WIC MIS Data Pull Form

(See accompanying "WIC MIS Data Pull Instructions" for further guidance)

Background:

The Families First Coronavirus Response Act (P.L. 116-127, FFCRA), as amended by the Continuing Appropriations Act, 2021 and Other Extensions Act (P.L. 116-159), provides the U.S. Department of Agriculture (USDA) the statutory and regulatory waiver authorities necessary in a public health emergency such as COVID-19 to allow for social distancing in the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC). The FFCRA requires that WIC State agencies (SAs) receiving Federal waivers fulfill certain reporting requirements—these requirements are described in detail in sections 2203(b) and 2203(b) of the FFCRA and also in the provided guide *"How to Fulfill the FFCRA WIC Waiver Reporting Requirements: Instructions and Tools."*

The WIC MIS Data Pull Form was developed to help SAs report on key administrative data as one of three tools developed to help State agencies meet their reporting requirements. Comprehensive instructions for completing this form, including alternative options, are provided in the accompanying *"WIC MIS Data Pull Instructions."*

Completing the Form:

The WIC MIS Data Pull Form will collect administrative data from two time periods, Calendar Year (CY) 2019 and CY 2020. To complete this, SAs can either:

- Populate each of the form's tabs with the requested administrative data, and submit the completed form to FNS; or
- Compile existing Management Information System (MIS) reports containing the data requested on the FFCRA WIC Administrative Data Form, and submit those reports to FNS.

We recognize that SA data and MIS reports may vary. If your SA is unable to obtain any specific data requested in the WIC MIS Data Pull Form, please notify [CONTRACTOR CONTACT] within 5 business days after receipt of the form to discuss alternative data collection options.

Contents:

The FFCRA WIC Administrative Data Form is divided into three sections and 10 different tabs as described below. Sections 1 and 2 ask for monthly data from CY 2019 and CY 2020 (January 2019 through December 2020), and Section 3 asks for data from one selected reference month for each year: June 2019 and June 2020.

Section 1 Tabs (Monthly Data):

(1a) Enrollment, CY 2019

(1b) Enrollment, CY 2020

(2a) New Certifications, CY 2019

(2b) New Certifications, CY 2020

(3a) Re-Certifications, CY 2019

(3b) Re-Certifications, CY 2020

Section 2 Tabs (Monthly Data):

    (4a) Redemption, CY 2019

    (4b) Redemption, CY 2020

Section 3 Tabs (Specified Months Only):

    (5) Nutrition Education Rate, June 2019 and June 2020

    (6) No-Show Rate, June 2019 and June 2020

<u>Who to Contact with Questions:</u>

If you have any questions about the form or the information required to complete it, please contact [CONTRACTOR CONTACT]. The FNS points of contact for this collection are Alex Bush (Alexander.Bush@usda.gov) and Hunjin Lee (Hunjin.Lee@usda.gov).

We appreciate your time and work to complete the WIC MIS Data Pull Form and for your dedication to serving the participants of the WIC Program.

(1a) Number of Enrolled CY 2019　　　　| Comments |

Calendar Year 2019	Availability *	January 2019	February 2019	March 2019
Total Enrolled				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-cat

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019	November 2019

egory in Column A are not available.

December 2019

Data Description
Total number of enrollments for each month indicated in Row 3. **This number should be the sum of the numbers in Row 5, R**
Total number of enrolled Women under the category for each month indicated in Row 3. **This number should be the sum of**
Total number of enrolled Pregnant Women under the category for each month indicated in Row 3.
Total number of enrolled Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of enrolled Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of enrolled Postpartum Women under the category for each month indicated in Row 3.
Total number of enrolled Infants under the category for each month indicated in Row 3.
Total number of enrolled Children under the category for each month indicated in Row 3.

(1b) Number of Enrolled CY 2020

Comments	

Calendar Year 2020	Availability *	January 2019	February 2019	March 2019
Total Enrolled				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-categ

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019	November 2019

gory in Column A are not available.

