OMB Document Updated

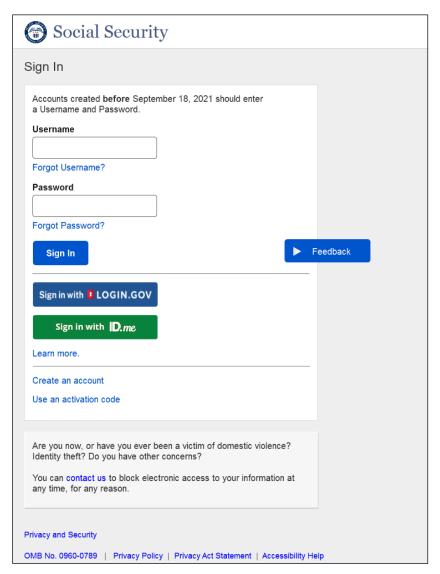
eAccess December 2021 Release

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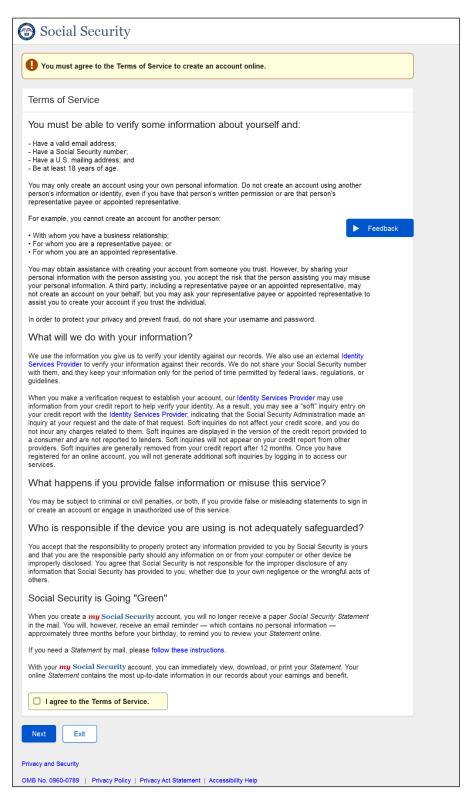
ROME

1.1. Sign In (SI)



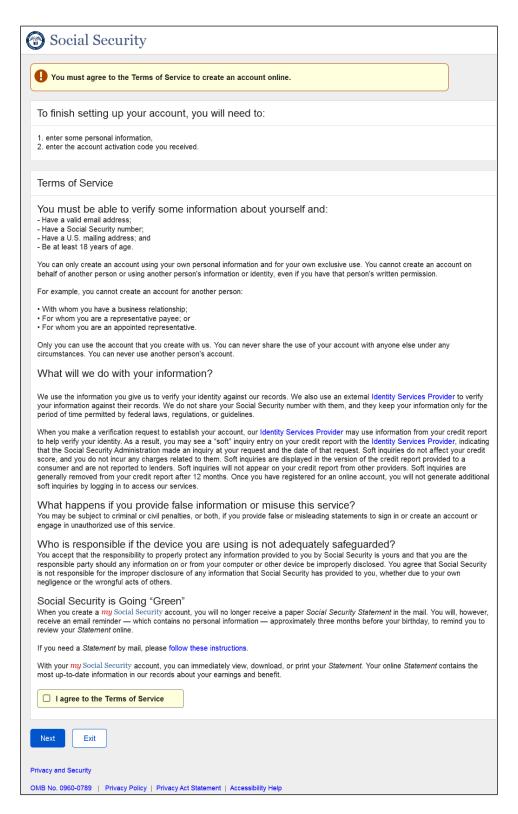
Total page redesign. Replaces the current Sign In (SI) page.

