Appendix F.2 Screenshots of School Food Authority Director Survey 2021-2022







School Food Authority (SFA) Director Survey School Year 2021–2022

Sponsored by: U.S. Department of Agriculture Food and Nutrition Service

To begin, enter your login ID and password in the fields below, and then click the "OK" button.

Username:		
Password:		
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The Food and Nutrition Service (FNS) is collecting this information to understand how the COVID-19 pandemic has affected school food authority (SFA) operations and finances and to satisfy State agencies' congressionally mandated reporting requirements for the COVID-19 nationwide waivers pursuant to section 2202 of the Families First Coronavirus Response Act (P-L. 118-127). This is a mandatory collection for State agencies and SFAs. FNS will use the information to assess when the waivers improved services to children and to inform FNS's planning, policy, and guidance related to state and local meal service operations. Because the personally identificable information (PII) requested under this collection will.not.be.used to retrieve survey records or data, requirements of the Privacy Act of 1974 on not apply. Responses will.be.kept private to the extent provided by law and FNS regulations. According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to response in cluding the other conduction unless it displays a valid OMB control number. The valid OMB control number. The valid of waverage 1 hour per response, including the time for reviewing instructions, searching existing data sourclection signating and amaintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U. S. Department of Agriculture, Food and Nutrition Service, Office of Policy Support, 1320 Braddock Place, 5th Floor, Alexandria, VA 22314, ATTN: PRA (0584-0607). Do not return the completed form to this address.







Introduction

The U.S. Department of Agriculture (USDA) Food and Nutrition Service (FNS) has contracted with Mathematica to conduct the School Meals Operations (SMO) Study. Updated information about school-based Child Nutrition (CN) Programs will help FNS effectively oversee these programs and inform both policy decisions and future training and technical assistance.

Because the COVID-19 pandemic changed the way that school-based CN programs operated during school year (SY) 2020–2021, this survey includes questions about how the pandemic affected program operations and finances.

The survey topics include:

- Meal service and operations during SY 2020-2021
- Financial impacts of the COVID-19 pandemic
- · Program operations at the start of SY 2021-2022
- Food service management company (FSMC) contracts

Cooperation by States and districts is required under Section 28 of the Richard B. Russell National School Lunch Act. At the same time, recognizing the administrative effort associated with participating in research studies, SMO has been designed to limit participant burden to the extent possible. It should take about an hour to complete the survey.

To avoid redundant information requests, the survey focuses only on questions that cannot be answered with administrative data you have already reported to your State agency on CN program participation. The study team will receive those data from your State agency. [DELETE IF "CERTAINTY SAMPLE SFA": Also, although this study may continue for two more years, your SFA is only being asked to participate once during the three-year period. The responses of each SFA in the annually selected nationally representative sample will therefore speak for many SFAs.]

All information collected for this study is for research purposes only and will be kept private to the full extent allowed by law. Personally identifiable information (PII) will not be used to retrieve survey records or data.

We thank you in advance for your time and cooperation in this important study. If you have any questions about the study or about completing this survey, please email <u>SMOStudy@mathematica-mpr.com</u> or call Mathematica toll-free at 833-440-9475.



INSTRUCTIONS

Instructions for Completing the Survey

- If you need a colleague to complete a section of the survey, you should forward them the email with the link to the survey. They do not need a separate link
- Avoid having multiple people logged into the survey at once. Responses may not be recorded correctly if multiple users are logged into the survey at the same time.
- If you or a colleague are returning to finish your saved survey, the program will return to the point where you left off.
- This survey has been optimized to run on a desktop computer and is best viewed in the latest versions of Chrome, Firefox, or Internet Explorer.
- Click the "Next" button to progress in the survey. You must click this button to save your responses. If you cannot complete the survey in one sitting, click the "Next" button before you close your browser. Your answers will be saved.
- Click the "Back" button to go to the previous question.
- Use the buttons and links within the survey. Using your browser's "Back" function may cause errors.
- Definitions for key terms are provided in the **glossary** located on the "Help" page. As you complete the survey, you may return to this page at any point via the "Help" link in the lower left corner of the window.
- If you have any questions about the study or about completing this survey, please email <u>SMOStudy@mathematica-mpr.com</u> or call Mathematica toll-free at 833-440-9475.

<< BACK NEXT >>



CONTACT	Contact Information
	the contact information below. If the information below is prefilled, please review and update it as necessary
Please fill in the contact information fo	the School Food Authority Director below: (Update where necessary)
First Name:	
Last Name:	
Street Address 1:	
Street Address 2:	
City:	
State:	
Zip:	
Phone Number: (Please do not use parentheses or dashes)	
Ext. Number:	
Email:	
	<< BACK NEXT >>
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	School Meals Operations Study
RCONTACT	CONTACT INCORMATION
	CONTACT INFORMATION
If you are <i>not</i> the School Food Aut	hority Director, please fill in your name and contact information:
First Name	
Last Name	
Title	
Street Address 1	
Street Address 2	
Street Address E	

Last Name:

Title:

Street Address 1:

Street Address 2:

City:

State:

Zip:

Phone Number:

(Please do not use parentheses or dashes)

Ext. Number:

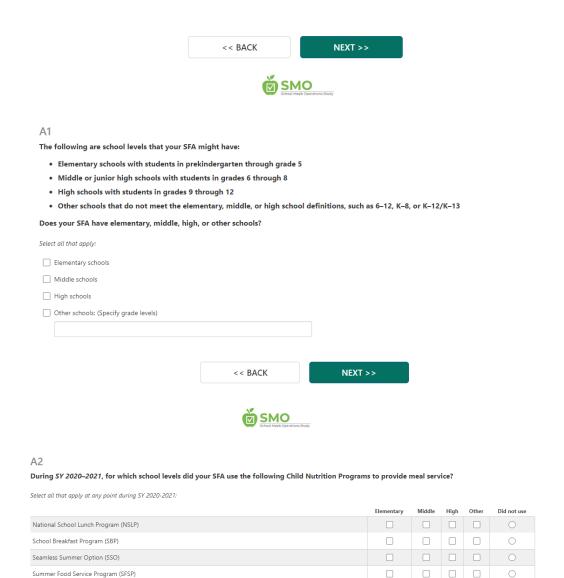
Email:

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A_INTRO

This section focuses on the Child Nutrition Programs your school food authority (SFA) used to provide meal service during school year (SY) 2020–2021 and on program operations in SY 2020–2021.



