




Welcome to Collect

Collect is the Bureau's online channel for financial institutions to submit [prepaid account agreements](#) and the [Terms of Credit Card Plans \(TCCP\)](#) Survey.

You cannot submit a complaint, respond to a complaint, submit HMDA data, or access any other Bureau collections through this website. Ensure the username ends in ".cfpbportal".

 Username:

 Password

[Log in](#)

[Need to set your password or Forgot your password?](#)

This is a Bureau of Consumer Financial Protection (Bureau) information system. The Bureau is an independent agency of the United States Government. Bureau information systems are provided for the processing of official information only. Unauthorized or improper use of this system may result in administrative action, as well as civil and criminal penalties. Because this is a Bureau information system, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system. All data contained on Bureau information systems is owned by the Bureau and your use of the Bureau information system serves as your consent to your usage being monitored, intercepted, recorded, read, copied, captured or otherwise audited in any manner, by authorized personnel, including but not limited to employees, contractors, and/or agents of the United States Government.

[Privacy Act and Paperwork Reduction Act Statements](#)