

INCIDENT INVESTIGATION ASSIGNMENT INSTRUCTIONS

Fires and Thermal Burns, General – NO SAMPLE

DOCUMENT NUMBER:

DATE OF INCIDENT:

CATID: BUNN01 2020

FOLLOW-UP REQUESTED:

HAZARD ANALYSIS COMPLIANCE

PRIMARY CONTACT: David Miller, EPHA, 301-504-7323, dmiller@cpsc.gov

BACK-UP CONTACT: Rik Khanna, EXHR, 301-987-2508, rkhanna@cpsc.gov

Cheryl Scorpio, HS, 301-987-2572, cscorpio@cpsc.gov

Scott Ayers, ESEF, 301-987-2030, sayers@cpsc.gov

Yeon Kim, ESEF, 301-987-2258, YKim@cpsc.gov

ASSIGNMENT MESSAGE:

Obtain a detailed scenario of the incident. Describe injured persons and extent of injury (fatal or non-fatal) and treatment. Describe factors relevant to explain how and why the person was injured. Include discussion of any malfunctions, deficiencies, or use features of the product that contributed to the occurrence of injuries.

Obtain fire incident report and any other reports regarding the cause of the incident.

Provide complete product identification, including **age of product, manufacturer, brand, date manufactured, place and date of purchase, model/serial numbers, etc.**

Internet of Things (IoT): Additionally, the CPSC and outside stakeholders are focused on the Internet of Things (IoT) and its safety and security. CPSC have been collecting incident data involving electrical appliances and other electrical equipment that are remotely controlled over the internet to assess safety hazards caused by being remotely connected to the internet (within CPSC's jurisdiction). For internet connected incident products where the internet connection has led to the incident, describe how the remote connection to the internet caused the safety hazard and collect information on the smartphone or other internet connected device and software versions used on the internet connected device.

Please include all primary and all backup contacts in the distribution of the completed IDI.

For IoT cases, use App. 140 and include Doug Lee, EXHR, in the distribution of the completed IDI.

----- Area below will be completed in Data Systems -----

Person(s) to Contact:

Guidelines: For Internet of Things: IoT/Connected Products – Appendix 140

Task Number:

Date:

Assigned to:

Processed by: lew