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Child and Adult Care Food Program (CACFP) At-Risk Afterschool Meals component

USDA Department of Defense Fresh Fruit and Vegetable Program (USDA DoD Fresh)

CACFP Outside-School-Hours Care component

Fresh Fruit and Vegetable Program (FFVP)

Special Milk Program



lect all that apply:		
Program design made it easier to provide meal ser	rvice	
Available waivers made it easier to provide meal set	ervice	
SFA operated the program in summer 2020		
SFA operated the program before COVID-19		
☐ The program is easier to administer than other Chi	ild Nutrition Programs	
The meal reimbursement amount		
No students were attending school in person when	n SFA decided to use the program	
Only some students were attending school in pers	on when SFA decided to use the prog	ıram
Other factor(s): (Specify)		
O Don't know		
	<< BACK	NEXT >>
		112/11/19
	School Meals	Operations Study
A4 During SY 2020–2021, which factors influenced	School Meals	Operations Study
uring SY 2020–2021, which factors influenced	d your SFA's decision to use th	Operations Study
Puring SY 2020–2021, which factors influenced select all that apply: Program design made it easier to provide meal services.	d your SFA's decision to use th	Operations Study
puring SY 2020–2021, which factors influenced elect all that apply: Program design made it easier to provide meal seru Available waivers made it easier to provide meal seru	d your SFA's decision to use th	Operations Study
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During SY 2020–2021, which factors influenced elect all that apply: Program design made it easier to provide meal sen Available waivers made it easier to provide meal sen	d your SFA's decision to use th	Operations Study
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	d your SFA's decision to use the	Operations Study
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uring SY 2020–2021, which factors influenced leter all that apply: Program design made it easier to provide meal send was a considered and send and send and send and send and send are send and send an	d your SFA's decision to use the rice d Nutrition Programs SFA decided to use the program	ne NSLP's SSO to provide mea



Select all that apply:	
Familiar with the program	
Available waivers made it easier to	ovide meal service
The program is easier to administer	nan other Child Nutrition Programs
The meal reimbursement amount	
No students were attending school	person when SFA decided to use the program
Only some students were attending	chool in person when SFA decided to use the program
One or more schools were approve	under Provision 2 or 3, or the Community Eligibility Provision (CEP)
Other factor (Specify)	
O Don't know	
	<< BACK NEXT >>
	NEXT
	Preasons why your SFA chose not to provide meal service?
	School Meals Operations Study
uring SY 2020–2021, what were t	School Meals Operations Study
uring SY 2020–2021, what were t	School Meals Operations Study
uring SY 2020–2021, what were t	e reasons why your SFA chose not to provide meal service?
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.6_response	e reasons why your SFA chose not to provide meal service? < BACK NEXT >> NEXT >>
uring SY 2020–2021, what were to	e reasons why your SFA chose not to provide meal service? < BACK NEXT >> NEXT >>



A8				
During SY 2020-2021, was Pandemic Electron	nic Benefit Transfer (P-EBT) av	ailable in your State?		
○ Yes				
○ No				
O Don't know				
	<< BACK	NEXT >>		
	SMO School Heali Coe	rations Study		
A9				
How did your SFA support the implementation	of P-EBT?			
Select all that apply				
O Did not support				
Assisted in determining student eligibility				
Obtained student address information				
Mailed P-EBT cards				
Answered questions from parents/guardians				
Provided information on SFA website or through broad	chures, etc.			
Conducted other outreach				
	<< BACK	NEXT >>		
	SM SM	O coperations Study		
A10				
In your opinion, what are the primary benefits	s of the P-EBT Program?			
Select up to 3				
Ensures access to nutrition assistance during school	ol closures			
☐ Benefits provided to all affected low-income children				
Benefits can be used to purchase food at any author	orized retailer			
Families generally do not need to take action to receive P-EBT benefits				
Families receiving P-EBT benefits may continue to a	access free meals offered by SFAs or	other organizations		
Other factor (Specify)				
	<< BACK	NEXT >>	1	



In your opinion, what were the major challeng	jes of the P-EBT Program?		
Select up to 3			
Identifying all eligible students			
Obtaining accurate student address information			
Conducting data matching			
Coordinating with State agencies			
Answering questions from families who didn't rece	ive benefits		
Answering questions from families about use of th	e benefits		
☐ Insufficient information or guidance from the State	about benefits		
Quickly implementing a new program			
Other factor (Specify)			
			1
	<< BACK	NEXT >>	
	SMO School Meals Operations Stu	udy	
A12			
Do you have any recommendations on how the	P-EBT Program could be improved	?	
A12_response			
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	SMC School Maak C	perations Study	
440			
A13			
During SY 2020–2021, did schools in your SF	A provide instruction to all stude	ents in school buildings for a	II or part of the year?
Select all that apply:			
Yes, all or some schools had all students attending	g full time, in school buildings all year		
Yes, all or some schools had all students attending	g full time, in school buildings for part o	of the year	
O No schools had any students attending full time,	in school buildings for any part of the y	rear	
	ZZ BACV	NEVT	1
	<< BACK	NEXT >>	j



