FFY 2021 MEDICAID MANAGED CARE ORGANIZATION (MCO)
DRUG UTILIZATION REVIEW (DUR) ANNUAL SURVEY

ABOUT THE SURVEY

42 CFR 438.3(s)(4) and (5) require that each Medicaid managed care organization (MCO) must operate a drug utilization review (DUR) program that complies with the requirements described in Section 1927 (g) of the Social Security Act (the Act) and submit an annual report on the operation of its DUR program activities. Such reports are to include: descriptions of the nature and scope of the prospective and retrospective DUR programs; a summary of the interventions used in retrospective DUR and an assessment of the education program; a description of DUR Board activities; and an assessment of the DUR program's impact on quality of care. Covered Outpatient Drugs (COD) are referenced throughout this survey and refers to participating labelers in the Medicaid Drug Rebate Program (MDRP).

This report covers the period October 1, 2020 to September 30, 2021 and is due for submission to CMS Central Office by no later than June 30, 2022. Answering the attached questions and returning the requested materials as attachments to the report will constitute compliance with the above-mentioned statutory and regulatory requirements.

If you have any questions regarding the DUR Annual Report, please contact your state's Medicaid Pharmacy Program.

IMPORTANT NOTE: Please download a copy of the survey to your desktop before starting or distributing the survey. Adobe Acrobat Reader must be used to edit the survey. The MCO survey cannot be edited within a browser window. Adobe Acrobat Reader must be used to edit the survey. The MCO survey cannot be edited within a browser

Pursuant to 42 C.F.R. Subpart A, Section § 438.3 (s), Medicaid managed care programs must submit to CMS an annual report on the operation of its DUR program activities for that Federal Fiscal Year (FFY). Individual managed care plan's survey results will be published online and will be publicly available similar to the Fee-for-Service (FFS) surveys which have been published on Medicaid.gov since 2010. **Please confirm and acknowledge there is no proprietary or confidential information submitted in this report by checking the box below:**

☐ I confirm I am aware this survey will be posted online. Confidential and proprietary information has been removed from this survey.

PRA DISCLOSURE STATEMENT (CMS-R-153)

This mandatory information collection (section 4401 of the Omnibus Budget Reconciliation Act of 1990 and section 1927(g) of the Social Security Act) is necessary to establish patient profiles in pharmacies, identify problems in prescribing and/or dispensing, determine each program's ability to meet minimum standards required for Federal financial participation, and ensure quality pharmaceutical care for Medicaid patients. State Medicaid agencies that have prescription drug programs are required to perform prospective and retrospective DUR in order to identify aberrations in prescribing, dispensing and/or patient behavior. Under the Privacy Act of 1974 any personally identifying information obtained will be kept private to the extent of the law. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The control number for this information collection request is 0938-0659 (Expires: 11/30/2022). Public burden for all of the collection of information requirements under this control number is estimated at 64 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to CMS, 7500 Security Boulevard, Attn: Paperwork Reduction Act Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

FFY 2021 MEDICAID MANAGED CARE ORGANIZATION (MCO)
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I. DEMOGRAPHIC INFORMATION

State Abbreviation: _____

MCO Name: _____

Please note: Name above must match name entered in Medicaid Drug Programs (MDP) DUR system

Program Type: _____
(*See Appendix A*)

If "Other", please specify.

_____

Medicaid MCO Information

Identify the MCO person responsible for DUR Annual Report preparation.

First Name: _____

Last Name: _____

Email Address: _____

Area Code/Phone Number: _____

On average, how many Medicaid beneficiaries are enrolled monthly in your MCO for this Federal Fiscal Year?

_____ Beneficiaries

II. PROSPECTIVE DUR (ProDUR)

1. Indicate the type of your pharmacy point of service (POS) vendor and identify by name.

   ○ State-operated

   ○ Contractor

   ○ Other organization

   If "Contractor" or "Other organization", please identify by name your pharmacy POS vendor.

   _____

   If "Other", please specify.

   _____

2. Identify ProDUR table driven criteria source. This would be initial ratings such as drug to drug interactions, dose limits based on age and pregnancy severity. Check **all** that apply:

   ☐ First Data Bank

   ☐ Medi-Span

   ☐ Micromedex

   ☐ Other, please specify.

   _____

   _____

   _____

3. When the pharmacist receives a ProDUR alert message that requires a pharmacist's review, does your system allow the pharmacist to override the alert using the "National Council for Prescription Drug Program (NCPDP) drug use evaluation codes" (reason for service, professional service and resolution)?

   ○ Yes

   ○ Varies by Alert Type

   ○ No

If "Yes" or "Varies by Alert Type", check **all** that apply:

- ☐ Alerts can be overridden ahead of time
- ☐ Alerts can be overridden with standard professional codes
- ☐ Alerts need prior authorization (PA) to be overridden
- ☐ Other, please explain.

_____

_____

_____

4. Does your MCO receive periodic reports providing individual pharmacy providers DUR alert override activity in summary and/or in detail?

   ○ Yes

   a) How often does your MCO receive reports? Check **all** that apply:

      - ☐ Monthly
      - ☐ Quarterly
      - ☐ Annually
      - ☐ Ad hoc (on request)
      - ☐ Other, please explain.

      _____

      _____

      _____

   b) Does your MCO follow up with those providers who routinely override with interventions?

      ○ Yes

      By what method does your MCO follow up? Check **all** that apply:

      - ☐ Contact Pharmacy
      - ☐ Refer to Program Integrity (PI) for Review
      - ☐ Other, please explain.

_____

_____

_____

○ No

○ No, please explain.

_____

_____

_____

5. Early Refill

a) At what percent threshold does your MCO set your system to edit?

i. Non-controlled drugs:

_____ %

ii. Schedule II controlled drugs:

_____ %

iii. Schedule III through V controlled drugs:

_____ %

b) For non-controlled drugs:

When an early refill message occurs, does your MCO require PA?

○ Yes

○ No

○ Dependent on the medication or situation

If "Yes" or "Dependent on medication or situation", who obtains authorization?

○ Pharmacist

○ Prescriber

○ Pharmacist or Prescriber

If "No", can the pharmacist override at the point of service?

- ○ Yes
- ○ No

c) For controlled drugs:

When an early refill message occurs, does your MCO require PA?

- ○ Yes
- ○ No

If "Yes", who obtains authorization?

- ○ Pharmacist
- ○ Prescriber
- ○ Pharmacist or Prescriber

If "No", can the pharmacist override at the point of service?

- ○ Yes
- ○ No

6. When the pharmacist receives an early refill DUR alert message that requires the pharmacist's review, does your policy allow the pharmacist to override for situations such as:

- ○ Lost/stolen RX
- ○ Vacation
- ○ Overrides are only allowed by a pharmacist through a PA
- ○ Other, please explain.

_____

_____

_____

7. Does your system have an accumulation edit to prevent patients from continuously filling prescriptions early?

   ○ Yes

   ○ No

   If "Yes", please explain your edits.

