

2020 (old version)	2021 (new version)	Type of Change	Reason for Change	Burden Change
N/A	Updated grammar and formatting of questions for easier understanding, with streamlining of responses	Rev	To make it easier for respondent to complete the surveys.	Updated sentence structure and formatting for easier understanding and to decrease work burden for respondents by 5 minutes
N/A	Spelled out acronyms for easier understanding	Rev	To make it easier for respondent to complete the surveys.	To increase understanding for respondents-decrease work burden by 5 minutes
N/A	Added 1 question about psychotropic medications in children to address a GAO recommendation Does your MCO coordinate with the entity that provides the drug benefit to either manage or monitor the appropriate use of other psychotropic medication (antidepressants, mood stabilizers, anti-anxiety/sedative) drugs in children?	Add	GAO compliance	Increased work burden to collect information by 10 minutes
			total:	No net change