1.2. CATS



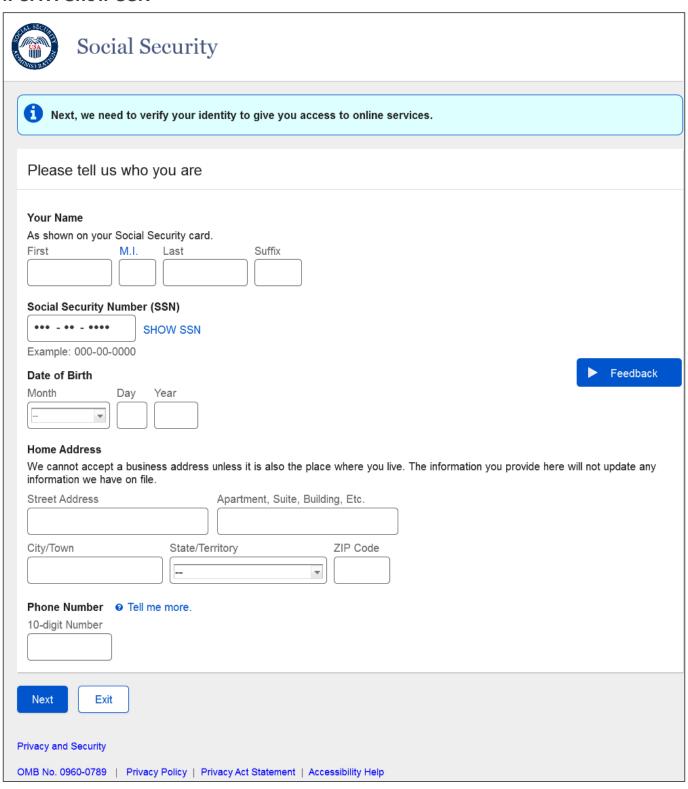
Customer receives an error message on the same page.

1.3. Fats

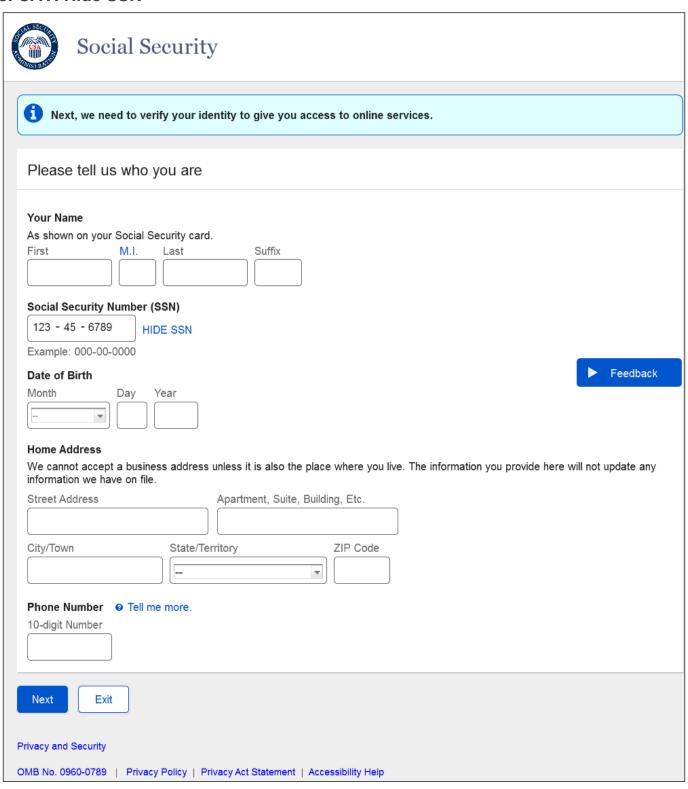


Customer receives an error message on the same page.