   _____

   _____

   _____

   If "No", does your MCO plan to implement this edit?

   ○ Yes

   ○ No

8. Does your MCO have any policy prohibiting the auto-refill process that occurs at the POS (i.e. must obtain beneficiary's consent prior to enrolling in the auto-refill program)?

   ○ Yes

   ○ No

9. For drugs not on your MCO's Preferred Drug List (PDL), does your MCO have a documented process (i.e. PA) in place, so that the Medicaid beneficiary or the Medicaid beneficiary's prescriber may access any covered outpatient drug when medically necessary?

   ○ Yes

   Check **all** that apply:

   ☐ Automatic PA based on diagnosis codes or systematic review

   ☐ Trial and failure of first or second-line therapies

   ☐ Pharmacist or technician reviews

   ☐ Direct involvement with Pharmacy and/or Medical Director

   ☐ Other, please explain.

_____

_____

_____

○ No, please explain.

_____

_____

_____

a) How does your MCO ensure PA criteria is no more restrictive than the FFS criteria and review? Please describe the process.

_____

_____

_____

b) Does your program provide for the dispensing of at least a 72-hour supply of a covered outpatient drug (CODs) in an emergency situation?

○ Yes

Check **all** that apply:

☐ Real time automated process

☐ Retrospective PA

☐ Other process, please explain.

_____

_____

_____

○ No, please explain.

10. Please list the requested data in each category in **Table 1: Top Drug Claims Data Reviewed by the DUR Board** below.

    Column 1 – Top 10 PA Requests by Drug Name, report at generic ingredient level

    Column 2 – Top 10 PA Requests by Drug Class

    Column 3 – Top 5 Claim Denial Reasons (i.e. Quantity Limits (QL), Early Refill (ER), PA, Therapeutic Duplications (TD), and Age Edits (AE))

    Column 4 – Top 10 Drug Names by Amount Paid, report at generic ingredient level

    Column 5 – From Data in column 4, determine the Percentage of Total Drug Spend

    Column 6 – Top 10 Drug Names by Claim Count, report at generic ingredient level

    Column 7 – From Data in Column 6, determine the Percentage of Total Claims

Table 1: Top Drug Claims Data Reviewed by the DUR Board

NOTE: if an entry is not included in the drop-down box list, please select 'other' at end of the list and enter a free form response in the box below.

Column 1 Top 10 PA Requests by Drug Name, report at generic ingredient level	Column 2 Top 10 PA Requests by Drug Class	Column 3 Top 5 Claim Denial Reasons (i.e. Quantity Limits (QL), Early Refill (ER), PA, Therapeutic Duplications (TD), and Age Edits (AE))	Column 4 Top 10 Drug Names by Amount Paid, report at generic ingredient level	Column 5 % of Total Spent for Drugs by Amount Paid (From data in Column 4, determine the % of total drug spend)	Column 6 Top 10 Drug Names by Claim Count, report at generic ingredient level	Column 7 Drugs by Claim Count % of Total Claims (From data in Column 6, determine the % of total claims)
				%		%
				%		%
				%		%
				%		%
				%		%
				%		%
				%		%
				%		%
				%		%
				%		%

III. **RETROSPECTIVE DUR (RetroDUR)**

1. Please indicate how your MCO operates and oversees RetroDUR reviews.

   - ○ State-operated interventions
   - ○ Managed Care executes its own RetroDUR activities
   - ○ Pharmacy Benefit Manager (PBM) performs RetroDUR activities
   - ○ Combination of MCO RetroDUR interventions and state interventions are performed
   - ○ Other, please explain.

2. Identify the vendor, by name and type that performed your RetroDUR activities during the time period covered by this report.

   - ○ Company

     _____

     If "Other", please identify by name and type.

     _____

   - ○ Academic Institution, please identify by name and type.

     _____

   - ○ Other Institution, please identify by name and type.

     _____

   a) Is the RetroDUR vendor the developer/supplier of your retrospective DUR criteria?

      - ○ Yes, please explain.

        _____

        _____

        _____

      - ○ No, please explain.

_____

_____

_____

b) Does your MCO customize your RetroDUR vendor criteria?

- ○ Yes
- ○ No
- ○ Ad hoc based on state-specific needs

3. Who reviews and approves your MCO RetroDUR criteria?

- ○ State DUR Board
- ○ MCO DUR Board
- ○ PBM performs RetroDUR and has a RetroDUR Board
- ○ PBM Pharmacy and Therapeutics (P&T) Board also functions as a DUR Board
- ○ State Pharmacy Director
- ○ Other, please explain.

_____

_____

_____

4. How often does your MCO perform retrospective practitioner-based education?

- ○ Monthly
- ○ Bi-monthly
- ○ Quarterly
- ○ Other, please specify: _____

a) How often does your MCO perform retrospective reviews that involves communication of client specific information to healthcare practitioners (through messaging, fax, or mail)? Check **all** that apply:

- ☐ Monthly

- ☐ Bi-monthly
- ☐ Quarterly
- ☐ Other, please specify: _____

b) What is the preferred mode of communication when performing RetroDUR initiatives? Check all that apply:

- ☐ Mailed letters
- ☐ Provider phone calls
- ☐ Near real time fax
- ☐ Near real time messaging
- ☐ Other new technologies such as apps or Quick Response (QR) codes
- ☐ Focused workshops, case management or WebEx training
- ☐ Newsletters or other non-direct provider communications
- ☐ Other, please specify:

Summary 1: RetroDUR Educational Outreach

RetroDUR Educational Outreach Summary should be a year-end summary report on retrospective screening and educational interventions. The summary should be limited to the most prominent problems with the largest number of exceptions. The results of RetroDUR screening and interventions should be included and detailed below.

_____

_____

_____

_____

_____

_____

_____

_____

IV. DUR BOARD ACTIVITY

1. Does your MCO utilize the same DUR Board as the state FFS Medicaid program or does your MCO have its own DUR Board?

   ○ Same DUR Board as FFS agency

   ○ MCO has its own DUR Board

   ○ Other, please explain.

   _____

   _____

   _____

2. Does your MCO have a Medication Therapy Management (MTM) Program?

   ○ Yes

   ○ No

Summary 2: DUR Board Activities

DUR Board Activities Summary should include a brief descriptive report on DUR activities during the fiscal year reported. This summary should:

- Indicate the number of DUR Board meetings held
- List additions/deletions to DUR Board approved criteria
  a) For ProDUR, list problem type/drug combinations added or deleted
  b) For RetroDUR, list therapeutic categories added or deleted
- Describe Board policies that establish whether and how results of ProDUR screening are used to adjust RetroDUR screens
- Describe policies that establish whether and how results of RetroDUR screening are used to adjust ProDUR screens
- Describe DUR Board involvement in the DUR education program (i.e. newsletters, continuing education, etc.)
- Describe policies adopted to determine mix of patient or provider specific intervention types (i.e. letters, face-to-face visits, increased monitoring)

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V. PHYSICIAN ADMINISTERED DRUGS (PAD)

The Deficit Reduction Act requires collection of national drug code (NDC) numbers for covered outpatient physician administered drugs. These drugs are paid through the physician and hospital programs. Has your pharmacy system been designed to incorporate this data into your DUR criteria for:

1. ProDUR?

   - ○ Yes
   - ○ No

   If "No", does your MCO have a plan to include this information in your DUR criteria in the future?

