## **UNITEDHEALTH GROUP**



## Provider Relief Fund (PRF)





## PRF and ARPA-R Attestation Portal

Vision: Healthy Communities, Healthy People







#### Step 1 Eligibility

The US Department of Health and Human Services (HHS) has announced \$175 billion in relief funds to hospitals and other healthcare providers on the front lines of the coronavirus response as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the Paycheck Protection Program and Health Care Enhancement Act. This funding, along with additional relief funding outside of the CARES Act\*, supports healthcare-related expenses or lost revenue attributable to COVID-19 and ensures uninsured Americans can get treatment for COVID-19. This site is open to all providers that have received a Provider Relief Fund payment and/or other COVID-19 response payments, such as \*\* wural Health Clinic (RHC) COVID-19 Testing and Mitigation Program, regardless of network affiliation or payer contract. HHS is contracting with additional delivery of the funds.

HHS plans to make publicly available the names of payment recipients and the amounts receive or all providers to receipt of a payment and acceptance of the Terms and Conditions or who retain payments for more than 90 days and are deemed to we accepted the Terms and Conditions. By accepting funds, the recipient consents to HHS publicly disclosing the payments that recipient has received from the Proving Relief F and and/or ot a COVID-19 response payments.



#### Eligibility

You must sign an attestation confirming receiption and gree to the Terms and Conditions within 90 days of Automated Clearing House programs 0 day, 1 check pa, ant issuance. Should you choose to reject the funds, you must also complete the at station to inc. the thin This Payment Portal will guide you through the attestation process to accept or reject the funds.

Do you or your organization n. t one or or of the following criteria?

- riee-for-service (FFS) payments from the Centers for Medicare and Medicaid Services (CMS) in 2019 Billing entity that received Me.
- Rural acute care general hospitur, Critical Access Hospital (CAH), Rural Health Clinic (RHC), or Community Health Center located in a rural
- Rural Health Clinic (RHC) that has a Centers for Medicare and Medicaid Services (CMS) Certification Number (CCN) and is listed in either in the CMS Provider of Service file or the CMS Survey & Certification's Quality, Certification and Certification and Oversight Reports (QCOR)\*
- Indian Health Service (IHS), Tribal or Urban Indian Health program
- Skilled Nursing Facility (SNF)



O No

\*This website / portal is primarily used to administer attestation and payment of relief funds from the CARES Act, the Paycheck Protection Program and Health Care Enhancement Act, and the American Rescue Package. It is also used to administer attestation and payment of relief funds from other HHS programs These programs may have separate Terms and Conditions. For additional information, please visit hhs.gov/providerrelief or call the provider support line at (866) 569-3522; for TTY dial 711.







#### **Privacy Act Statement**

The following statement serves to inform you of the purpose for collecting personal information required by the covid19.linkhealth.com website and how it will be used.

AUTHORITY: 31 U.S.C. 3512, 3711, 3716, 3721, 1321; note E.O. 13520

PURPOSE: To collect information to determine eligibility for Provider R of Fund payment and process payment to you.

ROUTINE USES: The information collected is used by HHS to extermine qibility for payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments, and process payments from the Public Health and Social Services Fund, maintain an accounting of payments from the Public Health and Social Services Fund, maintain an accounting of payments from the Public Health and Social Services Fund, maintain an accounting of payments from the Public Health and Social Services Fund, maintain and social Services Fun

DISCLOSURE: Voluntary. If you coose not to rovic your information, absence of the requested information may result in administration delays or the inability to process payments by you under the Correct Act.

Continue











## Step 2 Billing TIN(s)



#### Billing Tax ID Number(s)

Please enter the Taxpayer Identification Number (TIN) (either En loyer ntifica on Number or Social Security Number) connected to the billing entity you entered in the previous step. You may need to be accepted.

#### Billing TIN(s)

998877665

Type, or copy/paste TIN(s) here. Multiple TINs should be separated by commas.

Continue





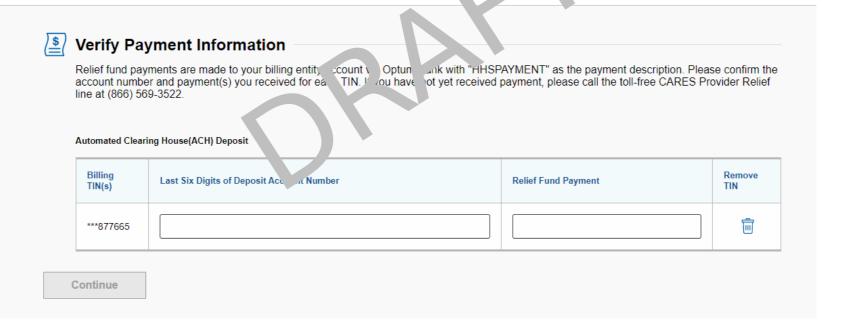
## PRF and ARPA-R attestation portal: Attest ACH Payment







### **Step 3 Verify Payment Information**



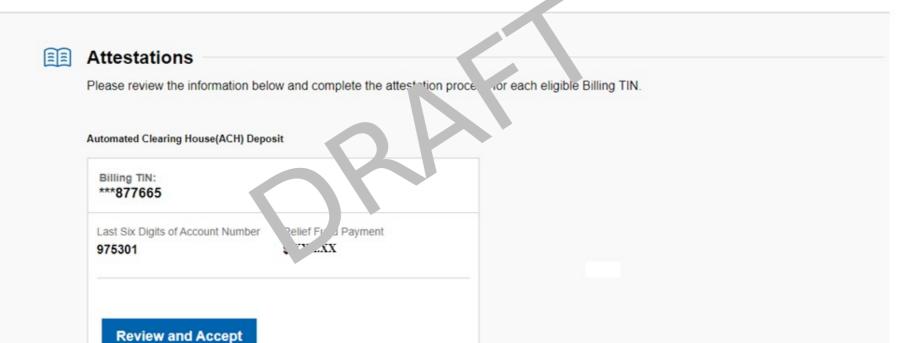








## Step 4 Attestations











## **Attestation and Payment Confirmation**

## (\$

#### **Payment Terms Attestation**

Please attest to and accept the Terms & Conditions below for each TIN you have enriched. The current TIN is shown in the box to the right. Once you complete the act TIN you will be asked to attest to each TIN in the list.

I acknowledge receipt of \$100.10 from the Pulp 1 Heal 1 and Scrial Services Emergency Fund ("Relief Fund"), and accept the 3 & Commons in 1 purple eceived a payment from funds appropriated in the Relief and under visit B of Public Law 116-127 and retain that payment for at least 90 days with at contacting HHS agarding remittance of those funds, you are deemed to have accepted a following Terms & Conditions. This is not an exhaustive list and you must comply the sylvather relevant statutes and regulations, as applicable. Your commitment to full compliance with all Terms and Conditions is material to the Secretary's decision to disburse these funds to you. Non-compliance with any Term or Condition is grounds for the Secretary to recoup some or all of the payment made from the Relief Fund. These Terms and Conditions apply directly to the recipient of payment from the Relief Fund. In general, the requirements that apply to the recipient, also apply to sub-recipients and contractors under grants, unless an exception is specified.

