

National Human Trafficking Hotline (NHTH) Grant Program Performance Indicators

The NHTH Grant Program award recipient must provide data to OTIP on the following program performance indicator data on a monthly, semi-annual, and annual basis, as directed by the Project Officer, in an Excel spreadsheet.

Monthly Performance Indicator Report

Human Trafficking Emergency-Related Request and Referral Data

- Number of signals (calls, text conversations, chat conversations, online tip forms, and emails) received related to each emergency-related request:
 - Emergency Shelter
 - Extraction
 - Transportation
- Number of individual referrals provided
- Number of cases with at least one referral provided
- Number of new referral partners added to the referral database during the reporting period
- Total number of referral partners in the referral database at the close of the reporting period

Human Trafficking Case-Level Data

- Number of potential human trafficking cases reported to the hotline by type of trafficking during the reporting period:
 - Sex
 - Labor
 - Sex and Labor
 - Type of Trafficking Not Reported
- Number of potential human trafficking cases reported to law enforcement by age of potential victims during the reporting period:
 - Cases Involving Only Adult Victims Reported to Law Enforcement
 - Cases Involving Only Minor Victims Reported to Law Enforcement
 - Cases Involving Both Adult/Minor Victims Reported to Law Enforcement
 - Cases Reported Where Victim Age Unknown Reported to Law Enforcement

Semi-Annual Performance Indicator Report

Signaler Data

- Number of signals (calls, text conversations, chat conversations, online tip forms, and emails) received by signaler type during the reporting period:
 - 211/311 Operator
 - Airline/Airport Personnel
 - Asylee/Refugee
 - Bus Industry Employee
 - Business
 - Child Welfare/ORR

- Community Member
- DOJ/BJA Task Force Member
- Educator/School Personnel
- Faith-based Organization/Representative
- Family Member of Potential Victim
- Family Member of Potential Victim of Trafficking
- Family/Friend of Potential Victim of Labor Exploitation
- Family/Friend of Potential Victim of Other Crime
- Family/Friend of Potential Victim of Unknown Situation
- Family/Friend/Acquaintance of Potential Controller
- Federal Law Enforcement
- Finance Industry Employee
- Foreign Government
- Friend of Potential Victim
- Friend of Potential Victim of Trafficking
- Government
- Hotel/Motel Employee
- International Law Enforcement
- Legal Professional
- Local Law Enforcement
- Medical Professional
- Mental Health Professional
- Military Personnel
- NGO - Anti-trafficking
- NGO – Anti-trafficking
- NGO - DV/SA
- NGO - General Social Services
- NGO - Immigrant/Refugee
- NGO - Other
- NGO – Other
- NGO - RHY
- NGO - Worker Rights
- Other
- Possible Buyer of Commercial Sex
- Potential Controller
- Potential Victim of Labor Exploitation
- Potential Victim of Other Crime
- Potential Victim of Trafficking
- Potential Victim of Unknown Situation
- Press/Media
- State Law Enforcement
- Student
- Taxi/Rideshare Driver/Employee
- Truck Stop Employee
- Trucker
- Unknown

- Visa Holder
- Number of signals (calls, text conversations, chat conversations, online tip forms, and emails) received by signaler language during the reporting period:
 - English
 - Spanish
 - Amharic, Somali, or other Afro-Asiatic languages
 - Arabic
 - Armenian
 - Bengali
 - Chinese (includes Cantonese, Mandarin)
 - French (includes Cajun)
 - German
 - Greek
 - Gujarati
 - Haitian
 - Hebrew
 - Hindi
 - Ilocano, Samoan, Hawaiian, or other Austronesian languages
 - Italian
 - Japanese
 - Khmer
 - Korean
 - Navajo
 - Malayalam, Kannada, or other Dravidian languages
 - Nepali, Marathi, or other Indic languages
 - Persian (includes Farsi, Dari)
 - Polish
 - Portuguese
 - Punjabi
 - Russian
 - Serbo-Croatian
 - Swahili or other languages of Central, Eastern, and Southern Africa
 - Tagalog (includes Filipino)
 - Tamil
 - Telugu
 - Thai, Lao, or other Tai-Kadai languages
 - Ukrainian or other Slavic languages
 - Urdu
 - Vietnamese
 - Yiddish, Pennsylvania Dutch, or other West Germanic languages
 - Other Indo-European languages
 - Yoruba, Twi, Igbo, or other languages of Western Africa
 - Other Languages

- Number of signals (calls, text conversations, chat conversations, online tip forms, and emails) received by from each state or United States territory during the reporting period:
 - Alabama
 - Alaska
 - American Samoa
 - Arizona
 - Arkansas
 - California
 - Colorado
 - Connecticut
 - Delaware
 - District of Columbia
 - Florida
 - Georgia
 - Guam
 - Hawaii
 - Idaho
 - Illinois
 - Indiana
 - Iowa
 - Kansas
 - Kentucky
 - Louisiana
 - Maine
 - Maryland
 - Massachusetts
 - Michigan
 - Minnesota
 - Mississippi
 - Missouri
 - Montana
 - Nebraska
 - Nevada
 - New Hampshire
 - New Jersey
 - New Mexico
 - New York
 - North Carolina
 - North Dakota
 - Northern Mariana Islands
 - Ohio
 - Oklahoma
 - Oregon
 - Pennsylvania
 - Puerto Rico
 - Rhode Island

