

Field Evaluation

OMB #:

Date of Expiration:

The purpose of this survey is to gather feedback from professionals in the field on OJJDP's NTTAC services. The survey includes questions about the OJJDP TTA Help Desk, outreach/dissemination, and training. Sections of this survey (i.e., OJJDP TTA Help Desk, etc.) will be administered based on the services the individual received.

1. Which of the following services have you used from OJJDP's NTTAC in the past [date period]?
 - OJJDP TTA Help Desk [phone and email services that enable the field to access resources and services from OJJDP-funded TTA providers]
 - OJJDP Resources [Resources accessed from OJJDP's website]
 - TTA360 [online system for the field to request TTA and for providers to manage TTA requests]
 - Outreach/Dissemination Support [e.g., JUVUST listserv, OJJDP's NTTAC listserv, OJJDP's NTTAC Facebook, etc.]

OJJDP TTA Help Desk					
<i>Please indicate the extent to which you agree or disagree with the following statements about the OJJDP TTA Help Desk.</i>					
1. The OJJDP TTA Help Desk provided a timely response to my questions and needs.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
2. I received the information/assistance I requested.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
3. The information/assistance I received will help me be more effective in my work.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
4. I will return to the OJJDP TTA Help Desk for information and/or assistance.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
5. I will recommend contacting the OJJDP TTA Help Desk to my colleagues.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
OJJDP Resources					
<i>Please indicate the extent to which you agree or disagree with the following statements about OJJDP Resources.</i>					
6. The resources addressed the issues related to the topic(s).	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
7. The resources were well organized and clear.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
8. The resources increased my knowledge related to the topic(s).	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
9. The resources were appropriate for my level of experience and	1 Strongly Disagree	2 Disagree	3 Neither Agree	4 Agree	5 Strongly Agree

knowledge.	Disagree		Nor Disagree		
10. The resources were useful to my work.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
11. I am satisfied with the overall quality of the resources.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree

OJJDP TTA360

Please indicate the extent to which you agree or disagree with the following statements about OJJDP's TTA360.

12. The assigned TTA provider through TTA360 was timely in their response to my request.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
13. I am satisfied with the information/assistance provided by the TTA provider that I was connected with through TTA360.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
14. TTA360 was easy to use.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree
15. I had a positive experience with TTA360.	1 Strongly Disagree	2 Disagree	3 Neither Agree Nor Disagree	4 Agree	5 Strongly Agree

16. In what ways should OJJDP's TTA360 be improved to better meet your needs? _____

17. Please share any additional feedback: _____

Outreach/Dissemination

18. How do you obtain information about OJJDP resources and services? Please select all that apply.

- OJJDP website
- OJJDP's NTTAC webpage
- OJJDP's NTTAC listserv
- OJJDP's JUVJUST listserv
- Social media (e.g., Facebook, Twitter, YouTube)
- OJJDP TTA Provider
- OJJDP exhibit, publication, or conference presentation
- Link from another website
- Colleague/coworker
- My OJJDP Program Manager or other OJJDP staff person
- Search engine (e.g., Google, Yahoo)
- Other (please specify): _____

19. What dissemination method(s) do you find most useful? Please select all that apply.

- OJJDP website
- OJJDP's NTTAC webpage
- OJJDP's NTTAC listserv
- OJJDP's JUVJUST listserv
- Social media (e.g., Facebook, Twitter, YouTube)
- OJJDP TTA Provider
- OJJDP exhibit, publication, or conference presentation
- Link from another website
- Colleague/coworker
- My OJJDP Program Manager or other OJJDP staff person
- Search engine (e.g., Google, Yahoo)
- Other (please specify): _____

20. What topics would you like to see reflected in content disseminated through upcoming marketing and communications messages (e.g., homeless youth, opioid epidemic, combating human trafficking)?

21. In what ways would you prefer to connect with OJJDP's NTTAC (e.g., Community of Practice, Facebook, Listserv, etc.)? _____

22. Please share your ideas for ways OJJDP's NTTAC can facilitate information sharing between juvenile justice and child victimization prevention professionals: _____

23. What are your critical training needs? _____

24. What are your challenges to obtaining training? _____

25. Which formats are better for you to receive training?

- In-person training
- Virtual training
- Blended learning experience (a mix of in-person and virtual)

26. How do you generally hear about trainings/webinars? Please select all that apply.

- OJJDP website
- OJJDP's NTTAC website
- OJJDP's NTTAC listserv
- OJJDP's JUVJUST listserv
- Social media (e.g., Facebook, Twitter, YouTube)
- OJJDP TTA Provider
- OJJDP exhibit, publication, or conference presentation
- Link from another website
- Colleague/coworker
- My OJJDP Program Manager or other OJJDP staff person
- Search engine (e.g., Google, Yahoo)
- Other (please specify): _____

Demographics

27. How long have you worked in the field?

- Less than 1 year
- 1 to 5 years
- 6 to 10 years
- More than 10 years

28. Which of the following best describes the field or profession in which you work? (Please choose only one from the drop-down list)

Other: _____

29. Please indicate the state in which you work: _____