A14 In SY 2020–2021, did schools in your SFA provide instruction to all students virtually for all or part of the year? In a virtual model, no students are in school buildings. Select all that apply: Yes, some or all schools had all students attending virtually full time all year (no students in school buildings) Yes, some or all schools had all students attending virtually full time for part of the year (no students in school buildings) O No schools used the virtual model for all students << BACK NEXT >> **S**MO A15 In SY 2020–2021, did schools in your SFA use a hybrid model for all or part of the year? In a hybrid model, some students receive instruction in person (in school building), while at the same time, others are attending virtually (not in the school building). Select all that apply: Yes, all or some schools used the hybrid model all year Yes, all or some schools used the hybrid model for part of the year \bigcirc No schools used the hybrid model << BACK NEXT >> **SMO**

A16

During SY 2020-2021, which instructional model was most commonly used by your SFA's schools?

Hybrid (some virtual, some in school building)		
Virtual (no students in school building)		
In person (in school building)		
	<< BACK	NEXT >>



During which months of SY 2020–2021 did some or all students receive instruction in school buildings (including full-time in person and hybrid) in your SFA's schools?

Select all that apply:			
☐ July 2020			
August 2020			
September 2020			
October 2020			
November 2020			
December 2020			
☐ January 2021			
February 2021			
March 2021			
April 2021			
May 2021			
☐ June 2021			
	<< BACK	NEXT >>	
	Shool Meals Operations Study		

A18

During SY 2020–2021, what methods did your SFA use to provide meals to children?

	Used for in-school meal service	Used for meal service outside of school building	Did not use	Don't know
Cafeteria service			0	0
Grab-and-go tables or kiosks inside of school buildings			0	0
Meals in the classroom			0	0
Walk-up sites outside of school buildings or in other locations			0	0
Curbside pickup/drive-through services			0	0
Mobile sites at which a bus or van delivered meals at preset times			0	0
Delivery with stops at individual homes			0	0
Other home delivery methods			0	0
Distribution of a full week (5 days) of meals at one time			0	0
Distribution of 2–3 days of meals at one time			0	0
Distribution of weekend meals			0	0
Distribution of <u>bulk food packages</u>			0	0
Distribution of frozen meals			0	0
Distribution of shelf-stable meals			0	0
Allowing parents/guardians to pick up meals without children present			0	0
Other (Specify)			0	0

A18Oth_response

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A18 During SY 2020–2021, what methods did your SFA use to provide meals to children?

	Used for in-school meal service	Used for meal service outside of school building	Did not use	Don't know
Cafeteria service			0	0
Grab-and-go tables or kiosks inside of school buildings			0	0
Meals in the classroom			0	0
Walk-up sites outside of school buildings or in other locations			0	0
Curbside pickup/drive-through services			0	0
Mobile sites at which a bus or van delivered meals at preset times			0	0
Delivery with stops at individual homes			0	0
Other home delivery methods			0	0
Distribution of a full week (5 days) of meals at one time			0	0
Distribution of 2–3 days of meals at one time			0	0
Distribution of weekend meals			0	0
Distribution of <u>bulk food packages</u>			0	0
Distribution of frozen meals			0	0
Distribution of shelf-stable meals			0	0
Allowing parents/guardians to pick up meals without children present			0	0
Other (Specify)	✓		0	0
A180th Please specify				
A18Oth_response				

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During SY 2020–2021, of all the methods your SFA used to provide meals to children, through which method(s) did your SFA serve the most meals?

SELECT	T UP TO THREE:			
_ c	afeteria service for in-school students			
G	rab-and-go tables or kiosks for in-school students	5		
_ N	Meals in the classroom for in-school students			
_ v	Valk-up sites at schools, centers, or other buildings	5		
_ c	urbside pickup/drive-through services			
_ N	Nobile sites at which a bus or van delivered meals a	at preset times		
	elivery with stops at individual homes			
	ther home delivery methods			
	istribution of a full week (5 days) of meals at one t	time		
	sistribution of 2–3 days of meals at one time			
	istribution of weekend meals			
	istribution of <u>bulk food packages</u>			
	istribution of frozen meals			
	istribution of shelf-stable meals			
_ A	llowing parents/guardians to pick up meals withou	ut children present		
	ther (Specify)			
		DAGK	NEVE	
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During SY 2020–2021, which of the available nationwide COVID-19 Child Nutrition waivers did your SFA use? For more information about each waiver see waiver list here: Child Nutrition COVID-19 Waivers | USDA-FNS