   - ○ Yes
   - ○ No

2. RetroDUR?

   - ○ Yes
   - ○ No

   If "No", does your MCO have a plan to include this information in your DUR criteria in the future?

   - ○ Yes
   - ○ No

VI. GENERIC POLICY AND UTILIZATION DATA

Summary 3: Generic Drug Substitution Policies

Generic Drug Substitution Policies should summarize factors that could affect your generic utilization percentage. In describing these factors, please explain any formulary management or cost containment measures, preferred drug list (PDL) policies, educational initiatives, technology or promotional factors, or other state specific factors that affects your generic utilization rate.

_____

_____

_____

_____

_____

_____

_____

_____

1. In addition to the requirement that the prescriber write in his own handwriting "Brand Medically Necessary" for a brand name drug to be dispensed in lieu of the generic equivalent, does your MCO have a more restrictive requirement?

   ○ Yes

   ○ No

   If "Yes", check **all** that apply:

   ☐ Require that a MedWatch Form be submitted

   ☐ Require the medical reason(s) for override accompany the prescription(s)

   ☐ PA is required

   ☐ Other, please explain

Complete Table 2: Generic Drug Utilization Data using the following Computation Instructions.

Computation Instructions

KEY

Single Source (S) – Drugs having an FDA New Drug Application (NDA), and there are no generic alternatives available on the market.

Non-Innovator Multiple-Source (N) – Drugs that have an FDA Abbreviated New Drug Application (ANDA), and generic alternatives exist on the market.

Innovator Multiple-Source (I) – Drugs which have an NDA and no longer have patent exclusivity.

1. **Generic Utilization Percentage:** To determine the generic utilization percentage of all covered outpatient drugs paid during this reporting period, use the following formula:

   $$N \div (S + N + I) \times 100 = \text{Generic Utilization Percentage}$$

2. **Generic Expenditures Percentage of Total Drug Expenditures:** To determine the generic expenditure percentage (rounded to the nearest $1000) for all covered outpatient drugs for this reporting period use the following formula:

   $$\$N \div (\$S + \$N + \$I) \times 100 = \text{Generic Expenditure Percentage}$$

CMS has developed an extract file from the Medicaid Drug Rebate Program Drug Product Data File identifying each NDC along with sourcing status of each drug: S, N, or I, which can be found at Medicaid.gov (Click on the link "National Drug Code and Drug Category file [ZIP]," then open the Medicaid Drug Product File 4th Qtr. Excel file).

Please provide the following utilization data for this DUR reporting period for all covered outpatient drugs paid. Exclude Third Party Liability (TPL).

Table 2: Generic Drug Utilization Data

	Single Source (S) Drugs	Non-Innovator (N) Drugs	Innovator Multi-Source (I) Drugs
Total Number of Claims			
Total Reimbursement Amount Less Co-Pay			

2. Indicate the generic utilization percentage for all CODs paid during this reporting period, using the computation instructions in **Table 2: Generic Utilization Drug Data**.

   Number of Generic Claims: _____

   Total Number of Claims: _____

   Generic Utilization Percentage: _____

3. How many multi-source drugs have the innovator as the preferred drug product based on net pricing (brand preferred over generic)?

   _____

4. Indicate the percentage dollars paid for generic CODs in relation to all COD claims paid during this reporting period using the computation instructions in **Table 2: Generic Drug Utilization Drug Data**.

   Generic Dollars: _____

   Total Dollars: _____

   Generic Expenditure Percentage: _____

5. Does your MCO have any policies related to Biosimilars? Please explain.

   _____

   _____

   _____

VII. FRAUD, WASTE AND ABUSE DETECTION (FWA)

A. LOCK-IN OR PATIENT REVIEW AND RESTRICTION PROGRAMS

1. Does your MCO have a documented process in place that identifies potential FWA of controlled drugs by **beneficiaries**?

   ○ Yes

   ○ No

   If "Yes", what actions does this process initiate? Check **all** that apply:

   ☐ Deny claims

   ☐ Require prior authorization (PA)

   ☐ Refer to Lock-In Program

   ☐ Refer to Program Integrity Unit (PIU) and/or Surveillance Utilization Review (SUR) Unit for audit/investigation

   ☐ Refer to Office of Inspector General (OIG)

   ☐ Other, please explain.

   _____

   _____

   _____

2. Does your MCO have a Lock-In Program for beneficiaries with potential FWA of controlled substances?

   ○ Yes

   ○ No

   If "No", skip to question 3.

   If "Yes", please continue.

   a) What criteria does your MCO use to identify candidates for Lock-in? Check **All** that apply:

      ☐ Number of controlled substances (CS)

- ☐ Different prescribers of CS
- ☐ Multiple pharmacies
- ☐ Days' supply of CS
- ☐ Exclusivity of short acting opioids
- ☐ Multiple emergency room (ER) visits
- ☐ Prescription Drug Monitoring Program (PDMP) data
- ☐ Same FFS state criteria is applied
- ☐ Other, please explain.

_____

_____

_____

b) Does your MCO have the capability to restrict the beneficiary to:

i) Prescriber only

- ○ Yes
- ○ No

ii) Pharmacy only

- ○ Yes
- ○ No

iii) Prescriber and pharmacy

- ○ Yes
- ○ No

c) What is the usual Lock-in time period?

- ○ 12 months
- ○ 18 months
- ○ 24 months
- ○ As determined by the state/MCO on a case by case basis
- ○ Lock-in time period is based on number of offenses

○ Other, please explain.

_____

_____

_____

d) On average, what percentage of your Medicaid MCO population is in Lock-in status annually?

_____ %

e) Please provide an estimate of the savings attributed to the Lock-In Program for the fiscal year under review.

_____ $

3. Does your MCO have a documented process in place that identifies potential FWA of controlled drugs by **prescribers**?

○ Yes

What actions does this process initiate? Check **all** that apply:

☐ Deny claims written by this prescriber

☐ Refer to Program Integrity Unit (PIU) and/or Surveillance Utilization Review (SUR) Unit for audit/investigation

☐ Refer to the appropriate Medical Board

☐ Other, please explain.

_____

_____

_____

○ No, please explain.

_____

_____

_____

4. Does your MCO have a documented process in place that identifies potential FWA of controlled drugs by **pharmacy providers**?

   ○ Yes

   What actions does this process initiate? Check **all** that apply:

   ☐ Deny claims

   ☐ Refer to Program Integrity Unit (PIU) and/ or Surveillance Utilization Review (SUR) Unit for audit/investigation

   ☐ Refer to the Board of Pharmacy

   ☐ Other, please explain.