#### **Current Request**

Billing TIN

\*\*\*877665

Last Six Digits of Account Number

975301

Relief Fund Payment

\$100.10



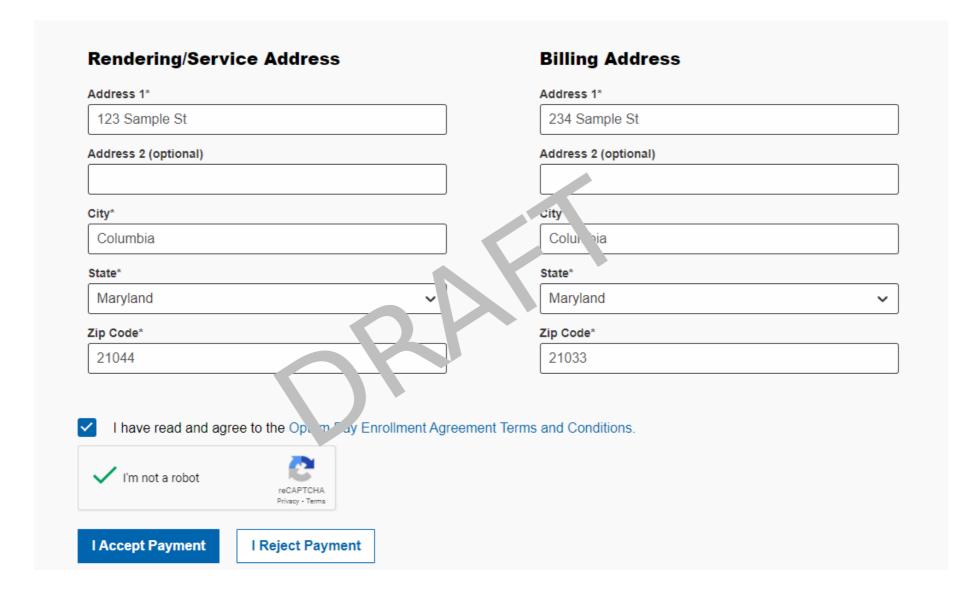


\*\*All data displayed here is sample data for example purposes only.\*\*

	By receiving and accepting Relief Fund payment, you attest that in accordance with the "Coronavirus Aid, Relief, and Economic Security Act" or the "CARES Act", you are eligible for this payment. You acknowledge that you may be asked to submit to the review process established by the U.S Department of Health and Human Services, including its contractor (collectively, "HHS"), to determine your eligibility for this payment. Additionally, upon request by HHS, you will provide any and all information related to the disposition or use of the funds received under the Relief Fund for auditing and/or reporting purposes. I attest that I have the legal authority to act on behalf of the provider group that has received payment under the Relief Fund. For Electronic Funds Transfer / ACH Payments, HHS or its contractor may make adjustments to the payment whenever a correction or change is required. For example, if there is an error, you agree that HHS may correct the error immediately example.
	Such errors may include, but are not limited to, reversing an improprate dit, and correcting
	calculation and input errors. The right to make adjustments are not subject to any limitations
	or time constraints, except as required by law.
_	roviding your email and phone number, you a that HHS ts contractor may send you
	nost up to date contact information
Ple	ease complete the information beautiful All fields are required unless otherwise indicated.
Firs	st Name*
Mid	ddle Name (optional)
Las	st Name*
Em	ail Address*
Pho	one Number*









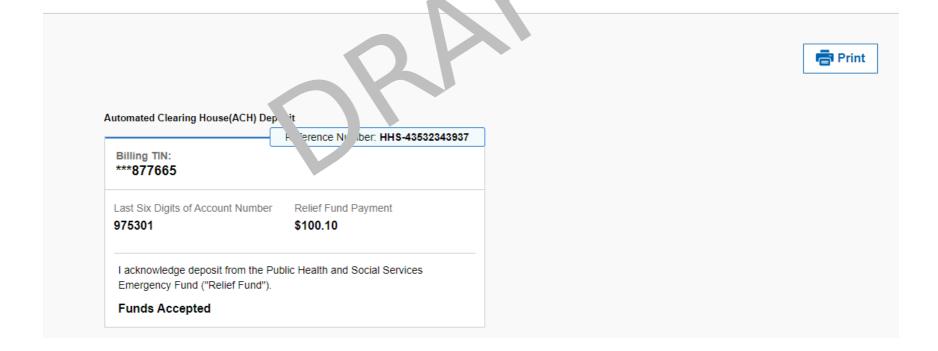






#### Confirmation

Thank you. Your Information has been received for the TIN(s) below. You will recover a confirmation email with reference number(s). You may print this page for your records.







## PRF and ARPA-R attestation portal: Attest CHK Payment

Step 3

Verify Payment

Informátion

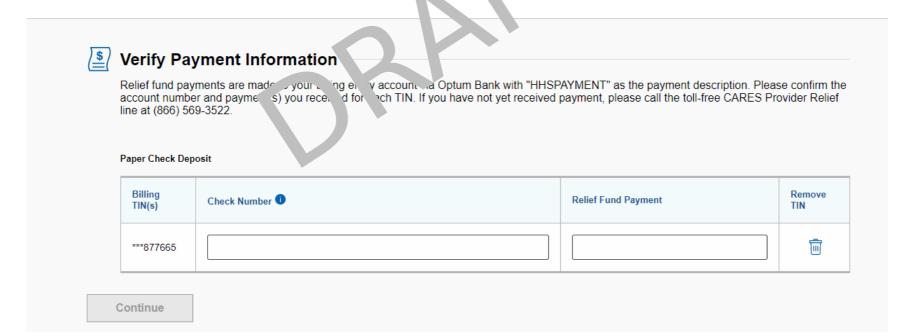
Step 4

Attestations

Confirmation



## Step 3 Verify Payment Information



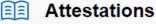








## **Step 4 Attestations**



Please review the information below and complete the constant occass for each eligible Billing TIN.

#### Paper Check Deposit

Billing TIN:

