Field Evaluation

OMB #:

**Date of Expiration:**

*The purpose of this survey is to gather feedback from professionals in the field on OJJDP’s NTTAC services. The survey includes questions about the OJJDP TTA Help Desk, outreach/dissemination, and training. Sections of this survey (i.e., OJJDP TTA Help Desk, etc.) will be administered based on the services the individual received.*

1. Which of the following services have you used from OJJDP’s NTTAC in the past [date period]?

* OJJDP TTA Help Desk [phone and email services that enable the field to access resources and services from OJJDP-funded TTA providers]
* OJJDP Resources [Resources accessed from OJJDP’s website]
* TTA360 [online system for the field to request TTA and for providers to manage TTA requests]
* Outreach/Dissemination Support [e.g., JUVUST listserv, OJJDP’s NTTAC listserv, OJJDP’s NTTAC Facebook, etc.]

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| **OJJDP TTA Help Desk** | | | | | |
| **Please indicate the extent to which you agree or disagree with the following statements about the OJJDP TTA Help Desk.** | | | | | |
| The OJJDP TTA Help Desk provided a timely response to my questions and needs. | **1** Strongly Disagree | **2** Disagree | **3** Neither Agree Nor Disagree | **4** Agree | **5** Strongly Agree |
| I received the information/assistance I requested. | **1**  Strongly Disagree | **2**  Disagree | **3**  Neither Agree Nor Disagree | **4**  Agree | 5  Strongly Agree |
| The information/assistance I received will help me be more effective in my work. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| I will return to the OJJDP TTA Help Desk for information and/or assistance. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| I will recommend contacting the OJJDP TTA Help Desk to my colleagues. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| **OJJDP Resources** | | | | | |
| **Please indicate the extent to which you agree or disagree with the following statements about OJJDP Resources.** | | | | | |
| The resources addressed the issues related to the topic(s). | **1** Strongly Disagree | **2** Disagree | **3** Neither Agree Nor Disagree | **4** Agree | **5** Strongly Agree |
| The resources were well organized and clear. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| The resources increased my knowledge related to the topic(s). | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| The resources were appropriate for my level of experience and knowledge. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| The resources were useful to my work. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| I am satisfied with the overall quality of the resources. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |

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| **OJJDP TTA360** | | | | | |
| **Please indicate the extent to which you agree or disagree with the following statements about OJJDP’s TTA360.** | | | | | |
| The assigned TTA provider through TTA360 was timely in their response to my request. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| I am satisfied with the information/assistance provided by the TTA provider that I was connected with through TTA360. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| TTA360 was easy to use. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| I had a positive experience with TTA360. | **1**Strongly Disagree | **2**Disagree | **3**Neither Agree Nor Disagree | **4**Agree | **5**Strongly Agree |
| In what ways should OJJDP’s TTA360 be improved to better meet your needs? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| Please share any additional feedback: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| **Outreach/Dissemination** | | | | | |
| How do you obtain information about OJJDP resources and services? Please select all that apply. ☐ OJJDP website  ☐ OJJDP’s NTTAC webpage  ☐ OJJDP’s NTTAC listserv  ☐ OJJDP’s JUVJUST listserv  ☐ Social media (e.g., Facebook, Twitter, YouTube)  ☐ OJJDP TTA Provider  ☐ OJJDP exhibit, publication, or conference presentation  ☐ Link from another website  ☐ Colleague/coworker  ☐ My OJJDP Program Manager or other OJJDP staff person  ☐ Search engine (e.g., Google, Yahoo)  ☐ Other (please specify): \_\_\_\_\_\_\_\_\_\_ | | | | | |
| What dissemination method(s) do you find most useful? Please select all that apply. ☐ OJJDP website  ☐ OJJDP’s NTTAC webpage  ☐ OJJDP’s NTTAC listserv  ☐ OJJDP’s JUVJUST listserv  ☐ Social media (e.g., Facebook, Twitter, YouTube)  ☐ OJJDP TTA Provider  ☐ OJJDP exhibit, publication, or conference presentation  ☐ Link from another website  ☐ Colleague/coworker  ☐ My OJJDP Program Manager or other OJJDP staff person  ☐ Search engine (e.g., Google, Yahoo) ☐ Other (please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| What topics would you like to see reflected in content disseminated through upcoming marketing and communications messages (e.g., homeless youth, opioid epidemic, combating human trafficking)? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| In what ways would you prefer to connect with OJJDP’s NTTAC (e.g., Community of Practice, Facebook, Listserv, etc.)? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |
| Please share your ideas for ways OJJDP’s NTTAC can facilitate information sharing between juvenile justice and child victimization prevention professionals: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | |

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| **Training** |
| What are your critical training needs? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| What are your challenges to obtaining training? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Which formats are better for you to receive training? ☐ In-person training  ☐ Virtual training  ☐ Blended learning experience (a mix of in-person and virtual) |
| How do you generally hear about trainings/webinars? Please select all that apply. ☐ OJJDP website  ☐ OJJDP’s NTTAC website  ☐ OJJDP’s NTTAC listserv  ☐ OJJDP’s JUVJUST listserv  ☐ Social media (e.g., Facebook, Twitter, YouTube)  ☐ OJJDP TTA Provider  ☐ OJJDP exhibit, publication, or conference presentation  ☐ Link from another website  ☐ Colleague/coworker  ☐ My OJJDP Program Manager or other OJJDP staff person  ☐ Search engine (e.g., Google, Yahoo)  ☐ Other (please specify): \_\_\_\_\_\_\_\_\_\_ |
| **Demographics** |
| How long have you worked in the field?☐ Less than 1 year☐ 1 to 5 years☐ 6 to 10 years☐ More than 10 years |
| Which of the following best describes the field or profession in which you work? (Please choose only one from the drop-down list) Choose an item. Other: \_\_\_\_\_\_\_\_\_\_ |
| 1. Please indicate the state in which you work: \_\_\_\_\_\_\_\_\_\_ |