

Survey for Compliance and Guidance Page

Paperwork Reduction Act Statement:

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on XX/XX/XXXX. The time required to complete this information collection is estimated to average approximately 10 minutes per response. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to the Bureau at the Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to CFPB_PRA@cfpb.gov.

Privacy Notice

The information you provide will assist the Office of Regulations to conduct a satisfaction survey of the Bureau's online compliance and guidance webpage to better assess who uses the materials, where are meeting the needs of users, and how the materials can be improved.

No personally identifiable information (PII) will be collected.

Participation is voluntary.

1. Did you find what you were looking for?
 - a. Yes
 - b. No
 - c. If no, please explain (Please do not share any Personally Identifiable Information (PII), including, but not limited to, your name, address, phone number, email address, Social Security number, etc)

2. What were you looking for?
 - a. Supervision and Examination Manual
 - b. Compliance guides and resources
 - c. Official guidance
 - d. Supervisory Highlights
 - e. I wasn't looking for anything in particular
 - f. Other?(Please do not share any Personally Identifiable Information (PII), including, but not limited to, your name, address, phone number, email address, Social Security number, etc)

3. How often do you reference Bureau compliance and guidance materials?
 - a. Daily
 - b. Weekly
 - c. Monthly
 - d. A few times a year

4. Overall, how helpful do you find the compliance and guidance materials?
 - a. Very helpful
 - b. Somewhat helpful
 - c. Only a little helpful
 - d. Not at all helpful

5. Which of the following **best** describes the organization you work for?
 - a. Depository institution (bank or credit union)
 - b. Lender or other financial services company
 - c. Law firm
 - d. Consulting
 - e. Regulatory agency (state or federal)
 - f. Other (please specify)(Please do not share any Personally Identifiable Information (PII), including, but not limited to, your name, address, phone number, email address, Social Security number, etc)

6. Which of the following **best** characterizes your work?
 - a. Compliance
 - b. Legal / Counsel
 - c. Business
 - d. Technology
 - e. Government
 - f. Consumer / Consumer Advocate
 - g. Academic / Research
 - h. Other (please specify)(Please do not share any Personally Identifiable Information (PII), including, but not limited to, your name, address, phone number, email address, Social Security number, etc)

What suggestions do you have for us regarding our compliance and guidance materials or our page? *Please do not share any Personally Identifiable Information (PII), including, but not limited to, your name, address, phone number, email address, Social Security number, etc.*