

DRAFT CQA Screenshots

United States Census Bureau

2020 Census - Inbound

FAQ INSTRUCTIONS

Address Verification Household Questions People Questions Final Questions

LOGIN

Welcome to the 2020 Census

The 2020 Census questionnaire will take about 10 minutes to complete.
All of the information that you provide will remain confidential.
For accuracy of the data, I will need to read all of the questions exactly as written.

Keep in mind that not all respondents will have a Census ID.

If the respondent does not have or is unable to provide a Census ID, use the "click here" link under the Login button.

Please give me your 12-digit Census ID. This ID can be found in the materials we mailed to you or left at your door.

Census ID

Genesys ID

Log in

If you do not have a Census ID, [click here](#).

Read if necessary.

Activate Windows
Go to Settings to activate Windows.

United States Census Bureau

2020 Census - Inbound

FAQ INSTRUCTIONS

Address Verification Household Questions People Questions Final Questions

VERIFY_ADDRESS

On April 1, 2020, will you be living or staying at [redacted]?

[Help](#)

Yes

No

Other Options

Don't Know

Refused

Previous **Next**

Activate Windows
Go to Settings to activate Windows.

14df4d2b-a07c-452b-ba81-b829c7e96548

United States Census Bureau **2020 Census - Inbound** FAQ INSTRUCTIONS

Address Verification **Household Questions** People Questions Final Questions

RESPONDENT

What is your name? [Help](#)

We will not be able to change this later in the interview. Can you verify the spelling?

First Name Middle Name Last Name (s)

What is your telephone number?

We will only contact you if needed for official Census Bureau business.

- -

Next

14df4d2b-a07c-452b-ba81-b829c7e96548

PEOPLE

What is the name of each person who will be living or staying at on April 1, 2020?

If you would like more information on whom to include, I can read additional information to you.

[Click here if respondent asks for more information.](#)

So far you have told me about the following person:

Test X 123

If a new name is provided, just ask "Anyone else?" to determine whether more new names should be added.

Enter the person's legal name. If the person uses Junior or Senior, enter the last name and the suffix in the Last Name(s) field. If the respondent is uncomfortable providing a legal name, enter a nickname or unique description so that you will know who each question refers to.

First Name Middle Name Last Name (s)

Remove

Add another person

Other Options

Don't Know

Activate Windows
Go to Settings to activate W

UC

We do not want to miss any people, such as babies, children, grandchildren, foster children, nonrelatives, roommates, or any people without a permanent place to live.

So far you have told me about the following people:

Test X 123
Test X 456

Will there be any ADDITIONAL people that you did not mention yet?

If you would like more information on whom to include, I can read additional information to you.

[Click here if respondent asks for more information.](#)

If a new name is provided, just ask **"Anyone else?"** to determine whether more new names should be added.

Enter the person's legal name. If the person uses Junior or Senior, enter the last name and the suffix in the Last Name(s) field. If the respondent is uncomfortable providing a legal name, enter a nickname or unique description so that you will know who each question refers to.

Yes

No

Activate Windows
Go to Settings to activate Windows.

HOME

On April 1, 2020, will the house, apartment, or mobile home at [redacted] be: [Help](#)

- Owned by you or someone in this household with a mortgage or loan (including home equity loans)
- Owned by you or someone in this household free and clear
- Rented
- Or occupied without payment of rent?

Owned by you or someone in this household with a mortgage or loan? (including home equity loans)

Owned by you or someone in this household free and clear (without a mortgage or loan)?

Rented?

Occupied without payment of rent?

Other Options

Don't Know

Activate Windows
Go to Settings to activate Windows.

DRAFT CQA Screenshots

OWNER

Of the people who will be living at _____, who will rent the house, apartment, or mobile home on April 1, 2020? [Help](#)

Select all that apply.

Test X 123

Test X 456

None of the above

Other Options

Don't Know

Refused

[Previous](#) [Next](#)

2020 Census - Inbound FAQ INSTRUCTIONS

Address Verification Household Questions **People Questions** Final Questions

DEMOGRAPHICS DASHBOARD

Household Questions

People Questions

Now I will ask you about each person. I will need to read all of these questions exactly as written. Please be patient with me, as I may need to repeat some questions more than once.

Test X 123
Now I will ask about Test X 123.

Select START to begin answering the questions about this person. **Start**

Test X 456
Now I will ask about Test X 456.

Select START to begin answering the questions about this person. **Remove** **Start**

DRAFT CQA Screenshots

Address Verification Household Questions **People Questions** Final Questions

[Home](#) > [Sex](#) > [Age](#)

DOB

What is Test X 123's date of birth?