\*\*\*877665

Check Number
0000001013

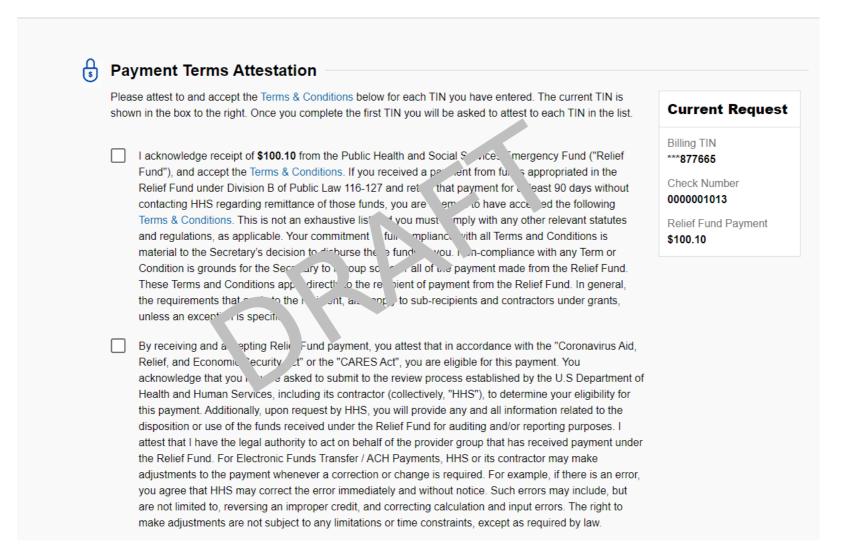
Review and Accept







#### **Attestation and Payment Confirmation**



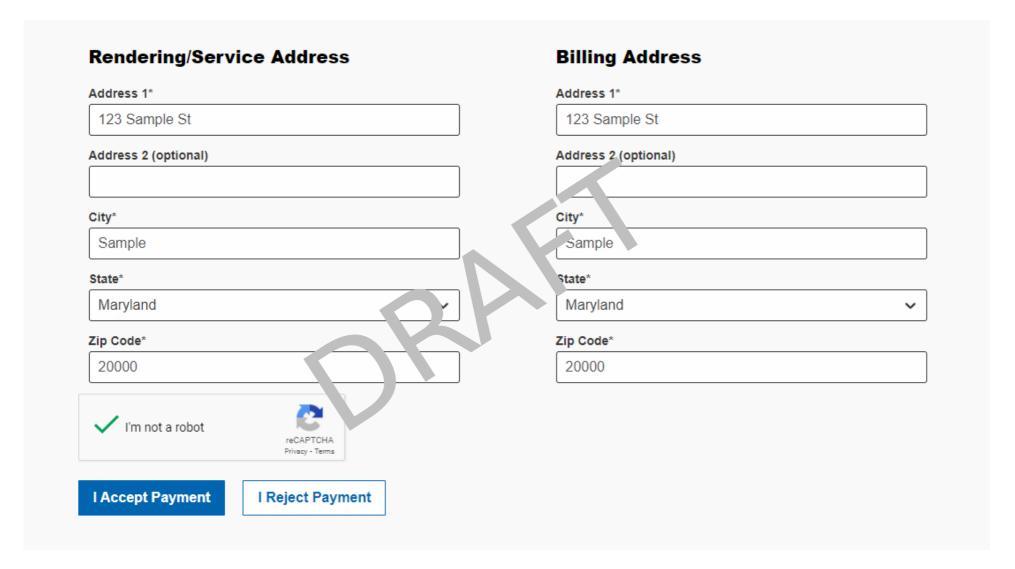




By providing your email and phone number, you agree that HHS or its contractor may send you communications or call you regarding Relief Fund payment. You understand that you need to give us the most up to date contact information.
Contact Information
Please complete the information below. All fields are required unless otherwis dicated.
First Name*
Middle Name (optional)
Last Name*
Email Address*
Phone Number*





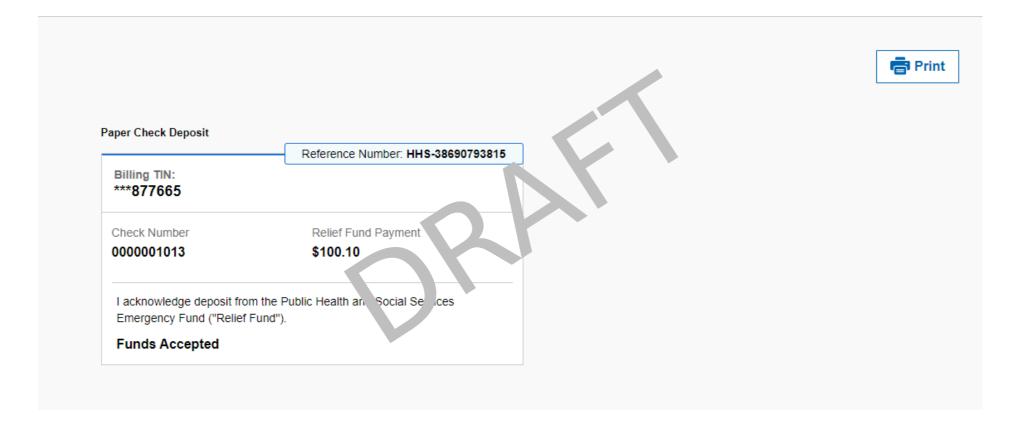






### Confirmation

Thank you. Your Information has been received for the TIN(s) below. You will receive a confirmation email with reference number(s). You may print this page for your records.











## PRF Phase 4/ARPA-R Application Portal

Vision: Healthy Communities, Healthy People





Sign In

# Welcome to the Provider Relief Fund Application and Attestation Portal

This portal allows providers to apply for and attest to relief fund payments made for healthcare-related expenses a lost invenue attributable to COVID-19.

Overview

Set Up One Healthc. > ID

What ou Need

**Resources and Support** 

The Department of Health and Human Services (HHS) has announced \$175 billion in relief funds, including to hospitals and other healthcare providers on the front lines of the coronavirus response as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the Paycheck Protection Program and Health Care Enhancement Act. This funding, along with additional relief funding outside of the CARES Act, supports healthcare-related expenses or lost revenue attributable to COVID-19 and ensures uninsured Americans can get treatment for COVID-19. This site is open to all providers who want to apply for a Provider Relief Fund payment, regardless of network affiliation or payer contract. HHS is contracting with UnitedHealth Group to facilitate delivery of the funds.

HHS plans to make publicly available the names of payment recipients and the amounts received, for all providers who attest to receipt of a payment and acceptance of the Terms and Conditions or who retain payments for more than 90 days and are deemed to have accepted the Terms and Conditions. By accepting funds, the recipient consents to the Department of Health and Human Services publicly disclosing the payments that recipient has received from the Relief Fund.





Overview

Set Up One Healthcare ID

What You Need

**Resources and Support** 

The Department of Health and Human Services has contracted with UnitedHealth Group to administrator Provider Relief Fund payments. Therefore, some steps in the process involve existing UnitedHealth Group tools. Specifically, you'll need to set up an One Healthcare ID in order to access the portal. The process will not involve credentialing or contracting with UnitedHealth Group, and the information you submit will be used to administer the Provider Relief Fund payment.

#### Set up One Healthcare ID

#### 1. If you do not have an One Healthcare ID

You will need to create an One Healthcare ID to access the por it, tart regis ation here to begin.

#### 2. If you have an One Handing and an and dy

You can access the portal at the to<sub>k</sub> ight of the bpa<sub>k</sub> to sign in or sign in with One Healthcare ID here.

Create One Healthcare ID  no Healthcare ID secondly manages year occurris of thit you can use one One Health	eare ID	
and password to sign in to all integrated applications.		
Already have One Healthcare ID? Sign in now		
Profile Information		
First name		
ast name		
fear of birth		
@		
Sign In Information		
dur emali address		
Create One Healthcare ID		
four One Healthcare ID must have:		
8 to 60 charactors		
At least one letter		
No spaces		
No ledara with accents		
None of these Symbols, $\Re (+^n \& [+] \land (+]) = A_n / \{(+), n = -$		
Create password		
Sign In		





Overview

Set Up One Healthcare ID

What You Need

**Resources and Support** 

#### What You Need

#### 1. Validate Taxpayer Identification Number (TIN)

This should be the organization TIN ("Filing TIN") you will use in applying for relight funds. In Organization TIN files a tax return but may not bill Medicare or Medicaid directly. The Organization TIN may have one or lone subsidiaries that do not file tax returns (disregarded or consolidated entities). The Organization TIN should complete an application by "Lang all of the subsidiary TINs in the applicable field within the application form. TIN Validation can take 1-2 business days approximately process.

Important! Only one person can serve as the processing same a same a liable of their organization and must agree to make their name a liable others within their organization. This person may reassign or transfer their administrator role to a new individual in their organization. This person may reassign or transfer their administrator role to a new individual in their organization. This person may reassign or transfer none Healthcare ID at any time by calling (866) 569-3522: for TTY dial 711. New administrator processing san tax. 1-2 to siness a siness a

#### 2. Confirm Revenue and Tax in ormation

You will need to provide specific revenue and an information through the portal once TIN Validation is complete.

