



**United States Department of Agriculture  
Food and Nutrition Service  
Memorandum to File**

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Food and Nutrition  
Service

**Date:** January 28, 2021

1320 Braddock Place

**TO:** Joseph Shaw  
System Owner, FNS Salesforce  
Food and Nutrition Service

Alexandria, VA  
22314

**FROM:** Renee Gore  
Authorizing Official, FNS Salesforce  
Food and Nutrition Service

**SUBJECT:** Accreditation Decision Letter for FNS Salesforce

**REFERENCES:**

- (a) USDA Memorandum, Fiscal Year 2020 Security Assessment and Authorization Guidance, October 3, 2019.
- (b) USDA Departmental Regulation (DR) 3540-003, Security Assessment & Authorization, August 12, 2014.
- (c) USDA Process Guide, USDA Six-Step Risk Management Framework (RMF) Process Guide, October 2019.
- (d) NIST Special Publication 800-34, Contingency Planning Guide for Federal Information Systems, Rev 1, May 2010.
- (e) NIST Special Publication 800-37, Risk Management Framework for Information Systems and Organizations: A System Life Cycle Approach for Security and Privacy, Rev 2, December 2018.
- (f) NIST Special Publication 800-53, Security and Privacy Controls for Federal Information Systems and Organizations, Rev 4, April 2013.
- (g) Office of Management and Budget (OMB) Circular A-130, Managing Information as a Strategic Resource, July 2016.

The FNS Salesforce provides the hosting environment for FNS applications deployed in the USDA Salesforce Government Cloud environment, which is FedRAMP authorized. The Salesforce Government Cloud is a partitioned instance of Salesforce's Platform-as-a-Service (PaaS) and Software-as-a-Service (SaaS), multi-tenant community cloud infrastructure specifically for use by U.S. Federal, state, and local government customers U.S. government contractors, and Federally Funded Research and Development Centers (FFRDCs). The Salesforce Government Cloud is comprised of the Salesforce Services: Lightning Platform, Sales, Service, Communities, Analytics, and Industry Solutions.

A security assessment of the new WIC Food Delivery Portal (FDP) application, as well as MuleSoft, a new Cloud Service Provider (CSP) that includes an Integration Platform-as-a-Service (iPaaS) functionality, has been conducted in accordance with OMB Circular A-130, *Managing Information as a Strategic Resource*, and USDA policy on security accreditation. The addition of the FDP application and MuleSoft CSP constitutes a *major change* to the FNS

Salesforce boundary and warrants a renewed, full security certification. After reviewing the results of the security certification and the supporting evidence provided in the associated security accreditation package for the FNS Salesforce with the FNS Information Security Office (ISO), I have determined that the risk to Agency operations, assets, or individuals, resulting from the operations of the information system is acceptable.

Accordingly, I am issuing a full Authorization to Operate (ATO) the information system in its current state and operating environment for three (3) years from the date of this memorandum. The system is accredited without any significant restrictions or limitations. This security accreditation is my formal declaration that appropriate security controls have been implemented in the information system and that a satisfactory level of security is present in the system in accordance with reference (a) and in compliance with references (b) through (g).

The security accreditation of the information system will remain in effect as long as: (i) the required Plan of Action and Milestones reports for the system are maintained in accordance with USDA policy; (ii) the confirmed vulnerabilities reported during the continuous monitoring process do not result in additional risk to the agency's operations/assets, which is deemed unacceptable; and (iii) the system has not exceeded the maximum allowable time period between security authorizations (in accordance with federal or agency policy).

A copy of this memorandum with all supporting security certification and accreditation documentation will be retained in accordance with the Agency record retention schedule.

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Renee Gore  
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Food and Nutrition Service