O My SFA did not use any COVID-19 Child Nutrition N	ationwide Waivers in SY 2020-202	1	
#22, 33, 44, 54 or 61: Nationwide Waiver to Allow N	on-congregate Feeding in the Chil	d Nutrition Programs	
#25, 35, 47, 55 or 62: Nationwide Waiver to Allow Pa	erents and Guardians to Pick Up M	eals for Children	
#26, 36, 38, 45, 53, 63 or 70: Nationwide Waiver to A	Allow Meal Pattern Flexibility in the	Child Nutrition Programs	
☐ #37: Nationwide Waiver to Allow Offer V Saved to \	\mathematica.Net\NDrive =hools	in the NSLP for SY 2020–2021	
#16, 51 or 67: Nationwide Waiver to Allow Offer Ver	sus Serve Flexibilities in the Summ	er Food Service Program	
#17, # 23, 34, 50 or 66: Nationwide Waiver of Meal \$	Service Time Restrictions in the Chi	ild Nutrition Programs	
#56 or 59: Nationwide Waiver to Allow Summer Foo	d Service Program and Seamless S	Summer Option Operations through School Year 2020–20	21
#57 or 69: Nationwide Waiver to Allow Reimbursem Program	ent for Meals Served Prior to Notif	fication of Approval and Provide Flexibility for Pre-Approv	al Visits in the Summer Food Service
🔲 #32, 46, 52 or 60: Nationwide Waiver to Extend Area	Eligibility Waivers		
🔲 #14, 48 or 64: Nationwide Waiver to Allow Area Elig	ibility for Closed Enrolled Sites in S	FSP and the NSLP Seamless Summer Option	
🔲 #58 or 68: Nationwide Waiver of Area Eligibility in the	ne Child and Adult Care Food Prog	ram At-Risk Afterschool Care Component	
= #29: Nationwide Waiver of Onsite Monitoring Requi	rements in the School Meals Progr	rams	
#30 or 42: Nationwide Waiver of Onsite Monitoring	Requirements for Sponsoring Orga	anizations in the Summer Food Service Program	
#15, 49 or 65: Nationwide Waiver to Waive First Wee	ek Site Visits in the Summer Food S	Service Program	
#72 Nationwide Waiver for Selected Child Nutrition	Program Reporting Requirements		
#6 or 82: Nationwide Waiver of Community Eligibilit	y Provision Deadlines in the NSLP	and SBP	
#18: Nationwide Waiver of Local School Wellness Po	olicy Triennial Assessments in the N	ISLP and SBP	
#19 or 71: Nationwide Waiver of Food Service Mana	gement Contract Duration in the N	National School Lunch Program and Summer Food Servic	e Program
	<< BACK	NEXT >>	



During SY 2020–2021, which of the available nationwide COVID-19 Child Nutrition waivers were the most helpful to your SFA?

SELECT UP TO THREE:
#22, 33, 44, 54 or 61: Nationwide Waiver to Allow Non-congregate Feeding in the Child Nutrition Programs
#25, 35, 47, 55 or 62: Nationwide Waiver to Allow Parents and Guardians to Pick Up Meals for Children
#26, 36, 38, 45, 53, 63 or 70: Nationwide Waiver to Allow Meal Pattern Flexibility in the Child Nutrition Programs
#37: Nationwide Waiver to Allow Offer Versus Serve Flexibility for Senior High Schools in the NSLP for SY 2020–2021
#16, 51 or 67: Nationwide Waiver to Allow Offer Versus Serve Flexibilities in the Summer Food Service Program
#17, #23, 34, 50 or 66: Nationwide Waiver of Meal Service Time Restrictions in the Child Nutrition Programs
#56 or 59: Nationwide Waiver to Allow Summer Food Service Program and Seamless Summer Option Operations through School Year 2020–2021
#57 or 69: Nationwide Waiver to Allow Reimbursement for Meals Served Prior to Notification of Approval and Provide Flexibility for Pre-Approval Visits in the Summer Food Se Program
#32, 46, 52 or 60: Nationwide Waiver to Extend Area Eligibility Waivers
= #14, 48 or 64: Nationwide Waiver to Allow Area Eligibility for Closed Enrolled Sites in SFSP and the NSLP Seamless Summer Option
= #58 or 68: Nationwide Waiver of Area Eligibility in the Child and Adult Care Food Program At-Risk Afterschool Care Component
#29: Nationwide Waiver of Onsite Monitoring Requirements in the School Meals Programs
= #30 or 42: Nationwide Waiver of Onsite Monitoring Requirements for Sponsoring Organizations in the Summer Food Service Program
#15, 49 or 65: Nationwide Waiver to Waive First Week Site Visits in the Summer Food Service Program
#72 Nationwide Waiver for Selected Child Nutrition Program Reporting Requirements
#6 or 82: Nationwide Waiver of Community Eligibility Provision Deadlines in the NSLP and SBP
#18: Nationwide Waiver of Local School Wellness Policy Triennial Assessments in the NSLP and SBP
= #19 or 71: Nationwide Waiver of Food Service Management Contract Duration in the National School Lunch Program and Summer Food Service Program
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ĕ SMO
School Meals Countries Study
A22
During SY 2020-2021, many SFAs offered bulk food packages containing items that could be used for multiple meals or portion sizes. Which of the following meal components did your SFA offer in bulk?
Select all that apply:
☐ Fruits
☐ Vegetables
☐ Meats/meat alternates
Grains
☐ Milk
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A23 Did your SFA give families information to make sure they could clearly identify meals delivered as bulk food items? For example, did the bulk items have information on portion sizes? Select all that apply: O No information was provided ☐ Information included in the package ☐ Information available online ☐ Information distributed via email Other factor (Specify) << BACK NEXT >> **SMO** A24 Did bulk food packages typically include foods that required the following types of preparation? Select all that apply: Reheating (such as frozen meals) Cooking or baking (such as uncooked meat or unbaked dough) Cutting (such as whole vegetables, fruits, or meats) Assembling (such as components of a sandwich) O No preparation required Other (Specify)

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During SY 2020–2021, what meal counting methods did your SFA use?

Select all that apply:

	Used for in-school meal service	Used for meal service outside of school building	Did not use	Don't know
Standard point-of-service system			0	0
Mobile technology (for example, laptop, tablet, or cell phone apps)			0	0
Paper rosters			0	0
Clickers			0	0
Circle sheets, or other form for meal counting			0	0
Other counting method (specify)			0	0

A25Oth_response

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A25

During SY 2020–2021, what meal counting methods did your SFA use?

