

# Customer Service Application (CSA) Screen Package



**Integrated Registration Services (IRES)**

OMB Clearance Package OMB# 0960-0596

**Note:**

Screens captures with the blue bar are the latest UEF IRES/CSA screens.  
Screens captures with the red bar are the ones that we were not able to reproduce in the latest UEF format.

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## 1. CSA Home

Integrated Registration Services Customer Support Application

**CSA Home** Help CS001

Block  
Unblock  
Employer Address Search

IRESCSA  
**CSA Home**

Enter any one of the items below to search for an employer or user.

Search for Employer

EIN:

---

Search for User

SSN:

or User ID:

or Rep ID:

---

Add Foreign User

User lives and works outside U.S. and does not have an SSN

## 2. Multiple User IDs Found

Integrated Registration Services Customer Support Application

Name: STANLEY RUTKOWSKI SSN: 380087308 DOB: 1965-07-11

**CSA Home**

Multiple User IDs

Block  
Unblock  
User History

IRESCSA  
**Multiple User IDs Found**

Select a User ID to view related information or add a new User ID.

User ID	Affiliate	Affiliate ID	Service (s)
<a href="#">KCTQ2T4K</a>	EIN	010390302	[BSO] ATTORNEY FEE (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] INTERNET REPRESENTATIVE PAYEE (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
<a href="#">RKL2VC88</a>	EIN	060570975	[BSO] ATTORNEY FEE (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Pending)
<a href="#">Y3ZZNK79</a>	EIN	351819323	[BSO] ATTORNEY FEE (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] INTERNET REPRESENTATIVE PAYEE (Active) [BSO] WAGE REPORTING (Active) [BSO] SSNVS (Pending)

### 3. User Information for [User ID]

Integrated Registration Services

## Customer Support Application

---

Name: STANLEY RUTKOWSKI
SSN: 381084206
User ID: V2WJWXFL
DOB: 07/11/1965
EIN: 381652736

[CSA Home](#)

**User Information**

[Service Status](#)

[Select Suite](#)

[Add/Update Employer Information](#)

[Report of Contact](#)

[User History](#)

[Block](#)

[Unblock](#)

[Exclusive Special Services](#)

IRESCSA

### User Information for STANLEY RUTKOWSKI

User ID Status: ACTIVE  
 User ID Issue Date: 02/28/2018  
 Password Issue Date: 02/28/2018  
 Password Expiration Date: 05/29/2018

Confirm / update information below with user :

\* indicates mandatory field.

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Date of Birth:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

\* Phone:  Ext:

Fax:

\* Email:

### 4. New User Information - Add Foreign User

Integrated Registration Services

## Customer Support Application

---

Name: STANLEY RUTKOWSKI
SSN: 381084206
DOB: 07111965

[CSA Home](#)

**New User Information**

IRESCSA

### New User Information

\* indicates mandatory field.

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Date of Birth:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

\* Phone:  Ext:

Fax:

\* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input type="radio"/>	<input checked="" type="radio"/>

**Privacy Act Statement**

Collection and Use of Personal Information

Sections 205(a) and 1106 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employees) to use our Business Services Online (BSO) suite of services. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information regarding your use of our online applications, routine use of information, programs, and systems are available on our Internet website, [www.socialsecurity.gov](http://www.socialsecurity.gov), or at your local Social Security office.

## 5. New User Information - Add New/Pending User ID

**Integrated Registration Services**

CSA Home

New User Information

**Customer Support Application**

IRSCSA

**New User Information**

\* indicates mandatory field

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Date of Birth:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

\* Phone:  Ext:

Fax:

\* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input type="radio"/>	<input checked="" type="radio"/>

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## 6. New User Information - No SSN Found User ID

**Integrated Registration Services**

CSA Home

New User Information

**Customer Support Application**

IRSCSA

**New User Information**

\* indicates mandatory field

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Date of Birth:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

\* Phone:  Ext:

Fax:

\* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input type="radio"/>	<input checked="" type="radio"/>

**Privacy Act Statement**

**Collection and Use of Personal Information**

Sections 205(a) and 1106 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employees to use our Business Services Online (BSO) suite of services. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information regarding your use of our online applications, routine uses of information, programs, and systems are available on our Internet website, [www.socialsecurity.gov](http://www.socialsecurity.gov), or at your local Social Security office.