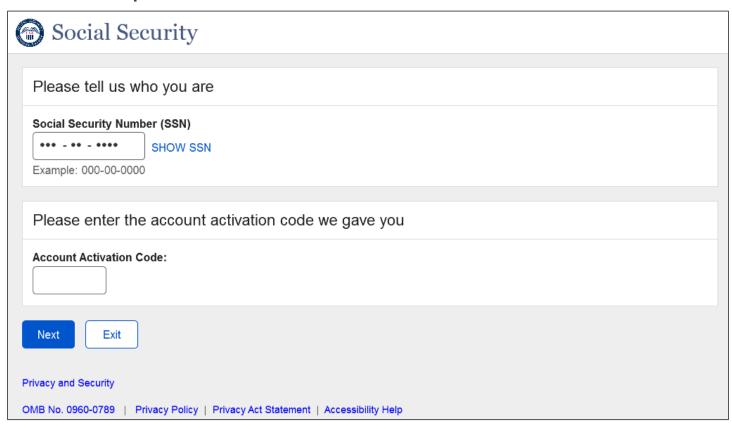
1.4. CAVI Show SSN



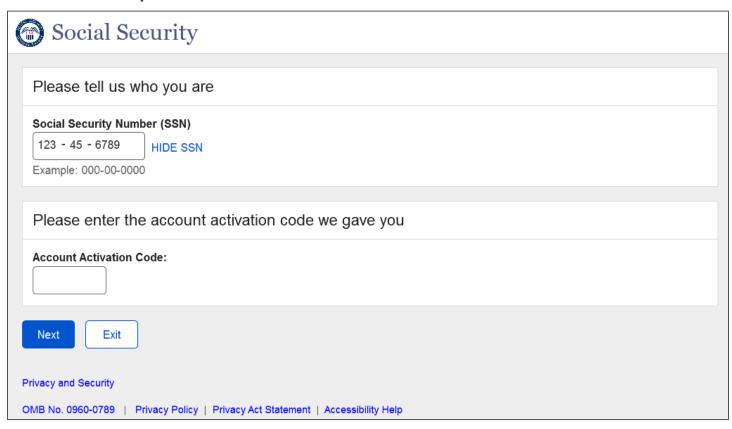
1.5. CAVI Hide SSN



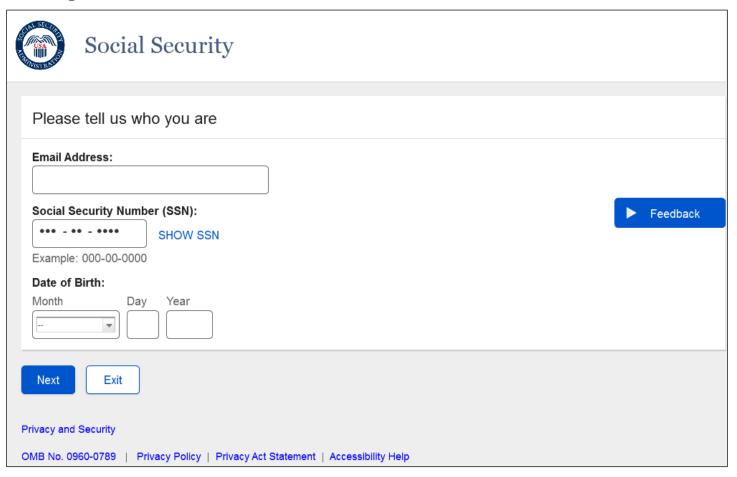
1.6. Finish Setup



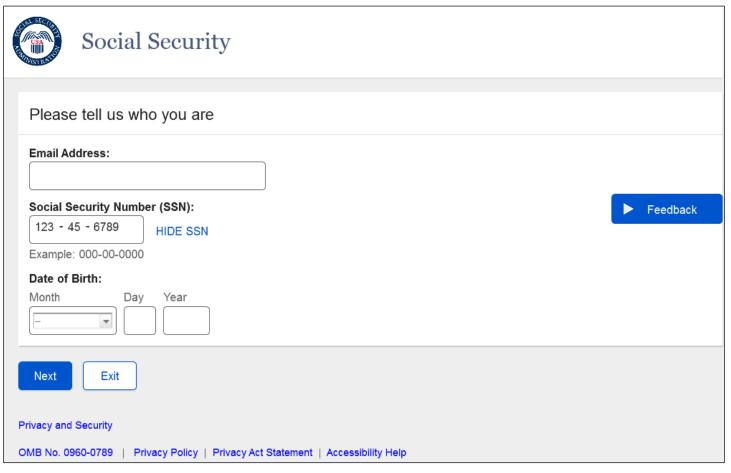
1.7. Finish Set Up Hide SSN



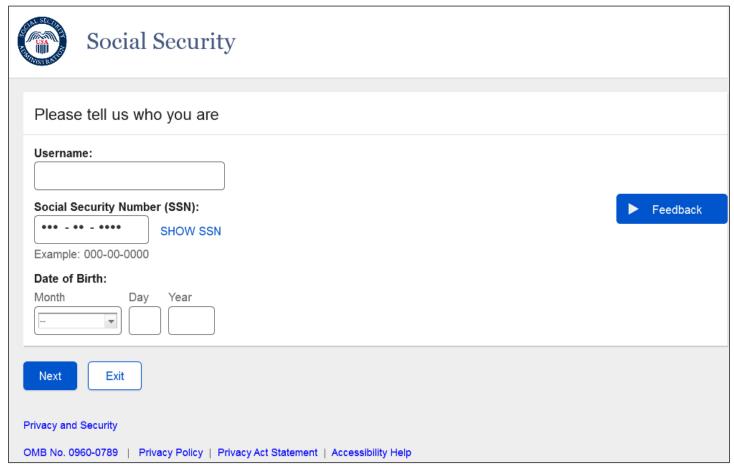
