

PREVENTION EVALUATION AT HIGH- AND LOW-RISK INSTALLATIONS: DATA COLLECTION OVERVIEW

ROADMAP FOR TODAY'S TRAINING

Introduce RAND's Project

Provide an Overview of:

- How the Metrics Were Developed
- How the Metrics Will Be Scored

Provide an Overview of:

- Process for Collecting Metrics
- Process for Generating Final Assessment Using Metrics

Describe Next Steps

PROJECT OBJECTIVES

To establish a <u>process</u> and <u>metrics</u> to conduct independent <u>evaluations</u> of installations with unhealthy and healthy climate.

To help DoD's Under Secretary for Personnel and Readiness, Office of Force Resiliency determine the gaps within the prevention infrastructure and other areas of climate at DoD sites that have healthy and unhealthy command climate.

INDICATORS OF PROJECT SUCCESS



New information not obtainable through other methods



Yield data that is actionable



A refined process and metrics for enduring high-risk installation evaluations MOVING BEYOND
COMPLIANCE WITH
INTEGRATED VIOLENCE
PREVENTION (IVP)
POLICY

FOCUS OF PROJECT



KEY METHODS TO MEET PROJECT OBJECTIVES

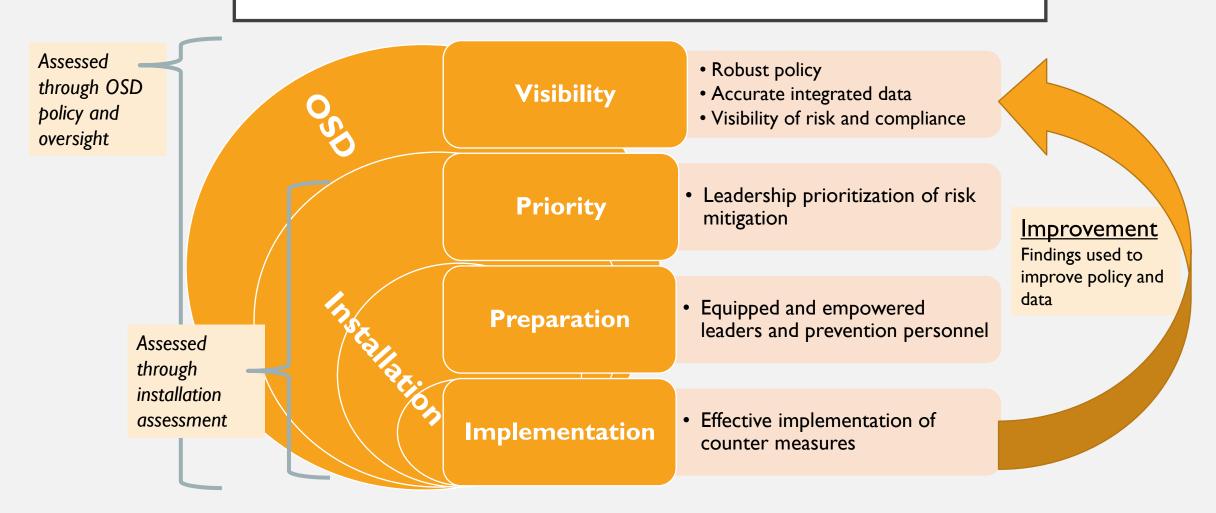
OBJECTIVE I.

DEVELOP
PROCESS AND
METRICS FOR
EVALUATING
SITES

- Use DoD's Compliance Framework
- Gap analysis comparing existing compliance tools with the DoD Policy on Integrated Primary Prevention of Self-Directed Harm and Prohibited Abuse or Harm (DoDI 6400.09)
- Literature review
- Expert consultation
- Site visits to collect metrics using four methods:
 - I. Onsite discussions
 - Document review (collected before and while onsite)
 - 3. Competency survey of leaders and prevention personnel
 - 4. Integrated prevention tabletop exercise

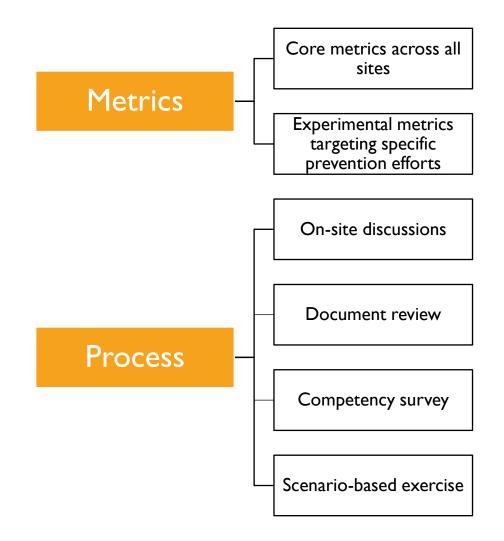
OBJECTIVE II.
IDENTIFY GAPS IN
PREVENTION
INFRASTRUCTURE
AT SITES

DOD'S COMPLIANCE FRAMEWORK GUIDES THE PROJECT



OBJECTIVE I.

