Model Name				
Model ID				
Partitioned	Yes - 2 MQ			
Date				

				Label
				Satisfaction - Overall
				Satisfaction - Expectations
				Satisfaction - Ideal

Satisfaction Questions	
Satisfaction	
What is your **overall satisfaction** with this site? *(1=Very Dissatisfied, 10=Very Satisfied)*	
How well does this site **meet your expectations**? *(1=Falls Short, 10=Exceeds)*	
How does this site **compare to your idea of an ideal website**? *(1=Not Very Close, 10=Very Close)*	

Example questions

		Question	Options		Input Type	Logic
		How often do you visit this site?	This is my first visit		Radio button, one-up vertical	Skip Logic Group*
			Once every 6 months or less often			
			Monthly			
			Weekly			
		How did you hear about our job opportunities? (Select all that apply)	Recruiter		Checkbox, one-up vertical	Skip Logic Group*
			Social media (e.g., Twitter, Facebook)			
			Website			
			Employment website (e.g., Indeed, USAJobs)			
			Friend or colleague			
			Job fair, campus visit or event			
			Job posting			
			Online advertisement			
			Print advertisement			
			Search engine results			
			Other			
		Did you have any difficulty logging in today?	Yes	A, B	Radio button, one-up vertical	Skip Logic Group*
			No			
	A	What difficulty did you experience logging in today?	Signing in for the first time		Drop down, select one	Skip Logic Group*
			Resetting a forgotten password			
			Inactive account			
			Locked account			
			Signing in with your username and password			
			Other (Please Explain)			
	B	Please explain the login difficulty you experienced today in as much detail as possible.			Text area, no char limit	Skip Logic Group*
		Were you able to complete your application in one visit?	Yes	A	Radio button, one-up vertical	Skip Logic Group*
			No			
	A	Which of the following best describes what prevented you from completing your application in one visit?	Not enough time to complete before I had to end my session		Radio button, one-up vertical	Skip Logic Group*
			Did not have the required information or supporting documents			
			Technical Issues with the site			
			Site was unavailable			
			Other	B		
	B	Please explain			Text box, 100 character limit	Skip Logic Group*
		Please indicate which of the following best describes your experience with the site performance of the application today.	No problem with site performance		Check boxes, one-up vertical	Skip Logic Group*
			Pages loaded slowly			
			Pages loaded incompletely			

		Error messages	C		
		Documents would not upload	D		
		Other			
	D Please explain.			Text box, 100 character limit	Skip Logic Group*
	Please indicate which of the following best describes your experience with navigating the application today.	No problem with navigation		Check boxes, one-up vertical	Skip Logic Group*
		Navigation was unclear			
		I was unable to return to previous section			
		I was unable to move ahead to the next section			
		I was unsure if I had completed everything			
		I was unsure if my application was rated			
		Other	E		
	E Please explain.			Text box, 100 character limit	Skip Logic Group*
	Please indicate which of the following best describes your experience with the visual components of the application.	No problem with the visual components		Check boxes, one-up vertical	Skip Logic Group*
		Difficult to read because the font was small			
		Difficult to read because of multiple fonts or bad formatting			
		Other	F		
	F Please explain.			Text box, 100 character limit	Skip Logic Group*
	Were the instructions within the application sufficient?	Yes		Radio button, one-up vertical	Skip Logic Group*
		No	I		
	I Please indicate in what section of the application the instructions need improvement.			Text area, no char limit	Skip Logic Group*
	What else would you like to share with us to help improve your online experience?			Text area, no char limit	

Visit Frequency

Referral Source

Login success

Why no login success

OE Other login problem

Complete application

Why no completion

OE Other completion problem

Site Performance

OE Other performance problem

Navigation

OE Other navigation problem

Application visuals

OE Other visuals problem

Instructions

OE Instructions improvement

Improve