

**Privacy Notice**

The information that you provide will be used by the Consumer Financial Protection Bureau's (Bureau) Office of Advisory Board and Councils to provide an evaluation of the advisory committee that you participated in.

The Bureau will not collect any personally identifiable information.

Participation is voluntary

**Paperwork Reduction Act**

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on xx/xx/xxxx. The time required to complete this information collection is estimated to average approximately 10 minutes per response. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to Bureau at the Consumer Financial Protection Bureau (Attention: PRA Office) 1700 G Street NW, Washington, DC 20552, or by email to PRA\_Comments@cfpb.gov.

What advisory committee do you serve on? \*

Choose an option

I. Planning/Pre-meeting activities: Please rate your satisfaction with meeting planning activities.

**Communication**

How satisfied were you with the timeliness of communication regarding important dates? How satisfied were you with the timeliness of communication regarding important dates? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were you satisfied with the timeliness of communication regarding meeting agenda items? Were you satisfied with the timeliness of communication regarding meeting agenda items? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were you satisfied with the timeliness of requests for input during the meeting planning process? Were you satisfied with the timeliness of requests for input during the meeting planning process? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

### Agenda Creation

Were you satisfied that advisory members were given the opportunity to provide meaningful input during agenda planning? Were you satisfied that advisory members were given the opportunity to provide meaningful input during agenda planning? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were the meeting agendas aligned with your understanding of the advisory committee mission and goals? Were the meeting agendas aligned with your understanding of the advisory committee mission and goals? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

### Accommodations

Were you satisfied with the locations of the meetings (conference rooms, audio & visual)?Were you satisfied with the locations of the meetings (conference rooms, audio & visual)? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Did the hotels and meeting locations meet your expectations?Did the hotels and meeting locations meet your expectations? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

II. Travel: Please rate your satisfaction with travel related activities and processes.

Communication

Were travel rules and guidelines clearly explained?Were travel rules and guidelines clearly explained? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Was it clear who to contact with questions about travel or accommodations?Was it clear who to contact with questions about travel or accommodations? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were questions about travel and accommodations answered accurately and in a timely manner? Were questions about travel and accommodations answered accurately and in a timely manner? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Travel reimbursement

Was it clear who to contact to obtain reimbursement for travel related expenses? Was it clear who to contact to obtain reimbursement for travel related expenses? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were reimbursements received in a timely manner; within 30 days of submission of receipts? Were reimbursements received in a timely manner; within 30 days of submission of receipts? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

III. Meeting Management: Please rate the performance of the team with regard to meeting facilitation.

Orientation

Do you think the advisory committee orientation program provides members with the appropriate depth and breadth of information? Do you think the advisory committee orientation program provides members with the appropriate depth and breadth of information? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

After orientation were you clear of your role and responsibility as an advisory committee member? After orientation were you clear of your role and responsibility as an advisory committee member? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

What other information would be of value?



Communication

Meeting goals were clearly communicated in advance of the meetings. Meeting goals were clearly communicated in advance of the meetings. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Stated meeting goals align with mission of the advisory committees and the Bureau. Stated meeting goals align with mission of the advisory committees and the Bureau. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Meeting activities and events aligned with agenda and goals. Meeting activities and events aligned with agenda and goals. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Advisory committee meetings encourage a high quality of debate with robust and probing discussions. Advisory committee meetings encourage a high quality of debate with robust and probing discussions. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

The chair's leadership style and tone promotes effective decision-making and constructive debate. The chair's leadership style and tone promotes effective decision-making and constructive debate. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Materials provided

Meeting materials were provided in the agreed upon timeframe in advance of the meetings. Meeting materials were provided in the agreed upon timeframe in advance of the meetings. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Meeting materials were well-organized, easy to navigate, and supported the agenda and goals. Meeting materials were well-organized, easy to navigate, and supported the agenda and goals. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