DEVELOP
PROCESS AND
METRICS FOR
EVALUATING
SITES



DOD COMPLIANCE FRAMEWORK + GAP ANALYSIS = NINE CORE AREAS FOR SITE EVALUATION

CORE	PRIORITY: Does Leadership consistently emphasize as a priority	PREPARATION: Are Leaders and Prevention personnel equipped and empowered (with a clear line of site across the chain of command) to	IMPLEMENTATION: Are efforts implemented with quality and seamlessly integrated
Protective Environment		2	3
Integrated Primary Prevention	4	5	6
Stakeholder Engagement	7	8	9

CORE DEFINITIONS

- **Priority:** Higher-level leadership sets the tone AND sustains consistent focus on harmful behaviors.
- **Preparation:** Prevention personnel and intermediate leadership are equipped with the ability, and exist within a structure, that incentivizes and supports addressing harmful behaviors.
- Implementation: Approach aligns with best practice and done well (i.e., with high quality).
- Healthy and Protective Environment: Command climates can positively or negatively impact behaviors such as sexual assault and harassment.
- Integrated Prevention: Effective prevention targets a mix of risk and protective factors that are both common across problem areas as well as unique aspects.
- **Stakeholder Engagement:** Outcomes can be improved when multiple stakeholders have genuine involvement in prevention activities.

DEFINITION OF METRIC

Data representative of an organization's actions, abilities, and overall quality

Metrics come in many different forms



A set of organizational criteria that can be used for self-assessment to determine the extent to which an installation's sexual assault prevention efforts align with best practices



An individual survey assessing practitioner competencies (skills, knowledge, etc.) for conducting sexual assault prevention



A checklist that asks whether certain policies are being enforced (yes or no)

FINDING THE RIGHT METRICS

Key Assumptions

- Must be tied to one of the nine areas (e.g., leadership priority for protective environment)
- Must reflect a concept that is either relevant across an installation (not specific to a single office or problem behavior) or would be insightful about a specific high-risk unit

Selection of Final Metrics

- Will be done with **parsimony** in mind (i.e., the fewest number of metrics that span across the nine areas for site evaluation)
- Must be feasible within the process/methods we have at our disposal
- Must not be duplicative of the other data that's already being collected

ROADMAP FOR TODAY'S TRAINING

Introduce RAND's Project

Provide an Overview of:

- How the Metrics Were Developed
- How the Metrics Will Be Scored

Provide an Overview of:

- Process for Collecting Metrics
- Process for Generating Final Assessment Using Metrics

Describe Next Steps

RAND GENERATED AN INITIAL LIST OF EVIDENCE-INFORMED SUBDIMENSIONS REFLECTING THE NINE DIMENSIONS

CORE	PRIORITY: Does Leadership consistently emphasize as a priority	PREPARATION: Are Leaders and Prevention personnel equipped and empowered (with a clear line of site across the chain of command) to	IMPLEMENTATION: Are efforts implemented with quality and seamlessly integrated
Protective Environment		Subdimensions eaders consistently emphasize the importance ealthy protective environment	3
Integrated Primary Prevention	4 • I.3. Le action	eaders consistently deter negative behaviors eaders hold subordinates accountable for timely eaders reinforce positive behaviors	6
Stakeholder Engagement		eaders role models positive behaviors	9

EXPERT PANEL HELPED DEVELOP AND REFINE FINAL SET OF SUBDIMENSIONS

Experts Names and Affiliation*

- Dr. Eric R. Pedersen, Senior behavioral scientist at the RAND Corporation
- Christine Gidycz, developer of The Ohio University Sexual Assault Risk Reduction Program
- Jacquelyn W. White, Emerita Professor of Psychology and former director of Women's and Gender Studies at the University of North Carolina at Greensboro, where she also served as Associate Dean for Research in the College of Arts and Sciences
- Andra Teten Tharp, Senior Prevention Advisor in the US Department of Defense Sexual Assault Prevention and Response Office
- Mark Greenberg, Emeritus Professor, Human Development and Family Studies, Founding Director, Edna Bennett Pierce Prevention Research Center, Penn State University

*Affiliation at the time they provided feedback.

Used RAND Appropriateness Method to derive final set of metrics.

Consensus ratings from experts on the importance and validity of the metrics.

- Validity was defined as having adequate scientific evidence or professional consensus exists to support a link between the metric and the effectiveness of efforts to prevent selfdirected harm and abusive and harmful behaviors
- Importance was defined as adherence to the subdimension is a primary driver of the effectiveness of efforts to prevent self-directed harm and abusive and harmful behaviors.

