

## NCI CIRB Helpdesk Survey

**OMB #0925-0753**

**Expiry Date: 07/31/2021**

The purpose of the information collection is to conduct reviews of clinical trial studies. NCI guidelines mandate the participation of institutions in the CIRB for Network group studies. You are being requested to complete this instrument so that we can conduct activities involved with the operations of the NCI CIRB Initiative. Although your participation in Network group research and completion of the forms is voluntary, if you wish to participate in the CIRB, you must complete all questions on the form. The information you provide will be combined for all participants and reported as summaries. It will be kept private to the extent provided by law.

Please complete this short survey for the NCI CIRB. Your feedback will help us with our quality improvement efforts. Thank you.

1. Based on your Helpdesk interaction, how would you rate the following:

	Very Satisfied	Satisfied	Not Satisfied
Response time to your inquiry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completeness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Helpdesk interaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

2. Do you have any suggestions to improve future Helpdesk interactions?

July 2018

3. Please select the team member with whom you communicated. (Select all that apply)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Jen Berghers        | <input type="checkbox"/> John Horigan             | <input type="checkbox"/> Maisie Pascual      |
| <input type="checkbox"/> Giuliana Brancaccio | <input type="checkbox"/> Brandon Jonson           | <input type="checkbox"/> Amanda Putnick      |
| <input type="checkbox"/> Amparo Briggs       | <input type="checkbox"/> Johanna Kidwell          | <input type="checkbox"/> Birdena Samuel      |
| <input type="checkbox"/> Brian Campbell      | <input type="checkbox"/> Trista Koehler-Blonshine | <input type="checkbox"/> Jacquie Steenbakker |
| <input type="checkbox"/> Laura Covington     | <input type="checkbox"/> Kundan Kumar             | <input type="checkbox"/> Carol Straughn      |
| <input type="checkbox"/> Jennifer Dugan      | <input type="checkbox"/> Emmett Lauer             | <input type="checkbox"/> Latticia Thomas     |
| <input type="checkbox"/> Kate Franklin       | <input type="checkbox"/> Dee Miles                | <input type="checkbox"/> Catherine Tuggle    |
| <input type="checkbox"/> Kituria Gaines      | <input type="checkbox"/> Jenny Morris             | <input type="checkbox"/> Claudine Valmonte   |
| <input type="checkbox"/> Renee Green         | <input type="checkbox"/> Angela Norman            | <input type="checkbox"/> Michelle Weeks      |
| <input type="checkbox"/> Gabriel Hansborough | <input type="checkbox"/> Andrew O'Connor          | <input type="checkbox"/> Don't Know          |
| <input type="checkbox"/> LaTisa Hernandez    | <input type="checkbox"/> Diana Orr                |  |

4. Please indicate your role.

- IRB Staff  Principal Investigator
- Research Staff  Cooperative Group Staff
- Other (please specify)