## 7. New User Information - Numi Failed

Integrated Registration Services  
 Num: STANLEY RUTKOWSKI  
 SSN: 270246303  
 DOB: 01/02/1960

Customer Support Application

---

CSA Home

New User Information

IRSSCSA

### New User Information

- Numi Failed

\* Indicates mandatory field.

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Date of Birth:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:  ▼

\* Phone:  Ext:

Fax:

\* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input checked="" type="radio"/>	<input type="radio"/>

**Privacy Act Statement**

Collection and Use of Personal Information

Sections 205(a) and 1105 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employee(s) to use our Business Services Online (BSO) suite of services. The Privacy Act (5 U.S.C. § 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information regarding your use of our online applications, routine uses of information, programs, and systems are available on our Internet web site, [www.socialsecurity.gov](http://www.socialsecurity.gov), or at your local Social Security office.

## 8. Users for Company



Integrated Registration Services

EIN: 060570975

# Customer Support Application

[CSA Home](#)

► [Users](#)

[Employer History](#)

[Block](#)

[Unblock](#)

IRESCSA


### Users for Company

Select a user name to apply actions. Sort by any underlined column name.

Name	User ID	Service (s)
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">QFP4KBNT</a>	
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">KZHBF73V</a>	ATTORNEY FEE (Active) SSNVS (Active)
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">RKL2VC88</a>	ATTORNEY FEE (Active) SSNVS (Active) WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Pending)
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">QCSDCV8N</a>	
<a href="#">WALKER, DENISE</a>	<a href="#">6BPMTCGV</a>	
<a href="#">WALKER, DENISE</a>	<a href="#">YX7RH3CG</a>	ATTORNEY FEE (Active)
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">W45Z8523</a>	
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">XGJ3F34N</a>	ATTORNEY FEE (Active)
<a href="#">RUTKOWSKI, STANLEY</a>	<a href="#">R3DHXX7F</a>	WAGE REPORTING (Active) VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) SSNVS (Deactivated)
<a href="#">RANDHAWA, KAMALJIT</a>	<a href="#">J6E26L21</a>	CONSENT BASED SERVICES - SSNVS (Active) INTERNET REPRESENTATIVE PAYEE (Active) SSNVS (Deactivated) WAGE REPORTING (Deactivated)
<a href="#">RANDHAWA, KAMALJIT</a>	<a href="#">LACH8551</a>	ATTORNEY FEE (Active) WAGE REPORTING (Active) SSNVS (Deactivated)



## 9. Employer Information

 Integrated Registration Services **Customer Support Application**

Name: STANLEY RUTKOWSKI SSN: 380087308 User ID: KCTQ2T4K DOB: 07/11/1965

[CSA Home](#)  
[User Information](#)  
**▶ Add/Update Employer Information**  
[Add Services](#)  
[Report of Contact](#)

IRESCSA  
**Employer Information**

Select one of the following. Requestor is:

- An employee of a company that has an EIN.
- A Household Employer and has an EIN.
- Self-Employed and has an EIN.
- Self-Employed and DOES NOT have an EIN.
- Working and residing outside the U.S. and has an EIN, but does not have an SSN.
- A Volunteer for a Company/Organization that has an EIN.
- Internet Representative Payee (IRPA) Individual User.

Enter the following about the employer.


\* Indicates mandatory field.

EIN:

\* Company/Organization Name or Business Name:

\* Do you understand that you and/or your company may be banned from use of Online Services if the SSA determines or even suspects there has been misuse of the services?  
 Yes  No

## 10. Add Services - NO SERVICES AVAILABLE

 Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000


[CSA Home](#)  
[User Information](#)  
**▶ Add Services**  
[Report of Contact](#)  
[Service Status](#)  
[Add/Update Employer Information](#)

IRESCSA [Help](#) CS007

**Add Services**

NO SERVICES AVAILABLE

## 11. Add Services - With Services



Integrated Registration Services
Customer Support Application

Name: DENNIS MILLER
SSN: 561574906
User ID: 9K8278TG
DOB: 05/05/1972
EIN: 942728480

[CSA Home](#)

