National HIV Surveillance System (NHSS)

Attachment 4d.

Data to Care Reporting Guidance for PS18-1802 Recipients

Data-to-Care Reporting Guidance for PS18-1802 Recipients January, 2019

Centers for Disease Control and Prevention
Division of HIV/AIDS Prevention
Data to Care Evaluation Workgroup
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Data-to-Care Reporting Guidance for PS18-1802 Recipients

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Data-to-Care Reporting Guidance for PS18-1802 Recipients

Summary

The Centers for Disease Control and Prevention (CDC) needs accurate reporting of three key Data-to-Care (D2C) outcome indicators to monitor and evaluate outcomes for PS18-1802 programs, ensure accountability for funds appropriated by the U.S. Congress for HIV prevention, and inform the Division of HIV/AIDS Prevention's (DHAP) planning. These three D2C indicators are included in the PS18-1802 Evaluation and Performance Measurement Plan under Strategy 4 and are also described in this document. To monitor and evaluate D2C outcomes among those Not-In-Care (NIC), CDC has developed a logic model that includes the six main operational steps of D2C NIC investigations and added 10 new variables to eHARS. PS18-1802 recipients are required to collect and report data on these 10 variables for evaluation of their D2C NIC programs. These new variables are located in the eHARS 4.10.5 Adult Case Report Form (ACRF) document under the "Follow-up Investigation" tab. Further details about each variable may be found in the eHARS Technical Reference Guide (TRG).

- Beginning in January 2019, all health departments receiving PS18-1802 funds must collect data for the 10 D2C NIC variables.
- Health departments must enter or import D2C NIC data into eHARS at least twice yearly, by the June and December eHARS data transfers.
- For 2019, the only required D2C NIC data transfer will be December 2019. However, we strongly encourage recipients to do a data transfer in June 2019 to ensure that the process works.
- Data transfers should include <u>all records for which an investigation was opened</u>. They should <u>not</u> be limited to just those records for which an investigation has been completed.

Preparation of this Document

The Division of HIV/AIDS Prevention (DHAP), Centers for Disease Control and Prevention, led the development of Data to Care indicators previously described in the PS18-1802 Evaluation and Performance Measurement Plan. DHAP then requested the input of PS18-1802 recipients on how to accurately measure and report these variables, and held a series of webinars in the summer and fall of 2018. The resulting document is the culmination of this collaboration between DHAP and PS18-1802 health departments, including: Alaska, Colorado, District of Columbia, Louisiana, Maryland, Michigan, Nebraska, New Jersey, New York State, Philadelphia, San Francisco, South Carolina, Tennessee, Washington, and Wisconsin. DHAP would like to acknowledge the essential role staff from these health departments provided in order to finalize this guidance document.

Main Steps in Data-to-Care Not-in-Care Programs

The graphic below depicts the six main operational steps involved in a D2C NIC program.

Step 1: Identification

Use HIV surveillance and other data to identify persons with diagnosed HIV infection who may not be receiving regular HIV medical care

Step 2: Investigation

- Use other databases and information sources and conduct outreach to locate, contact, and interview them and verify their care status
- Example databases: Partner services, STD surveillance, Medicaid, AIDS Drug Assistance Program (ADAP), vital statistics, electronic health records (EHR)

Step 3: Linkage to HIV Medical Care

Link persons confirmed not to be in care to HIV medical care

Step 4: Support Services

Identify and address clients' need for support services (e.g., housing and transportation, mental health and substance use treatment, medication adherence support) to facilitate retention in care and adherence to HIV treatment

Step 5: HIV Prevention Services

Provide or link clients to appropriate HIV prevention services, including partner services

Step 6: Feedback Loop

Update and improve surveillance data with information obtained through the Data-to-Care process to facilitate future use of surveillance data for program purposes

Data-to-Care Not-in-Care Logic Model

The logic model for the PS18-1802 D2C NIC strategy is shown below. CDC has identified two short-term and one intermediate intended outcomes – indicated with bold font in the logic model – that will be followed for monitoring PS18-1802 D2C NIC program outcomes at the national level.

