my★AFN
AMERICAN FORCES NETWORK ONLINE   (https://afnconnect.myafn.dodmedia.osd.mil/pw/)

OMB Control Number 0704-0547, expires XX-XX-XXXX

AFN Registration Update

AFN Customer,

   Thank you for your service to our nation and for depending upon the American Forces Network to bring you a touch of home. As we enter our 80th year of broadcasting, we wanted to let you know of some changes to registration requirements we use so you can continue to enjoy uninterrupted access to the news, information, and entertainment programs you love. These changes help us verify and validate customer identification, which strengthens the security of our network and your content.

   AFN began using the Defense Enrollment Eligibility Reporting System (DEERS) to verify the identification of Department of Defense affiliated customers and validate their access to AFN programming in 2015. We continue to use DEERS but have updated some data elements we use to verify IDs in accordance with DoD policy to protect your Personally Identifiable Information.

   The information you enter in any AFN registration portal is checked against your DEERS record using an automated process that is transparent to you and the AFN workforce. If this process returns a positive response, indicating all data elements entered match with existing DEERS information, then the registration is approved, and access granted. If the data elements do not match the DEERS record, the registration is denied.

   To ensure your registration process is as smooth as possible, we recommend you verify your DEERS information is up to date by accessing your profile through the Defense Manpower Data Center's ID Card Office Online website, https://idco.dmdc.osd.mil/idco/ (https://idco.dmdc.osd.mil/idco/), and selecting the "My Profile" option. Check to make sure your information is correct and don't forget to update the information for your family members. At a minimum, you should ensure the following information is complete and accurate.

       DoD ID number (matches the number on your ID card)
       First Name
       Last Name
       Date of Birth
       Home phone number
       Mobile phone number
       Work phone number (sponsor only)

Please note that the first four elements above can only be updated by a personnel specialist at a servicing personnel office. You can update your home, mobile, and work phone numbers and your email addresses at the website above.

   Verifying your DEERS information **before** you register for any AFN service is a way you can simplify the registration process and shorten the time between registration and access to the programming you want. Thank you again for being part of our 80-year legacy serving the most deserving audience in the world.

OPR: HQ AFN Operations
AFN Registration Update, 20220125

AFN Connect Privacy Act Statement:

PRINCIPAL PURPOSE: To determine the eligibility and continued validation of authorized individuals outside the United States, its territories or possessions, who register to use an AFN decoder. Collected information may include: first and last name, duty station/residence country and locality, DoD ID Number, sponsor/dependent status, work, home and mobile phone numbers, grade/rank, and date of birth.

ROUTINE USE: (a) Verification of eligibility to receive AFN content, maintain demographic data on AFN's viewership, and increase Force Protection capabilities of local and COCOM commanders. (b) general request for information under the Freedom of Information Act, (c) legitimate request from law enforcement, (d) Congressional Inquiries, (e) Department of Justice for litigation purposes, (f) National Archives and Records Administration for the purpose of records management inspections, (g) disclosures required by international agreement.

DISCLOSURE IS VOLUNTARY: However failure to supply the requested information will result in a denial of AFN service.

AFN Connect Agency Disclosure Notice (ADN):

The public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Directives Division, whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

By clicking "Continue", I acknowledge that I have read and agree to the above statements and disclosures.

[Continue]

Please contact the AFN Helpdesk if you have technical questions.

Call +1 (951) 413-2339 / DSN (312) 348-1339 or email sathelpdma@mail.mil (mailto:sathelpdma@mail.mil)

Ensure you have your decoder's unique indentification numbers, found on the label of the decoder, when contacting the helpdesk.

For Cisco decoders include the UA and TID numbers

For AFN7500HD decoders include the S/N and NSC ID numbers

For Harmonic decoders include the S/N and CAS ID numbers

Contact Us
(http://myafn.dodmedia.osd.mil/E/mail.aspx)

FAQs
(http://myafn.dodmedia.osd.mil/Faq.aspx)

Terms of Service
(http://myafn.dodmedia.osd.mil/Use/tos/)

Recovery Act
(http://recovery.defense.gov/)

FOIA
(http://www.defense.gov/Transparency/FOIA.aspx)

USA.gov
(http://www.usa.gov/)

No Fear Act
(http://prhome.defense.gov/NoFear/)

Accessibility/Section
508
(http://dodcio.defense.gov/DoDSection508/Std_Stmt.aspx)

Web Policy
(http://dodcio.defense.gov/DoD-Web-Policy/)

External Link
Disclaimer
(https://www.defense.gov/Resources/External-Link-Disclaimer/)

Privacy Policy
(https://afnconnect.myafn.dodmedia.osd.mil/pw/privacy)