[User Information](#)

**▶ Add Services**

[Report of Contact](#)

[Service Status](#)

[Add/Update Employer Information](#)

IRESCSA

### Add Services

---


Select services

VIEW WAGE REPORT NAME/SSN ERRORS

SSNVS

INTERNET REPRESENTATIVE PAYEE

## 12. Service Status



Integrated Registration Services
Customer Support Application

Name: STANLEY RUTKOWSKI
SSN: 380087308
User ID: Y3ZZNK79
DOB: 07/11/1965
EIN: 351819323

[CSA Home](#)

[User Information](#)

[Add/Update Employer Information](#)

**▶ Service Status**

[User History](#)

[Block](#)

[Unblock](#)

[Add Services](#)

[Deactivate Services](#)

[Manage Pending Services](#)

IRESCSA

### Service Status

---

**Active Services**

Suite	Service (s)	Status Date
BSO	ATTORNEY FEE	2018-03-13
BSO	VIEW WAGE REPORT NAME/SSN ERRORS	2018-03-13
BSO	INTERNET REPRESENTATIVE PAYEE	2018-03-13
BSO	WAGE REPORTING	2018-03-13

---

**Pending Services**

Suite	Service (s)	Status Date
BSO	SSNVS	2018-03-13

### 13. Deactivate Services

Integrated Registration Services

## Customer Support Application

---

Name: STANLEY RUTKOVSKI
SSN: 350087308
User ID: Y5ZZNK79
DOB: 07/11/1965
EIN: 351815323

- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [Add Services](#)
- [User History](#)
- [Report of Contact](#)
- [Add/Update Employer Information](#)
- [Deactivate Services](#)

IRESCSA  
**Deactivate Services**

Select Services to apply actions below.

Select All	Suite	Service Id	Status	Status Date
<input type="checkbox"/>	BSO	ATTORNEY FEE	Active	2018-03-13
<input type="checkbox"/>	BSO	VIEW WAGE REPORT NAME/SSN ERRORS	Active	2018-03-13
<input type="checkbox"/>	BSO	INTERNET REPRESENTATIVE PAYEE	Active	2018-03-13
<input type="checkbox"/>	BSO	WAGE REPORTING	Active	2018-03-13
<input checked="" type="checkbox"/>	BSO	SSNVS	Pending	2018-03-13

Deactivation Requestor Information:

\* indicates mandatory field.

\* First Name

Middle Name

\* Last Name

Suffix

\* SSN

---

\* Phone:  Ext:

\* Relationship to User ID Holder:

\* Reason for Deactivation:

### 14. Block

Integrated Registration Services

## Customer Support Application

---

Name: STANLEY RUTKOVSKI
SSN: 350087308
User ID: Y5ZZNK79
DOB: 07/11/1965
EIN: 351815323

- [CSA Home](#)
- [Block](#)
- [Unblock](#)

IRESCSA  
**Block**

You have requested to block services

\* indicates mandatory field.

EIN:


SSN:

\* Duration of Block:  Temporary  Permanent

\* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

## 15. Block – Error



Integrated Registration Services

# Customer Support Application

[CSA Home](#)

**Block**

[Unblock](#)

IRESCSA  
**Block**

- **Either the EIN or SSN or both must be non-blank**

You have requested to block services

\* indicates mandatory field.

EIN :

SSN:

\* Duration of Block:  Temporary  Permanent

\* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

## 16. Confirmation of Blocking



Integrated Registration Services

# Customer Support Application

[CSA Home](#)

**Block Confirmation**

IRESCSA  
**Confirmation of Blocking**

The following services have been blocked

- ATTORNEY FEE

## 17. Manage Pending Services

Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

CSA Home

User Information

Service Status

Add Services

User History

Report of Contact

Add/Update Employer Information

▶ Manage Pending Services

IRESCSA [Help](#) CS012

### Manage Pending Services

Select Services to apply actions below.