Data-to-Care Logic Model: Identifying persons diagnosed with HIV who are not in HIV medical care and linking them to care								
Activities	Outputs Short-term Intended Intermediate & Outcomes Intended Outputs							
 Step 1 – Identification Generate a list of persons with HIV (PWH) presumed not to be in HIV medical care 	# of persons presumed not to be in HIV medical care	Increased identification of PWH who are not in HIV medical care						
 Step 2 – Investigation Use other data sources to investigate care status Prioritize list for outreach Conduct outreach to locate, contact, and interview persons on prioritized list to verify care status 	 # of persons prioritized for outreach # of persons located, contacted, and interviewed # of persons confirmed not to be in HIV medical care 							
 Step 3 – Linkage to Care Link persons confirmed not to be in care to HIV medical care 	# of persons linked to HIV medical care	 Increased linkage to and retention in HIV medical care among PWH 	 Increased HIV viral load suppression among PWH Improved health outcomes for 					
 Step 4 – Support Services Link to support services that facilitate retention in HIV medical care and adherence to treatment 	# of persons linked to support services that facilitate retention in HIV medical care and adherence to treatment	 Increased linkage of PWH to support services that facilitate retention in HIV medical care and adherence to treatment 	PWH • Reduced HIV transmission					
 Step 5 – HIV Prevention Services Provide or link to HIV prevention services, including partner services 	 # of persons provided or linked to HIV prevention services, including partner services 	 Increased provision of or linkage to HIV prevention services, including partner services 						
 Step 6 – Feedback Loop Update surveillance data with information obtained through data-to-care process 	# of surveillance records updated	 Increased completeness, timeliness, and quality of HIV surveillance data 	 Improved usefulness of HIV surveillance data for identifying PWH who are not in HIV medical care 					

Evaluation Questions

CDC has identified three evaluation questions to address at the national level:

- To what extent are D2C programs accurately identifying PWH who are not in HIV medical care?
- To what extent are D2C programs linking not-in-care PWH to HIV medical care?
- To what extent do PWH who are linked to HIV medical care through D2C programs achieve viral suppression?

Indicators

As described in the PS18-1802 Evaluation and Performance Measurement Plan, CDC will be tracking three key indicators to measure the three outcomes selected for monitoring PS18-1802 D2C NIC program outcomes at the national level. These indicators, and the numerators and denominators needed to calculate them, are shown in the table below. A SAS program will be made available for health departments to generate these indicators from eHARS locally for local use. Health departments may identify additional measures or indicators to follow at the local level, based on specific jurisdictional needs or special populations their programs are aiming to reach.

Table 1. Key PS18-1802 data-to-care not-in-care outcome indicators

Intended Outcome	Evaluation Question	Indicator	Numerator & Denominator
Increased identification of PWH who are not in HIV medical care.	/H who are not in HIV departments able to use HIV Percentage of presumptively not-		Denominator: Number of presumptively not-in-care PWH with an investigation opened (initiated) during a specified 6-month evaluation time period
		period, who were confirmed within 90 days after the investigation was opened not to be in care	Numerator: Of those in the denominator, the number confirmed within 90 days after the investigation was opened not to be in care
Increased linkage to HIV medical care among PWH identified through D2C activities.	edical care among PWH departments able to link to entified through D2C HIV medical care PWH who during a specified 6-month		Denominator: Number of PWH confirmed during a specified 6-month evaluation time period not to be in care
	activities not to be in care?	in care, who were linked to HIV medical care within 30 days after being confirmed not to be in care	Numerator: Of those in the denominator, the number linked to HIV medical care within 30 days after being confirmed not to be in care
Increased HIV viral load suppression among PWH identified through D2C activities.	load suppression achieved among PWH who are linked to HIV medical care after	D2C NIC Viral Suppression: Percentage of PWH linked to HIV medical care during a specified 6-month evaluation time period, who achieved HIV viral	Denominator: Number of PWH linked to HIV medical care during a specified 6- month evaluation time period
	activities not to be in care?	suppression within six months (180 days) after being linked to care	Numerator: Of those in the denominator, the number who achieved HIV viral suppression within six months (180 days) after being linked to care

Variables Needed to Assess Key Outcome Indicators

To calculate outcome indicators, it is necessary to collect and enter in eHARS the data needed to perform the calculations. For example, the "identification" indicator, which can be used to monitor progress in using HIV surveillance and other data to accurately identify PWH who are not in HIV medical care, measures the percentage of presumptively not-in-care PWH with a D2C NIC investigation opened (initiated) during a specified 6-month evaluation time period that were confirmed not to be in care. To calculate this indicator, the following information must be collected:

- The date the person was placed on the presumptive NIC list
- Whether a not-in-care investigation was opened (initiated)
- If a not-in-care investigation was opened, the date it was opened
- For those with an investigation opened, whether the person was confirmed not to be in care
- If they were confirmed not to be in care, the date this determination was made

CDC has added 10 new variables to eHARS for which health departments receiving PS18-1802 funds must collect and report data so their D2C NIC indicators can be calculated. The table below presents the new variables, along with their labels, value options and definitions. Health departments planning to monitor additional indicators as part of their local D2C evaluations will need to identify the variables needed for calculating their local-use indicators and collect those data for those variables, as well.

