


Owning a Home: Submit a Question Page

TENTATIVE URL: consumerfinance.gov/owning-a-home/questions

 An official website of the United States Government

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Help us make our Buying a House resources better

We're always working to improve CFPB's Buying a House tools and resources and we want to know what you think.

Is there something else about the homebuying or mortgage process you want to know? Use the form below to send us your questions or suggestions. We can't respond individually to questions, but we do read them all.

If you have a problem with your mortgage and want to submit a complaint, please use our [online complaint form](#) instead of this form.

Please do not include sensitive information like your name, account number, or social security number in this field.

Type your question or suggestion here.

Optional: tell us a bit more about yourself.

This information helps us better understand your question.

How soon do you expect to buy a home?

Please Select ▼

Do you currently own a home?

Please Select ▼

Contact email

If you provide your contact information, we may contact you to clarify your question. This information is collected in accordance with the [Paperwork Reduction Act Statement](#) and the [Privacy Act Statement](#).

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Thank you!

Be sure to sign up for our Buying a House emails where we take you step-by-step through the entire homebuying process.

Your email address:

Sign up

[Link: Privacy Act Statement](#)

[Link: Paperwork Reduction Act Statement](#)

Privacy Act Statement

5 U.S.C. 552a(e)(3)

By clicking “sign up”, you are providing the Consumer Financial Protection Bureau (“Bureau”) your email address for the purpose of contacting you to clarify your question.

Information collected will be treated in accordance with the System of Records Notice (“SORN”), [CFPB.021 – CFPB Consumer Education and Engagement Records, 83 FR 23435](#). Although the Bureau does not anticipate further disclosing the information provided, it may be disclosed as indicated in the Routine Uses described in the SORN. Direct identifying information will only be used to contact you as requested to provide you with tailored updates, and will be kept private except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

You are providing this information voluntarily. You are not required to submit your email address; however, not doing so will result in the CFPB being unable to fulfill your request.

Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and not withstanding any other provision of law a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on XX/XX/XXXX. The time required to complete this information collection is estimated to average approximately 3 minutes per response. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to the Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to CFPB_PRA@cfpb.gov.