   _____

   _____

   _____

   ○ No, please explain.

   _____

   _____

   _____

5. Does your MCO have a documented process in place that identifies and/or prevents potential fraud or abuse of non-controlled drugs by **beneficiaries, prescribers, and pharmacy providers**?

   ○ Yes, please explain your program for FWA of non-controlled substances.

   _____

   _____

   _____

   ○ No, please explain.

   _____

   _____

   _____

B. PRESCRIPTION DRUG MONITORING PROGRAM (PDMP)

Note: *Section 5042 of the SUPPORT for Patients and Communities Act requires states to report metrics in reference to their state's PDMP. CMS has included questions to reference these metrics to help establish processes compliant with provisions outlined in Section 5042 and CMS reporting, beginning in 2023..*

1. Does your MCO have the ability to query the state's PDMP database?

   ○ Yes, receive PDMP data

   Please indicate how often:

   ○ Daily

   ○ Weekly

   ○ Monthly

   ○ Other, please specify: _____

   ○ Yes, have access to the database

   Check **all** that apply:

   ☐ Can query by client

   ☐ Can query by prescriber

   ☐ Can query by dispensing entity

   ○ No, please explain.

   _____

   _____

   _____

   If "Yes", please continue.

   a) Please explain how your MCO program applies this information to control FWA of controlled substances.

   _____

   _____

   _____

b) Does your MCO have access to Border States' PDMP information?

- O Yes
- O No

c) Does your MCO also have PDMP data integrated into your POS edits?

- O Yes
- O No

2. Does your MCO or the professional board require prescribers (in your provider agreement) to access the PDMP patient history before prescribing controlled substances?

- O Yes
- O No, please explain.

_____

_____

_____

If "Yes", please continue.

a) Are there protocols involved in checking the PDMP?

- O Yes, please explain.

_____

_____

_____

- O No

b) Are providers required to have protocols for responses to information from the PDMP that is contradictory to the direction that the practitioner expects from the client?

- O Yes
- O No

c) If a provider is not able to conduct PDMP checks, does your MCO require the prescriber to document a good faith effort, including the reasons why the provider was not able to conduct the check?

- ○ Yes

  Does your MCO require the provider to submit, upon request, documentation to the MCO?

  - ○ Yes
  - ○ No, please explain.

    _____

    _____

    _____

- ○ No, please explain.

  _____

  _____

  _____

3. Does your MCO require pharmacists to check the PDMP prior to dispending?
   - ○ Yes
   - ○ No, please explain.

     _____

     _____

     _____

   If "Yes," are there protocols involved in checking the PDMP?

   - ○ Yes, please explain.

     _____

     _____

     _____

○ No

4. In the State's PDMP system, which of the following pieces of information with respect to a beneficiary, is available to prescribers as close to real-time as possible? Check **all** that apply:

   ☐ PDMP drug history

   ☐ The number and type of controlled substances prescribed to and dispensed to the beneficiary during at least the most recent 12-month period

   ☐ The name, location, and contact information, or other identifying number, such as a national provider identifier, for previous beneficiary fills

   ☐ Other, please explain.

   _____

   _____

   _____

   a) Are there barriers that hinder your MCO from fully accessing the PDMP that prevent the program from being utilized the way it was intended to be to curb FWA?

      ○ Yes, please explain the barriers (i.e. lag time in prescription data being submitted, prescribers not accessing, pharmacists unable to view prescription history before filling script).

      _____

      _____

      _____

      ○ No

5. (Optional) Please specify below the following information for the 12-month reporting period for this survey. Note: Mandatory reporting will be required in FFY2023 under Section 1927(g)(3)(D) of the Act.

   a) The percentage of covered providers who checked the prescription drug history of a beneficiary through a PDMP before prescribing a controlled substance to such an individual:

      _____ %

b) Average daily MME prescribed for controlled substances per covered individuals:
_____ MMEs

c) Average daily MME prescribed for controlled substances per covered individuals who are receiving opioids:

_____ MMEs

Please complete Tables 3, 4, 5 and 6 below. Specify the controlled substances prescribed based on prescriptions dispensed (by generic ingredient(s)) and within each population during this FFY reporting period.

Table 3: Top Opioid Controlled Substances by Population.

Population	Column 1 Number of Beneficiaries Within Each Age Group	Column 2 Number of Unique Beneficiaries Within Each Age Group Receiving an Opioid Controlled Substance in the 12 Month Reporting Period	Column 3 Percentage of Unique Beneficiaries Within Each Age Group Receiving an Opioid Controlled Substances in the 12 Month Reporting Period	Column 4 Top 3 Opioid Controlled Substances Received Within Each Age Group (Generic Ingredient) in the 12 Month Reporting Period	Column 5 Number of Unique Beneficiaries Within Each Age Group Receiving the Opioid Controlled Substance (Specified in Column 4) in the 12 Month Reporting Period	Column 6 Percentage of Unique Beneficiaries Within Each Age Group Receiving the Top 3 Opioid Controlled Substance (Specified in Column 4) in the 12 Month Reporting Period
0-18 yrs.						
19-29 yrs.						
30-39 yrs.						
40-49 yrs.						
50-59 yrs.						
60-69 yrs.						
70-79 yrs.						
80+yrs.						
Individuals with Disabilities Utilizing State Eligibility Categories						

Table 4: Top Sedative/Benzodiazepines Controlled Substances by Population - When listing the controlled substances in different drug categories, for the purpose of Table 4 below, please consider long and short acting benzodiazepines to be in the same category.

Population	Column 1 Number of Beneficiaries Within Each Age Group	Column 2 Number of Unique Beneficiaries Within Each Age Receiving a Sedative/ Benzodiazepine in the 12 Month Reporting Period	Column 3 Percentage of Unique Beneficiaries Within Each Age Group Receiving a Sedative/Benzodiazepine in the 12 Month Reporting Period	Column 4 Top 3 Sedative/Benzodiazepine Received Within Each Age Group (Generic Ingredient) in the 12 Month Reporting Period	Column 5 Number of Unique Beneficiaries Within Each Age Group Receiving the Sedative/Benzodiazepine (Specified in Column 4) in the 12 Month Reporting Period	Column 6 Percentage of Unique Beneficiaries Within Each Age Group Receiving the Top 3 Sedative/Benzodiazepine (Specified in Column 4) in the 12 Month Reporting Period
0-18 yrs.						
19-29 yrs.						
30-39 yrs.						
40-49 yrs.						
50-59 yrs.						
60-69 yrs.						
70-79 yrs.						
80+ yrs.						
Individuals with Disabilities Utilizing State Eligibility Categories						

FFY 2021 MEDICAID MANAGED CARE ORGANIZATION (MCO)
DRUG UTILIZATION REVIEW (DUR) ANNUAL SURVEY

Table 5: Top Stimulant/ADHD Controlled Substances by Population-When listing the controlled substances in different drug categories, please consider long and short acting ADHD medications to be in the same category.