THEN RAND DEVELOPED AN APPROACH TO GENERATE SCORES FOR EACH DIMENSION

Dimension:
One of the nine
dimensions framing
the assessment

I-Protective Environment – Priority

MATURITY SCORE ranging from 0 to 5 reflecting the extent to which this dimension was evident at the installation

Scoring guidance details how the sufficiency of subdimensions leads to the score for each dimension

Subdimension:
Key concepts that
define each
dimension

1.1.Leaders consistently deter negative behaviors

Scores of sufficient or insufficient for each the subdimensions based on presence of data elements

Levels of Data Collection

Data element:
A set of descriptive indicators for each subdimension

1.1.1. Leaders monitor progress on relevant metrics of climate

Example

Scoring guidance details how the presence of data elements leads to a score of sufficient or insufficient for each subdimension

Assessed based on presence of evidence that consistently supports each data element

Getting to the Maturity Score

MATURITY SCORING SYSTEM TRACKS PROGRESS

- A set of characteristics, attributes, indicators, or patterns that represent progression and achievement in a particular domain or discipline
- Evaluate against benchmarks of best practices and may incorporate standards or other codes of practice that are important in a particular domain or discipline.
- Architecturally, maturity models typically have "levels" along an evolutionary scale that defines measurable transitions from one level to another.

EXAMPLE OF HOW TO GENERATE ONE OF THE NINE MATURITY SCORES

CORE	PRIORITY: Does Leadership consistently empha priority	PREPARATION: Are Leaders and Prevention equipped and empowered (wo of site across the chain of continuous cont		vith a clear line	IMPLEMENTATION: Are efforts implemented with quality and seamlessly integrated
Protective Environment		the im	Subdimensions aders consistently emphasize portance of a healthy tive environment		3
Integrated Primary Prevention	4	negativ • 1.3. Lea	aders consistently deter re behaviors aders hold subordinates atable for timely action		6
Stakeholder Engagement	7	behavid	aders model positive		9

PROTECTIVE ENVIRONMENT: PRIORITY

Protective Environment—Priority has 5 subdimensions.

The Maturity Score is based on the **sufficient** presence of these subdimensions:

- 5. Sufficient in all 5 subdimensions and consistent evidence that **sufficiency** has been maintained over time despite competing priorities
- 4. **Sufficient** in all 5 subdimensions
- 3. **Sufficient** in 4 out of 5 subdimensions
- 2. **Sufficient** in 3 out 5 subdimensions
- 1. **Sufficient** in 1 or 2 out of 5 subdimensions
- 0. No subdimensions are **sufficient**

CODE	PRIORITY: Does Leadership consistently emplority	hasize as a	PREPARATION: Are Leaders and Preventio equipped and empowered of site across the chain of controls.	with a	clear line	IMPLEMENTATION: Are efforts implemented with quality and seamlessly integrated
Protective Environment		• I.I.Le	Subdimensions eaders consistently asize the importance of thy protective		Installativisible vor unw	Data Elements for I.I. tion leadership has an intentional and vision regarding addressing negative vanted behaviors (e.g., sexual
Integrated Primary Prevention	4	enviro1.2. Lea negativ1.3. Lea	aders consistently deter re behaviors aders hold subordinates		Commefforts normal to prob behavio	harassment, alcohol use, suicide) unications from leaders include to address potential stigma (e.g., lizing of experiences that might lead olem behaviors or disclosure of such ors) ship voice support of primary
Stakeholder Engagement	7		aders reinforce positive		prevent training campai	tion activities such as education and g activities or information awareness
		• 1.5. Lea	aders role models positive		•	ic prevention plan AND revisits this ent/plan regularly

PROTECTIVE ENVIRONMENT: PRIORITY

Sufficient presence of these subdimensions is based on a rating of whether a set of between I-5 data elements is absent or present at a site.

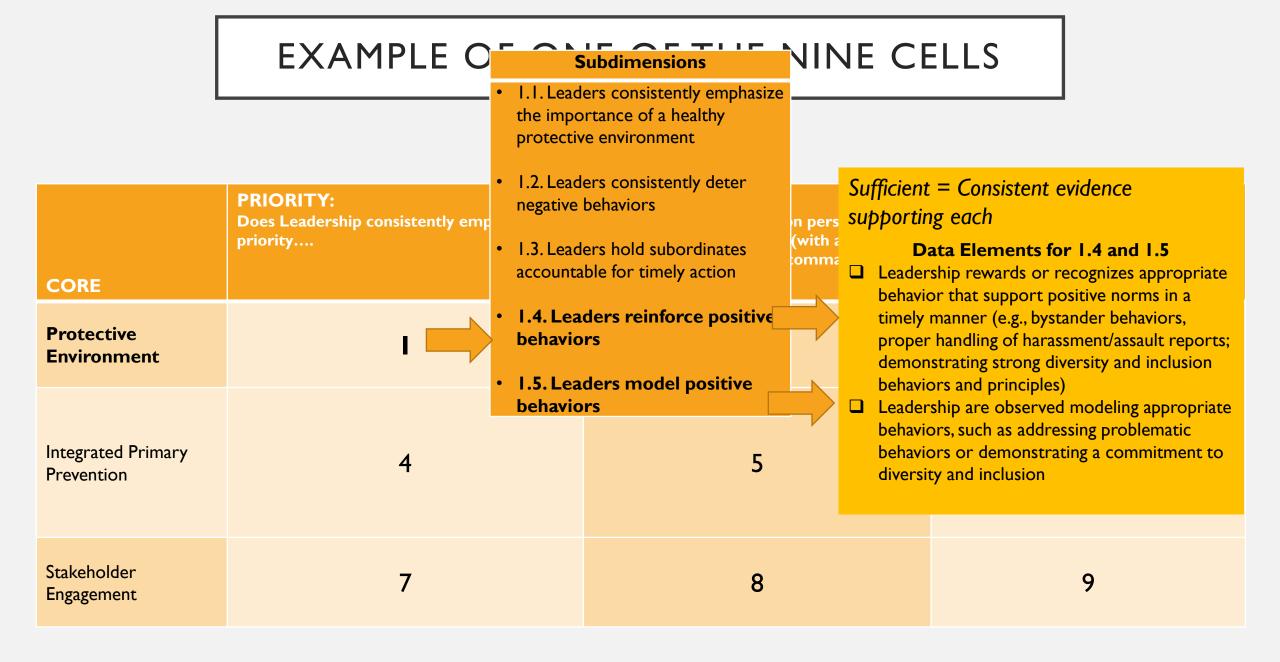
The definition of sufficient varies by subdimension and is based on the number of data elements.