#### 3. Receive and Attest to Payment

Within 90 days of receiving this payment, you must sign an attestation confirming receipt of the funds and agreeing to the Terms and Conditions of payment. Should you choose to reject the funds, you must also complete the attestation to indicate this. The CARES Act Provider Relief Fund Payment Attestation Portal will guide you through the attestation process to accept or reject the funds. Not returning the payment within 90 days of receipt will be viewed as acceptance of the Terms and Conditions.





Overview

Set Up One Healthcare ID

What You Need

Resources and Support

#### Training Resources

CARES ACT Provider Relief Fund Payment Portal User Guide

Please visit https://hhs.gov/providerrelief for additional information regarding this program.

#### **Customer Support**

Our service staff members are available to provide real-time technical support, well as service d payment support. Hours of operation are 8 a.m. to 10 p.m. Central Time, Monday through Friday.

Provider Support Line: (866) 569-3522; for TTY dial 711.

#### We're Listening

We are committed to making the CARES Provider Relie Progra as single and accessible as possible. We are also monitoring your inquiries and working hard to answer your questions. Let us know how eight and we'll update our resources based on your input.

Submit Feedback ☑

Important Information

Support

Accessibility

CARES Act Provider Relief Fund 2

Contact Us

Accessibility Statement

Feedback 2

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Terms Of Use | Privacy Policy







#### Welcome

Welcome to the CARES Act Provider Relief Fund Payment Attestation Portal. This portal allows eligible providers to attest to relief fund payments made for healthcare-related expenses or lost revenue attributable to COVID-19.



#### Sign Up for Updates

We'll contact you with updates and requests for additional information. Our conail address will only be used for CARES Act and the Paycheck Protection Fouram and Health Care Enhancement Act.

Cian III
Sign U

#### New to this site?

To get started, please add an Organization Tax; ver Identia, atio. Number (TIN). You will be guided through each step.

ganization TIN* 🕕 🎯	Provider Organization Name (as displayed in the first field on W-9 for this TIN)*	TIN Type*
		Select 🗸

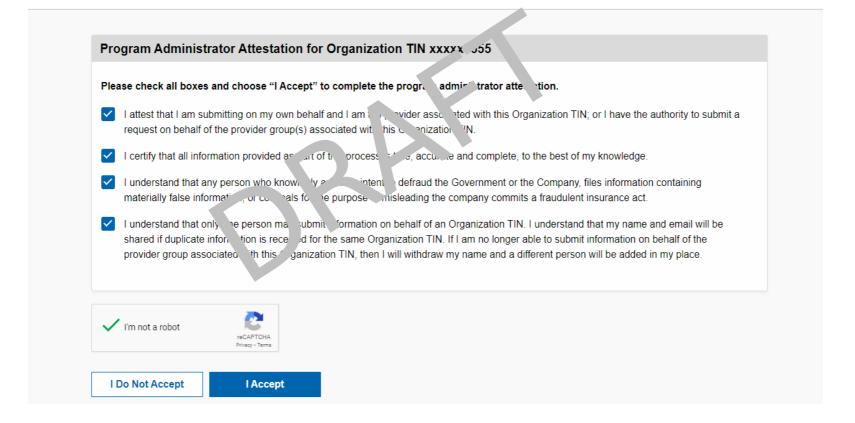








#### **Program Administrator Attestation**









## $\bigcirc$

#### **Tax Validation**

Tax Validation	*Required F
Provider Organization Name (as displayed in the first field on W-9 for this TIN)*  Demo Inc.  Federal Tax Classification*  Select  Exempt Payee Code   1 - An organization exemptor tax unconsection (Ma) any IRA, or a custodial account under section 403 (7) if the account satisfies the requirements of section 401(f).  2 - The United States any of its a encies or instrumentalities.  3 - A state, the District or plumina, a U.S commonwealth or possession, or any of their positical subdivisions, agencies, or instrumentalities.  4 - A foreign government or any of its political subdivisions, agencies, or instrumentalities.  5 - A corporation  6 - A dealer in securities or commodities required to register in the United States, the District of Columbia, or a U.S commonwealth or possession.	<ul> <li>7 - A futures commission merchant registered with the Commodity Futures Trading Commission</li> <li>8 - A real estate investment trust</li> <li>9 - An entity registered at all times during the tax year under the investment Company Act of 1940</li> <li>10 - A common trust fund operated by a bank under section 58(a)</li> <li>11- A financial institution</li> <li>12 - A middleman known in the investment community as a nominee or custodian</li> <li>13 - A trust exempt from tax under section 664 or described in section 4947</li> </ul>



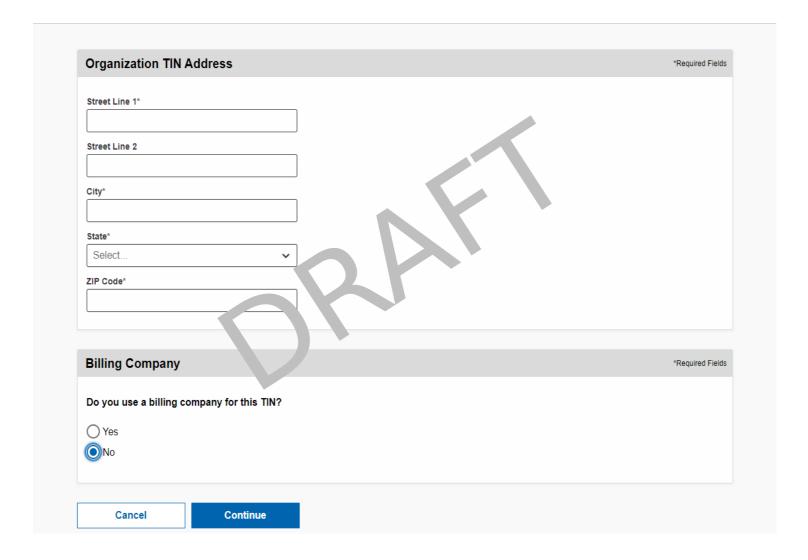


A - An organization exempt from tax under section 501(a) or any individual retirement plan as defined in section 7701(a)(37)  B - The United States or any of its agencies or instrumentalities  C - A state, the District of Columbia, a U.S commonwealth or possession, or any of their political subdivisions, agencies, or instrumentalities  D - A foreign government or any of its political subdivisions, agencies, or instrumentalities  E - A corporation that is a member of the same expanded affilitived group as a corporation described in Regulation Section 1 4 (2-1) (1)(i)  F - A dealer in securities, commodities of derivative 1 ancial instruments (including notional principal contracts actures, forwards and options) that is registered as such under the laws of the united states or any state	G - A real estate investment trust H - A regulated investment company as defined in section 851 or any entity register at all times during the tax year under the investment company. It of 1940 I - A mmon trust fund a refined in section 584(a) J - A bar quefined in section 581 K 1 broke A trust exempt from tax under section 664 or described in section 4947(a)(1) M - A tax exempt trust under a section 403(b) plan or section 457(g) plan
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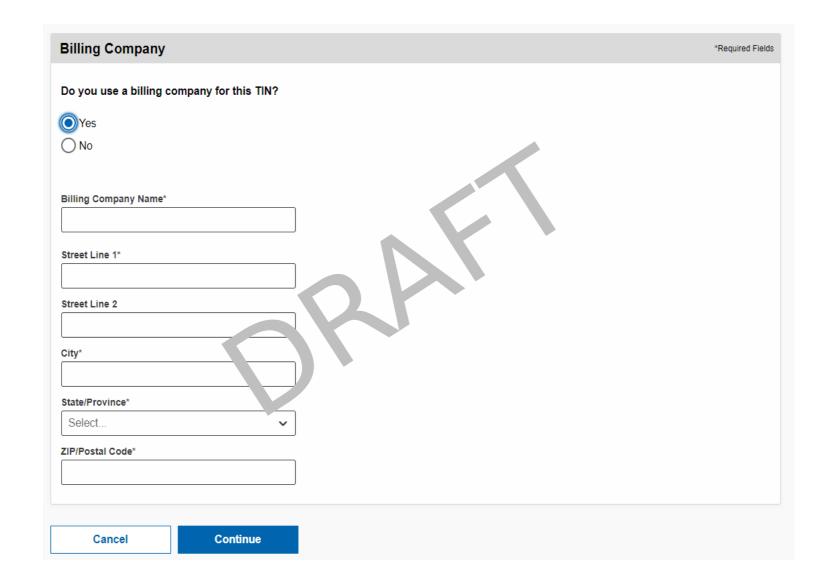
## Addresses