- South Carolina
- South Dakota
- Tennessee
- Texas
- U.S. Virgin Islands
- Utah
- Vermont
- Virginia
- Washington
- West Virginia
- Wisconsin
- Wyoming

Potential Victim Access, Referral, Report, and Outcome Data

- Number of potential victims who received referrals or submitted reports to listed entities during the reporting period:
 - Child Protection Services
 - Domestic Violence Hotline/Services
 - DVHT Program Grantee
 - Law Enforcement
 - Other Service Provider
 - Other Trafficking Service Provider
 - Runaway Safeline/Services
 - SAMHSA Helpline/Services
 - Sexual Assault Hotline/Services
 - Suicide Prevention Lifeline/Services
 - TVAP Program Grantee
- Number of potential victims for whom each outcome was applicable during the reporting period:
 - Allegations unsubstantiated/unfounded
 - CPS involving LE
 - Insufficient evidence found to proceed with investigation
 - Investigation opened
 - PT(s) charged with Human Trafficking
 - PT(s) charged with other crime
 - PV(s) ineligible for services because referral organization assessed as non-trafficking
 - PV(s) not willing to cooperate with investigation
 - PV(s) received services from referral organization
 - PV(s) unable to connect with referral organization

Potential Victim Demographic Data

- Number of potential victims identified during the reporting period by type of trafficking and age:
 - Sex Trafficking Victims
 - Adult Victims
 - Minor Victims
 - Labor Trafficking Victims
 - Adult Victims

- Minor Victims
- Sex and Labor Trafficking Victims
 - Adult Victims
 - Minor Victims
- Victims of Unknown Trafficking Type
 - Minor Victims
 - Adult Victims
- Number of potential victims identified during the reporting period by gender:
 - Male
 - Female
 - Transgender Male
 - Transgender Female
 - Non-Conforming
 - Potential Victims of Unknown Gender

Annual Performance Indicator Report

Potential Victim Demographic Data

- Number of potential victims identified by country of origin

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- Number of potential trafficking cases reported to the hotline by level of trafficking indicator and number of potential victims referenced:
 - Cases with 'High' Trafficking Indicators

- Potential victims referenced in relation to ‘High’ Trafficking Indicator cases
 - Cases with ‘Moderate’ Trafficking Indicators
 - Potential victims referenced in relation to ‘Moderate’ Trafficking Indicator cases
- Number of potential trafficking cases where the signalers proximity to the situation/victim was applicable:
 - Victim Self-Report
 - Direct Contact with Potential Victim
 - Indirect Contact with Potential Victim
 - Observation of Suspicious Activity
 - Proximity Unknown or Not Reported

Potential Victim Trafficking Experience Data

- Number of potential victims whose trafficking situation took place in each venue/industry during the reporting period:
 - Agriculture/Farms/Animal Husbandry
 - Aquafarming/Fishing
 - Arts/Entertainment
 - Bar/Club/Cantina
 - Begging Rings
 - Construction
 - Domestic Work
 - Education
 - Escort Service/Delivery Service
 - Forestry/Reforestation
 - Health/Beauty Services
 - Health Care
 - Hospitality
 - Hostess/Strip Club
 - Hotel/Motel-Based Commercial Sex
 - Illicit Activities
 - Illicit Massage/Spa Business
 - Internet-Based Commercial Sex
 - Janitorial/Out-Call Cleaning Services
 - Landscaping Services
 - Legal Brothel
 - Manufacturing/Factories
 - Mining, Quarrying, Oil/Gas Extraction
 - Other Small Business
 - Peddling Rings
 - Personal Sexual Servitude
 - Pornography
 - Pre-school/Child Day Care Service
 - Professional/Scientific/Tech Services
 - Recreational Facilities
 - Remote Interactive Sexual Acts
 - Residence-Based Commercial Sex
 - Restaurant/Food Service

- Retail
- Sex Tourism
- Street-Based Commercial Sex
- Transportation
- Traveling Carnivals
- Traveling Sales Crews
- Truck Stop
- Other
- Not Specified

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The National Human Trafficking Hotline collects information about signalers (individuals who contact the hotline) and from signalers regarding potential victims of a severe form of trafficking in persons and human trafficking cases in order to: ensure potential victims of trafficking remain able to access assistance; disseminate insights related to human trafficking cases and trends to inform anti-trafficking strategies and policies; provide information to Congress, other federal agencies, stakeholders, the public, and other countries on the aggregate outputs and outcomes of the NHTH operations, and; to fulfill its grant reporting requirements to the Department of Health and Human Services (HHS). Public reporting burden for this collection of information is estimated to average .4333 hours per signaler, including the time for explaining the reason for contacting the hotline, providing relevant details about potential trafficking concerns, and time to receive referrals. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. If you have any comments on this collection of information, please contact Vera Kiefer, ACF Office on Trafficking in Persons, by email at Vera.Kiefer@acf.hhs.gov.