Select All	Suite	Service (s)	Status Date
<input checked="" type="checkbox"/>	BSO	VIEW WAGE REPORT NAME/SSN ERRORS	2010-05-06

## 18. Update Employer Information - Employer information updated successfully

Integrated Registration Services
Customer Support Application

Name: STANLEY RUTKOWSKI    SSN: 380087308    User ID: Y3ZZNK79    DOB: 07/11/1965    EIN: 351819323

CSA Home

User Information

Employer History

Report of Contact

Block

Unblock

▶ Add/Update Employer Information

IRESCSA

### Update Employer Information

Employer Status: Active

\* indicates mandatory field.

\* Company Name:

STANLEY RUTKOWSKI is An employee of a company that has an EIN.

## 19. Update Employer Information - EIF & MEF failure



**Integrated Registration Services** **Customer Support Application**

Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

[Help](#) CS013

- CSA Home
- User Information
- Employer Address Search
- Report of Contact
- Block
- Unblock
- Add/Update Employer Information**

IRESCSA

### Update Employer Information

Employer Status: Pending

Reason:

- MEF Failure
- EIF Failure

\* indicates mandatory field.

\* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

## 20. Update Employer Information - EIF Failure



**Integrated Registration Services** **Customer Support Application**

Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

[Help](#) CS013

- CSA Home
- User Information
- Employer Address Search
- Report of Contact
- Block
- Unblock
- Add/Update Employer Information**

IRESCSA

### Update Employer Information

Employer Status: Pending

Reason:


- EIF Failure

\* indicates mandatory field.

\* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

## 21. Reestablish Employer / Employee Relationship

 <b>Integrated Registration Services</b>	<b>Customer Support Application</b>	
	Name: JOHN PUBLIC	SSN: 999011234
	User ID: 9K8278TG	DOB: 01/01/1979

CSA Home

▶ Reestablish Employer/Employee Relationship

User Information

Add Services

Add/Update Employer Information

IRESCSA [Help](#) CS014

### Reestablish Employer / Employee Relationship

Please select an EIN

EIN	Deactivation Date
<input checked="" type="radio"/> 020000000	2010-05-10

Requestor Information

\* indicates mandatory field.

\* First Name:

Middle Name:

\* Last Name:

Suffix:

\* Contact Phone:  Ext:

\* I have reviewed the documentation provided and authorize "JOHN PUBLIC" to re-access listed services for the above selected ein.


Yes     No







## 24. Employer History



Integrated Registration Services

Name: DENNIS MILLER    SSN: 561574906    User ID: 9K8278TG    DOB: 05/05/1972    EIN: 942728480

# Customer Support Application

[CSA Home](#)


▶ **Employer History**

IRESCSA

### Employer History

Date	User ID	Comments
<a href="#">03/11/16</a>	7M87WGZ2	
<a href="#">01/30/15</a>	7M87WGZ2	
<a href="#">09/29/14</a>	RVHCS34F	TESTTTTTTTTTTTTTTT
<a href="#">09/19/11</a>	BN37HYZQ	TESTTESTTEST
<a href="#">04/25/11</a>	7PAK92M9	
<a href="#">04/25/11</a>	7PAK92M9	
<a href="#">04/25/11</a>	7PAK92M9	
<a href="#">07/28/10</a>	VM55YMMT	RENREYMERTMRETMETM
<a href="#">03/04/10</a>	5ZYPCVSX	TESTING EWR
<a href="#">11/13/09</a>	9K8278TG	
<a href="#">11/10/09</a>	9K8278TG	
<a href="#">04/02/09</a>	9K8278TG	
<a href="#">03/16/09</a>	9K8278TG	
<a href="#">03/16/09</a>	9K8278TG	
<a href="#">02/27/08</a>	9K8278TG	ACCOUNT INFORMATION UNLOCKED
<a href="#">12/12/07</a>	9K8278TG	ACCOUNT INFORMATION UNLOCKED
<a href="#">09/04/07</a>	9K8278TG	ACCOUNT INFORMATION UNLOCKED
<a href="#">11/09/06</a>	ZXMYHNP4	ACCOUNT INFORMATION UNLOCKED
<a href="#">10/28/05</a>	9K8278TG	FORCED REGISTRATION
<a href="#">06/28/05</a>	37AGG49W	THIS IS A TEST
<a href="#">03/15/05</a>	D634642D	FORCED PROCESS FOR PIN EDCOR PROCESSING
<a href="#">01/25/05</a>	8KKNWKZJ	ARE THERE EARNINGS IN THIS FILE. WHO KNOWS.
<a href="#">01/24/05</a>	5456FR4S	THIS IS UNKNOWN TO ME.
<a href="#">11/02/04</a>	4622G9TM	ACCOUNT INFORMATION UNLOCKED
<a href="#">11/02/04</a>	4622G9TM	ACCOUNT INFORMATION UNLOCKED