\*\*All data displayed here is sample data for example purposes only.\*\*







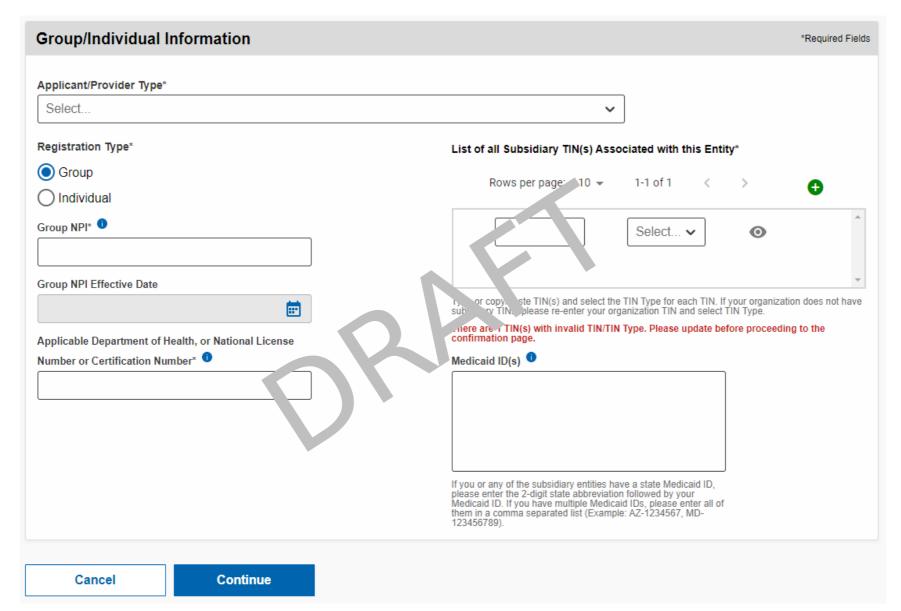
## Practice Detail

Primary Servicing Location	Submitter Informs**
Street Line 1*	Submitterate
Street Line 2	'mitter Nai.
	La' - Alur
City*	Submitter Email Address*
	laluru@optumservetech.com
State*	Submitter Phone Number
Select v	
ZIP Code*	Extension
Phone Number*	



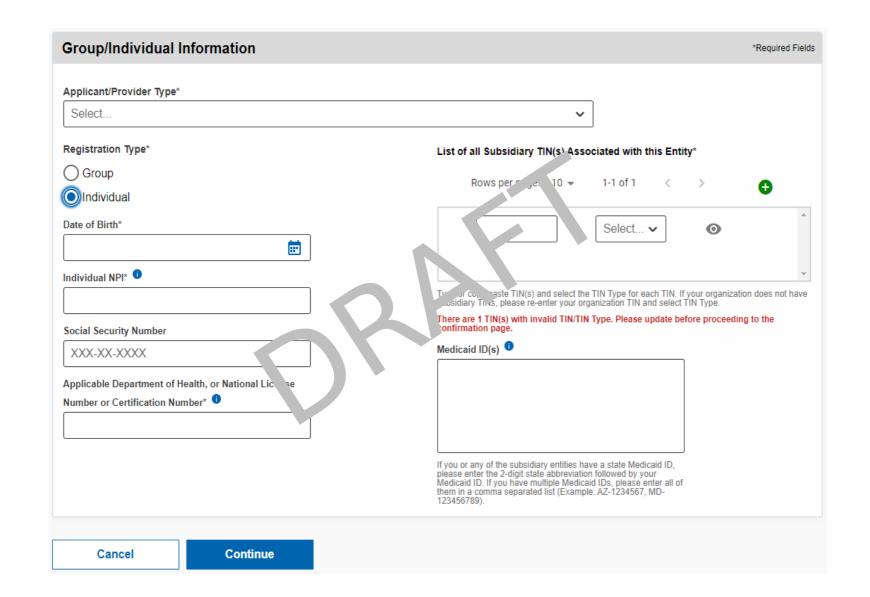


\*\*All data displayed here is sample data for example purposes only.\*\*







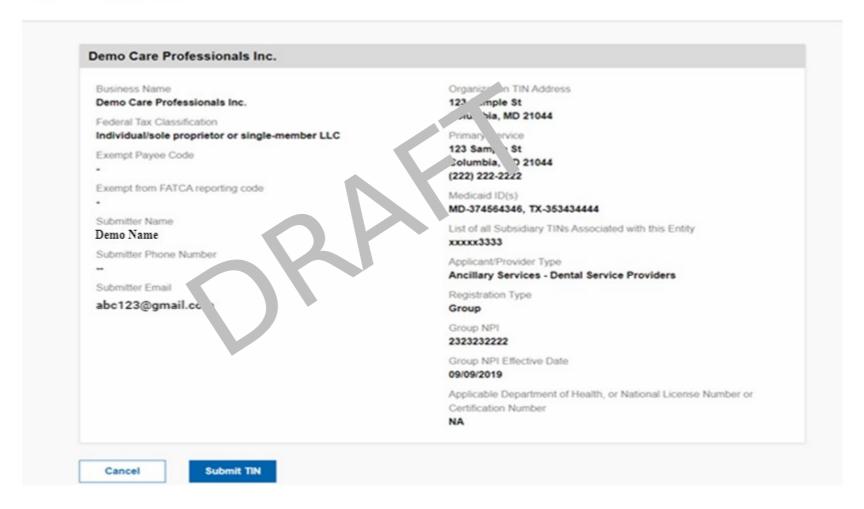








#### Confirmation



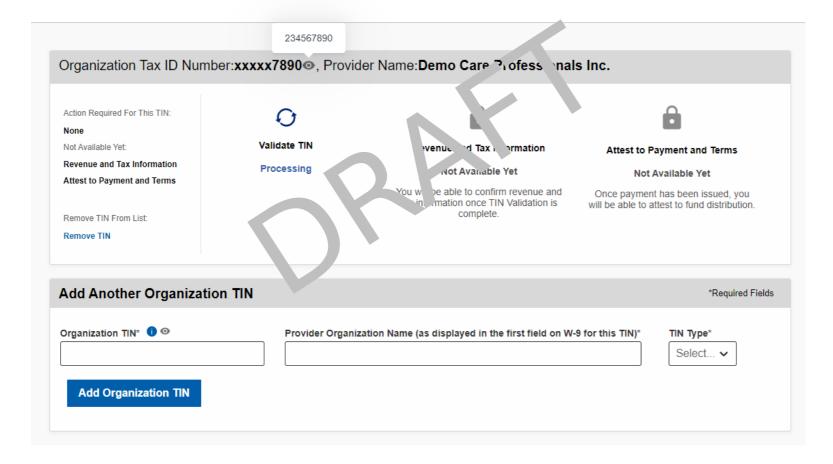






### **Organization TIN Dashboard**

Please see status details and complete any actions required below.



