Status Report**  
Reporting Period: July 1, 2020-June 30, 2021

Filing Confirmation [Print Report](#) [Paperwork Reduction Act Burden Statement](#) [Return to License Manager - My Applications](#)

**FILING RECEIVED**  
Thank you for your submission. Your filing has been received.  
Filing Confirmation Number: **0001237569**

FCC | Wireless | ULS | CORES | Paying Fees [Help](#) | [Technical Support](#)

Federal Communications Commission  
452 L Street NE  
Washington, DC 20554

Phone: 1-877-480-3201  
TTY: 1-717-338-2824  
[Submit Help Request](#)

Confirmation Number

Print Report

**Figure 19 My Applications Page -- Saved Report**

“Not Assigned” indicating the report was saved before being submitted (no confirmation number)

“Saved” Status (but not submitted)

Continue the Report

This report is in a 'Saved' status. You must complete and submit the report before the filing window closes. Saved HAC Reports will not be removed from the system after 30 days.

File Number	Not Assigned	Status	Saved
Call Sign/Lease ID		Purpose	HA
<input type="checkbox"/> <b>Applicant Name &amp; Address</b>			
Xcompany 123 White Street Washington, DC 20054			
<input type="checkbox"/> <b>Dates</b>			
Saved 05/19/2009			

Purpose Code will be “HA” (for Hearing Aid Compatibility report)

Delete the Report

Work on this Application  
Continue  
Delete

**Figure 20 My Applications Page -- Submitted Report**

Confirmation Number

Submitted Status

Update the certification

License Manager  
FCC > Wireless > Licensing > Online Systems > License Manager

Logged In: 0007318157 (Log Out)

**My Applications**  
**Application 0002910500 At A Glance**

! This report is in a 'Submitted' status. If you continue working on this submitted report, ULS will return it to a 'Saved' status. You must resubmit the report by clicking on the 'Submit Filing' button on the Hearing Aid Compatibility Status Report Certification screen before the filing window closes.

<b>File Number</b>	0002910500	<b>Status</b>	HAC Submitted
<b>Call Sign/Lease ID</b>		<b>Purpose</b>	HA

**Applicant Name & Address**  
dm6a  
123 Yale Place  
Rockville, MD 20850

**Dates**  
Received 05/14/2009

**Work on this Application**  
[Update](#)  
[Delete](#)

Purpose Code will be "HA" (for Hearing Aid Compatibility certification)

Delete the certification