1.8. Forgot UN Show SSN



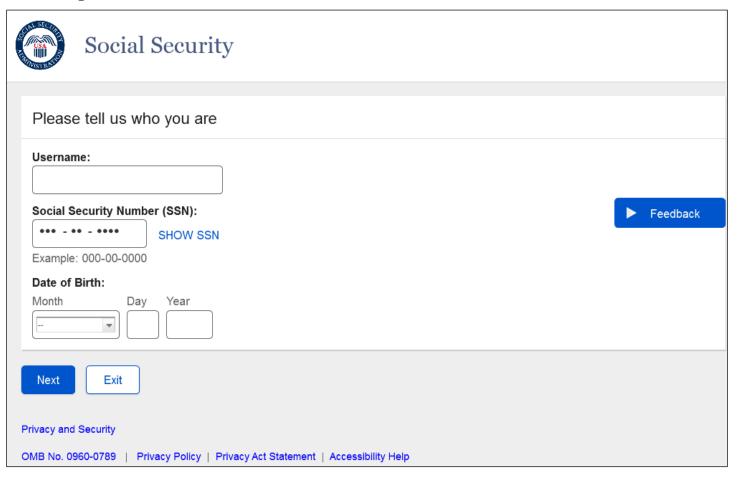
1.9. Forgot UN Hide SSN



1.10. Forgot PW Show SSN



1.11. Forgot PW Hide SSN

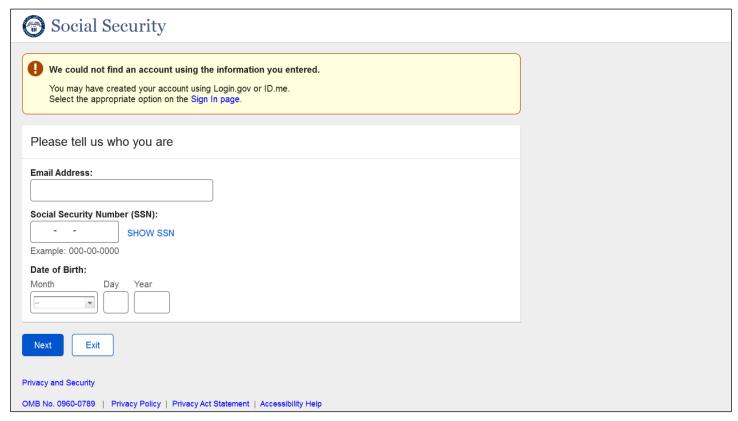


1.12. RIL Sign In Error – Death Indicator



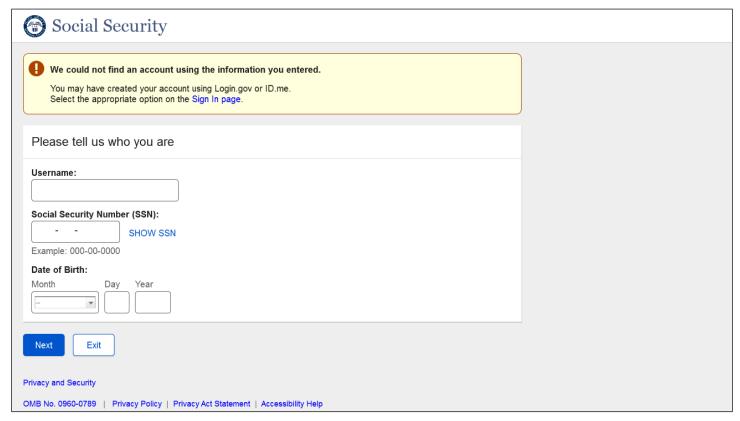
Updated language for this error message.