Population	Column 1 Number of Beneficiaries Within Each Age Group	Column 2 Number of Unique Beneficiaries Within Each Age Receiving a Stimulant/ ADHD Medication in the 12 Month Reporting Period	Column 3 Percentage of Unique Beneficiaries within Each Age Group Receiving a Stimulant/ADHD Medication in the 12 Month Reporting Period	Column 4 Top 3 Stimulant/ADHD Medication Within Each Age Group (Generic Ingredient) in the 12 Month Reporting Period	Column 5 Number of Unique Beneficiaries Within Each Age Group Receiving a Stimulant/ADHD Medication (Specified in Column 4) in the 12 Month Reporting Period	Column 6 Percentage of Unique Beneficiaries Within Each Age Group Receiving the Top 3 Stimulant/ADHD Medication (Specified in Column 4) in the 12 Month Reporting Period
0-18 yrs.						
19-29 yrs.						
30-39 yrs.						
40-49 yrs.						
50-59 yrs.						
60-69 yrs.						
70-79 yrs.						
80+ yrs.						
Individuals with Disabilities Utilizing State Eligibility Categories						

Table 6: Populations on 2 or more Controlled Substances in Different Drug Categories
When listing the controlled substances in different drug categories, for the purpose of Table 6 below, please consider long and short acting opioids to be in the same category. Please follow this approach for long and short acting ADHD medications and benzodiazepines in this table as well. Please note, Column 2 and Column 4 are requesting an average monthly value based on the 12-month reporting period.

Population	Column 1 Total Number of Beneficiaries within Each Age Group	Column 2 Number of Unique Beneficiaries in Each Age Group Receiving 2 or more Controlled Substances in Different Drug Categories per Month Averaged for the 12 Month Reporting Period	Column 3 Percentage of Age Group Receiving 2 or more Controlled Substances Averaged for the 12 Month Reporting Period	Column 4 Number of Unique Beneficiaries in Each Age Group Receiving 3 or more Controlled Substances in Different Drug Categories per Month Averaged for the 12 Month Reporting Period	Column 5 Percentage of Age Group Receiving 3 or more Controlled Substances per Month Averaged for the 12 Month Reporting Period
0-18 yrs.					
19-29 yrs.					
30-39 yrs.					
40-49 yrs.					
50-59 yrs.					
60-69 yrs.					
70-79 yrs.					
80+ yrs.					
Individuals with Disabilities Utilizing State Eligibility Categories					

i) If there is additional information you want to provide for the previous 12-month reporting period, please explain below, or specify N/A if not applicable.

_____

_____

_____

ii) If any of the information requested is not being reported above, please explain below, or specify N/A if not applicable.

6. In this reporting period, have there been any data or privacy breaches of the PDMP or PDMP data?

   ○ Yes

   Please summarize the breach, the number of individuals impacted, a description of the steps the State has taken to address each such breach, and if law enforcement or the affected individuals were notified of the breach.

   ○ No

C. OPIOIDS

1. Does your MCO currently have a POS edit in place to limit the days supply dispensed of an initial opioid prescription for opioid naïve patients?

   ○ Yes, for **all** opioids

   ○ Yes, for some opioids

   ○ No

   Please explain response above.

   _____

   _____

   _____

   If "No", skip to question 1.b.

   a) What is your maximum number of days allowed for an initial opioid prescription for an opioid naïve patient?

      _____ # of days

   b) Does your MCO have POS edits in place to limit days supply of subsequent opioid prescriptions? If yes, please indicate your days supply limit ?

      ○ 24-day supply

      ○ 30-day supply

      ○ 34-day supply

      ○ 90-day supply

      ○ Other_____

      ○ No

c. Please explain above response, or add N/A if not applicable.

_____

_____

_____

2. Does your MCO have POS edits in place to limit the quantity dispensed of short-acting (SA) opioids?

   ○ Yes, please specify limit. _____# of units

   ○ No, please explain.

   _____

   _____

   _____

   ○ Other, please explain.

   _____

   _____

   _____

3. Does your MCO currently have POS edits in place to limit the quantity dispensed of long-acting (LA) opioids?

   ○ Yes, please specify limit. _____# of units

   ○ No, please explain.

   _____

   _____

   _____

○ Other, please explain.

_____

_____

_____

4. Does your MCO have measures other than restricted quantities and days' supply in place to either monitor or manage the prescribing of opioids?

   ○ Yes, please check **all** that apply:

   ☐ Pharmacist override
   ☐ Deny claim and require PA
   ☐ Intervention letters
   ☐ Morphine Milligram Equivalent (MME) daily dose program
   ☐ Step therapy or Clinical criteria
   ☐ Requirement that patient has a pain management contract or Patient-Provider agreement
   ☐ Requirement that prescriber has an opioid treatment plan for patients
   ☐ Require documentation of urine drug screening results
   ☐ Require diagnosis
   ☐ Require PDMP checks
   ☐ Workgroups to address opioids
   ☐ Other, please specify.

   _____

   _____

   _____

   Please provide details on these opioid prescribing controls are in place.

   _____

   _____

   _____

- ○ No, please explain what you do in lieu of the above or why you do not have measures in place to either manage or monitor the prescribing of opioids.

_____

_____

_____

5. Does your MCO have POS edits to monitor duplicate therapy of opioid prescriptions? This excludes regimens that include a single extended release product and a breakthrough short acting agent.

   - ○ Yes
   - ○ No

   Please explain above response.

_____

_____

_____

6. Does your MCO have POS edits to monitor early refills of opioid prescriptions dispensed?

   - ○ Yes, POS edits
   - ○ Yes, automated retrospective claims review process
   - ○ Yes, both POS edits and automated retrospective claims review process
   - ○ No

   If any response is "Yes", please explain scope and nature of reviews and edits.

_____

_____

_____

   If "No", please explain.

7. Does your MCO have comprehensive automated retrospective claim reviews to monitor opioid prescriptions exceeding state limitations (early refills, duplicate fills, quantity limits and days' supply)?

   ○ Yes, please explain in detail the scope, nature, and frequency of these retrospective reviews.

   ○ No, please explain.

8. Does your MCO currently have POS edits in place or automated retrospective claim reviews to monitor opioids and benzodiazepines being used concurrently?

   ○ Yes, POS edits only

   ○ Yes, automated retrospective claim reviews only

   ○ Yes, both POS edits and automated retrospective claims review process

   Please explain the above response and detail the scope and nature of these reviews and/or edits. Additionally, please explain any potential titration processes utilized for those patients chronically on benzodiazepines and how the state justifies pain medications, i.e. Oxycodone/APAP, for breakthrough pain without jeopardizing patient care (i.e. quantity limits/practitioner education titration programs).

_____

_____

_____

○ No, please explain.

_____

_____

_____

9. Does your MCO currently have POS edits in place or automated retrospective claim reviews to monitor opioids and sedatives being used concurrently?