Subdimension	Number of data elements
1.1	
1.2	
1.3	
1.4	
1.5	

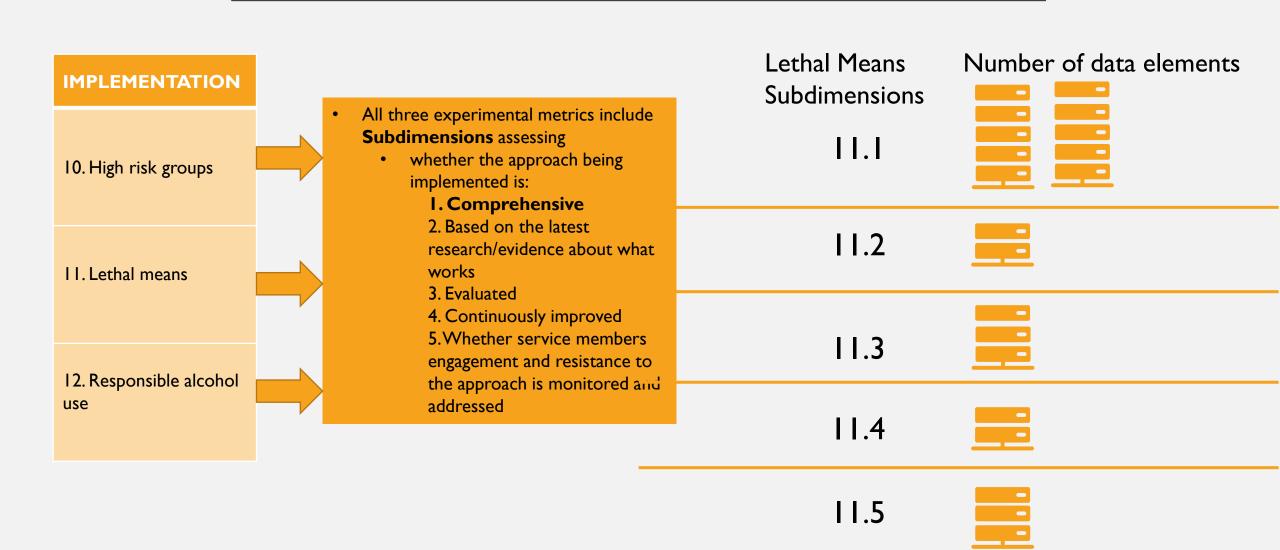
CORE	PRIORITY: Does Leadership consistently emphasized priority	asize as a	PREPARATION: Are Leaders and Prevention equipped and empowered of site across the chain of controls.	(with a	Suf	fficient = Consistent evidence oporting at least 3 out of 4
Protective Environment	1	I.I.Lea emphas	Subdimensions Iders consistently Size the importance of the protective		/	Data Elements for 1.1 Installation leadership has an intentional and visible vision regarding addressing negative or unwanted behaviors (e.g., sexual
Integrated Primary Prevention	4	I.2. Lead negative				assault/harassment, alcohol use, suicide) Communications from leaders include efforts to address potential stigma (e.g., normalizing of experiences that might lead to problem behaviors or disclosure of such behaviors)
Stakeholder Engagement	7		lers reinforce positive			Leadership voice support of primary prevention activities such as education and training activities or information awareness campaigns Leaders have, follow, and widely share a
	•	1.5. Lead behavior	lers model positive			strategic prevention plan AND revisits this statement/plan regularly