1.13. RIL Forgot Username Error - No Account Found



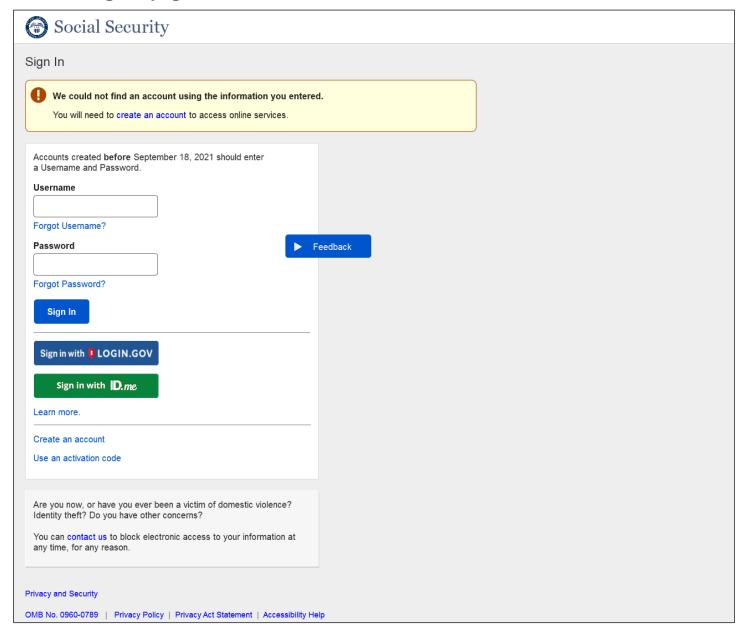
Updated language message for this error message.

1.14. RIL Forgot Password Error - No Account Found



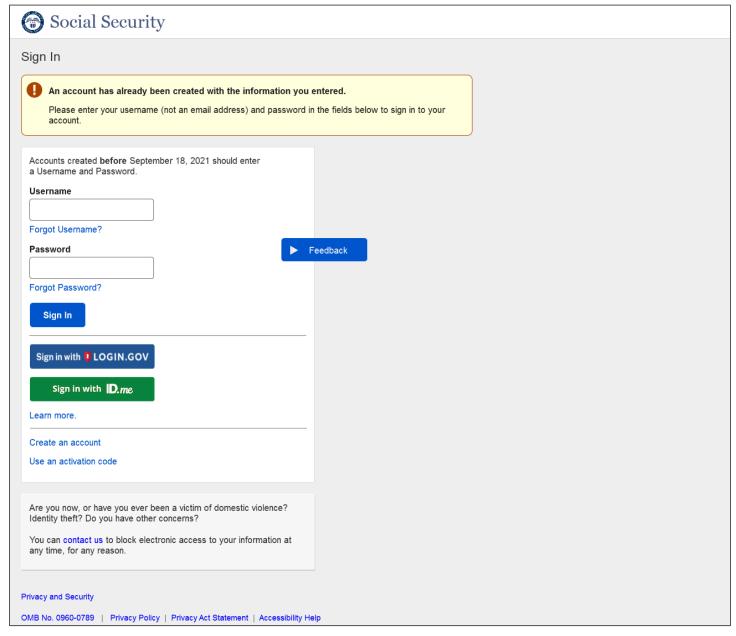
Updated error message language for this page.

1.15. RIL Sign In page Error - No Account Found



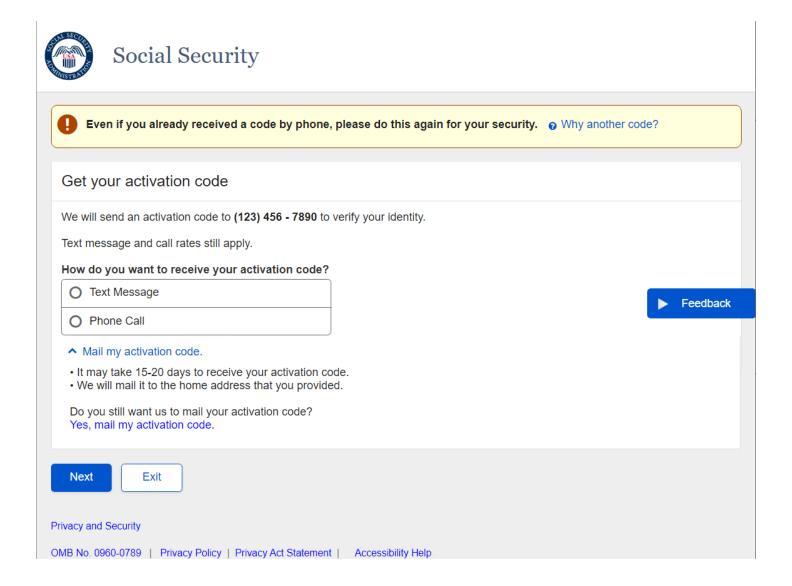
Updated the error message to better reflect the user's corrective action.

1.16. RIL Sign In Page Error Account Already Exist



Updated the error message to better reflect the user's corrective action.

1.17 Activation Code Options



1.18 Mailed Activation Code



Social Security



We have sent you a letter with an activation code.

