

Survey on Crime Prevention for Truckers

Changes made to questions and the reasons for the changes

The survey questions on Crime Prevention for Truckers, which were previously approved by OMB, have been slightly modified to reflect some of the strategic changes the project team wanted to implement. Originally, the survey was planned to be an in-person data collection, but the project team switched to an online data collection because of the pandemic. Within hours of posting the survey online, it reached its maximum number of responses. This occurred before FMCSA was able to reach out to all desired women’s trucking associations to encourage participation by their members, thus undermining the purpose of the survey. No rewards were paid by the agency. This resulted in additional changes to some of the skip patterns in the survey to make coding them on the online survey platform (SurveyMonkey) possible. All of the changes fall either under De Minimis Changes or Non-Substantive Changes. The changes do not significantly increase the time burden on the respondents. The table below summarizes the changes and the reason for each.

Change location	Changes made	Reason for changes
Introduction and Informed Consent	Added “(USDOT)”	Added abbreviation to United States Department of Transportation
Introduction and Informed Consent	Replaced “give” with “provide”	To be consistent with the wording in the Informed Consent in the other truck driver groups
Introduction and Informed Consent	Replace “920-737-9490” with “208-217-2147”	Update the phone number of the contact person
Introduction and Informed Consent	Removed the red strikethrough text “When you finish the survey, we will offer you a \$25 gift card from Amazon. To obtain a code for the gift card, you will go to a separate website where you will provide your e-mail address. The gift card code will be sent by e-mail. All your survey responses will be separated from the website where you provide your e-mail for the gift card. We do not want to know anything that could identify you in our survey.”	In agreement with FMCSA and Battelle legal and IRB departments, we are not giving \$25 gift card code since it may have contributed to FMCSA not reaching the target audiences.
Introduction and Informed Consent	Added the following question: “Have you previously taken this survey? If YES, we thank you for your time. Please click on Exit (top right) to exit the survey. If NO, please click Continue.”	Added the question(s) to screen repeat respondents
Instructions before starting the survey question	Removed the red strikethrough text “Error: Reference source not found through Error: Reference source not found are background. Answers are not required.”	Making Q8 through Q11 required would increase the quality of the data collected. These are not sensitive questions, and this de minimis change does not increase the burden.
Instructions before starting the survey	Removed the red strikethrough text “Error: Reference source not found through Error: Reference source not found are the basic questions of what happened. Participants must answer them Q13-Q20 to	Removed the red text because there will be no payment for taking the survey.

question	receive the incentive.	
Instructions before starting the survey question	Removed the red strikethrough text and replaced with green text “Error: Reference source not found and onward probe for details of what, who, where, and so forth. Participants may skip questions they do not wish to answer choose not to answer questions they do not wish to answer by selecting “Prefer not to answer”.]”	It is difficult to make some questions mandatory and other optional on SurveyMonkey as it disturbs the skip patterns. Therefore, we have made all questions mandatory and added a “Prefer not to answer” option. This will improve the quality of data collected. Also, our IRB has no issue with making questions mandatory as long as we provide the “Prefer not to answer” option.
Q6	Remove “Spanish” from the question. Are you Spanish , Hispanic, or Latino(a)?	“Spanish” is a language and doesn’t necessarily refer to people.
Q13 through Q35	Questions made to require an answer but also provided “Prefer not answer” option	To correctly code the skip patterns in SurveyMonkey, many questions had to require a response. However, we have provided a “Prefer not to answer” option to give respondents the freedom not to answer a question if they don’t want to.
Q20	Added the green text “We listed a few things that might have happened to you. Maybe you have faced some other form of threat or assault. Would you be willing to tell us about it? [allow one answer] <ul style="list-style-type: none"> o Yes [Show Q21. Do not leave this page until the participant clicks Continue.] o No [Do not leave this page until the participant clicks Continue. Skip to Q39.] o Nothing happened to me [Skip to Q39]” 	Added a new option to capture those who never experienced any threat or assault. They will skip Q21 through Q38 since there is no need to ask questions on details of the threats or assaults that they never experienced. This also decreases the burden on the respondents. If respondents don’t want to tell us about the threats or assaults, then they skip Q21 through Q38.
After Q21 and before Q22	Removed the three cases supposed to be developed based on responses to Q13 through Q21 (Cases A, B, and C).	These cases are more suitable for an in-person data collection as opposed to an online data collection. Also, coding these cases on SurveyMonkey is very difficult. Instead of asking selected questions, now all respondents who answered “Yes” to Q20 will be asked question Q21 through Q38. This will actually improve the

