# Screens for OMB Package

## B- 129181

**February 17, 2021**

# Table of Contents

# 1. eAccess Internet Login (RIL)

## 1.1. Sign In Create Account (SICA)



Removed page title "Sign In or Create an Account".

Added the container "Other Sign In Options" which includes two Credential Service Provider buttons (ID.me and Login.gov). Also, added a link "About External Websites that lead to the below URL.

https://www.ssa.gov/agency/disclaimer.html

The "Create New Account" button changed to primary.

## 2. eAccess Internet Registration (RIR)

## 2.1. Financial Verification (FIVR)



Container header language "You can add an Extra Level of Security" updated.
Added "To add Extra Security, we need to confirm your identity using financial information."
"More Info" link added.
Radio List label "Please choose one of the following:"
Radio button "No, thanks. I don't want to add Extra Security at this time."
Support text "We will not charge your credit card." added to credit card radio list selection

## 2.2. Financial Verification (FIVR) More Info Link to Popup Lightbox



New page feature. Opens as lightbox.

## 2.3. Create Account Create Account (CACA)

Social Security

**Please create your account details**

**Username**
Cannot be your name or Social Security number (SSN) and must be:

8-20 letters and/or numbers

▶ Feedback

**Password**
Must:
Begin with a letter or number
Contain 8-64 characters
Contain upper & lowercase letters
Contain numbers
Contain symbols (! @ # $ % ^ & *)

**Please choose password reset questions**

❓ Why?

**Question 1**

**Answer 1**

**Question 2**

**Answer 2**

**Question 3**

**Answer 3**

Next    Exit

Privacy and Security

OMB No. 0960-0789   |   Privacy Policy   |   Privacy Act Statement   |Accessibility Help

Removed the "Available" hint from the Username field.

## 2.4. Create Account Create Account (CACA) Red Ball Error

Social Security

⊗ **Please correct the following information:**
- Error: Username.
- Error: Password

Please create your account details

**Username**
Cannot be your name or Social Security number (SSN) and must be:

    8-20 letters and/or numbers

⊗ **The username must be 8 to 20 letters and/or numbers.**
    **The username cannot be your Social Security Number.**
    **The username cannot be your name.**

**Password**
Must:
    Begin with a letter or number
    Contain 8-64 characters
    Contain upper & lowercase letters
    Contain numbers
    Contain symbols (! @ # $ % ^ & *)

⊗ **The password entered must be 8 characters minimum and must contain:**
    **- at least one uppercase letter (A-Z)**
    **- at least one lowercase letter (a-z)**
    **- at least one number (0-9)**
    **- at least one symbol (For example ?@#$%^&*)**
    **- must begin with a letter or number**

Please choose password reset questions

❓ Why?

**Question 1**

**Answer 1**

**Question 2**

**Answer 2**

**Question 3**

**Answer 3**

[ Next ]  [ Exit ]

Privacy and Security

OMB No. 0960-0789  |  Privacy Policy  |  Privacy Act Statement  |Accessibility Help

Removed the "Enter Username (Message will show until the Next button is selected.)" line from the Username field.

## 2.5. Privacy and Security Questions (Question 6 Shown_Updated)

▲ Can I apply in person?

On Tuesday, March 17, 2020, we suspended face-to-face service to the public in our field offices and hearings offices nationwide until further notice. However, we can assist you with the online application process via phone.

Language being replaced:

^ Can I apply in person?

Yes. If you do not know the required information, or if you prefer not to answer these questions online, you may go to your local Social Security office to apply in person.

To apply in person you will need proof of your current address plus one of the following:

- valid U.S. driver's license
- current state-issued non-driver identity
- unexpired U.S. Passport or Passport card
- U.S. military identification card (active duty, retiree, national guard, or dependent)
- U.S. government employee identification card

## 2.6. Verify Your Identity Choices (VYIC)

**Social Security**

### Please choose how to verify your identity

Creating an account is easier when you use your driver's license or state-issued ID to verify your identity.

**Valid IDs include driver's license, learner's permit, or state-issued ID card.**

○ **Take Photos of your ID with a Smartphone**
  • It's like depositing a check online with your bank.
  • No uploading or emailing is needed.
  • Photos are captured automatically.

○ **Input your ID information**
  • Provide the issuing state and ID number.

**Don't have a valid ID?** Answer credit history questions instead.

﹀ How does this help Social Security verify my identity?

[ Next ]  [ Exit ]

Privacy and Security

OMB No. 0960-0789 | Privacy Policy | Privacy Act Statement | Accessibility Help

New language in second radio button.

"Input your ID information
• Provide the issuing state and ID number"