An activation code helps us verify your identity and improves the security of your account. You will only need to provide this code

A letter with your activation code was sent to:

633 OAKLAND RD BELGRADE, ME 04917

Please allow 15-20 days to receive your activation code.

Once you have received your activation code, you can finish setting up your account online by following the instructions in your letter.

If you require immediate assistance, please contact us.

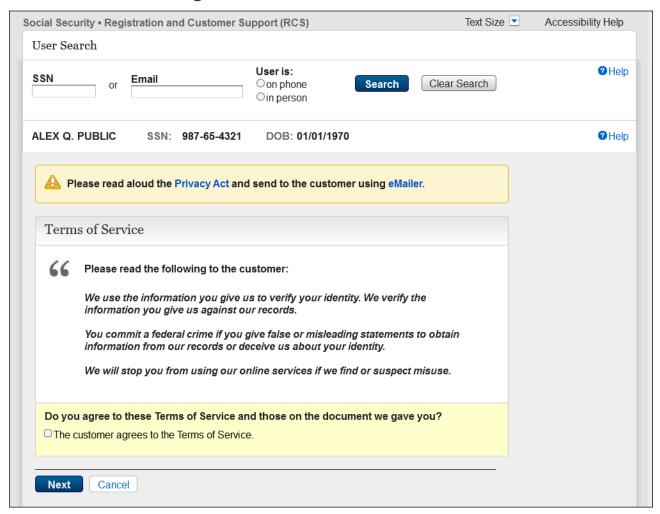


Privacy and Security

OMB No. 0960-0789 | Privacy Policy | Privacy Act Statement | Accessibility Help

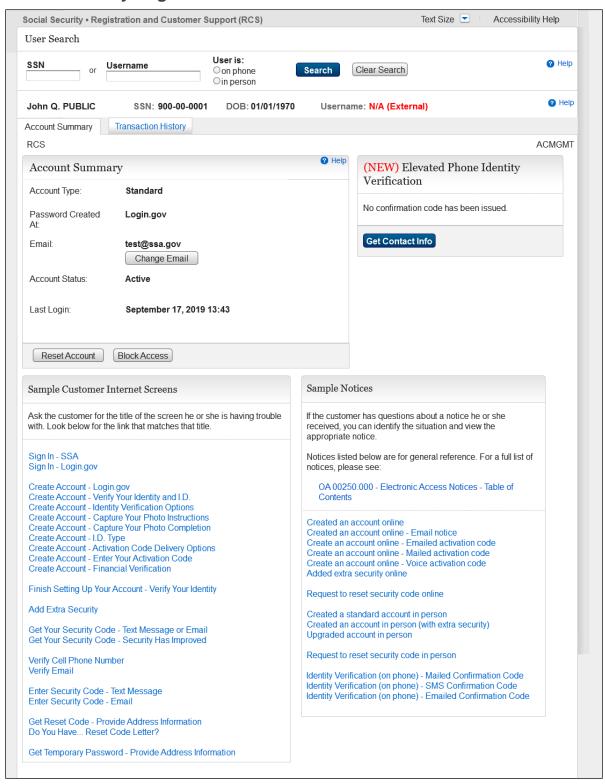
2. RCS

2.1. TAVCI - Banner Message



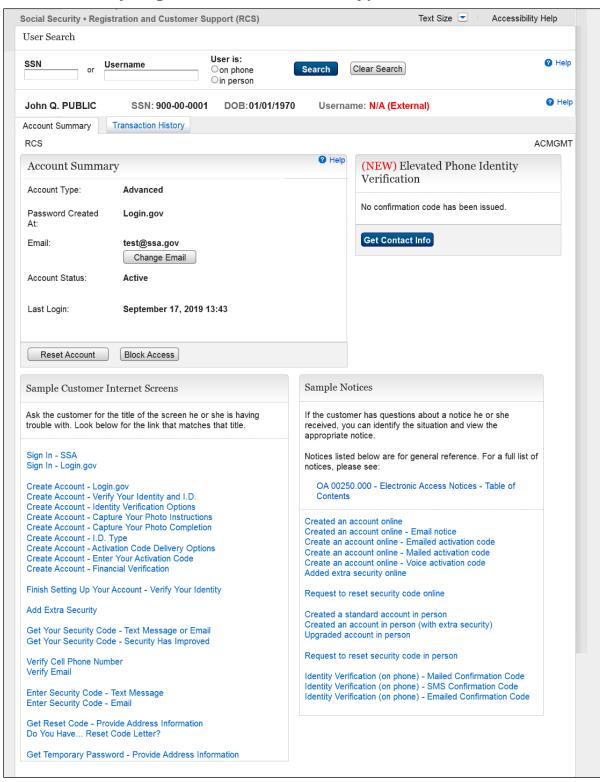
Edited the instructional language in the yellow banner message.