December 2019

Data Description
Total number of enrollments for each month indicated in Row 3. **This number should be the sum of the numbers in Row**
Total number of enrolled Women under the category for each month indicated in Row 3. **This number should be the sum**
Total number of enrolled Pregnant Women under the category for each month indicated in Row 3.
Total number of enrolled Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of enrolled Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of enrolled Postpartum Women under the category for each month indicated in Row 3.
Total number of enrolled Infants under the category for each month indicated in Row 3.
Total number of enrolled Children under the category for each month indicated in Row 3.

(2a) Number of New Certifications CY 2019

Comments	

Calendar Year 2019	Availability *	January 2019	February 2019	March 2019
Total New Certifications				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-categ

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019	November 2019

ory in Column A are not available.

December 2019

Data Description
Total number of New Certifications for each month indicated in Row 3. **This number should be the sum of the numbers i**
Total number of Newly Certified Women under the category for each month indicated in Row 3. **This number should be t**
Total number of Newly Certified Pregnant Women under the category for each month indicated in Row 3.
Total number of Newly Certified Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Newly Certified Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Newly Certified Postpartum Women under the category for each month indicated in Row 3.
Total number of Newly Certified Infants under the category for each month indicated in Row 3.
Total number of Newly Certified Children under the category for each month indicated in Row 3.

(2b) Number of New Certifications CY 2020 | **Comments**

Calendar Year 2020	Availability *	January 2019	February 2019	March 2019
Total New Certifications				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-catego

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019	November 2019

ry in Column A are not available.

December 2019

Data Description
Total number of New Certifications for each month indicated in Row 3. **This number should be the sum of the numbers i**
Total number of Newly Certified Women under the category for each month indicated in Row 3. **This number should be t**
Total number of Newly Certified Pregnant Women under the category for each month indicated in Row 3.
Total number of Newly Certified Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Newly Certified Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Newly Certified Postpartum Women under the category for each month indicated in Row 3.
Total number of Newly Certified Infants under the category for each month indicated in Row 3.
Total number of Newly Certified Children under the category for each month indicated in Row 3.

(3a) Number of Re-certifications CY 2019

Comments	

Calendar Year 2019	Availability *	January 2019	February 2019	March 2019
Total Recertifications				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-categ

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019

ory in Column A are not available.

November 2019	December 2019

Data Description
Total number of Re-Certifications for each month indicated in Row 3. **This number should be the sum of the numbers in**
Total number of Re-Certified Women under the category for each month indicated in Row 3. **This number should be the**
Total number of Re-Certified Pregnant Women under the category for each month indicated in Row 3.
Total number of Re-Certified Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Re-Certified Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Re-Certified Postpartum Women under the category for each month indicated in Row 3.
Total number of Re-Certified Infants under the category for each month indicated in Row 3.
Total number of Re-Certified Children under the category for each month indicated in Row 3.

(3b) Number of Re-certifications CY 2020

Calendar Year 2020	Availability *	January 2019	February 2019	March 2019
Total Recertifications				
1. Total Women				
1a. Pregnant				
1b. Partially Breastfeeding				
1c. Fully Breastfeeding				
1d. Postpartum				
2. Total Infants				
3. Total Children				

* Please enter "N/A" in Column B if the numbers for sub-categ

April 2019	May 2019	June 2019	July 2019	August 2019	September 2019	October 2019

ory in Column A are not available.

November 2019	December 2019

Data Description
Total number of Re-Certifications for each month indicated in Row 3. **This number should be the sum of the numbers in**
Total number of Re-Certified Women under the category for each month indicated in Row 3. **This number should be the**
Total number of Re-Certified Pregnant Women under the category for each month indicated in Row 3.
Total number of Re-Certified Partially Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Re-Certified Fully Breastfeeding Women under the category for each month indicated in Row 3.
Total number of Re-Certified Postpartum Women under the category for each month indicated in Row 3.
Total number of Re-Certified Infants under the category for each month indicated in Row 3.
Total number of Re-Certified Children under the category for each month indicated in Row 3.

