**Technical Expert Panel**

Hospital

* Jana Deen - Senior Director, Patient Safety, Center for Quality & Safety, Massachusetts General Hospital
* Lily Thomas – Vice President, System Nursing Research Institute for Nursing, Northwell Health
* David Baker, Executive Vice President, Division of Health Care Quality Evaluation, The Joint Commission

Medical Office

* David Gans - Senior Fellow Industry Affairs, Medical Group Management Association-American College of Medical Practice Executives (MGMA-ACMPE)
* Leif Solberg, Associate Medical Director/Director, Care Improvement Research, HealthPartners

Nursing Home

* Nick Castle - Professor, Chair, Department of Health Policy, Management, and Leadership, School of Public Health, West Virginia University
* Kelly O’Neill - Program Manager, Stratis Health

Pharmacy

* Laura Cranston, CEO, Pharmacy Quality Alliance

Ambulatory Surgery Center

* Dare Meeks, Chief Nursing Office, Surgical Care Affiliates

Department of Defense

* Heidi King – Deputy Director, Patient Safety Program, Office of the Chief Medical Officer, TRICARE Management Activity
* Christy Ledford - Assistant Professor, Department of Biomedical Informatics, Uniformed Services University of the Health Sciences (USUHS)

Value and Efficiency

* Rick Gundling, Vice President, Healthcare Financial Practices, Healthcare Financial Management Association

Health Information Technology

* Carl Vartian, Chief Medical Information Officer, HCA Gulf Coast Division
* Susan McBride, Professor, School of Nursing, Texas Tech University

Other

* Katherine Jones, President of Board of Directors, Nebraska Coalition for Patient Safety, University of Nebraska Medical Center
* Patricia McGaffigan, Vice President, Safety Programs, President, Certification Board for Professionals in Patient Safety, Institute for Healthcare Improvement
* Helen Haskell, Mothers Against Medical error, Consumers Advancing Patient Safety, Institute for Healthcare Improvement, International Society of Rapid Response Systems
* Ron Hays, Affiliated Adjunct, Researcher, RAND Corporation, Professor of Medicine, University of California, Los Angeles

**AHRQ**

Elma Chowdhury

Project Officer

Caren Ginsberg, PhD

Director, CAHPS Division