Table 2. PS18-1802 data-to-care not-in-care data elements and definitions

Data element	Variable	Definition
Data element 1	Type of investigation	
(invest_type_cd)	0 – Transmission cluster (TC)	
	1 – Not in care (NIC)	
Data element 2 (invest_ident_method)	How person was first identified as NIC (presumptively or confirmed)?	The source from which you have identified the person as NIC.
	01 - Health department HIV surveillance system (e.g., eHARS)	By using data in a "self-contained" HIV surveillance system only.
	02 – Heath department integrated data system	By using data in an integrated data system, which contains HIV surveillance data as well as other types of data (e.g., care data), or by running an application that automatically integrates data from multiple sources, such as eHARS, CAREWare, and Medicaid databases.
	03 – Provider report	By a health care provider.
	04 – Transmission cluster investigation	Through the investigation of a transmission cluster.
	05 – Elevated viral load investigation	Through the investigation of persons with elevated HIV viral load.
	06 – Partner services investigation	Through partner services investigations.
	07 – Medical Monitoring Project (MMP)	Through MMP activities (e.g., MMP participant interview).
	88 – Other	Other sources that do not fit in any of the above.
Data element 3 (invest_ident_dt)	Date first identified as not in care (presumptively or confirmed)	
Data element 4 (invest_incl)	Included for investigation?	Was the person included in or excluded from investigation to confirm their care status?

Data element	Variable	Definition
	Y – Included in investigation	Health department made further efforts to investigate after person was placed on presumptive NIC list. This may include (but is not limited to) matching the presumptive NIC list to other data systems or programs to determine residence, vital status, and care status; or conducting a field investigation.
	N – Excluded from investigation	Did not meet programmatic criteria for follow-up.
Data element 5 (invest_start_dt)	Date investigation opened*	If feasible to collect, this is the earliest date that any investigation was conducted following generation of the presumptive NIC list (regardless of whether the presumptive NIC list was generated from a "self-contained" HIV surveillance system or an integrated system). If field investigation, this would be the date the field investigation began. If matching with other data, it would be the date the database or record search began. If both a field investigation and database or record search are conducted, you would use the earlier of the two dates.
Data element 6	Disposition, care status investigation	Result of the investigation.
(invest_dispo)	1 – Deceased	There is evidence that the person is dead (you will be prompted to update the person's vital status and date of death in eHARS).
	2 – Resides out of jurisdiction	There is evidence that the person resides outside of the D2C catchment area defined by the health department (you will be prompted to add the out-of-jurisdiction address into eHARS).
	3 – In care	There is either laboratory (in eHARS), self-report, or other evidence that the person is receiving regular HIV medical care.
	4 – Not in care (confirmed)	Confirmed with the person that he or she is indeed NIC.
	5 – Unable to determine	Unable to obtain adequate information to determine care status.
Data element 7 (invest_dispo_dt)	Investigation disposition date	Date a person's care status disposition was determined.
Data element 8	Basis of care status investigation disposition	How was the care status disposition determined?
(invest_dispo_method)	1 – Database/record search, only	Health department only searched databases for residential location, vital status, and care status and did not conduct field investigation or contact the individual.
	2 – Patient contact/field investigation, only	Health department learned the person's residential location, vital status, and care status only through field investigation or contacting the health care provider or the individual.
	3 – Database/record search and patient contact/ field investigation	A combination of the above two methods.