Select all that apply:

	Used for in-school meal service	Used for meal service outside of school building	Did not use	Don't know
Standard point-of-service system			0	0
Mobile technology (for example, laptop, tablet, or cell phone apps)			0	0
Paper rosters			0	0
Clickers			0	0
Circle sheets, or other form for meal counting			0	0
Other counting method (specify)	✓		0	0

A25Oth

Please specify other counting method.

A25Oth_response

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During SY 2020–2021, did your SFA experience challenges meeting any of the following meal pattern requirements (including meal component and nutritional requirements) while providing meals?

Select all that apply:

	NSLP, including SSO	SBP, including SSO	SFSP	CACFP At-Risk Afterschool Meals component
Milk				
Fruits				
Vegetables				
Meats/meat alternates				
Grains				
Whole grain-rich foods				
Calories				
Sodium				
No challenges meeting meal pattern requirements				
Other (Specify)				

A26Oth_response

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A26

During SY 2020–2021, did your SFA experience challenges meeting any of the following meal pattern requirements (including meal component and nutritional requirements) while providing meals?

Select all that apply:

	NSLP, including SSO	SBP, including SSO	SFSP	CACFP At-Risk Afterschool Meals component
Milk				
Fruits				
Vegetables				
Meats/meat alternates				
Grains				
Whole grain-rich foods				
Calories				
Sodium				
No challenges meeting meal pattern requirements				
Other (Specify)	✓			

A26Oth

Please specify

A26Oth_response

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During SY 2020-2021, did your SFA use the nationwide waivers to allow meal pattern flexibility for any meal components in the NSLP, SBP, SSO, SFSP, or CACFP At-Risk Afterschool meal patterns?

Select all that apply:

	NSLP, including SSO	SBP, including SSO	SFSP	CACFP At-Risk Afterschool Meals component
Milk				
Fruits				
Vegetables				
Meats/meat alternates				
Grains				
Did not use waiver for any meal components				

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A28

During SY 2020–2021, what other actions, if any, did your SFA take to address challenges with the meal pattern requirements?

Select all that apply:

$\hfill \square$ Worked with current food vendors and suppliers to get the foods we needed
$\hfill \square$ Worked with new food vendors and suppliers to get the foods we needed
$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
☐ Received technical assistance from State agency
O No actions taken
Other (Specify)

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A29

During SY 2018–2019, SY 2019–2020, or SY 2020–2021, in which schools, if any, did your SFA serve produce from school gardens in reimbursable meals?

	Elementary	Middle	High	Other	Did not serve produce from school gardens
SY 2018–2019					0
SY 2019–2020					0
SY 2020–2021					0

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During SY 2020–2021, did your SFA experience any operational challenges providing meal service, such as challenges related to meal delivery methods
equipment, staffing, storage, food safety, or food availability and packaging?

$\overline{}$	103
0	No

<< BACK

NEXT >>



A31

During SY 2020–2021, what factors contributed to operational challenges your SFA experienced providing meal service?

	Sele	ct one response pe	rrow
	Yes	No	Not applicable
Using different Child Nutrition Programs to provide meals	0	0	0
Identifying meal site locations	0	0	0
Obtaining approval for new meal sites	0	0	0
Establishing and using new or alternative meal service methods or new meal delivery methods	0	0	0
Obtaining needed meal delivery equipment	0	0	0
Obtaining needed storage facilities	0	0	0
Staffing meal sites	0	0	0
Ensuring staff safety or obtaining personal protective equipment	0	0	0
Managing meal service during staff absences	0	0	0
Food shortages or supply chain issues	0	0	0
Obtaining meal packaging	0	0	0
Availability or distribution of USDA Foods	0	0	0
Unclear guidance from FNS	0	0	0
Unclear guidance from the State	0	0	0
Untimely guidance from FNS	0	0	0
Untimely guidance from the State	0	0	0
Not enough technical assistance from the State	0	0	0
Other (Specify)	0	0	0

<< BACK



A32	
During SY 2020-2021, did you	face challenges providing enough meal sites or meal delivery options to reach all potential participants?
○ Yes	
O No	
	<< BACK NEXT >>
	SMO School Marks Cognitions Study
A33	
challenged to reach or charac	teristics of participants in those locations.
A33_response	
A33_response	<< BACK NEXT >>
A33_response	m smo
A33_response	< < BACK NEXT >> SINO School Mask Operations Study
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INTRO	School Meals Operations Study
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B1 During SY 2020–2021, did your SFA experie	ence any financial challenges provid	ing meal service?	
○ Yes			
○ No			
		,	
	<< BACK	NEXT >>	
	(SMO		

B2 During SY 2020–2021, did any of the following factors contribute to the financial challenges your SFA experienced providing meal service?

SELECT ONE RESPONSE PER ROW Meal packaging costs Increased food costs Meal transportation or delivery costs Purchasing equipment for alternative meal service approaches \bigcirc \circ Additional storage for alternative meal service approaches Staff overtime or hazard pay \circ Staff turnover Staff training Purchasing personal protective equipment for staff Fixed staff-related costs, such as salaries or benefits Other fixed costs, such as those related to utilities, maintenance, or vendor contracts Decreased federal reimbursement due to decreased participation Other (Specify)

<< BACK NEXT >>



ВЗ During SY 2020–2021, which of these factors had the greatest impact on your SFA's finances? Select up to 3 factors that had the greatest impact on finances Meal packaging costs Increased food costs Meal transportation or delivery costs Purchasing equipment for alternative meal service approaches Additional storage for alternative meal service approaches Staff overtime or hazard pay Staff training Purchasing personal protective equipment for staff Fixed staff-related costs Other fixed costs Decreased federal reimbursement due to decreased participation B3Oth_response << BACK NEXT >> **Š** SMO В3 During SY 2020–2021, which of these factors had the greatest impact on your SFA's finances? Select up to 3 factors that had the greatest impact on finances Meal packaging costs Increased food costs Meal transportation or delivery costs Purchasing equipment for alternative meal service approaches Additional storage for alternative meal service approaches Staff overtime or hazard pay Staff turnover Staff training Purchasing personal protective equipment for staff Fixed staff-related costs Other fixed costs