2.2. Account Summary Page



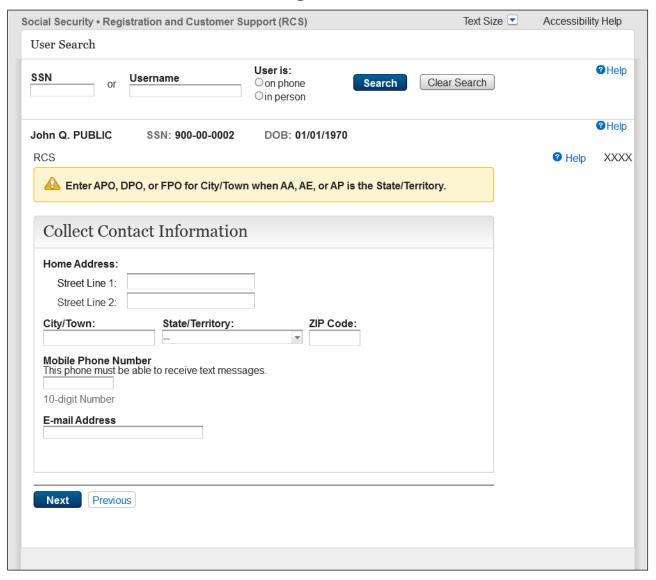
Replaced the "Cancel" Account" button with the "Reset Account". The "Reset Account" button displays when the customer has a hybrid (Login.gov + ROME) account.

2.3. Account Summary Page - Account Indicator Type



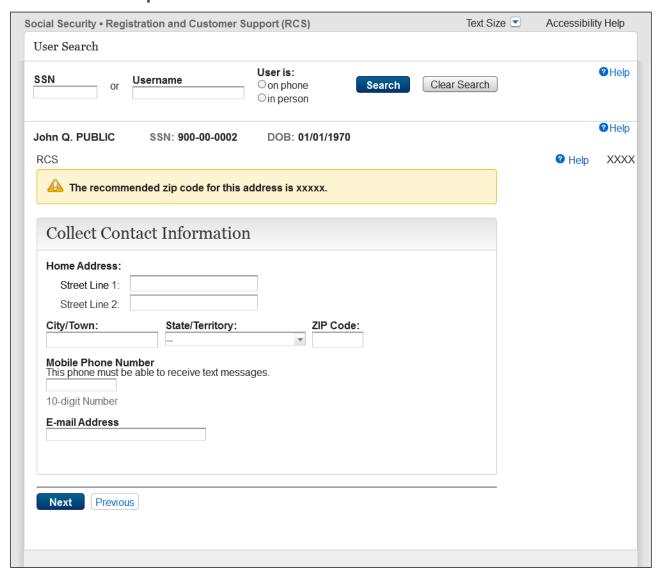
Replaced "Extra Security" with "Advanced" for the "Account Type:" indicator.

2.4. TACCI - Armed Forces Error Message



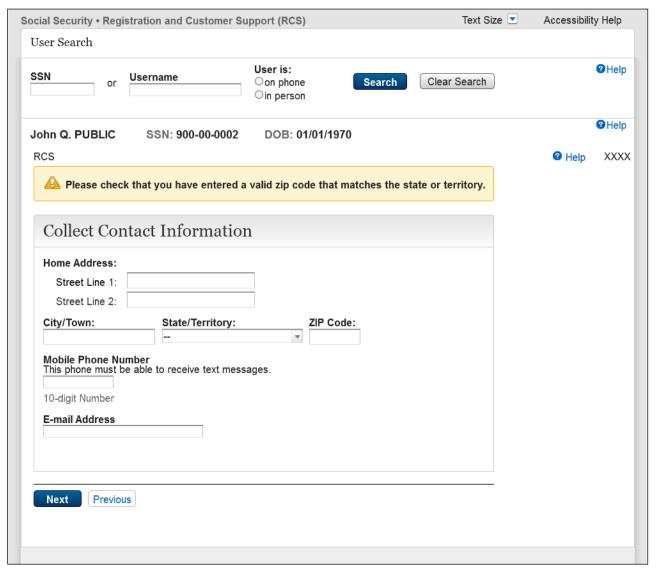
Added an error message to inform the technician that action is needed regarding the address they input.