   ○ Yes, POS edits

   ○ Yes, automated retrospective claim reviews

   ○ Yes, both POS edits and automated retrospective claim reviews

   Please explain the above response and detail the scope and nature of these reviews and/or edits.

   _____

   _____

   _____

   ○ No, please explain.

   _____

   _____

   _____

10. Does your MCO currently have POS edits in place or an automated retrospective claims review process to monitor opioids and antipsychotics being used concurrently?

    ○ Yes, POS edits

    ○ Yes, automated retrospective claims review process

- ○ Yes, both POS edits and automated retrospective claims review process

  Please explain the above response and detail the scope and nature of these reviews and/or edits.

  _____

  _____

  _____

- ○ No, please explain.

  _____

  _____

  _____

11. Does your MCO have POS safety edits or perform automated respective claims review and/or provider education in regard to beneficiaries with a diagnosis or history of opioid use disorder (OUD) or opioid poisoning diagnosis (check all that apply)?

    - ○ Yes, POS edits
    - ○ Yes, automated retrospective claims review
    - ○ Yes, provider education
    - ○ No

    If "No", skip to question 11.c.

    If "Yes, automated retrospective claims review and/or provider education", please continue with questions 11.a and 11.b.

    a) Please indicate how often:

       - ○ Monthly
       - ○ Quarterly
       - ○ Semi-Annually
       - ○ Annually
       - ○ Ad hoc

○ Other, please specify.

_____

_____

_____

b) Please explain the nature and scope of edits, reviews and/or provider education reviews performed.

_____

_____

_____

If "No", please continue.

c) Does your MCO plan on implementing POS edits, automated retrospective claim reviews and/or provider education in regard to beneficiaries with a diagnosis or history of OUD or opioid poisoning in the future?

○ Yes, when does your MCO plan on implementing?

_____

_____

_____

○ No, please explain.

_____

_____

_____

12. Does your MCO program develop and provide prescribers with pain management or opioid prescribing guidelines?

○ Yes, please check **all** that apply:

- ☐ Your prescribers are referred to the Center for Disease Control (CDC) Guideline for Prescribing Opioids for Chronic Pain
- ☐ Other guidelines, please identify.

_____

_____

_____

- ○ No, please explain why no guidelines are offered.

_____

_____

_____

13. Does your MCO have a drug utilization management strategy that supports abuse deterrent opioid use to prevent opioid misuse and abuse (i.e. presence of an abuse deterrent opioid with preferred status on your preferred drug list)?
    - ○ Yes, please explain.

_____

_____

_____

    - ○ No

14. Were there COVID-19 ramifications on edits and reviews on controlled substances during the public health emergency?
    - ○ Yes, please explain.

_____

_____

_____

    - ○ No

D. MORPHINE MILLIGRAM EQUIVALENT (MME) DAILY DOSE

1. Have you set recommended maximum MME daily dose measures?

   ○ Yes

   ○ No, please explain the measure or program you utilize.

   _____

   _____

   _____

   If "Yes", please continue.

   a) What is your maximum MME daily dose limit in milligrams?

      ○ Less than 50 MME, please specify. _____ mg per day

      ○ 50 MME

      ○ 70 MME

      ○ 80 MME

      ○ 90 MME

      ○ 100 MME

      ○ 120 MME

      ○ 200 MME

      ○ Greater than 200 MME, please specify. _____ mg per day

      ○ Other, please specify. _____ mg per day

   b) Please explain nature and scope of dose limit (i.e. Who does the edit apply to?, Does the limit apply to **all** opioids?, Are you in the process of tapering patients to achieve this limit?).

      _____

      _____

      _____

2. Does your MCO have an edit in your POS system that alerts the pharmacy provider that the MME daily dose prescribed has been exceeded?

   ○ Yes

   ○ No

   If "Yes", does your MCO require PA if the MME limit is exceeded?

   ○ Yes

   ○ No

3. Does your MCO have automated retrospective claims review to monitor the MME total daily dose of opioid prescriptions dispensed?

   ○ Yes, please explain.

   _____

   _____

   _____

   ○ No, please explain.

   _____

   _____

   _____

4. Does your MCO provide information to your prescribers on how to calculate the morphine equivalent daily dosage or does your MCO provide a calculator developed elsewhere?

   ○ Yes

   ○ No

   If "Yes," please continue.

   a) Please name the developer of the calculator.

      ○ CDC

      ○ Academic Institution

      ○ Other, please specify.

b) How is the information disseminated? Check **all** that apply:

- ☐ Website
- ☐ Provider notice
- ☐ Educational seminar
- ☐ Other, please explain.

E. OPIOID USE DISORDER (OUD) TREATMENT

1. Does your MCO have utilization controls (i.e. PDL, PA, QL) to either monitor or manage the prescribing of Medication Assisted Treatment (MAT) drugs for OUD?

   ○ Yes, please explain.

   _____

   _____

   _____

   ○ No

2. Does your MCO set total mg per day limits on the use of buprenorphine and buprenorphine/naloxone combination drugs?

   ○ Yes

   ○ No

   If "Yes", please specify the total mg/day:

   ○ 12 mg

   ○ 16 mg

   ○ 24 mg

   ○ 32 mg

   ○ Other, please explain.

   _____

   _____

   _____

3. What are your limitations on the allowable length of this treatment?

   ○ No limit

   ○ 3 months or less

   ○ 6 months

- ○ 12 months
- ○ 24 months
- ○ Other, please explain.

_____

_____

_____

4. Does your MCO require that the maximum mg per day allowable be reduced after a set period of time?
   - ○ Yes
   - ○ No

   If "Yes," please continue.

   a) What is your reduced (maintenance) dosage?
      - ○ 8 mg
      - ○ 12 mg
      - ○ 16 mg
      - ○ Other, please explain.

      _____

      _____

      _____

   b) What are your limitations on the allowable length of the reduced dosage treatment?
      - ○ No limit
      - ○ 6 months
      - ○ 12 months
      - ○ Other, please explain.

5. Does your MCO have at least one buprenorphine/naloxone combination product available without PA?

   ○ Yes

   ○ No

6. Does your MCO currently have edits in place to monitor opioids being used concurrently with any buprenorphine drug or any form of MAT?

   ○ Yes

   ○ No

   ○ Other, please explain.

   If "Yes", can the POS pharmacist override the edit?

   ○ Yes

   ○ No

7. Is there at least one formulation of naltrexone for OUD available without PA?

   ○ Yes

   ○ No

8. Does your MCO have at least one naloxone opioid overdose product available without PA?

   ○ Yes

   ○ No

9. Does your MCO retrospectively monitor and manage appropriate use of naloxone to persons at risk of overdose?

   ○ Yes

   ○ No, please explain.

   _____

   _____

   _____

10. Does your MCO allow pharmacists to dispense naloxone prescribed independently or by collaborative practice agreements, or standing orders, or other predetermined protocols?

    ○ Yes, please explain.

    _____

    _____

    _____

    ○ No

F. OUTPATIENT TREATMENT PROGRAMS (OTP)

1. Does your MCO cover OTPs that provide behavioral health (BH) and MAT through OTPs?

   ○ Yes

   ○ No, please explain.