B3Oth

Please specify

Other (Specify)

B3Oth_response

Decreased federal reimbursement due to decreased participation

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B4

What were the most expensive meal service methods for your SFA du	ring 5	Y 2020-2021?
---	--------	--------------

SELECT UP TO THREE:
☐ Cafeteria service
Grab-and-go tables or kiosks in school buildings
☐ Meals in the classroom
☐ Walk-up sites outside of school buildings or in other locations
Curbside pickup/drive-through service
☐ Mobile sites at which a bus or van delivers meals at preset times
☐ Delivery with stops at individual homes
Other methods for providing home delivery of meals
☐ Distributing a full week (5 days) of meals at one time
☐ Distributing 2–3 days of meals at one time
☐ Distribution of weekend meals
☐ Distribution of bulk food packages
☐ Distribution of frozen meals
☐ Distribution of shelf-stable meals
Allowing parents/guardians to pick up meals without children present
☐ Allowing other adults (not parents/guardians) to pick up meals without
Other (Specify)

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B5

Which, if any, additional funding sources or methods did your SFA use to cover costs during SY 2020-2021?
Select all that apply:
Used no additional funding sources or methods
☐ District or Child Nutrition general fund
State revenue matching funds in excess of the State revenue matching fund requirement
Other State or local government funds
Local contributions or charitable funding from the community (excluding school or district fundraising)
☐ District or school fundraising
Revenue from meals or services not funded through the nonprofit school food service account (for example, revenue from adult meals, competitive foods, and/or catering or contracting services that operate from a separate account)
Remaining funds in school meal accounts of students no longer enrolled
Used volunteer staff to provide meal service
Used volunteer and/or paid students to provide meal service
Used other district or school staff (not employed by the SFA) to provide meal service
Other (Specify)
<< BACK NEXT >>
SMO 50 Your Meals Operations Trusty
B6
Did your SFA receive one or more Child Nutrition Emergency Operational Costs reimbursement payments?
For more information see guidance document here: Child Nutrition Emergency Operational Costs reimbursement payments
○ Yes
○ No, not eligible for payment
○ No, declined payment
○ Don't know

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B7	
For which program(s) did your	SFA decline Child Nutrition Emergency Operational Costs reimbursement payment(s)?
Select all that apply:	
School Programs	
☐ CACFP	
	<< BACK NEXT >>
	Shool Meak Operations Study
B8	
f you declined your Child Nutrition	n Emergency Operational Costs reimbursement payment(s), for what reason did you do so?
Select all that apply:	
reneer on trut applys	
Meal service operations suspended w.	ith no intent to resume
☐ Meal service operations suspended w	inancial stress
 □ Meal service operations suspended w □ Sufficient funds already available/no f 	inancial stress
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or	inancial stress
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or	inancial stress
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or	inancial stress
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or	inancial stress monitoring tied to receipt of funds
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or	inancial stress monitoring tied to receipt of funds
□ Meal service operations suspended w □ Sufficient funds already available/no f □ Concerns about possible reporting or	inancial stress monitoring tied to receipt of funds
□ Meal service operations suspended w □ Sufficient funds already available/no f □ Concerns about possible reporting or	inancial stress monitoring tied to receipt of funds
□ Meal service operations suspended w □ Sufficient funds already available/no f □ Concerns about possible reporting or	inancial stress monitoring tied to receipt of funds
□ Meal service operations suspended w □ Sufficient funds already available/no f □ Concerns about possible reporting or □ Other (Specify)	inancial stress monitoring tied to receipt of funds
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or Other (Specify) B9 For which programs did you receive	monitoring tied to receipt of funds
□ Meal service operations suspended w □ Sufficient funds already available/no f □ Concerns about possible reporting or □ Other (Specify)	monitoring tied to receipt of funds
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or Other (Specify) B9 For which programs did you receive Select all that apply:	monitoring tied to receipt of funds
Meal service operations suspended w Sufficient funds already available/no f Concerns about possible reporting or Other (Specify) B9 For which programs did you receive Select all that apply: School Programs	monitoring tied to receipt of funds



B10			
For what types of expenses did you use, o you received?	or are you planning to use the C	hild Nutrition Emergency Ope	erational Costs reimbursement payment(s) that
Select all that apply:			
Food costs			
Labor (e.g. salaries/benefits)			
Supplies/Equipment			
Operations/Administrative			
Other (Specify)			
	<< BACK	NEXT >>	
	SN SN School Ma	10 als Operations Study	
D11			
B11			
How effective were the Child Nutrition Emer and/or making up for lost revenues during t			eceived in covering fixed operational costs
Highly Effective			
Somewhat Effective			
Minimally Effective			
O Minimally Effective			
	<< BACK	NEXT >>	
	SMO	rations Study	
312			
o what extent did the Child Nutrition Emerger one or more of the Child Nutrition Programs?	ncy Operational Costs reimburs	ement payment(s) you receiv	ed impact your ability to continue operating
High impact: The payment was an important or dete	ermining factor in our ability to continu	Saved to \\mathematica.Net ue program operations	\NDrive
Significant impact: Stabilized or substantially improv	ed financial health of our food service	operation	
Minimal impact: Did not substantially affect our abili	ty to continue program operations		
	<< BACK	NEXT >>	



B13 On June 30, 2021 (the end of SY 2020–2021), what was the status of your nonprofit school food service account? O Positive fund balance (revenue exceeded spending) Saved to \\mathematica.Net\NDrive O Negative fund balance (spending exceeded revenue) O Balanced budget (broke even) O Don't know << BACK NEXT >> **Š** SMO B14 On June 30, 2019 (the end of SY 2018–2019), what was the status of your nonprofit school food service account? O Positive fund balance (revenue exceeded spending) O Negative fund balance (spending exceeded revenue) Balanced budget (broke even) O Don't know << BACK NEXT >> SMO C INTRO Next, we have a few questions about your SFA contracts with FSMCs and any changes you may have made during SY 2019-2020 or SY 2020-2021.