Data element	Variable	Definition
Data element 9 (int_dispo)	Disposition, linkage or re-engagement intervention	Linkage or re-engagement intervention — Defined as an action taken by the program to facilitate a client's entry or re-entry into HIV medical care (e.g., ARTAS, scheduling the appointment, reminding the client of the appointment, accompanying the client to their appointment, follow-up to ensure that the appointment took place). Linked to or re-engaged in care — Defined as the client attending an appointment for HIV medical care after having been identified as being NIC.
	1 – No intervention initiated	Program did not offer any linkage or re-engagement intervention to the client.
	2 – Linkage/re-engagement intervention declined by client	Program offered intervention, but it was declined by the client.
	3 – Returned to care before intervention was initiated	The client entered or resumed care without any additional linkage intervention.
	4 – Linkage/re-engagement intervention initiated; client was not successfully linked to/re-engaged in care	The client did not enter or resume care, despite the program's intervention efforts.
	5 – Linked to/re-engaged in care, documented	The client was linked to/re-engaged in care by the program's intervention, and this was confirmed through documentation [e.g., laboratory data, report from medical care provider (verbal or written), medical record review, other record review, other database, ARV prescription filled or refilled].
	6 – Linked to/re-engaged in care, client self-report, only	The client was apparently linked to/re-engaged in care by the program's intervention, but this was determined only through client's self-report, without any additional confirmation
	7 – Linkage/re-engagement status unknown	It is unknown whether the client entered or returned to care.
Data element 10 (int_dispo_dt)	Date returned to, linked to, or re-engaged in care	If return, linkage, or re-engagement was confirmed: Date of documented evidence that client attended an HIV medical care appointment after being identified as NIC (e.g., laboratory report, verbal or written report from medical care provider, medical record review, other record review, other database, ARV prescription filled or refilled). If return, linkage, or re-engagement was determined by client self-report, only: Date client reports having attended an HIV medical care appointment after being identified as NIC.

^{*} In eHARS, only the term "opened" is used in reference to the investigation; however, the terms "opened" and "initiated" are synonymous.

Methods for Calculating Key Outcome Indicators

The table below shows the methods for calculating each of the three key outcome indicators. An example of the evaluation time period $[E_1, E_2]$ could be [07/01/2019, 12/31/2019].

Table 3. PS18-1802 data-to-care not-in-care indicators, numerators, denominators, and methods of calculation

Indicators	Numerators & Denominators	Methods of Calculation					
Identification: Percentage of presumptively not-in-care PWH with an investigation opened (initiated) during a specified	Denominator: Number of presumptively not-in-care PWH with an investigation opened (initiated) during the evaluation time period [E1, E2]	Total number of unique cases satisfying the following criteria: • invest_ident_method = "01" or "02" or "03," and • invest_incl = "Y" and E₁ ≤ invest_start_dt ≤ E₂					
6-month evaluation time period, who were confirmed within 90 days after the investigation was opened not to be in HIV medical care	Numerator: Of those in the denominator, the number confirmed within 90 days after the investigation was opened not to be in HIV medical care	- :					
Linkage: Percentage of PWH confirmed through D2C activities during a specified 6-month	Denominator: Number of PWH confirmed during the evaluation time period [E1, E2] not to be in HIV medical care	Total number of unique cases satisfying the following criteria: • invest_ident_method = "01" or "02" or "03," and • invest_dispo= "4" and E1 ≤ invest_dispo_dt ≤ E2					
evaluation time period not to be in care, who were linked to HIV medical care within 30 days after being confirmed not to be in HIV medical care	Numerator: Of those in the denominator, the number linked to HIV medical care within 30 days after being confirmed not to be in HIV medical care	 Of the cases satisfying the above criteria, the number of cases with: int_dispo = "3", "5" or "6", and int_dispo_dt - invest_dispo_dt ≤ 30 days 					
Viral suppression: Percentage of PWH linked through D2C activities to HIV medical care during a specified 6-month evaluation time period, who achieved	Denominator: Number of PWH linked to HIV medical care during the evaluation time period [E1, E2]	Total number of unique cases satisfying the following criteria: • invest_ident_method= "01" or "02" or "03," and • int_dispo = "3", "5" or "6", and • invest_dispo= "4" • E₁ ≤ int_dispo_dt ≤ E₂					
HIV viral suppression within six months (180 days) after being linked to HIV medical care Numerator: Of those in the denominator, the number who achieved HIV viral suppression within six months (180 days) after being linked to HIV medical care		Of the cases satisfying the above criteria, the number of cases with: • sample_dt – int_dispo_dt ≤ 180 days [where sample_dt is the earliest specimen collection date that is on or after int_dispo_dt and is associated with an HIV-1 viral load test result that is below (<) 200 copies/mL or the result interpretation is below detection limit]					

Collecting Data for Data-to-Care Not-in-Care Variables

Health departments implementing D2C NIC programs can use a variety of approaches for tracking activities and outcomes. Some programs have developed unique electronic case management systems, some have created databases using commercial software programs (e.g., Excel, REDCap, Access), some may opt to use eHARS. Health departments should identify best practices to facilitate tracking activities and outcomes. Health departments with existing D2C databases should crosswalk the 10 eHARS D2C NIC variables with their current D2C databases and modify or add variables in their current databases, as necessary. Data may be extracted from these databases and electronically imported into eHARS. Health departments newly implementing D2C NIC programs and developing local D2C data systems should ensure that the 10 eHARS D2C NIC variables are included in these systems.