		quality of the data collected.
After Q21 and before Q22	Removed the red strikethrough text and inserted the green text “If you don’t want to answer a question, please skip it choose “Prefer not to answer.”	Added “Prefer not to answer” to give respondents an option not to answer the question if they don’t want to.
Q27	Added a number to the question and also added “in” Q27. “Which state did this happen in?”	We have to give this question a number so that it is correctly asked on SurveyMonkey. The subsequent question numbering will change.
Q28 (previously Q27)	Removed the red strikethrough text and inserted the green text “Q28. About when did it happen? (Or when did it happen most often?) Month [dropdown] Day of the week [dropdown] Time [dropdown like this] During the day after 6 a.m. - 12 noon after 12 noon – 3 p.m. after 3 p.m. – 6 p.m. Don’t know what time of day At night after 6 p.m. - 9 p.m. after 9 p.m. - 12 midnight after 12 midnight - 6 a.m. Don’t know what time of night OR Don’t know whether day or night Prefer not to answer”	Consolidated “Don’t know what time of day” and “Don’t know what time of night” to only one option “Don’t know what time of day or night”. Also, provided “Prefer not to answer” option.
Exit pages	Remove the red strikethrough text [This is the Normal Exit Page. This page is for participants who were eligible (as determined by Error: Reference source not found through Error: Reference source not found) and answered the basic questions about their experiences (Error: Reference source not found through). It thanks the participant and offers the gift card as an incentive for completing the survey. The two other exit pages are for participants who begin the survey but are ineligible to take the survey or choose not to complete the required questions.]	Removed because we are not offering gift card as an incentive.
Exit pages	Remove the following statement: “We appreciate the time you took to complete this survey and would like to offer you a \$25 gift card from Amazon. To obtain a code for this, please click on the button below. Your responses to the survey questions are not linked to the website used for issuing the gift card. Click here [redirects to Compensation page] for your gift	Removed because we are not offering gift card as an incentive.

	<p>card code. You will receive the code within 24-48 hours. [The participant goes to a totally different website. See the final page of the questionnaire.]”</p>	
Exit pages	<p>Removed the red strikethrough text and inserted the green text</p> <p>“[Exit Page A-B. End of Survey Participants reach this page if they have taken the survey before (Error: Reference source not found) or if they decide not to finish answering the basic questions (Error: Reference source not found). They do not take the main part of the survey and they are not offered the gift card.] Thank you for taking time to visit. If you have questions, please contact Lana Nichols from the Women in Trucking Association at 920-737-9490 208-217-2147 or lane@womenintrucking.org [The contact is from the Women in Trucking office.] [Display the same list of places to go for help.]</p> <p>Clicking Continue will go to: Thank you for participating in the survey!</p> <hr/>	Updated the text to reflect no payment to participants, updated phone numbers of the contact person, and thank the participant.
Exit pages	<p>Remove the red strikethrough text and insert the green text</p> <p>“[Exit Page B-A. Survey Group Complete This is the page for people who begin the survey but do not meet the selection criteria. Participants reach this page because one of their answers to the screening questions on profession or demographics excluded them (Error: Reference source not found through Error: Reference source not found). They come to this page as soon as we learn they are ineligible. They are not offered the gift card.] Thank you for taking time to visit. We have enough responses from people in your group. If you have questions, please contact Lana Nichols from the Women in Trucking Association at 920-737-9490 208-217-2147 or lane@womenintrucking.org [The contact is from the Women in Trucking office.] [Display the same list of places to go for help.] You may close the window or click Exit to exit the survey. Clicking Continue will go to: Thank you for participating in the survey!”</p>	Updated the text to reflect no payment to participants, updated phone numbers of the contact person, and thank the participant.
Exit pages	<p>Removed the red strikethrough text</p> <p>[This is the totally different website. It will be on a different domain than the survey. Even this page will not collect any information to identify the participant.][End page that provides link to Compensation page which is a separate page, answers not linked]</p>	Since we are not paying the respondents, there is no need for the compensation website and collecting email addresses of the participants.

	<p>Thank you for completing the survey. We would like to give you a gift card code for \$25. Please click the button below. You will be taken to a different website for your gift card code. Your responses to the survey questions are not linked to the website used for issuing the gift card code. [The participant goes to a totally different website.] [Amazon gift card codes will be provided. Participants will provide their e-mail address so the gift card code can be sent to them.]</p>	
Exit pages	<p>Remove the red strikethrough text</p> <p>[Separate Website for Gift Card] Thank you for your time in completing the survey. For confidentiality purposes, your responses to the survey are not linked to your e-mail address. Please provide your e-mail address below so we can send you a code for a \$25 Amazon gift card. Once you receive the e-mail with the code, you can use the code in the “Enter Code” in the Payment Method section of your Amazon purchase. The e-mail will be from [FMCSACrimeSurvey@battelle.orgxxxx@battelle.org] with the subject line “Thank you for your participation in our survey.”</p> <p>[E-mail message for sending gift card code] Thank you for completing our survey on Crime Prevention for Truckers. Below is your Amazon gift card code for \$25. [CODE] You can enter this code in the “Enter Code” page in the Payment Method section of your Amazon purchase.</p>	<p>Since we are not paying the respondents, there is no need for sending emails with gift card code.</p>