V-CHIP Info
(http://www.tvguidelines.org/)

DMA
AFN is a broadcast service of the Defense Media Activity

se Media Activity - Calenda ✕ | 💬 -- Service Disruptions -- - Chat ✕ | 🌐 myAFN Home ✕ | 🌐 AFN Connect - Register Your Dec ✕ | +

↻ ⌂ 🔒 afnconnect.myafn.dodmedia.osd.mil/pw/ ☆ ⭐

📁 yment | 📁 Work | 📁 AFN-BC | 🌦 National and Local... | G Google | 📍 Google Maps | 📁 AFN Operations - G... | 📅 Defense Media Acti... | ⏲ Time Zone Map | 🌀 National Hurricane... | 📁 Benchmarks | » 📁 Other bookmarks | 📋

myAFN
AMERICAN FORCES NETWORK ONLINE

What would you like to do today?

- ⦿ Register and activate or renew my decoder's registration ❓
- ○ Deactivate or deregister my decoder ❓
- ○ Check to see if a decoder I want to buy will work on AFN ❓

[Next >]

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Contact Us

FAQs

Terms of Service

Recovery Act

FOIA

USA.gov

No Fear Act

Accessibility/Section
508

Web Policy

External Link
Disclaimer

Privacy Policy

V-CHIP Info

DMA
DEFENSE MEDIA ACTIVITY
AFN is a broadcast service of the Defense Media Activity

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afnconnect.myafn.dodmedia.osd.mil/pw/

myAFN
AMERICAN FORCES NETWORK ONLINE

Cisco Consumer Model Decoder Label

Model No: D9865-H
Assembly PN: 4028651050101AFR
Manufacture date: 20091117

TID XXXXXXXXXXX   UA XXXXXXX-X

RN XXXXXXXX

If you have any Cisco model decoder, enter the UA and TID numbers found on the decoder label as indicated in the example to the left.

Tracking Id (TID):

[   ] *

User Address (UA) (Do not include
the dash("-") or the digit following
the dash.):

[   ] *

Next >

OR

Digital Glue Consumer Model Decoder Label

Model: AFN7500HD

S/N: HSP123456789101

MAC: XXXXXXXXXXXX

NSC ID: N 1234 5678 91 0

If you have a Digital Glue model decoder, enter the entire S/N and the NSC ID.

S/N:

[   ] *

NSC ID:

[   ] *

Next >

OR

Harmonic Commercial Model Decoder Label

This officially licenced module
with a smart card gives access
to encrypted DVB services.

8 services

S/N: WOK12345678910
Chip ID: XXXXXXXXXXXX
CAS ID: 12345678910

If you have a Harmonic commercial-grade decoder, typically used by cable television distributors, enter the S/N and CAS ID information as indicated in the example

S/N:

[   ] *

CAS ID:

[   ] *

Next >

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Tell us the phone number you would like for registration

❓

Phone (work):

[   ]

Phone (mobile):

[   ]

Branch of Service: ❓

[Select your branch... ▼] *

Tell us about your current location ❓

APO, FPO, DPO or Postal Code (i.e. 00000-0000):

[   ] *

Country:

[Select your country... ▼] *

Enter your RPA number (For State Department Personnel Only) ❓

RPA:

[   ]

Please scroll through and check the "Agree" checkbox at the bottom of our Terms of Service to continue.

Equipment or Other Devices, or software or firmware provided by AFN in connection with the Service.

(f) Leased or loaned AFN IRDs remain the property of the lessors or loaning entity, typically the Exchange in the case of leased IRDs and Furnishings Management Office (FMO) or Military Family Housing Office (MFH) in the case of loaned IRDs. The leasing or loaning entity will register and maintain the security of their IRD stocks. Leasing or loaning entities will notify AFN immediately of all lost, stolen or missing IRDs so they can be permanently deactivated and removed from the inventory.

(g) Owners of IRDs that are lost or stolen must report the loss to AFN immediately. The IRD will be permanently deactivated and removed from the inventory.

10. TERMINATION OF SERVICE.
(a) AFN may terminate the Service at any time and for any reason.

(b) Individuals found violating these terms of use may be permanently banned from obtaining AFN programming.

American Forces Network Integrated Receiver-Decoder Terms of Use, Current as of October 2018

Click Here to view AFNConnect's Privacy Policy.

* ☑ Agree   [Next >]

[Cancel]

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Tell us the phone number you would like for registration

❓

Phone (work):

Phone (mobile):

Branch of Service: ❓

Select your branch... ⌄ *

Tell us about your current location ❓

APO, FPO, DPO or Postal Code (i.e. 00000-0000): *

Country: Select your country... ⌄ *

Enter your RPA number (For State Department Personnel Only) ❓

RPA:

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