   _____

   _____

   _____

   If "Yes", is a referral needed for OUD treatment through OTPs?

   ○ Yes, please explain.

   _____

   _____

   _____

   ○ No, please explain.

   _____

   _____

   _____

2. Does your MCO cover buprenorphine or buprenorphine/naloxone for diagnoses of OUD as part of a comprehensive MAT treatment plan through OTPs?

   ○ Yes

   ○ No, please explain.

   _____

   _____

   _____

3. Does your MCO cover naltrexone for diagnoses of OUD as part of a comprehensive MAT treatment plan?

   ○ Yes

   ○ No, please explain.

   _____

   _____

   _____

4. Does your MCO cover Methadone for substance use disorder (i.e. OTPs, Methadone Clinics)?

   ○ Yes

   ○ No

G. PSYCHOTROPHIC MEDICATION

ANTIPSYCHOTICS

1. Does your MCO currently have restrictions in place to limit the quantity of antipsychotic drugs?

   ○ Yes

   ○ No

   Please explain restrictions or N/A.

   _____

   _____

   _____

2. Does your MCO have a documented program in place to either manage or monitor the appropriate use of antipsychotic drugs in children?

   ○ Yes

   ○ No

   If "No", skip to question 2.d.

   If "Yes", please continue with questions 2.a, 2.b and 2.c.

   a) Does your MCO either manage or monitor:

      ○ Only children in foster care

      ○ **All** children

      ○ Other, please explain.

      _____

      _____

      _____

   b) Does your MCO have edits in place to monitor (check **all** that apply):

      ☐ Child's Age, please specify age limit: _____years

- ☐ Dosage
- ☐ Indication
- ☐ Polypharmacy
- ☐ Other, please explain.

_____

_____

_____

c) Please briefly explain the specifics of your documented antipsychotic monitoring program(s).

_____

_____

_____

If "No," please continue.

d) Does your MCO plan on implementing an antipsychotic monitoring program in the future?

- ○ Yes, please specify when you plan on implementing a program to monitor the appropriate use of antipsychotic drugs in children.

_____

_____

_____

- ○ No, please explain why you will not be implementing a program to monitor the appropriate use of antipsychotic drugs in children.

_____

_____

_____

STIMULANTS

3. Does your MCO currently have restrictions in place to limit the quantity of stimulant drugs?

   ○ Yes

   ○ No

4. Do you have a documented program in place to either manage or monitor the appropriate use of stimulant drugs in children?

   ○ Yes

   ○ No

   If "No", skip to question 4.d.

   If "Yes", please continue with questions 4.a, 4.b and 4.c.

   a) Does your MCO either manage or monitor:

      ○ Only children in foster care

      ○ **All** children

      ○ Other, please explain.

      _____

      _____

      _____

   b) Do you have edits in place to monitor (check **all** that apply):

      ☐ Child's Age, please specify age limit: _____ years

      ☐ Dosage

      ☐ Indication

      ☐ Polypharmacy

      ☐ Other, please explain.

c) Please briefly explain the specifics of your documented stimulant monitoring program(s).

If "No", please continue.

d) Does your MCO plan on implementing a stimulant monitoring program in the future?

- ○ Yes, please specify when you plan on implementing a program to monitor the appropriate use of stimulant drugs in children.

- ○ No, please explain why you will not be implementing a program to monitor the appropriate use of stimulant drugs in children.

ANTIDEPRESSANTS

5. Does your MCO have a documented program in place to either manage or monitor the appropriate use of antidepressant drugs in children?

   - ○ Yes
   - ○ No

If *"Yes,"* please continue.

a. Does your MCO either manage or monitor:

- ○ Only children in foster care
- ○ **All** children
- ○ Other, please explain.

_____

_____

_____

b. Does your MCO have edits in place to monitor (check **all** that apply):

- ☐ Child's age, please specify age limit: _____years
- ☐ Dosage
- ☐ Indication
- ☐ Polypharmacy
- ☐ Other, please explain.

_____

_____

_____

c. Please briefly explain the specifics of your documented antidepressant monitoring program(s).

_____

_____

_____

If *"No,"* please continue.

d. Does your MCO plan on implementing an antidepressant monitoring program in the future?

- ○ Yes, please specify when you plan on implementing a program to monitor the appropriate use of antidepressant drugs in children.

_____

_____

_____

○ No, please explain why you will not be implementing a program to monitor the appropriate use of antidepressant drugs in children.

_____

_____

_____

MOOD STABILIZERS

6. Does your MCO have a documented program in place to either manage or monitor the appropriate use of mood stabilizing drugs in children?

   ○ Yes

   ○ No

   If *"Yes,"* please continue.

   a. Does your MCO either manage or monitor:

      □ Only children in foster care

      □ **All** children

      □ Other, please explain.

      _____

      _____

      _____

   b. Does your MCO have edits in place to monitor (check **all** that apply):

      ☐ Child's age, please specify age limit: _____years

      ☐ Dosage

- ☐ Indication
- ☐ Polypharmacy
- ☐ Other, please explain.

_____

_____

_____

c. Please briefly explain the specifics of your documented mood stabilizer monitoring program(s).

_____

_____

_____

If *"No,"* please continue.

d. Does your MCO plan on implementing a mood stabilizer monitoring program in the future?

- ○ Yes, please specify when you plan on implementing a program to monitor the appropriate use of mood stabilizing drugs in children.

_____

_____

_____

- ○ No, please explain why you will not be implementing a program to monitor the appropriate use of a mood stabilizing drugs in children.

_____

_____

_____

ANTIANXIETY/SEDATIVES

7. Does your MCO have a documented program in place to either manage or monitor the appropriate use of antianxiety/sedative drugs in children?

   ○ Yes
   ○ No

   If *"Yes,"* please continue.

   a. Does your MCO either manage or monitor:

      □ Only children in foster care
      □ **All** children
      □ Other, please explain.

      _____
      _____
      _____

   b. Does your MCO have edits in place to monitor (check **all** that apply):

      ☐ Child's age, please specify age limit: _____years
      ☐ Dosage
      ☐ Indication
      ☐ Polypharmacy
      ☐ Other, please explain.

      _____
      _____
      _____

   c. Please briefly explain the specifics of your documented antianxiety/sedative monitoring program(s).

If *"No,"* please continue.

d. Does your MCO plan on implementing an antianxiety/sedative monitoring program in the future?

○ Yes, please specify when you plan on implementing a program to monitor the appropriate use of antianxiety/sedative drugs in children.

○ No, please explain why you will not be implementing a program to monitor the appropriate use of antianxiety/sedative drugs in children.

VIII. INNOVATIVE PRACTICES

1. Does your MCO participate in any demonstrations or have any waivers to allow importation of certain drugs from Canada or other countries that are versions of FDA-approved drugs for dispensing to Medicaid Beneficiaries?

   ○ Yes, please explain.