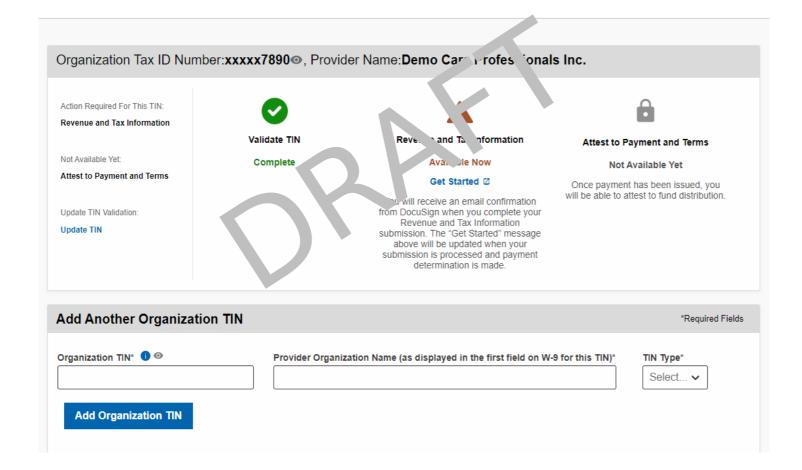






#### **Organization TIN Dashboard**

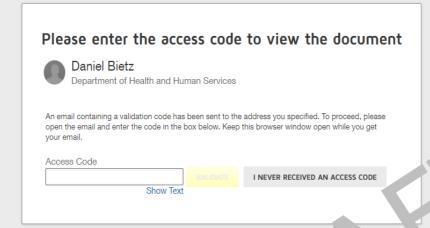
Please see status details and complete any actions required below.







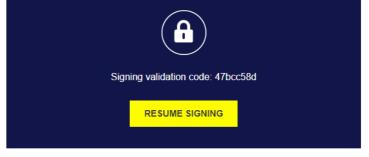






## Subsequent Process owned by DocuSign





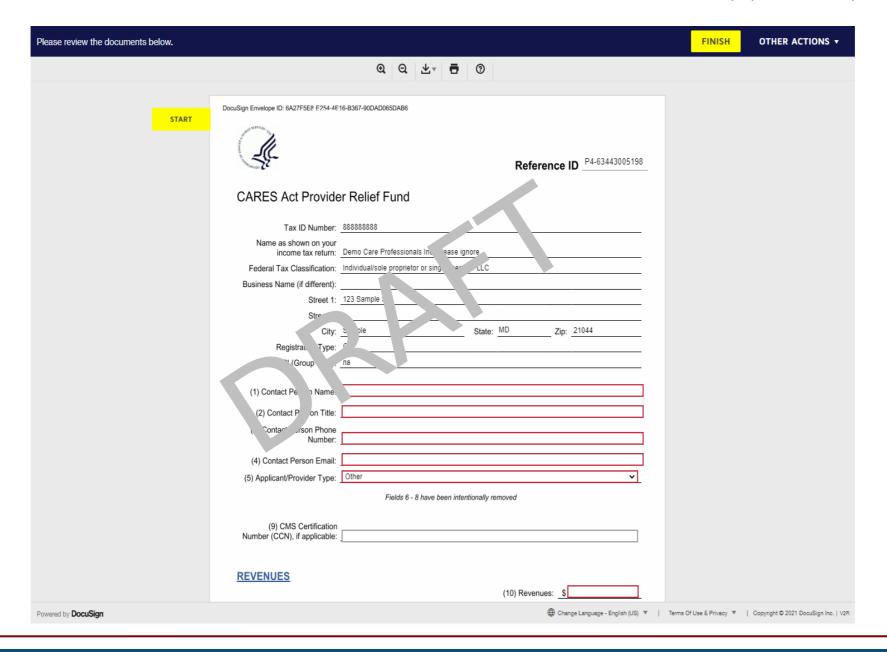
Copy and enter the validation code above into the access page to finish the HRSA Provider Relief Fund application.

At any point before completing your submission, you may return to the application by clicking on the Resume Signing button in this email.