	PRIORITY: Does Leadership consistently em	S	PREPARATION: ubdimensions	on pers		IMPLEMENTATION: Are efforts implemented with quality
CORE	priority	the impor	ers consistently emphasize tance of a healthy environment	(with a comma	Suffici	cient = Consistent evidence orting both
Protective Environment			lers consistently deter behaviors		рс	Data Elements for 1.2 eaders can identify and enforce the specific olicies governing violations and negative ehaviors (e.g., as identified in the DoDI -
Integrated Primary Prevention	4	I.4. Leade behaviors			I Le of	poDIs 1350.02, 1438.06, 1010.04, 1020,03, 020.04, 6490.16, 6495.02, DODD 1020.02E and 1440.1) eaders monitor progress on relevant metrics of climate (e.g., sick call, injuries, disciplinary attrition, suicide rates, referrals to
Stakeholder Engagement	7	• 1.5. Leade behaviors	ers model positive		me	AP), including measures related to service nembers, DoD civilians, military families, and ther personnel

		S	ubdimensions				
	PRIORITY: Does Leadership consistently em priority	the impor	ers consistently emphasize rtance of a healthy environment	on perso	onnel . clear line	IMPLEMENTATION: Are efforts implemented with quality and seamlessly integrated	
CORE		• 1.2. Leaders consistently deter		comma	Sufficient = Consistent evidence supporting both		
Protective Environment			ders hold subordinate able for timely action		☐ Leader ensurir	Data Elements for 1.3 rship holds subordinates responsible for ng timely discipline measures are taken	
Integrated Primary Prevention	4	behaviors	ers model positive		cases (domes Leader referring treatm	e.g., in case of harassment, assault, tic abuse) ship holds subordinates responsible for ng service members to needed ent (e.g., for substance use, suicide) in a way when an issue has been identified	
Stakeholder Engagement	7		8			9	



THREE "EXPERIMENTAL" METRICS FOCUS ON IMPLEMENTATION IN SPECIFIC AREAS



THREE "EXPERIMENTAL" METRICS FOCUS ON IMPLEMENTATION IN SPECIFIC AREAS

IMPLEMENTATION

10. High risk groups

II. Lethal means

12. Responsible alcohol use

- All three experimental metrics include
 Subdimensions assessing
 - (I) whether the approach being implemented is:
 - Comprehensive
 - Based on the latest research/evidence about what works
 - Evaluated
 - Continuously improved
 - (2) whether service members engagement and resistance to the approach is monitored and addressed
- Data elements vary by content of specific area

Data Elements for Comprehensive Lethal Means Approach

- Promotes public health messaging and education on how to recognize risk factors and how safe messaging can help protect or prevent suicide through messages tailored to service members
- ☐ Takes into account the various types of means and environmental conditions that contribute to deaths by suicide (e.g., firearms, opioids, bridges)
- Promotes awareness about the availability of lethal means safety programs (e.g., safe gun storage)
- Includes necessary onsite partners (e.g., public affairs, mental health, health clinics and hospitals) and offsite partners (e.g., firearm dealers, gun owners)
- ☐ Incorporate suicide awareness as a basic tenet of firearm safety and gun ownership

THREE "EXPERIMENTAL" METRICS FOCUS ON IMPLEMENTATION IN SPECIFIC AREAS

IMPLEMENTATION

10. High risk groups

II. Lethal means

12. Responsible alcohol use

- All three experimental metrics include
 Subdimensions assessing
 - (I) whether the approach being implemented is:
 - Comprehensive
 - Based on the latest research/evidence about what works
 - Evaluated
 - Continuously improved
 - (2) whether service members engagement and resistance to the approach is monitored and addressed
- Data elements vary by content of the specific area

Data Elements for Comprehensive Lethal Means Approach (continued.....)

- ☐ Ensures safety and prevention efforts targeting periods of high suicide risk to put space and time between service members and lethal means (e.g., guns, prescription, over-the-counter medications, bridges, parking garages) and provide counseling and education
- Uses safety technologies to reduce access to lethal means (e.g., physical barriers, prescription lockboxes, crisis call boxes), particularly at places which may be considered suicide 'hotspots'
- ☐ Ensures health clinics, hospitals, and mental health facilities use standardized protocols to allow for the early identification of suicide risk, safety planning interventions, and lethal means safety follow-up
- ☐ Ensure all health providers, law enforcement officers, and others that may be likely to come into contact with service members at-risk for suicide are trained on how to interact with and reduce access to lethal means among service members who may be at risk for suicide
- ☐ Allows for the safe disposal of opioids and other prescription and over-the-counter medications

ROADMAP FOR TODAY'S TRAINING

Introduce RAND's Project

Provide an Overview of:

- How the Metrics Were Developed
- How the Metrics Will Be Scored

Provide an Overview of:

- Process for Collecting Metrics
- Process for Generating Final Assessment Using Metrics

Describe Next Steps

KEY METHODS TO MEET PROJECT OBJECTIVES

OBJECTIVE I.