   _____

   _____

   _____

   ○ No

2. Summary 4: Innovative Practices

   Innovative Practices Summary should discuss development of innovative practices during the past year (i.e. Substance Use Disorder, Hepatitis C, Cystic Fibrosis, MME, and Value Based Purchasing). Please describe in detailed narrative below any innovative practices that you believe have improved the administration of your DUR program, the appropriateness of prescription drug use and/or have helped to control costs (i.e., disease management, academic detailing, automated PA, continuing education programs).

   _____

   _____

   _____

IX. EXECUTIVE SUMMARY

Summary 5: Executive Summary

Please include a general overview and summary of program highlights from FFY 2021 as well as objectives, tools and outcomes of initiatives accomplished, and goals for FFY 2022. Include a summary of program oversight and initiatives.

APPENDIX A: MCO PROGRAM TYPES

DEFINITIONS OF MANAGED CARE PROGRAM TYPES

A managed care program is defined by the set of benefits covered and the type of participating managed care plans (e.g., MCOs, PHPs, PACE, etc.) or providers (e.g., PCCM providers).

Managed Care Program Type	Definition
Comprehensive MCO	Comprehensive Managed Care Organization: A program in which the State contracts with managed care plans to cover all acute and primary medical services; some also cover behavioral health, dental, transportation and long-term care. Entities that qualify as MCOs include Health Maintenance Organizations (HMOs) and Health Insuring Organizations (HIOs in California). If the comprehensive MCO also covers long-term services and supports, the program type should be Comprehensive MCO + MLTSS. When certain benefits, such as behavioral health, dental, or transportation, are carved out of the comprehensive MCO program and covered through a limited benefit program (i.e. a Prepaid Inpatient Health Plan or Prepaid Ambulatory Health Plan), enrollees in such limited benefit plans should be reported in separate programs of the appropriate type (e.g., BHO (PIHP and/or PAHP), Dental PAHP, or Non-Emergency Medical Transportation, or an MLTSS-only program when only LTSS and no other services are covered. Individual beneficiaries can be enrolled in only one comprehensive MCO program (either a comprehensive MCO or a comprehensive MCO+MLTSS) as of the July 1 point in time.
Comprehensive MCO + MLTSS	Comprehensive Managed Care Organization + Managed Long-Term Services and Supports: A program in which plans cover comprehensive acute and outpatient benefits as defined above, where the same plan also covers long- term services and supports (LTSS). Individual beneficiaries can be enrolled in only one comprehensive MCO program (either a comprehensive MCO or a comprehensive MCO+MLTSS).
BHO Only (PIHP and/or PAHP)	Behavior Health Organizations Only (Prepaid Inpatient Health Plan and/or Prepaid Ambulatory Health Plan): A program specializing in behavioral health (mental health and/or substance use disorder) services. Services are covered on a prepaid basis.
Dental only (PAHP)	A Prepaid Ambulatory Health Program (PAHP) that only provides dental services.
MLTSS Only	Managed Long Term Services and Supports Only: A program only covering long term services and supports.
Other PHP	Other Prepaid Health Plan: A program covering a limited set of services through PIHPs or PAHPs not otherwise included above. Examples include disease management and pharmacy benefits.

Managed Care Program Type	Definition
PACE	Programs of All-Inclusive Care for the Elderly: A program that provides prepaid, capitated comprehensive medical and social services in an adult day health center, supplemented by in-home and referral services according to a participant's needs. To qualify, individuals must: (1) be 55 years of age or older, (2) meet a nursing home level of care, and (3) live in a PACE organization service area.
PCCM	Primary Care Case Management: A managed care arrangement in which primary care providers contract with the state to provide a core set of case management services to the enrollees assigned to them and to serve as the enrollees' home for medical care, in exchange for a monthly case management fee. All other services are reimbursed on a FFS basis. Primary Care Providers (PCPs) can include primary care physicians, clinics, group practices and nurse practitioners, among others. In general, we would only expect case management and physician services to be covered under capitation for PCCM programs.
PCCM entity	Primary Care Case Management entity: In addition to providing primary care case management services for the State, a PCCM entity is an organization that provides any of the following functions: (1) Provision of intensive telephonic or face-to-face case management, including operation of a nurse triage advice line; (2) Development of enrollee care plans; (3) Execution of contracts with and/or oversight responsibilities for the activities of FFS providers in the FFS program; (4) Provision of payments to FFS providers on behalf of the State; (5) Provision of enrollee outreach and education activities; (6) Operation of a customer service call center; (7) Review of provider claims, utilization and practice patterns to conduct provider profiling and/or practice improvement; (8) Implementation of quality improvement activities including administering enrollee satisfaction surveys or collecting data necessary for performance measurement of providers; (9) Coordination with behavioral health systems/providers; and/or (10) Coordination with long-term services and supports systems/ providers.
Non-Emergency Medical Transportation (NEMT)	A program that covers transportation to and from medically necessary health care services in which these services are paid for on a per capita basis (the state pays the transportation broker based on the number of people served, not the amount of service or trips that each individual receives). Do not report transportation programs in which individual trips are reimbursed on a FFS basis.

MANAGED CARE PLAN CROSSWALK

The table below provides a crosswalk for plan types to program types.

Managed Care Plan Type	Managed Care Program Type
Comprehensive MCO	• Comprehensive MCO • Comprehensive MCO +MLTSS (if benefits include LTSS)
Traditional PCCM Provider	• PCCM
Enhanced PCCM Provider	• PCCM
HIO	• Comprehensive MCO
Medical-only PIHP (risk or non-risk/non-comprehensive/with inpatient hospital or institutional services)	• Other PHP
Medical-only PAHP (risk or non-risk/non-comprehensive/no inpatient hospital or institutional services)	• Other PHP
Long Term Care (LTC) PIHP	• MLTSS Only
Mental Health (MH) PIHP	• BHO (PIHP and/or PAHP)
Mental Health (MH) PAHP	• BHO (PIHP and/or PAHP)
Substance Use Disorders (SUD) PIHP	• BHO (PIHP and/or PAHP)
Substance Use Disorders (SUD) PAHP	• BHO (PIHP and/or PAHP)
Mental Health (MH) and Substance Use Disorders (SUD) PIHP	• BHO (PIHP and/or PAHP)
Mental Health (MH) and Substance Use Disorders (SUD) PAHP	• BHO (PIHP and/or PAHP)
Dental PAHP	• Dental
Transportation PAHP	• NEMT
Disease Management PAHP	• Other PHP
PACE	• PACE
Pharmacy PAHP	• Other PHP
Accountable Care Organization	• Comprehensive MCO • Other PHP • PCCM

Managed Care Plan Type	Managed Care Program Type
Health/Medical Home	• PCCM
Integrated Care for Dual Eligibles	• Comprehensive MCO + MLTSS, • MLTSS Only • (if benefits cover LTSS)
Unknown – it is not yet known how PCCM entities will be reported in T-MSIS.	• PCCM entity