Powered by DocuSign

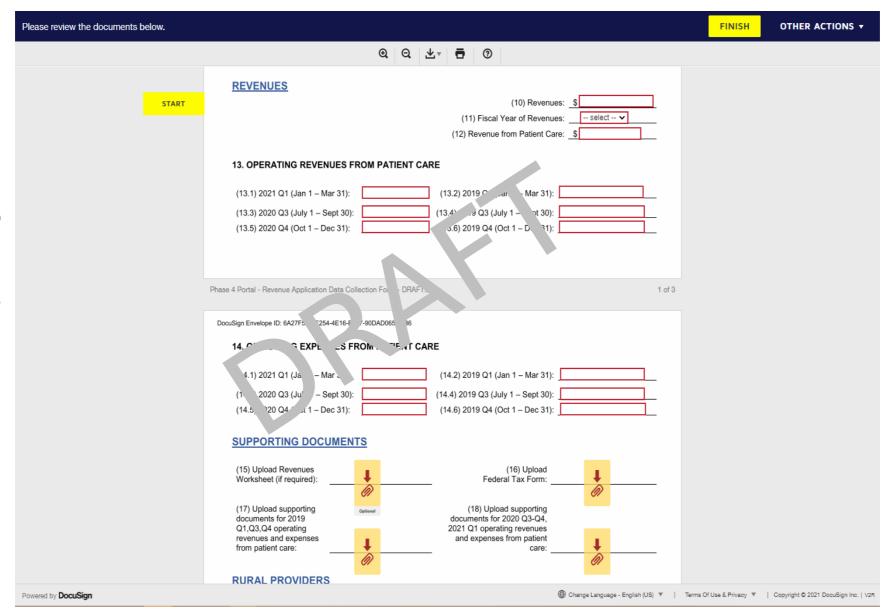






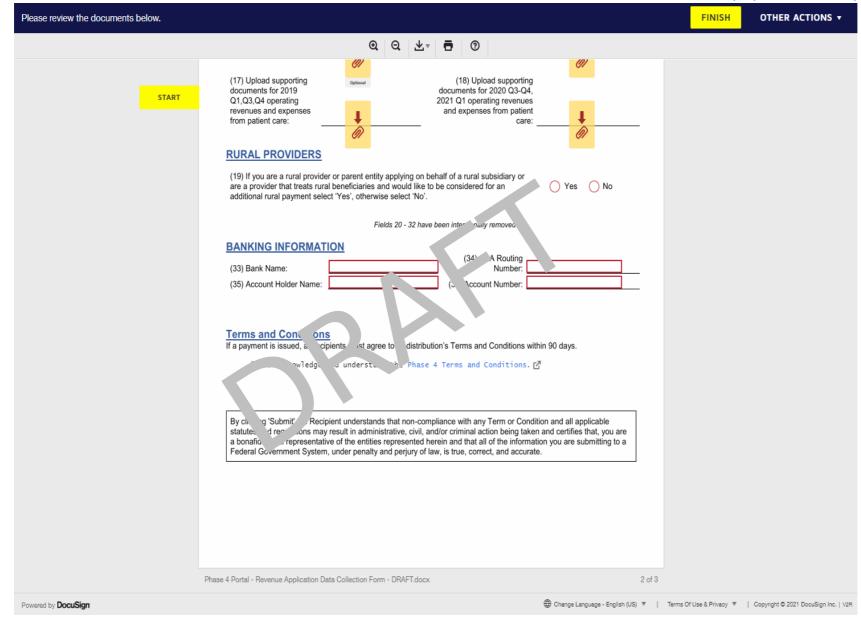










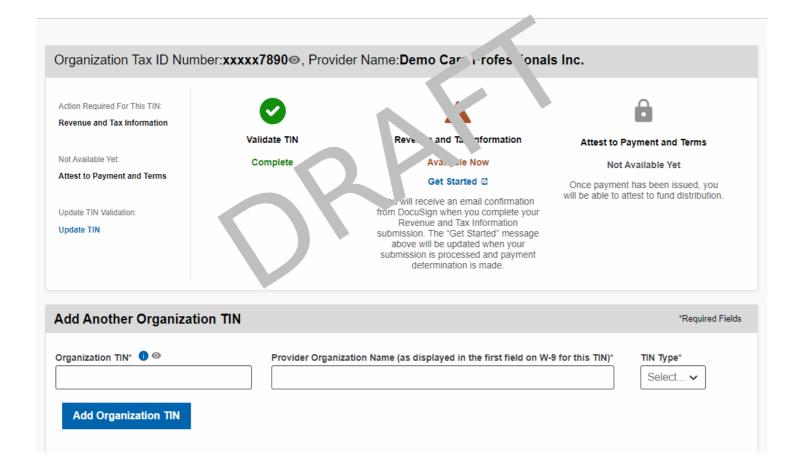








### **Organization TIN Dashboard**



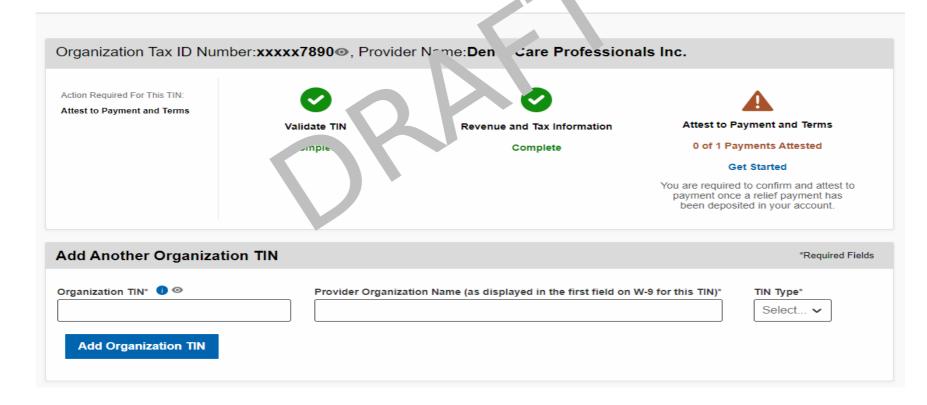




# **CARES PRF Portal 2.0: Attest to Payments and Terms - Accept Payments**



#### **Organization TIN Dashboard**











Attestation of Paym	ient		*Required Fiel
Automated payments are	sent via Optum Bank with (	ant description. All re على المراكة	elief payments are made to provider billing
organizations based on th	neir Taxpayer Identifica n Num	ers (TI, ). please confirm the account	number and payment you received for this TIN.
This form should only be	filled out .ce you ho e rec ved to	the deposit in your account	
This form should only be		the deposit in your account	









#### Attestation of Payment

- I acknowledge receipt of \$XX.XX from the Public Health and Social Service Emergency Food ("Relief Fund"), and accept the Terms and Conditions. If you receive a payment from funds appropriated in the Relia Fund under Division B of Public Law 116-127 and retain that payment for at least 90 days of payment issuance without contacting HHS regarding mance of those unds, you are deemed to have accepted the following Terms & Conditions. This is not an exhaustive list and product on the secretary of the secretary's decision to disburse these funds to you. Non-compliance with any Term or Condition is grounds for the Secretary to purpose a real of the payment made from the Relief Fund. These Terms and Conditions apply directly to the recipient of payment and contractors under grain and unless on exception is specified.
- By receiving and accepting Relief Fundamental actes and accordance with the "Coronavirus Aid, Relief, and Economic Security Act" or the "CARES Act", you are eligible or this parental fou acknowledge that you may be asked to submit to the review process established by the U.S. Department of Health and a man Service, including its contractor (collectively, "HHS"), to determine your eligibility for this payment. Additionally, upon request by Hhally you will provide any and all information related to the disposition or use of the funds received under the Relief Fund for auditing and/or repairing purples. I attest that I have the legal authority to act on behalf of the provider group that has received payment under the Relief Fund. For activate Funds Transfer / ACH Payments, HHS or its contractor may make adjustments to the payment whenever a correction or change is received. For example, if there is an error, you agree that HHS may correct the error immediately and without notice. Such errors may include, but are not limited to, reversing an improper credit, and correcting calculation and input errors. The right to make adjustments are not subject to any limitations or time constraints, except as required by law.
- And the second and agree to the Optum Pay Enrollment Agreement Terms and Conditions.

I Reject Payment

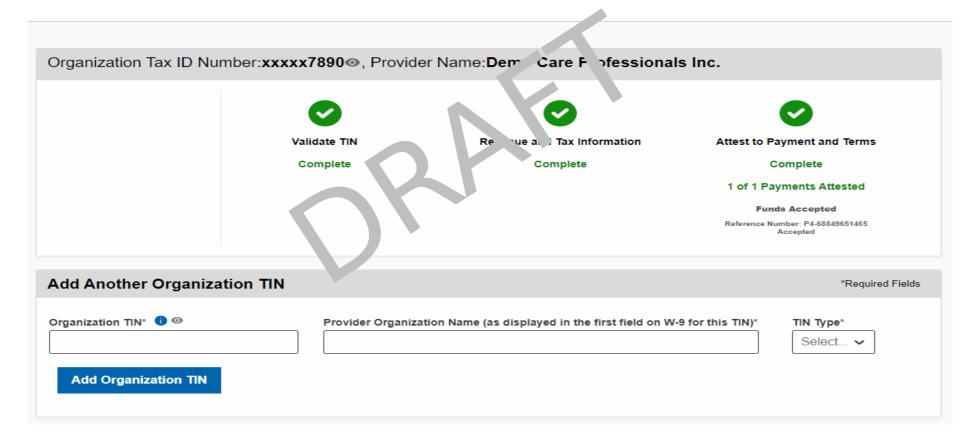
I Accept Payment







## **Organization TIN Dashboard**



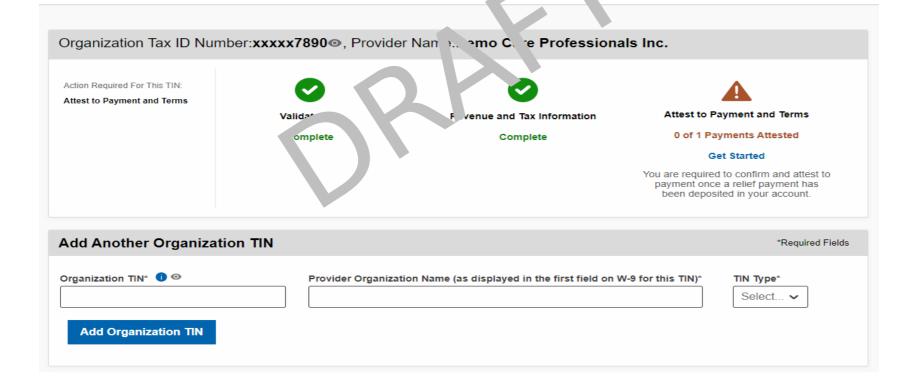




# **CARES PRF Portal 2.0: Attest to Payments and Terms - Reject Payments**



#### **Organization TIN Dashboard**









Attestation of Paymer	nt			*Required Fiel
All relief payments are made payment you received for thi		on their Tare agent Identification	n Numbers (TINs). Please	confirm the check number and
This form should only be fille	ed out or e you have aceiv	the paper check in the mail		
Check Number*	Relie	ef Fund Payment Amount*		
Check Number*	Relie	ef Fund Payment Amount*		