Month Day Year

Other Options

Don't Know Don't Know Don't Know

Refused Refused Refused

Activate Window
Go to Settings to activate

[Home](#) > [Sex](#) > [Age](#) > [Confirm Age](#)

AGECONFIRM

For the Census, we need to record age as of April 1, 2020. So, just to confirm, Test X 123 will be 21 on April 1, 2020? [Help](#)

Yes

No

Other Options

Don't Know

Refused

Activate Window
Go to Settings to activate

HISPANIC

Is Test X 123 of Hispanic, Latino, or Spanish origin? [Help](#)

If yes:
Is Test X 123 Mexican, Mexican American, or Chicano; Puerto Rican; Cuban; or some other Hispanic, Latino, or Spanish origin?

No, not of Hispanic, Latino, or Spanish origin

Yes, Mexican, Mexican American, Chicano

Yes, Puerto Rican

Yes, Cuban

Yes, another Hispanic, Latino, or Spanish origin

[Other Options](#)

Activate Windows
Go to Settings to activate

HISPANIC

Is Test X 123 of Hispanic, Latino, or Spanish origin? [Help](#)

If yes:
Is Test X 123 Mexican, Mexican American, or Chicano; Puerto Rican; Cuban; or some other Hispanic, Latino, or Spanish origin?

No, not of Hispanic, Latino, or Spanish origin

Yes, Mexican, Mexican American, Chicano

Yes, Puerto Rican

Yes, Cuban

Yes, another Hispanic, Latino, or Spanish origin

What is that origin or origins? For example, Salvadoran, Dominican, Colombian, Guatemalan, Spaniard, Ecuadorian, etc.

I

Activate Windows
Go to Settings to activate

RACE

What is Test X 123's race? *For this census, Hispanic origin is not a race.* [Help](#)

- White
- Black or African American
- American Indian or Alaska Native
- Asian
- Native Hawaiian or Pacific Islander
- Some other race

Select all boxes that apply and enter details in the space below.

If Asian:
You may choose one or more Asian groups. Is this person Chinese, Filipino, Asian Indian, Vietnamese, Korean, Japanese, or of some other Asian origin?

If Native Hawaiian or Pacific Islander:
You may choose one or more Pacific Islander group. Is this person Native Hawaiian, Samoan, Chamorro, or of some other Pacific Islander origin?

White

Black or African American

Activate Window
Go to Settings to

DEMOGRAPHICS DASHBOARD

Household Questions

People Questions

Test X 123
Test X 123's questions have been completed.

Select EDIT if you would like to change or view your answers. [Edit](#)

Test X 456
Now I will ask about Test X 456.

Select START to begin answering the questions about this person. [Remove](#) [Start](#)

[Add another person](#)

Activate Window
Go to Settings to activa

DRAFT CQA Screenshots

RELATIONSHIP

How is Test X 456 related to Test X 123?
Test X 456 is Test X 123's...

[Help](#)

Opposite-sex husband/wife/spouse

Opposite-sex unmarried partner

Same-sex husband/wife/spouse

Same-sex unmarried partner

Son or daughter

Grandchild

Roommate or housemate

Activate Windows
Go to Settings to activate

SEX

Is Test X 456 male or female?

[Help](#)

Response selected should be based on the respondent's answer to the question, not based on observation.

Male

Female

Other Options

Don't Know

Refused

Activate Windows
Go to Settings to activate

Previous Next

DRAFT CQA Screenshots

Address Verification Household Questions People Questions **Final Questions**

OC_HH

We would like to make sure everyone is only counted once. Some people live or stay in more than one place. [Help](#)

For example:

- With a parent, grandparent, or other person
- While attending college
- For a military assignment
- To be closer to a job or business
- In a nursing home or group home
- In a jail or prison
- At a seasonal or second residence

Do any of the following people usually live or stay somewhere else, other than 125 Matheson Ln?

Interviewer reads each name below. Select all that apply

Test X 123

Test X 456

None of the above

Other Options

Don't Know

Activate Window
Go to Settings to activate

Address Verification Household Questions People Questions **Final Questions**

OC_P

Why does Test X 123 usually live or stay somewhere else? [Help](#)

- To be with a parent, grandparent, or other person
- To attend college
- For a military assignment
- To be closer to a job or business
- In a nursing home or group home
- In a jail or prison
- At a seasonal or second residence

Select all that apply.

To be with a parent, grandparent, or other person

To attend college