The new eHARS D2C NIC variables are not included on the hard copy of the CDC Adult Case Report Form (ACRF) and health departments are not required to document this information in hard copy. However, for some D2C workers documenting the information for the variables in hard copy can facilitate this process. On the following page is an example of a template that includes all the new eHARS D2C NIC variables, labels and skip patterns. This example template can be tailored to suit jurisdictional data collection needs and can also be used by health departments with existing systems for cross-walking purposes. Spending time up front to ensure variables in local systems are comparable and data are extracted correctly will help ensure that high quality data are reported and used for evaluation.

Understanding the definitions of the D2C NIC variables will ensure that the data entered into D2C data systems are reliable, standardized, consistent, and valid. If there are different interpretations of the definition of variables in the systems used or by staff, the indicators calculated in eHARS from the D2C NIC data may not accurately reflect program performance. Training and guidance may include:

- a. Definitions of variables and response options
- b. Rationale for why each variable is collected and how variables may be used to answer specific questions
- c. Explanation of skip patterns and conditional relationships between variables
- d. Description of the data collection process and tips for avoiding common errors during data collection

Finally, is important to solicit and incorporate feedback from staff and system users about the data collection and import/entry processes in the beginning and throughout the project period.

Example of a data collection tool that could be used for collecting data during data-to-care not-in-care investigations

1.	How person was first identified as not i	n care	e inve	est_id	ent_i	metho	od									
			□ 0	3- Pro	vider	report	: (go to	o #2)		06- Pa					igatio	on
	01- Health department HIV surveillance system (e.g., eHARS) (go to #2)	☐ 04- Transmission cluster investigation (go to #2 and					07- M (MMF	P)			_	oject				
				hen #7	,					(go to	#2 aı	nd th	en #7	7)		
	02- Health department integrated data system (go to #2)		ir	5- Elev nvestig hen #7	gation			nd		□ 88- Other (go to #2)						
2.	Date first identified as not in care inves	t_ide	nt_dt	t	•				N	ИМ	D	D	Υ	Υ	Υ	Υ
3.	Included for investigation? invest_incl	(Date	e inve	stigati	on op	ened	invest	t_star	t_dt)							
	Yes → Date investigation opened	М	M	D	D	Υ	Υ	Υ		No (E	Exclua	led –	→ Si	top H	ere)	
4.	Disposition, care status investigation	inve	st_di	ispo					1							
	1- Deceased (go to #5 - 6 and then STOP)								Not in ca	-		d) (go	to #.	5 - 7 α	and	
	2- Resides out of jurisdiction (go to #5 - 6 an	nd ther	n STOI	P)				_	Unable to 10 #5 - 6		_	OP)				
	3- In care (go to #5 - 6 and then STOP)															
5.	Investigation disposition date invest_d	lispo_	dt						N	ИМ	D	D	Υ	Υ	Υ	Υ
6.	Basis of care status disposition? (Optional) invest_dispo_method															
	1- Database/record search, only		□ 3	- Data	base/	record	l searc	h <u>and</u>	patient	contact	/field	inve	stigat	ion		
	2 - Patient contact/field investigation, <u>only</u>															
7.	Disposition, linkage or re-engagement i	interv	entic	on (an	swer	only	if con	firme	ed not in	care)	int_a	lispo				
	3- Returned to care before										_		_			
	intervention was initiated									1- No	inter	venti	on in	itiate	d	
										2- Lin interv	•					
	□ 5- Linked to/re-engaged in care, documented* Date returned to, linked to, or re-engagement intervention initiated, not successfully linked to/re-engagement in care						l, not		ed							
	6- Linked to/re-engaged in care, client self-report, only	M M M Y Y Y						7- Lin unkno	_	re-er	ngage	ment	statı	us		

^{*}Examples of types of documentation: laboratory data, report from medical care provider (verbal or written), medical record review, other record review, other database, ARV prescription filled or refilled.

Reporting Data for Data-to-Care Not-in-Care Variables to CDC via eHARS

The 10 variables CDC has added to eHARS, for which PS18-1802 recipients are required to collect and report data for evaluation of their D2C programs, are located in the eHARS 4.10 Adult Case Report Form (ACRF) document under the "Follow-up Investigation" tab. Further details about each variable may be found in the eHARS Technical Reference Guide (TRG).