(4a) EBT Redemption vs. Issuance CY2019　　　　　　　　　　　　　　　　　　　　**Comments**

	Calender Year 2019			January 2019	
Category Code	Subcategory Code	Unit of Measure	Description	Redeemed	Issued

	February 2019			March 2019		
Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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April 2019			May 2019			
Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed
		N/A			N/A	
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		N/A			N/A	

June 2019		July 2019			August 2019	
Issued	Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed	Issued
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
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	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
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	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		

	September 2019			October 2019		
Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A

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N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A

November 2019			December 2019		
Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
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		N/A			N/A
		N/A			N/A
		N/A			N/A
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		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A

		N/A		N/A
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		N/A		N/A
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		N/A		N/A
		N/A		N/A
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		N/A		N/A
		N/A		N/A
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		N/A		N/A
		N/A		N/A
		N/A		N/A
		N/A		N/A
		N/A		N/A
		N/A		N/A
		N/A		N/A
		N/A		N/A

(4b) EBT Redemption vs. Issuance CY2020

	Calender Year 2020			January 2020	
Category Code	Subcategory Code	Unit of Measure	Description	Redeemed	Issued

Redemption Rate	February 2020			March 2020		
	Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A

N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A

April 2020			May 2020			
Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
		N/A			N/A	
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		N/A			N/A	
		N/A			N/A	
		N/A			N/A	

June 2020		July 2020			August 2020	
Issued	Redemption Rate	Redeemed	Issued	Redemption Rate	Redeemed	Issued
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
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	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		
	N/A			N/A		

Redemption Rate	September 2020			October 2020		
	Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A

N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
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N/A			N/A			N/A
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N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A
N/A			N/A			N/A

November 2020			December 2020		
Redeemed	Issued	Redemption Rate	Redeemed	Issued	Redemption Rate
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
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		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
		N/A			N/A
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		N/A		N/A
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		N/A		N/A
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		N/A		N/A
		N/A		N/A

(5) Nutrition Education Rate

1. June 2020	Number of Completed WIC Nutrition Education Appointments	Number of Scheduled WIC Nutrition Education Appointments
Total Participants		
1. Total Women		
1a. Pregnant		
1b. Partially Breastfeeding		
1c. Fully Breastfeeding		
1d. Postpartum		
2. Total Infants		
3. Total Children		

2. June 2019	Number of Completed WIC Nutrition Education Appointments	Number of Scheduled WIC Nutrition Education Appointments
Total Participants		
1. Total Women		
1a. Pregnant		
1b. Partially Breastfeeding		
1c. Fully Breastfeeding		
1d. Postpartum		
2. Total Infants		
3. Total Children		

3. Was the Nutrition Education Rate * in June of 2020 higher, lower, or about the same as on

_____ **Higher**

_____ **Lower**

_____ **About the same**

_____ **Don't Know**

* $Nutrition\ Eduction\ Rate = \dfrac{Number\ of\ Completed\ WIC\ Nutrition\ Education\ App\dots}{Number\ of\ Scheduled\ WIC\ Nutrition\ Education\ App\dots}$

Nutrition Education Rate	Comments
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	

Nutrition Education Rate	Comments
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	
N/A	

e year earlier in June of 2019?

ointments
ointments

(6) No-Show Rate

Comments	

1. June 2020	Number of Completed WIC Certification Appointments	Number of Scheduled WIC Certification Appointments	No-Show Rate
Total Participants			N/A
1. Total Women			N/A
1a. Pregnant			N/A
1b. Partially Breastfeeding			N/A
1c. Fully Breastfeeding			N/A
1d. Postpartum			N/A
2. Total Infants			N/A
3. Total Children			N/A

2. June 2019	Number of Completed WIC Certification Appointments	Number of Scheduled WIC Certification Appointments	No-Show Rate
Total Participants			N/A
1. Total Women			N/A
1a. Pregnant			N/A
1b. Partially Breastfeeding			N/A
1c. Fully Breastfeeding			N/A
1d. Postpartum			N/A
2. Total Infants			N/A
3. Total Children			N/A

3. Was the No-Show Rate * in June of 2020 higher, lower, or about the same as one year earlier in June of 201

_____ Higher

_____ Lower

_____ About the same

_____ Don't Know

$$* \quad No-Show\ Rate = 1 - \frac{Number\ of\ Completed\ Certification\ Appointments}{Number\ of\ Scheduled\ Certification\ Appointments}$$

Comments

Comments

L9?