#### **Attestation of Payment**

- I acknowledge receipt of \$ xx.xx from the Public Health and Social Services Emergine Fund ("Relief Fund"), and accept the Terms and Conditions. If you receive a payment from funds appropriated in the Relief Fund" and Ended Divisor B of Public Law 116-127 and retain that payment for at least 90 days of payment issuance without contacting HHS regarding emittance of those funds, you are deemed to have accepted the following Terms & Conditions. This is not an exhaustive list and you must consider any other elevant statutes and regulations, as applicable. Your commitment to full compliance with all Terms and Conditions material the Secretary's decision to disburse these funds to you. Non-compliance with any Term or Condition is grounds for the Secretary accoups we expected in general, the requirements that apply to the recipient, also apply to sub-recipients and contractors upon grant unless exception is specified.
- By receiving and accepting Relief Fund payment, for that in accordance with the "Coronavirus Aid, Relief, and Economic Security Act" or the "CARES Act", you are eligible at this powent. The acknowledge that you may be asked to submit to the review process established by the U.S. Department of Health and a timan Service including its contractor (collectively, "HHS"), to determine your eligibility for this payment. Additionally, upon request by HH, vou will provide any and all information related to the disposition or use of the funds received under the Relief Fund for auditing and/or reporting purposes. I attest that I have the legal authority to act on behalf of the provider group that has received payment under the Relief Fund. For Expression Funds Transfer / ACH Payments, HHS or its contractor may make adjustments to the payment whenever a correction or change is required. For example, if there is an error, you agree that HHS may correct the error immediately and without notice. Such errors may include, but are not limited to, reversing an improper credit, and correcting calculation and input errors. The right to make adjustments are not subject to any limitations or time constraints, except as required by law.

I Reject Payment

I Accept Payment





# Rejected Payments Important Information



#### How do I return a direct deposit payment?

To return the money must contact your financial institution and ask them to refuse the received Automated Clearinghouse (ACH) credit by initiating ACH return using the ACH return ode of "R23 - Credit Entry Refused by Receiver".

- You are not required to call back to confirm that the fund nave been received by OptumBank.

#### If payment was received via paper check:

Mail a refund check for the full amount payable to "Unite Hero. Group" to the address below via United States Postal Service (USPS); mailing services such as FoldEx and UPS cannot be used with this PO box. List the check number from the original Provide Relie and Creak in the memo.

UnitedHealth Group Attention: Provider Relief Fund PO Box 31376 Salt Lake City, UT 84131-0376

#### What is the required timeframe to return the money?

Within 15 calendar days of rejecting this payment.





# Rejected Payments Important Information



UnitedHealth Group

Attention: Provider Relief Fund

PO Box 31376

Salt Lake City, UT 84131-0376

#### What is the required timeframe to return the money?

Within 15 calendar days of rejecting this payment.

#### Can I return the money a different way the how work served?

No, you must return the money using the ame neth 1 the money was sent to you.

#### Can I return a portion of the oney?

No, you must return the full amount received.

#### Contact us

For additional information, please contact our provider support line at (866) 569 3522; for TTY Dial 711.

Cancel

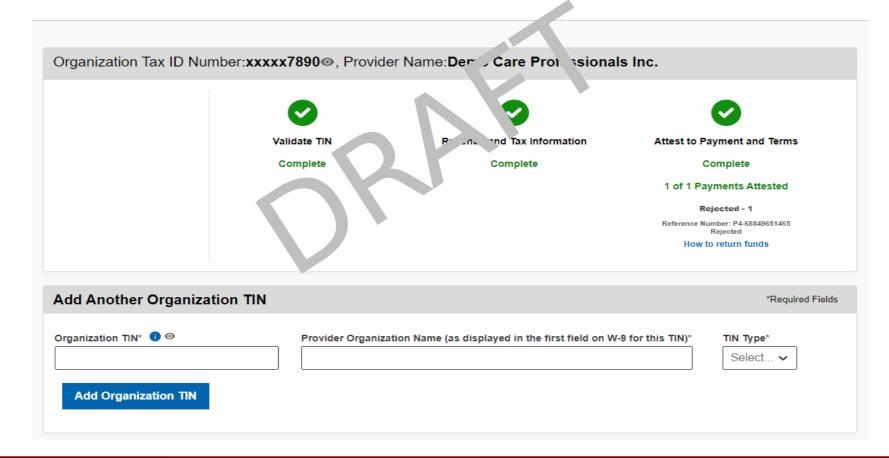
**Reject Payment** 







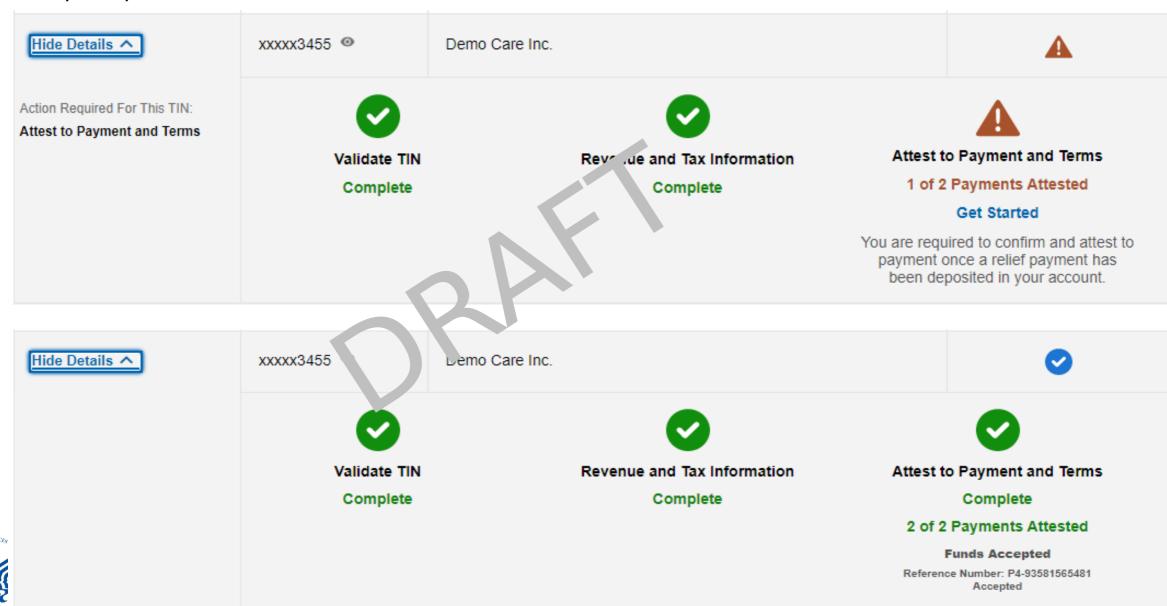
## **Organization TIN Dashboard**







# **Multiple Payments**



# **Discussion**

# Questions

