APPENDIX B - TSA NOTIFICATION CRITERIA

As the lead Federal agency for pipeline security, TSA requests to be notified of security incidents that are indicative of a deliberate attempt to disrupt pipeline operations or activities that could be considered precursors to such an attempt. Pipeline operators should notify the Transportation Security Operations Center (TSOC) via phone at 866-615-5150 or email at TSOC.ST@dhs.gov as soon as possible if any of the following incidents occurs or if there is other reason to believe that a terrorist incident may be planned or may have occurred:

- Explosions or fires of a suspicious nature affecting pipeline systems, facilities, or assets;
- Actual or suspected attacks on pipeline systems, facilities, or assets;
- Bomb threats or weapons of mass destruction (WMD) threats to pipeline systems, facilities, or assets;
- Theft of pipeline company vehicles, uniforms, or employee credentials;
- Suspicious persons or vehicles around pipeline systems, facilities, assets, or right-of-way;
- Suspicious photography or possible surveillance of pipeline systems, facilities, or assets;
- Suspicious inquiries from people asking about pipeline system, facility, or asset operations, vulnerabilities, or security practices;
- Suspicious individuals applying for security-sensitive positions in the pipeline company;
- Theft or loss of sensitive security information (detailed pipeline maps, security plans, etc.).

When contacting the TSOC, provide as much of the following information as possible:

- Name and contact information;
- The time and location of the incident, as specifically as possible;
- A description of the incident or activity involved;
- Which entities have been notified and what actions have been taken;
- The names and/or descriptions of persons involved or suspicious parties and license plates as appropriate.

Actual or suspected cyber-attacks that could impact pipeline industrial control systems (SCADA, PCS, DCS), measurement systems and telemetry systems or enterprise associated IT systems should be reported to the National Cybersecurity and Communications Integration Center (NCCIC) at 888-282-0870.

For questions or concerns, email the TSA Pipeline Security staff at pipelinesecurity@dhs.gov