## 25. Remove Employer

 Integrated Registration Services

Name: STANLEY RUTKOWSKI    SSN: 380087308    User ID: RKL2VC88    DOB: 07/11/1965    EIN: 060570975

[CSA Home](#)  
[User Information](#)  
[Employer History](#)  
[Report of Contact](#)  
**▶ Add/Update Employer Information**

IRESCSA  
**Remove Employer**

\* indicates mandatory field.

Company Name:

\* Are you sure you want to remove the Employer Information?    Yes  No

Removal Requestor Information:

\* First Name:

Middle Name:

\* Last Name:

Suffix:


\* SSN:

\* Contact Phone:  Ext:

\* Relationship to User ID:

\* Reason for Removal:

## 26. Employer Address Search

 Integrated Registration Services

Name: STANLEY RUTKOWSKI    SSN: 380087308    User ID: RKL2VC88    DOB: 07/11/1965    EIN: 060570975

[CSA Home](#)  
**▶ Employer Address Search**

IRESCSA  
**Employer Address Search**

Enter an EIN to search for.

\* EIN :

\* Type of address:     CBSV     Other

## 27. Add/Update Employer Address - CBSV Address

Integrated Registration Services Customer Support Application

---

CSA Home IRESCSA

**Add/Update Employer Address** Add/Update Employer Address

• Address found for EIN 060570975

\* indicates mandatory field.

EIN : 060570975

Type of address: CBSV

Company Name:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

Address Submitted by:

\* First Name:

Middle Name:

\* Last Name:

\* Source of Address:

## 28. Add/Update Employer Address - Other Address

CSA Home IRESCSA

**Add/Update Employer Address** Add/Update Employer Address

• Address found for EIN 060570975

\* indicates mandatory field.

EIN : 060570975

Type of address: Other

Company Name:

\* Address Line 1:

Address Line 2:

\* City:

\* State Abbreviation (for US)/Province:

\* Zip/Postal Code:  Zip Extension:

\* Country:

Address Submitted by:


\* First Name:

Middle Name:

\* Last Name:

\* Source of Address:

## 29. Report of Contact – Global



**Integrated Registration Services** **Customer Support Application**

Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

IRESCSA [Help](#) CS019

### Report of Contact

Date: 05/04/2010    Recorder: MIKE PUBLIC    Office: LAQ

---

#### Contact Information

\* indicates mandatory field.

\* First Name:

Middle Name:


\* Last Name:

\* Phone:  Ext:


\* Comments:  
Character limit: 500

Characters remaining: 500


### 30. Specialized Services - No Services Available

 <b>Integrated Registration Services</b> <b>Customer Support Application</b>	
Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000	
<a href="#">CSA Home</a>	IRESCSA <a href="#">Help</a> CS020A
<a href="#">User Information</a>	<b>Specialized Services</b>
<a href="#">Service Status</a>	NO SERVICES AVAILABLE
<a href="#">Add/Update Employer Information</a>	
<a href="#">Exclusive Special Services</a>	
<b>▶ Specialized Services</b>	

### 31. Exclusive Special Services - No Services Available

 <b>Integrated Registration Services</b> <b>Customer Support Application</b>	
Name: STANLEY RUTKOWSKI    SSN: 381084206    User ID: V2WJWXFL    DOB: 07/11/1985	
<a href="#">CSA Home</a>	IRESCSA
<a href="#">User Information</a>	<b>Exclusive Special Services</b>
<a href="#">Service Status</a>	No employer information has been found. Please visit the <a href="#">Add/Update Employer Information</a> page and fill in the required information.
<a href="#">Add/Update Employer Information</a>	
<b>▶ Exclusive Special Services</b>	

