![FSI - Foreign Service Institute logo]

Alpha/Beta Survey

Burden estimate: 10 minutes

Expiration date: 3-31-2024

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to: fsidldreq@state.gov.

We value your participation in this evaluation and will use results for continuous quality improvement. All feedback is confidential and will be presented in aggregate. Completion should take no more than 10 minutes.

NSEEN BUT RECORDED:
- *Browser type*
- *Browser version*
- *Operating system*
- *Screen resolution*
- *Java support*
- *User agent*

Main Questions

We greatly value your participation and feedback. The following questions relate to content, presentation, and training effectiveness. Please answer each question. If including specific comments on corrections, please include the **module number** and **section/page number** where your comment applies so we can best address your concerns.

1. Amount of time needed to complete the course: (hours/minutes) [TEXT FIELD]

2. The knowledge, skills, and attitudes presented in this course meet the course objectives.

   Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

   Additional comments: [TEXT FIELD]

3. The content was presented in a clear and logical way.

   Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

   Additional comments: [TEXT FIELD]

4. The complexity and depth of the content was appropriate for the intended audience.

   Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

   Additional comments: [TEXT FIELD]

5. The course provided adequate activities, examples, and resources to reinforce the learning.

   Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree

   Additional comments: [TEXT FIELD]

6. Did you encounter any technical issues while completing the course?*
   YES | NO

7. If yes, what issues did you face? (Select all that apply):
   - Audio/video did not play/show.
   - Images or text were not viewable/cut off .
   - Course loaded slowly or responded slowly.
   - Course froze or crashed.
   - Bookmarking did not work.
   - Hyperlinks were broken.
   - The program timed out too quickly (had to log in multiple times).
   - Other (please describe):

8. Would you be able to provide any information that might help us locate and correct the problem (such as the page/module where the problem occurred, or a brief description of what happened)? [TEXT FIELD]

9. Do you have any additional feedback?
   [TEXT FIELD]

If possible, add wrap up text:
Thank you for participating in this Alpha/Beta test. Your feedback will help us improve the course before it is available to participants.