

## 2020 Virtual FSA Training Conference (FSATC)

### Proposed Survey Questions

Audience: Either previous conference attendees or an email to financial aid administrators

1. Have you attended the FSATC in past years?
  - a. Yes
  - b. No
  
2. Were you aware that the 2020 FSATC will be delivered virtually?
  - a. Yes
  - b. No
  
3. Where do you get your information about the FSATC?
  - Conference website ([fsaconferences.ed.gov](https://fsaconferences.ed.gov))
  - IFAP message board
  - FSATC twitter feed (@FSACConf)
  - Word of mouth
  - I've never heard of the FSATC
  - Other
  
4. Have you taken any virtual training?
  - a. Yes (select which platform(s) you have used (select all that apply)).
  - b. No
  - Facetime
  - Facebook Live
  - Microsoft Teams
  - Zoom
  - Other
  
5. Do you plan to attend the Virtual 2020 FSATC?
  - a. Yes
  - b. No

If No, select the reason that best describes why you cannot attend.

(Respondents who select NO would then exit the survey)

- i. Work or family commitments (i.e. prior engagements, scheduled leave, other training scheduled etc.)
  - ii. I can get the training I need elsewhere
  - iii. Not interested in virtual delivery
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6. How many days will you be able to attend sessions?
    - a. 3 or more days
    - b. 2 days
    - c. Only 1 day

7. How much time per day can you dedicate to sessions?

- a. 8 or more hours per day
- b. 6 hours per day
- c. 4 hours per day

8. What session topics would you most like to see at the Virtual Conference? (select all that apply)

Verification

Federal Update and Coming Attractions

Federal Update - COVID 19 Update

Satisfactory Academic Progress (SAP)

Regulatory Update Session (TEACH Grant, Distance Education, Financial Responsibility)

Administering Adds, Drops, and Withdrawals

Common Origination and Disbursement (COD) Update

Return of Title IV (R2TV) Funds: Resources Q&A

National Student Loan Data System (NSLDS) Update

A Guide to Year-Round Federal Pell Grants - Calculations & Formulas

Administering Disbursements

Professional Judgement

Best Practices for Higher Education and Financial Literacy

Program Review Essentials and the Top 10 Compliance Findings

2020 Negotiated Rulemaking Update

Title IV Reconciliation What's in Your Toolkit?

What FAAs need to know about Cybersecurity initiatives, Data Protection, and Risk Management

Tools for Schools (online resources for FAAs)

Next Gen Update: studentaid.gov walkthrough

Next Gen Update: partner participation portal walkthrough

Sessions for Foreign Schools

Basics of Determining Academic Calendars

Clery Act and Related Laws

How to Create an Effective Default Management Plan

Cyber Security - The Challenges Facing FAAs

Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF

OIG Proprietary School Audit Guide

Understanding Recent FISAP Changes in the Federal Perkins Loan Program

Higher Education Emergency Relief Fund (HEERF) Reporting

Annual Student Loan Acknowledgment (ASLA)

OTHER: Attendees can input a session topic of their choice