### 32. Exclusive Special Services - No Employer Info



Integrated Registration Services

Customer Support Application

Name: DENNIS MILLER
SSN: 561574906
User ID: 9K8278TG
DOB: 05/05/1972
EIN: 942728480

[CSA Home](#)

[User Information](#)

[Service Status](#)

[Add/Update Employer Information](#)

[▶ Exclusive Special Services](#)


IRESCSA

### Exclusive Special Services

---

NO SERVICES AVAILABLE

### 33. Exclusive Special Services - With Services



Integrated Registration Services

Customer Support Application

Name: JOHN PUBLIC
SSN: 999011234
User ID: 9K8278TG
DOB: 01/01/1979
EIN: 020000000

[CSA Home](#)

[User Information](#)

[Service Status](#)

[Add/Update Employer Information](#)

[▶ Exclusive Special Services](#)

IRESCSA [Help](#) CS020B

### Exclusive Special Services

Select special services.


- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES

---

- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

Statement	Yes	No
DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS?	<input type="radio"/>	<input checked="" type="radio"/>

### 34. Exclusive Special Services - With Services – Error

**Integrated Registration Services** **Customer Support Application**  
Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

[CSA Home](#)  
[User Information](#)  
[Service Status](#)  
[Add/Update Employer Information](#)  
**▶ Exclusive Special Services**

IRESCSA [Help](#) CS020B  

### Exclusive Special Services


- **A positive affirmation to the attestation statement is required before access to the requested service can be processed**

Select special services.

- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

Statement	Yes	No
DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS?	<input checked="" type="radio"/>	<input type="radio"/>

### 35. Unblock Search

**Integrated Registration Services** **Customer Support Application**  
Name: STANLEY RUTKOWSKI    SSN: 381084206    User ID: V2WJWXFL    DOB: 07/11/1965

[CSA Home](#)  
[User Information](#)  
[User History](#)  
[Block](#)  
**▶ Unblock**

IRESCSA  

### Unblock Search

To search for blocked roles choose an EIN or SSN or both

EIN :

SSN:



### 36. MEF & EIF Check – Failure

Customer Support Application

Integrated Registration Services
Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000

[CSA Home](#)

[User Information](#)

**▶ MEF Failure**

[Add/Update Employer Information](#)

[Add Services](#)

[Report of Contact](#)

[Employer Address Search](#)

IRESCSA [Help](#) CS022

## MEF Check

### MEF Failure

**Warning: Earnings for Employee not Found**

Ask requestor to fax the following information on the company letterhead:

- Company Name, Address and Telephone number
- Employer Identification Number(EIN)
- Date of birth and/or Social Security Number of the authorizing official
- Authorizing Signature of someone other than the User ID requestor
- Statement certifying that the employee works for this company and is authorized to use the Online Services on behalf of the company

### EIF Failure

**Warning: Employer Address not found**

Ask requestor to fax the following information on the company letterhead:

- A copy of IRS Form SS-4, or a copy of IRS form 941, or IRS EIN Notification Letter and a letter of the company letter head including the following
- Company Name, Address and Telephone Number
- Requestor's Name, Social Security Number, Signature, Printed Name and Title

### 37. Unblock

Customer Support Application

Integrated Registration Services

[CSA Home](#)

**▶ Unblock**


IRESCSA

## Unblock

Select Services to apply actions below.

Select	Suite	Service (s)	Blocked Date	Block Duration	Affiliate	Affiliate ID	Block Type
<input type="checkbox"/>	BSO	ATTORNEY FEE	2018-04-11-13.31.16.873169	30 DAY TEMPORARY BLOCK	EIN	381652736	BLOCK EIN AND SSN

## 38. Select Suite – BSO

**Integrated Registration Services**

# Customer Support Application

---

Name: STANLEY RUTKOWSKISSN: 380087308User ID: RKL2VC88DOB: 07/11/1965EIN: 060570975

[CSA Home](#)

[User Information](#)

**▶ [Select Suite](#)**

[Report of Contact](#)

[Service Status](#)

[Add/Update Employer Information](#)