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During SY 2019–2020 or SY 2020–202	1, did your SFA have a contract with an FSMC at any point?
	•
○ Yes	
○ No	
	<< BACK NEXT >>
	SMO Cross Mass Operations Study
C1	
Ouring SY 2019–2020 or SY 2020–2021, d he COVID-19 pandemic?	id your SFA extend, amend, or negotiate a new contract with its FSMC at any point because of the impact of
elect all that apply:	
Yes, extended contract	
Yes, amended contract	
Yes, negotiated a new contract using the non	-competitive procurement method
○ No	
	<< BACK NEXT >>
	SMO SMO School Maki Operations Study
C2	
low long was the contract extension f	for?
○ Through end of SY 2020–2021	
○ Through end of SY 2021–2022	
Through end of SY 2021–2022 Other time period (Specify)	



Why did your SFA decide to exten	nd its FSMC contract?
C3_response	
	<< BACK NEXT >>
	SMO Sorboll Meash Operations Study
C.4	
C4	1021 why did your SEA decide to award its SEAS contract?
During \$12019-2020, or \$12020-2	021, why did your SFA decide to amend its FSMC contract?
C4_response	
C4_response	
C4_response	<< BACK NEXT >>
C4_response	
C4_response	< < BACK NEXT >> Shoul Neak Operations Study
C4_response	ri SMO
C5	School Meals Operations Study
C5	ri SMO
C5 During SY 2019–2020 or SY 2020–	School Meals Operations Study
C5 During SY 2019–2020 or SY 2020–	School Meals Operations Study
C5 During SY 2019–2020 or SY 2020–	School Meals Operations Study
C5 During SY 2019–2020 or SY 2020– FSMC?	School Meals Operations Study



D_INTRO

Now we have a few questions about your SFA's program operations from October through December 2021, in SY 2021–2022.

	<< BACK	NEXT >>	
	SMO Street French Copyright	t Study	
D1 From October through December	2021, which instructional model was most com	nmonly used by your SFA's schools?	
Hybrid (some students virtual, some Virtual			
O Hybrid (some students virtual, some			
Hybrid (some students virtual, some Virtual		NEXT >>	

D2 From October through December 2021, did any schools in your SFA participate in the following Child Nutrition Programs?

	Yes	No
National School Lunch Program (NSLP)	0	0
School Breakfast Program (SBP)	0	0
NSLP Afterschool Snack Service	0	0
NSLP Seamless Summer Option (SSO)	0	0
Child and Adult Care Food Program (CACFP) At-Risk Afterschool Meals component	0	0
CACFP Outside-School-Hours Care snacks or suppers	0	0
Special Milk Program	0	0
Summer Food Service Program (SFSP)	0	0
USDA Department of Defense Fresh Fruit and Vegetable Program (USDA DoD Fresh)	0	0
Fresh Fruit and Vegetable Program (FFVP)	0	0

<< BACK NEXT >>



From October through December 2021, what methods did your SFA use to provide meals to children?

elect all that apply:	
☐ Cafeteria service	
Grab-and-go tables or kiosks in school buildings	
☐ Meals in the classroom	
☐ Walk-up sites outside of school buildings or in other locations	
Curbside pickup/drive-through services	
☐ Mobile sites at which a bus or van delivered meals at preset times	
Delivery with stops at individual homes	
Other home delivery methods	
Distribution of a full week (5 days) of meals at one time	
☐ Distribution of 2–3 days of meals at one time	
☐ Distribution of weekend meals	
☐ Distribution of <u>bulk food packages</u>	
☐ Distribution of frozen meals	
☐ Distribution of shelf-stable meals	
Allowing parents/guardians to pick up meals without children present	
Other (Specify)	

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$\ensuremath{\mathsf{D}} 4$ From October through December 2021, what meal counting methods did your SFA use?

Select all that apply:

	Used for in-school meal service	Used for meal service outside of school buildings	Did not use	Don't know
Standard point-of-service system			0	0
Mobile technology (for example, laptop, tablet, or cell phone apps)			0	0
Paper rosters			0	0
Clickers			0	0
Circle sheets, or other form for meal counting			0	0
Other counting method (Specify)			0	0

D4Oth_response

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D4

From October through December 2021, what meal counting methods did your SFA use?

Select all that apply:

	Used for in-school meal service	Used for meal service outside of school buildings	Did not use	Don't know
Standard point-of-service system			0	0
Mobile technology (for example, laptop, tablet, or cell phone apps)			0	0
Paper rosters			0	0
Clickers			0	0
Circle sheets, or other form for meal counting			0	0
Other counting method (Specify)	✓		0	0

D40th

Please specify

D4Oth_response

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D5Grid

In response to the COVID-19 pandemic, did your SFA make any of the following operational changes that were still being used from October through December 2021?