DEVELOP
PROCESS AND
METRICS FOR
EVALUATING
SITES

- Use DoD's Compliance Framework
- Gap analysis comparing existing compliance tools with the DoD Policy on Integrated Primary Prevention of Self-Directed Harm and Prohibited Abuse or Harm (DoDI 6400.09)
- Literature review
- Expert consultation

OBJECTIVE II.
IDENTIFY GAPS IN
PREVENTION
INFRASTRUCTURE
AT SITES

- Site visits to collect metrics using four methods:
 - I. Onsite discussions
 - Document review (collected before and while onsite)
 - 3. Competency survey of leaders and prevention personnel
 - 4. Integrated prevention tabletop exercise

I. ONSITE DISCUSSIONS - EXAMPLE **SCHEDULE**

DAY 1 TEAM ONE DAY 1 TEAM TWO

0800-0900 Insta	llation command	d and command tea	ım
-----------------	-----------------	-------------------	----

0930-1030 O1-O3 Men 0930-1030 O1-O3 Women 1100-1200 O4-O5 Men 1100-1200 O4-O5 Women

1200-1330 Lunch 1200-1330 Lunch 1330-1430 O6 Men (O6 women on Day 3)

1500-1600 MEO/EEO Staff 1330-1600 Prevention Tabletop Exercise

DAY 2 TEAM ONE

0800-0900 E1-E4 Men (#1) 0800-0900 E1-E4 Women (#1)

0930-1030 E1-E4 Women (#2) 0930-1030 E1-E4 Men (#2)

1100-1200 E5-E6 Men 1100-1200 E5-E6 Women

1200-1330 Lunch 1200-1330 Lunch

1330-1430 E7-E9 Men 1330-1430 E7-E9 Women

1500-1600 FRG/SFRG/FRP/ Key Spouse 1500-1600 Community support services

DAY 3 TEAM ONE

0800-0900 Chaplains and MFLC

1030-1130 Physical health (primary care, ER) 1030-1130 Substance abuse

1200-1330 Lunch

1330-1430 Sexual assault and Victim Advocates

1500-1600 IG and law enforcement

DAY 4 TEAM ONE

0800-0900 Farewell meeting with installation commander and command team

DAY 3 TEAM TWO

DAY 2 TEAM TWO

0800-0900 Mental health

1200-1330 Lunch

1330-1430 Family advocacy

1500-1600 O6 Women

DAY 4 TEAM TWO

0800-0900 Any remaining key prevention personnel

I. ONSITE DISCUSSIONS – STANDARDIZED PROTOCOLS PROVIDE DETAILED INSTRUCTIONS

LEADERS: E7-E9 - small group disucssion protocol (Audience: E7-E9 who have leadership responsibilities)

Guidance to data collectors

Each question corresponds to specific data elements and specific sub-dimensions, which are listed in the boxes to the left (PE=Protection, SE=Stakeholder Engagement).

INTRODUCTION (to be read aloud to the

Thank you for taking the time to talk today about he addressing harmful behavior of service members. I have que members and other leaders to help prevent and address self behaviors like alcohol misuse, sexual assault, and domestic v

As you know, our discussion today is part of an effor prevention efforts across the enterprise. Our team is from RA of Department of Defense Offices that focus on prevention in Assault Prevention and Response Office. In case you are not research organization that does public policy research.

CONSENT (to be read aloud to the group

Before we begin, I want to assure you that your answ person in the room: However, there are others in the room s to know.] While onsite we are having discussions with many survey. We are also reviewing documents, data, and other in from across these sources will be reported in a memo to OFF not report your responses individually and we will not name

PROTECTIVE ENVIRONMENT

PE1

PRIORITY

 Does the installation commander have a mission or vision for addressing multiple harmful behaviors (suicide, assault/harassment, problematic alcohol use)?

- 1. [If YES. Potential Probes:]
 - What is it? Who has seen it?
 - How often is it updated?



- How do you enforce policies regarding a range of violations (assault/harass alcohol use, suicide)?
 - Can you give me an example in the past 3 months of how you have for the service member? Is this an unusual example or something
- 3. What metrics do you monitor as indicators of climate (e.g., sick call, disciplir
- 4. How do you determine if efforts to address the area(s) of concern have been

PE3

5. What role do you expect for your subordinates in addressing reported cases behaviors?

- 1. Probes:
- 2. What are the timeframes in which you expect action on their part?
- How do you determine if subordinates are fulfilling their roles?
- 4. If they are not fulfilling expectations or requirements, how do you
- 6. What role do you expect for your subordinates in referring service members substance use or suicidality?
 - Probes:
 - 2. What are the timeframes in which you expect action on their part?
 - 3. How do you determine if subordinates are fulfilling their roles? If the how do you address this?

LEADERS: O4-O5; O6 - small group/interview protocol (Audience: These questions can be used for the O4-5 group & the O6 interview)

Guidance to data collectors

Each question corresponds to specific data elements and specific sub-dimensions, which are listed in the boxes to the left (PE=Protective Environment, IP= Integrated Prevention, SE=Stakeholder Engagement).