IRESCSA

### Select Suite

---

**Business Services Online Suite**

- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE

**Integrated Registration Services**

# Customer Support Application

---

Name: STANLEY RUTKOWSKISSN: 381084206User ID: VZWJWXFLDOB: 07/11/1965

[CSA Home](#)

[User Information](#)

**▶ [Select Suite](#)**

[Report of Contact](#)

[Service Status](#)

[Add/Update Employer Information](#)

IRESCSA

### Select Suite


---

**Business Services Online Suite**

- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE

**Appointed Representative Suite**  
Register individual as an Appointed Representative. Service requests must be completed by the individual through the online Appointed Representative Suite.


### 39. Select Suite – AR

 <b>Integrated Registration Services</b> <b>Customer Support Application</b>	
Name: JOHN PUBLIC    SSN: 999011234    User ID: 9K8278TG    DOB: 01/01/1979    EIN: 020000000	
<a href="#">CSA Home</a> <a href="#">User Information</a> <b>▶ <a href="#">Select Suite</a></b> <a href="#">Report of Contact</a> <a href="#">Service Status</a>	IRESCSA <a href="#">Help</a> CS024
	<b>Select Suite</b>
	<input type="radio"/> <b>Appointed Representative Suite</b>
	Register individual as an Appointed Representative. Service requests must be completed by the individual through the online Appointed Representative Suite.
	<input type="button" value="Next"/>

### 40. Confirmation of Remove Employer

 <b>Integrated Registration Services</b> <b>Customer Support Application</b>	
Name: STANLEY RUTKOWSKI    SSN: 380087308    User ID: Y3Z2NK79    DOB: 07/11/1965	
<a href="#">CSA Home</a> <a href="#">User Information</a> <b>▶ <a href="#">Add/Update Employer Information</a></b> <a href="#">Service Status</a> <a href="#">User History</a> <a href="#">Report of Contact</a>	IRESCSA
	<b>Confirmation of Remove Employer</b>
	The Employer Information has been removed successfully.

## 41. Confirmation of Adding Services - ATTORNEY FEE



Integrated Registration Services

Name: SATNLEY RUTKOWSKI    SSN: 371199006    User ID: BDV3KF6Z    DOB: 07/11/1965    EIN: 060570975


CSA Home  
User Information  
Service Status  
**Add Services**  
User History  
Report of Contact  
Add/Update Employer Information

IRESCSA  
**Confirmation of Adding Services**

Access has been Requested for :

- **ATTORNEY FEE:** Service may be used immediately

## 42. Confirmation of Adding Services - INTERNET REPRESENTATIVE PAYEE



Integrated Registration Services

Name: SATNLEY RUTKOWSKI    SSN: 371199006    User ID: BDV3KF6Z    DOB: 07/11/1965    EIN: 060570975


CSA Home  
User Information  
Service Status  
**Add Services**  
User History  
Report of Contact  
Add/Update Employer Information

IRESCSA  
**Confirmation of Adding Services**

Access has been Requested for :

- **INTERNET REPRESENTATIVE PAYEE:** Service may be used immediately

## 43. Confirmation of Adding Services - CONSENT BASED SERVICES – SSNVS



Integrated Registration Services

Name: SATNLEY RUTKOWSKI    SSN: 371199006    User ID: BDV3KF6Z    DOB: 07/11/1965    EIN: 060570975

CSA Home  
User Information  
Service Status  
**Add Services**  
User History  
Report of Contact  
Add/Update Employer Information

IRESCSA  
**Confirmation of Adding Services**

Access has been Requested for :

- **SSNVS:** Your activation code has been sent by first class mail to the address we have on record for your employer and will arrive in 10 - 14 business days.

#### 44. Confirmation of Adding Services - WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

Integrated Registration Services
Customer Support Application

Name: SATNLEY RUTKOWSKI
SSN: 371199006
User ID: BDV3KF6Z
DOB: 07/11/1965
EIN: 060570975

[CSA Home](#)

[User Information](#)

[Service Status](#)

**▶ Add Services**

[User History](#)

[Report of Contact](#)

[Add/Update Employer Information](#)

IRESCSA

### Confirmation of Adding Services

Access has been Requested for :

- VIEW WAGE REPORT NAME/SSN ERRORS: Your activation code has been sent by first class mail to the address we have on record for your employer and will arrive in 10 - 14 business days.