2.5. TACCI - Street/Zip Mismatch



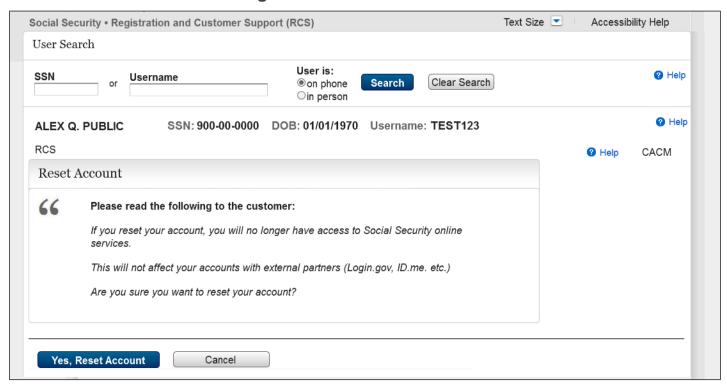
Added an error message to inform the technician that action is needed regarding the address they input.

2.6. TACCI - State/ZIP Code Mismatch



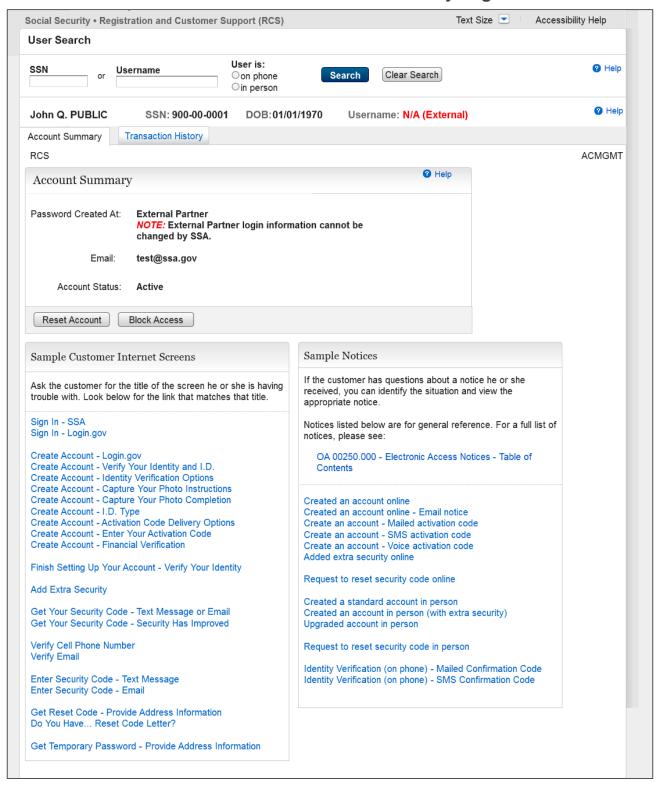
Added an error message to inform the technician that action is needed to correct the ZIP Code.

2.7. Reset Account Confirm Page



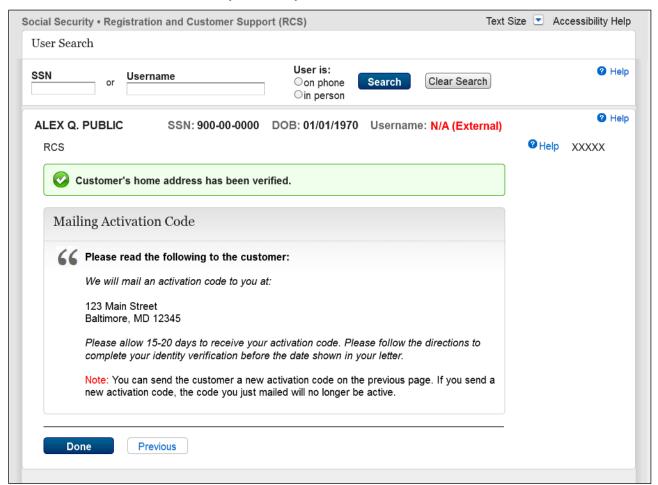
New page: Hybrid account holders will be informed that they can reset their account and what will happen if they do.

2.8. Reset Account Button Added to FIS Account Summary Page



Reset Account button added to an External FIS Account Summary page.

2.9. TA Mailed Activation Code (TAMAC)



Added "Previous" button and updated language in container.