Select all that apply:

			Header	
Increased number or use of centralized kitchens				
Increased number of prepackaged foods				
Fewer hot meal offerings				
Increased use of heat and serve meals (versus prepare	d from scratch)			
Increased number of grab-and-go tables or kiosks in s	chool buildings			
Increased meals in the classroom				
Added partnerships with community-based organization	ons to support meal production			
Added partnerships with community-based organization	ons to support meal distribution			
Other (Specify)				
No operational changes made in response to COVID-1	9 are still being used in October 2021			
	<< BACK	NEXT >>		
D6 Why has your SFA continued to use these open	ational changes?			
D6_response	_			
	<< BACK	NEXT >>		



D7			
In SY 2021–2022, are any of your SFA's school	ls using the Community Eligib	ility Provision (CEP)?	
○ Yes, all schools			
Yes, some schools			
No schools			
O No serious			
	<< BACK	NEXT >>	
	SN School M	NO Reakli Operations Study	
D8			
In SY 2021–2022, did the number of your SF/	A's schools using CED ingress	compared to SV 2020 2021	17
in 31 2021–2022, did the number of your 3r/	As schools using CEP increase	compared to 31 2020–2021	
○ Yes			
○ No			
	<< BACK	NEXT >>	
			_
	Stront Meak C	perations Study	
D9			
In SY 2021–2022, why did the number of school	ols using CEP increase?		
Select all that apply:			
☐ More schools were eligible for CEP			
Schools' identified student percentages (ISP) increa	sed		
CEP was easier to implement than the waiver that a	illows schools to operate SSO and ser	ve free meals to all children	
Families expected all students to continue receiving	g free meals		
Additional school(s) added to the SFA			
Other (Specify)			
	<< BACK	NEXT >>	



From October through December 2021, did your SFA experience challenges meeting any of the following meal pattern requirements (including food component and nutritional requirements) while providing meals?

Select all that apply:

	NSLP, including SSO	SBP, including SSO	CACFP At-Risk Afterschool Meals component
Milk			
Fruits			
Vegetables			
Meats/meat alternates			
Grains			
Whole grain-rich foods			
Calories			
Sodium			
No challenges meeting meal pattern requirements			
Other (Specify)			

D10Oth_response

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NEXT >>



D10

From October through December 2021, did your SFA experience challenges meeting any of the following meal pattern requirements (including food component and nutritional requirements) while providing meals?

Select all that apply:

	NSLP, including SSO	SBP, including SSO	CACFP At-Risk Afterschool Meals component
Milk			
Fruits			
Vegetables			
Meats/meat alternates			
Grains			
Whole grain-rich foods			
Calories			
Sodium			
No challenges meeting meal pattern requirements			
Other (Specify)	☑	0	

D'	10		4	h
ν	IU	U	ч	п

Please specify

D10Oth_response

<< BACK



From October through December 2021, did y delivery methods, equipment, or food availa		ional challenges providing me	al service, such as challenge	s related to mea
○ Yes				
○ No				
	<< BACK	NEXT >>		



D12 From October through December 2021, what factors contributed to operational challenges your SFA experienced providing meal service?

SELECT ONE RESPONSE PER ROW Yes No Not applicable Using different Child Nutrition Programs to provide meals 0 0 Identifying meal site locations Obtaining approval for new meal sites Establishing and using new or alternative meal service methods or new meal delivery methods Obtaining needed meal delivery equipment 0 0 Obtaining needed storage facilities Staffing meal sites Ensuring staff safety or obtaining personal protective equipment Managing meal service during staff absences Food shortages or supply chain issues Obtaining meal packaging Availability or distribution of USDA Foods 0 0 \circ Unclear guidance from FNS \circ \circ Unclear guidance from the State Untimely guidance from FNS Untimely guidance from the State Not enough technical assistance from the State Other (Specify) 0 \circ

<< BACK	NEXT >>
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From October through December 2021, did y	our SFA experience any financia	al challenges providing meal service?
○ Yes		
○ No		
	<< BACK	NEXT >>
	SMO School Meals Operations Study	

From October through December 2021, did any of the following factors contribute to the financial challenges your SFA experienced providing meal service?

	SELECT ONE RES	PONSE PER ROW
	Yes	No
Meal packaging costs	0	0
Increased food costs	0	0
Meal transportation or delivery costs	0	0
Purchasing equipment for alternative meal service approaches	0	0
Additional storage for alternative meal service approaches	0	0
Staff overtime or hazard pay	0	0
Staff turnover	0	0
Staff training	0	0
Purchasing personal protective equipment for staff	0	0
Fixed staff-related costs, such as salaries or benefits	0	0
Other fixed costs, such as those related to utilities, maintenance, or vendor contracts	0	0
Decreased federal reimbursement due to decreased participation	0	0
Other (Specify)	0	0

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E_INTRO

For the next two questions, tell us anything else you would like FNS to know about the impact of the COVID-19 pandemic on your SFA, and your SFA's efforts to provide meal service during SY 2020–2021 and SY 2021–2022.

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	SMO Schold Meals Operations Study
1	
	NS know about your SFA's efforts to provide Child Nutrition Program meal service during SY 2020–2021, or in the
1_response	
	<< BACK NEXT >>
	SMO School Maak Operations (Budy
E2 What else, if anything, should l	FNS know about the financial impacts or other impacts of the COVID-19 pandemic on your SFA?
	FNS know about the financial impacts or other impacts of the COVID-19 pandemic on your SFA?
What else, if anything, should l	FNS know about the financial impacts or other impacts of the COVID-19 pandemic on your SFA?
	FNS know about the financial impacts or other impacts of the COVID-19 pandemic on your SFA?
What else, if anything, should l	FNS know about the financial impacts or other impacts of the COVID-19 pandemic on your SFA? << BACK NEXT >>
What else, if anything, should l	

Complete (Test Links)

You have finished the survey. Thank you!