Integrated Registration Services
Customer Support Application

Name: SATNLEY RUTKOWSKI
SSN: 371199006
User ID: BDV3KF6Z
DOB: 07/11/1965
EIN: 060570975

[CSA Home](#)

[User Information](#)

[Service Status](#)

**▶ Add Services**

[User History](#)

[Report of Contact](#)

[Add/Update Employer Information](#)

IRESCSA

### Confirmation of Adding Services

Access has been Requested for :

- WAGE REPORTING: Service may be used immediately

#### 45. Confirmation of Unblocking

Integrated Registration Services
Customer Support Application

Name: SATNLEY RUTKOWSKI
SSN: 371199006
User ID: BDV3KF6Z
DOB: 07/11/1965
EIN: 060570975

[CSA Home](#)

**▶ Unblock Confirmation**

[User Information](#)

[User History](#)


IRESCSA

### Confirmation of Unblocking

The following services have been unblocked

Suite	Service (s)	Blocked Date	Block Duration	Affiliate	Affiliate ID	Block Type
BSO	ATTORNEY FEE	2018-04-11-14.23.55.153718	NOT APPLICABLE	EIN	060570975	UNBLOCK EIN AND SSN

## 46. Confirmation of Deactivating Services

 <b>Integrated Registration Services</b> <span style="float: right;"><b>Customer Support Application</b></span>	
Name: SATNLEY RUTKOWSKI    SSN: 371199006    User ID: BDV3KF6Z    DOB: 07/11/1965    EIN: 060570975	
<a href="#">CSA Home</a> <a href="#">User Information</a> <a href="#">Service Status</a> <a href="#">Add Services</a> <a href="#">User History</a> <a href="#">Report of Contact</a> <a href="#">Add/Update Employer Information</a> <b>▶ Deactivate Services</b>	<p>IRESCSA</p> <h3>Confirmation of Deactivating Services</h3> <p>The following services have been successfully deactivated:</p> <ul style="list-style-type: none"><li>• SSNVS</li></ul>

## 47. Confirmation of Reestablish Employer / Employee Relationship

 <b>Integrated Registration Services</b> <span style="float: right;"><b>Customer Support Application</b></span>	
Name: JOHN PUBLIC    SSN: 999011234    User ID: PF8M3PQZ    DOB: 05/03/1970	
<a href="#">CSA Home</a> <b>▶ Reestablish Employer/Employee Relationship</b> <a href="#">User Information</a> <a href="#">Add Services</a> <a href="#">Add/Update Employer Information</a>	<p>IRESCSA <a href="#">Help</a> CS033</p> <h3>Confirmation of Reestablish Employer / Employee Relationship</h3> <p>Authorization to re-establish the relationship with this employer has been granted.:</p>

## 48. Record ID Information

**Integrated Registration Services** **Customer Support Application**  
Name: JOHN PUBLIC    SSN: 999011234    User ID: YK2YXSSX    DOB: 05/03/1970    EIN: 020000000

[CSA Home](#)  
[User Information](#)  
**▶ Record ID Information**

IRESCSA [Help](#) CS035

### Record ID Information


\* indicates mandatory field.

\* Type of ID: U.S. Driver's License

\* Complete ID #: MD12345

\* State: MD

## 49. Print Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC    SSN: 999011234    User ID: YK2YXSSX    DOB: 05/03/1970    EIN: 020000000

CSA Home

User Information

▶ Print Activation Code for eFolder

IRESCSA [Help](#) CS036


### Print Activation Code for eFolder

**Access Claimant's Electronic Folder** role has been added successfully.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.



## 50. View Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC    SSN: 999011234    User ID: YK2YXSSX    DOB: 05/03/1970    EIN: 020000000

[CSA Home](#)

[User Information](#)

▶ [View Activation Code for eFolder](#)

IRESCSA [Help](#) CS036

### View Activation Code for eFolder

The Electronic Folder Activation Code is **JBP9D2QB**.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.