

Appendix D – Academic Research Council Responses to FY19 Advisory Committee Survey

ARC - 2019 Annual Comprehensive Survey Breakdown

1/3 response rate (specifically 33%)

What advisory committee do you serve on?

Response(s)	Academic Research Council
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- I. Planning/Pre-meeting activities: Please rate your satisfaction with meeting planning activities.

**Communication**

How satisfied were you with the timeliness of communication regarding important dates?

Response(s)	2
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Were you satisfied with the timeliness of communication regarding meeting agenda items?

Response(s)	4
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Were you satisfied with the timeliness of requests for input during the meeting planning process?

Response(s)	3
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**Agenda Creation**

Were you satisfied that advisory members were given the opportunity to provide meaningful input during agenda planning?

Response(s)	3
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Were the meeting agendas aligned with your understanding of the advisory committee mission and goals?

Response(s)	5
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**Accommodations**

Were you satisfied with the locations of the meetings (conference rooms, audio & visual)?

Response(s)	3
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II. Travel: Please rate your satisfaction with travel related activities and processes.

Did the hotels and meeting locations meet your expectations?

Response(s)	3
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**Communication**

Were travel rules and guidelines clearly explained?

Response(s)	4
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Was it clear who to contact with questions about travel or accommodations?

Response(s)	5
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Were questions about travel and accommodations answered accurately and in a timely manner?

Response(s)	5
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**Travel Reimbursement**

Was it clear who to contact to obtain reimbursement for travel related expenses?

Response(s)	5
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Were reimbursements received in a timely manner; within 30 days of submission of receipts?

Response(s)	5
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III. Meeting Management: Please rate the performance of the team with regard to meeting facilitation.

**Orientation**

Do you think the advisory committee orientation program provides members with the appropriate depth and breadth of information?

Response(s)	5
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After orientation were you clear of your role and responsibility as an advisory committee member?

Response(s)	5
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What other information would be of value?

No response

**Communication**

Meeting goals were clearly communicated in advance of the meetings.

Response(s)	5
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Stated meeting goals align with mission of the advisory committees and the Bureau.

Response(s)	4
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Meeting activities and events aligned with agenda and goals.

Response(s)	5
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Advisory committee meetings encourage a high quality of debate with robust and probing discussions.

Response(s)	3
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The chair's leadership style and tone promotes effective decision-making and constructive debate.

Response(s)	3
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**Materials Provided**

Meeting materials were provided in the agreed upon timeframe in advance of the meetings.

Response(s)	4
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Meeting materials were well-organized, easy to navigate, and supported the agenda and goals.

Response(s)	4
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### **Meetings**

Do you believe advisory committee meetings are properly focused on significant matters such as strategy and policy?

Response(s)	4
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Do you believe advisory committee meetings allow sufficient time to discuss the business at hand?

Response(s)	5
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Do you think advisory committee meetings allow for candid and constructive discussion?

Response(s)	5
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Do you consider presentations at advisory committee meetings to be generally of the appropriate length and content?

Response(s)	5
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IV. Meeting Outcomes: Please rate your satisfaction with advisory committee outcomes.

**Overall Effectiveness**

Input provided by advisory committee members was used to make improvements in Bureau initiatives.

Response(s)	4
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Bureau presenters provided expected clarity and demonstrated expertise.

Response(s)	5
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During meetings, advisory committee members were able to share their experiences and opinions with the group and Bureau staff.

Response(s)	5
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V. Impact: Please rate your satisfaction with advisory committee outcomes.

**Overall Effectiveness**

Do you feel input provided by advisory committee members provided meaningful impact in policy written by the CFPB.

Response(s)	4
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Do you think the advisory committee has an appropriate balance of skills, experiences and backgrounds?

Response(s)	4
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Advisory committee members recognize the role which they and each of their colleagues are expected to play and have the appropriate skills and experience for that role.

Response(s)	3
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Were terms of reference (technical language or reference to shorthand or abbreviated terms) used for the advisory committee appropriate?

Response(s)	5
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Please rate your overall impression of the Bureau, its work, and mission.

Response(s)	4
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VI. Succession planning: Please rate your satisfaction with advisory committee outcomes.

There is appropriate succession planning for key committee members and the CAB as indicated by the charter:

Response(s)	4
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There is appropriate succession planning for key committee members and the CBAC as indicated by the charter:

Response(s)	3
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There is appropriate succession planning for key committee members and the CUAC as indicated by the charter:

Response(s)	3
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There is appropriate succession planning for key committee members and the ARC as indicated by the charter:

Response(s)	3
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Do you have additional comments or suggestions?

This was a transition year for the ARC so some of my less-than-full satisfaction reflects complications related to that situation rather than the performance of either the old or new organizers.