INTRODUCTION (to be read aloud to the group)

Thank you for taking the time to talk today about how [FILL IN INSTALLATION NAME] approaches addressing harmful behavior of service members. I have questions for you about how you work with service members and other leaders to help prevent and address self-directed harm and abusive and other harmful behaviors like alcohol misuse, sexual assault, and domestic violence.

As you know, our discussion today is part of an effort by the Office of Secretary of Defense to improve prevention efforts across the enterprise. Our team is from RAND and we are here along with others from a range of Department of Defense Offices that focus on prevention including the Office of Force Resiliency and the Sexual Assault Prevention and Response Office. In case you are not familiar with RAND, our organization is a non-profit research organization that does public policy research.

CONSENT (to be read aloud to the group)

Before we begin, I want to assure you that your answers will be held in strict confidence. [If more than one person in the room: However, there are others in the room so please do not say anything you do not want others to know.] While onsite we are having discussions with many service members and leaders and conducting a survey. We are also reviewing documents, data, and other information collected from your installation. Findings from across these sources will be reported in a memo to OFR to inform their future prevention planning. We will not report your responses individually and we will not name you specifically in any documents. We will be taking

2. DOCUMENT REVIEW

RAND'S DATA CALL ASKS ABOUT FLAGSHIP PREVENTION EFFORTS AND OTHER ACTIVITIES

Flagship efforts

- For multiple harmful behaviors (problematic alcohol use, sexual assault, etc)
- Asks for details of the effort (e.g., the evidence base, numbers of service members exposed, number of times run, evaluation outcomes)

Additional activities

- Communication between leadership and service member
- Presence of "Integrator" groups (i.e., stakeholder groups)
- Evaluation reports from prevention activities

3. COMPETENCY SURVEY ASSESSES INDIVIDUAL KNOWLEDGE & SKILLS



- Completed by leaders and prevention personnel at each site at the end of the discussion groups
- Assesses knowledge and skills needed to:
 - Build a protective environment (e.g., understand how the environment can cause or maintain harmful behaviors)
 - Conduct high-quality prevention (e.g., understand the key ingredients of evidence-based prevention for sexual assault)
 - Engage service members in reducing self-directed harm, abusive and harmful behaviors (e.g., work with service members in such a way that they have meaningful input into decisions about prevention activities)

4. INTEGRATED PREVENTION TABLETOP EXERCISE TAPS KNOWLEDGE AND SKILLS IN A 'REAL WORLD' MANNER

Step 2 Step 3 Step 4 Step I Agenda and Introduce Unfolding/ Debriefing/ ground situation breaking self-evaluation rules news

TWO OBJECTIVES



To exercise how your installation would work together to address harmful behaviors



To determine where strengths and weaknesses may lie with respect to integrated prevention planning and capacity

ASSESSES FOUR AREAS RELATED TO INTEGRATED PRIMARY PREVENTION

Partnerships



Work across multiple offices and personnel responsible for the prevention of harmful behaviors

Data Application



Learn about harmful behaviors and approaches to address them

Engagement



Improve prevention through interactions with service members, families, and community partners



Prioritize a line of sight across the chain of command

PROTECTIVE ENVIRONMENT: PRIORITY

Multiple data sources feed the scoring

The type and number of data sources used for rating each subdimension varies.

Subdimension	Number of data elements	Methods informing rating
1.1		Onsite discussionsData callCommand-installation self assessment
1.2		Onsite discussionsCommand-installation self assessment
1.3		 Onsite discussions Data call Command-installation self assessment Tabletop exercise
1.4		Onsite discussionsData callCommand-installation self assessment
1.5		Onsite discussions

PROCESS TO GET TO FINAL PROFILE OF EACH SITE

Prior to visit:

Review
compliance
metrics, DEOCs
and other
background
material from data
call

While onsite:

Clean notes up at the end of each day

Within 24 hours:

Compile and share notes across site visit team; Enter survey data collected

Within 48 hours:

Review notes and any documents collected while onsite and independently generate maturity initial ratings and bullets describing site strengths/weaknesses

Within 72 hours:

Compile and share ratings and strengths/
weaknesses across site visit team

Within 96 hours:

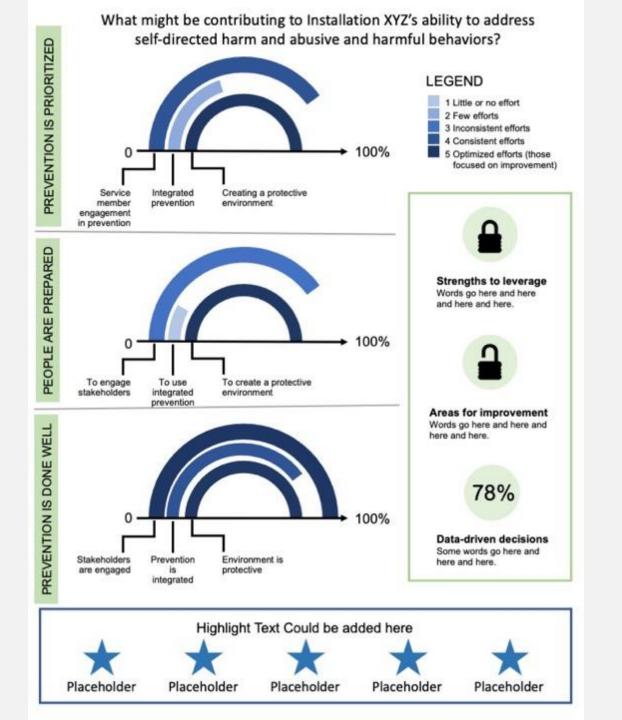
Discuss any discrepancies in ratings and come to consensus on maturity ratings for the site and site strengths/ weaknesses