CDC needs accurate reporting of the three key D2C NIC outcome indicators to monitor and evaluate outcomes for PS18-1802 programs, ensure accountability for funds appropriated by the U.S. Congress for HIV prevention, and inform the Division of HIV/AIDS Prevention's (DHAP) planning. Beginning in January 2019, all health departments receiving PS18-1802 funds must collect data for the 10 D2C NIC variables. The first required D2C data transfer for all health departments will be December 2019. However, health departments are strongly encouraged to do a data transfer in June 2019 to ensure that the process is working correctly. Data transfers should include all records for which an investigation was opened. They should not be limited to just those records for which an investigation has been completed. Subsequently, health departments will enter or import D2C NIC data into eHARS at least twice yearly, by the June and December eHARS data transfers (see table below).

Table 4. PS18-1802 data-to-care not-in-care data: availability and reporting timeline

	Indicator 1: Confirmation of NIC status within 90 days after investigation opened	Indicator 2: Linkage to HIV medical care within 30 days after person confirmed NIC	Indicator 3: Achievement of viral suppression within 6 months (180 days) after person linked to care
Evaluation Time Period 1: January	1 – June 30		
Data available locally in	October 31,	August 31,	January 31,
jurisdictional databases ¹	Year X	Year X	Year X+1
Data entered or uploaded into	December data transfer,	December data transfer,	June data transfer,
eHARS	Year X	Year X	Year X+1
Evaluation Time Period 2: July 1 -	December 31		
Data available locally in	April 30,	February 28/29,	July 31,
jurisdictional databases ¹	Year X+1	Year X+1	Year X+1
Data entered or uploaded into	June data transfer,	June data transfer,	December data transfer,
eHARS	Year X+1	Year X+1	Year X+1

¹Allowing 30 days for reporting and data entry

Data Management and Quality Assurance of Data-to-Care Not-in-Care Data

Routine quality assurance checks should be implemented on processes throughout the data life cycle to ensure completeness and timeliness of data—including data collection/documentation, data entry/import, and reporting data to CDC. Guidance for D2C NIC data management and quality assurance are forthcoming. Guidance and tools will be added to this document as they are developed.

Data Security and Confidentiality

All data used in D2C NIC activities should be handled in a secure and confidential manner in accordance with the National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention (NCHHSTP) Data Security and Confidentiality Guidelines:

(http://www.cdc.gov/nchhstp/programintegration/docs/PCSIDataSecurityGuidelines.pdf).

This includes all instances in which data are shared with partners internal and external to the health department. All partners should be made aware and comply with security and confidentiality guidelines and protocols, including how data should be transferred, stored, and used.

Appendix

Below are flow diagrams depicting the steps involved in identifying persons with HIV who are not in HIV medical care and linking them to care in two models: the Health Department Model (Figure 1) and the Collaborative Model (Figure 2). These diagrams were used as a basis for CDC's data-to-care (D2C) not-in-care (NIC) evaluation, and may be helpful to some health departments as they flesh out their D2C NIC program descriptions.

Figure 1. Data-to-Care Health Department Model: Key Steps

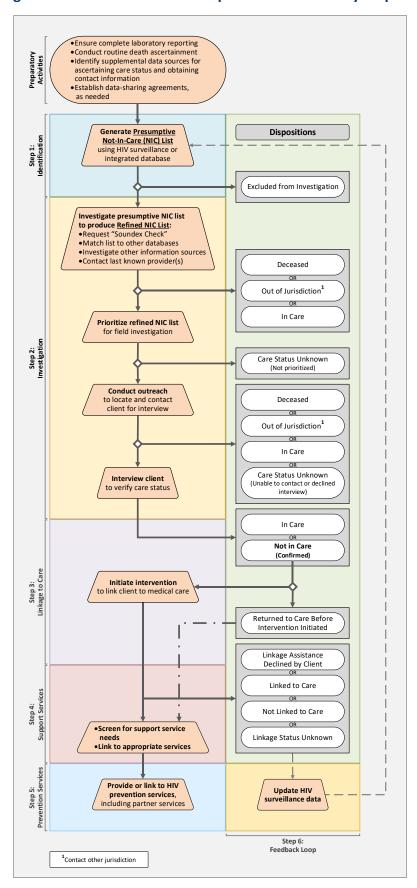


Figure 2. Data-to-Care Collaborative Model: Key Steps