## Meetings

Do you believe advisory committee meetings are properly focused on significant matters such as strategy and policy? Do you believe advisory committee meetings are properly focused on significant matters such as strategy and policy? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Do you believe advisory committee meetings allow sufficient time to discuss the business at hand? Do you believe advisory committee meetings allow sufficient time to discuss the business at hand? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Do you think advisory committee meetings allow for candid and constructive discussion? Do you think advisory committee meetings allow for candid and constructive discussion? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5  
(Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Do you consider presentations at advisory committee meetings to be generally of the appropriate length and content? Do you consider

presentations at advisory committee meetings to be generally of the appropriate length and content? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

IV. Meeting Outcomes: Please rate your satisfaction with advisory committee outcomes.

Overall Effectiveness

Input provided by advisory committee members was used to make improvements in Bureau initiatives. Input provided by advisory committee members was used to make improvements in Bureau initiatives. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Bureau presenters provided expected clarity and demonstrated expertise. Bureau presenters provided expected clarity and demonstrated expertise. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

During meetings, advisory committee members were able to share their experiences and opinions with the group and Bureau staff. During meetings, advisory committee members were able to share their experiences and opinions with the group and Bureau staff. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)



V. Impact: Please rate your satisfaction with advisory committee outcomes.

### Overall Effectiveness

Do you feel input provided by advisory committee members provided meaningful impact in policy written by the CFPB. Do you feel input provided by advisory committee members provided meaningful impact in policy written by the CFPB. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Do you think the advisory committee has an appropriate balance of skills, experiences and backgrounds? Do you think the advisory committee has an appropriate balance of skills, experiences and backgrounds? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Advisory committee members recognize the role which they and each of their colleagues are expected to play and have the appropriate skills and experience for that role. Advisory committee members recognize the role which they and each of their colleagues are expected to play and have the appropriate skills and experience for that role. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Were terms of reference (technical language or reference to shorthand or abbreviated terms) used for the advisory committee appropriate? Were terms of reference (technical language or reference to shorthand or abbreviated terms) used for the advisory committee appropriate? \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Please rate your overall impression of the Bureau, its work, and mission. Please rate your overall impression of the Bureau, its work, and mission. \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Overall Effectiveness

VI. Succession planning: Please rate your satisfaction with advisory committee outcomes.

There is appropriate succession planning for key committee members and the CAB as indicated by the charter: There is appropriate succession planning for key committee members and the CAB as indicated by the charter: \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

[https://www.consumerfinance.gov/documents/7336/cfpb\\_cab\\_charter-amendment\\_2019.pdf](https://www.consumerfinance.gov/documents/7336/cfpb_cab_charter-amendment_2019.pdf)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

There is appropriate succession planning for key committee members and the CBAC as indicated by the charter: There is appropriate succession planning for key committee members and the CBAC as indicated by the charter: \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

[https://www.consumerfinance.gov/documents/7337/cfpb\\_cbac\\_charter-amendment\\_2019.pdf](https://www.consumerfinance.gov/documents/7337/cfpb_cbac_charter-amendment_2019.pdf)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

There is appropriate succession planning for key committee members and the CUAC as indicated by the charter: There is appropriate succession planning for key committee members and the CUAC as indicated by the charter: \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

[https://www.consumerfinance.gov/documents/7338/cfpb\\_cuac\\_charter-amendment\\_2019.pdf](https://www.consumerfinance.gov/documents/7338/cfpb_cuac_charter-amendment_2019.pdf)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

There is appropriate succession planning for key committee members and the ARC as indicated by the charter: There is appropriate succession planning for key committee members and the ARC as indicated by the charter: \*

1 (Unsatisfied)  2  3 (Neither satisfied nor dissatisfied)  4  5 (Highly satisfied)

[https://www.consumerfinance.gov/documents/7335/cfpb\\_Academic-Research-Council-charter\\_2019.pdf](https://www.consumerfinance.gov/documents/7335/cfpb_Academic-Research-Council-charter_2019.pdf)

Select between 1 and 5.

(From a scale of 1 through 5, with 1 being unsatisfied, 3 being neither satisfied nor dissatisfied and 5 being highly satisfied)

Do you have additional comments or suggestions? \*