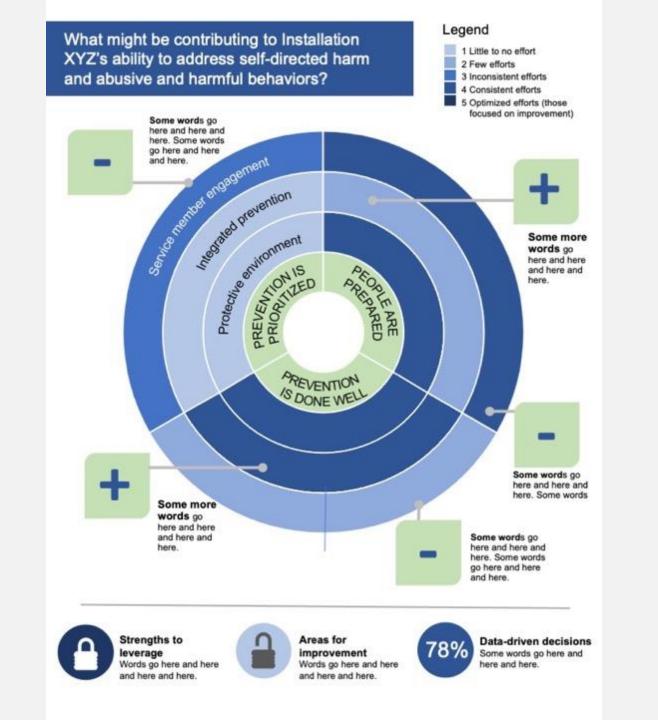
Within 120 hours:

Submit final maturity ratings and strengths/weaknesses to site profile manager; Profile manager produces final site profile

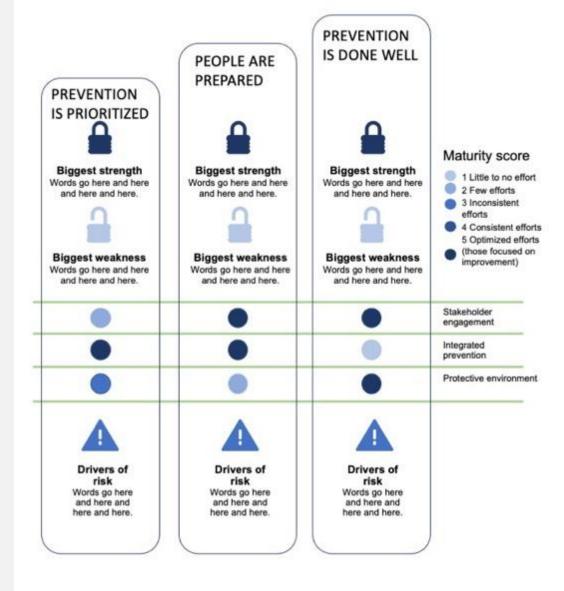
MATURITY SCORES WILL FEED INTO SIMPLE VISUALIZATIONS FOR THE FINAL SITE PROFILE

Final format TBD, but some sample visualizations are presented next!





What might be contributing to Installation XYZ's ability to address self-directed harm and abusive and harmful behaviors?



ROADMAP FOR TODAY'S TRAINING

Introduce RAND's Project

Provide an Overview of:

- How the Metrics Were Developed
- How the Metrics Will Be Scored

Provide an Overview of:

- Process for Collecting Metrics
- Process for Generating Final Assessment Using Metrics

Describe Next Steps

NEXT STEP IS TO PILOT TEST & TRAIN DATA COLLECTORS TO RELIABILITY



Pilot Test

 Assemble DoD representatives to review data collection methods and visualization options

Reliability training

- Assemble data collectors
- Present 'fake' data
- Have data collectors make ratings
- Discuss discrepancies

TIMELINE

Upcoming Deliverables

August 31, 2021*

Site profiles



2020

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

Develop process and metrics

Conduct and summarize evaluations of sites (i.e., site profiles) Lessons learned memo

RAND methods report

QUESTIONS?

Joie Acosta
Senior Behavioral Scientist
RAND Corporation
1200 S. Hayes St.
Arlington, VA 22202
703-413-1100 x5324
jacosta@rand.org

Matthew Chinman
Senior Behavioral Scientist
RAND Corporation
4570 5th Ave
Pittsburgh, PA 15213
412 683-2300 x 4287
chinman@rand.org