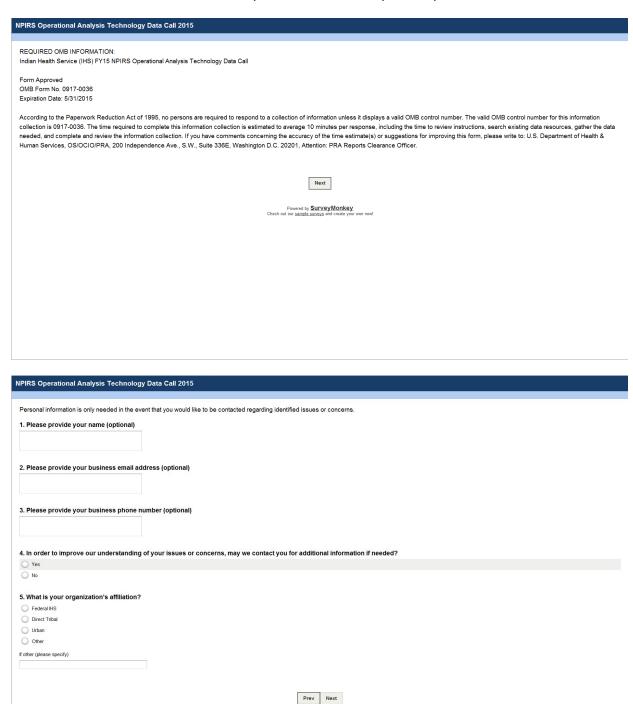# Indian Health Service, Office of Information Technology, National Patient Reporting System National Data Warehouse Data Collection Survey

Survey Monkey link to be sent to participants once one approved:

https://www.surveymonkey.com/r/NV22FLL

Screenshots of the Data Collection Survey as seen in the Survey Monkey Tool:

NPIRS Operational Analysis Technology Data Call 2015

REQUIRED OMB INFORMATION:
Indian Health Service (IHS) FY15 NPIRS Operational Analysis Technology Data Call

Form Approved
OMB Form No. 0917-0036
Expiration Date: 5/31/2015

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0917-0036. The time required to complete this information collection is estimated to average 10 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer.

[Next]

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Personal information is only needed in the event that you would like to be contacted regarding identified issues or concerns.

1. Please provide your name (optional)

[_____]

2. Please provide your business email address (optional)

[_____]

3. Please provide your business phone number (optional)

[_____]

4. In order to improve our understanding of your issues or concerns, may we contact you for additional information if needed?
○ Yes
○ No

5. What is your organization's affiliation?
○ Federal IHS
○ Direct Tribal
○ Urban
○ Other
If other (please specify)
[_____]

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Capabilities and Functions

6. How frequently do you normally contact or access the National Data Warehouse (including sending files, accessing the marts, reports, its data, or requesting information or data)?

- ○ Once a year or less
- ○ Quarterly
- ○ Monthly
- ○ Weekly
- ○ Daily
- ○ Other

If other (please specify)

[   ]

7. In your interaction with the National Data Warehouse (NDW), what processes if any have you seen used to assess user or customer satisfaction? Select all that apply.

- ☐ Customer satisfaction surveys
- ☐ Follow-up emails
- ☐ Follow-up phone calls
- ☐ Minutes from user group meetings
- ☐ Results from customer focus groups
- ☐ None or not aware of any
- ☐ Other (please specify)

If other (please specify)

[   ]

8. How satisfied are you with the information, data, reporting, and tools provided to you from the NDW?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied	N/A
Access to reports	○	○	○	○	○	○
Availably of reports	○	○	○	○	○	○
Quality of data within reports	○	○	○	○	○	○
Access to General Data Mart	○	○	○	○	○	○
Access to other Data Marts	○	○	○	○	○	○
Quality/completeness of data in the NDW/marts	○	○	○	○	○	○
Ad-hoc/self determined queries	○	○	○	○	○	○
Information provided on the NDW Website	○	○	○	○	○	○
Special data requests and reports	○	○	○	○	○	○
Security of data	○	○	○	○	○	○

Thinking about your responses, please provide comments expressing your satisfaction or dissatisfaction with the NDW. What are you most satisfied with and/or what are the problems contributing to your dissatisfaction with the NDW?

[   ]

9. Does the information, data, reporting, and tools provided by the NDW meet your functionality and/or performance expectations?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied	N/A
Access to Reports	○	○	○	○	○	○
Availably of reports	○	○	○	○	○	○
Access to General Data Mart	○	○	○	○	○	○
Access to other Data Marts	○	○	○	○	○	○
Ad-hoc/self determined queries	○	○	○	○	○	○
Response time in report display or queries	○	○	○	○	○	○
Navigation and information provided on the NDW Website	○	○	○	○	○	○

Thinking about your responses, please provide comments expressing your opinion on functionality and performance. What are you most satisfied with and/or what are the problems contributing to your dissatisfaction?

[   ]

10. Should the NDW be modernized or improved?

Yes	Partially	No	Unknown
○	○	○	○

If you responded "Yes" or "Partially" please provide ideas or comments on additional functionality or performance enhancements.

[   ]

11. How satisfied are you with the overall NDW, considering both strengths and weaknesses?

	Very satisfied	Satisfied	Moderately satisfied	Unsatisfied	Very unsatisfied
Efficiency	○	○	○	○	○
Effectiveness	○	○	○	○	○
Maintainability	○	○	○	○	○
Productivity	○	○	○	○	○
Availability	○	○	○	○	○
Reliability	○	○	○	○	○
Security	○	○	○	○	○
Providing the most cost-beneficial solution	○	○	○	○	○
Technologically current	○	○	○	○	○
Innovation	○	○	○	○	○
Support of the Agency mission	○	○	○	○	○
Customer satisfaction	○	○	○	○	○

Thinking about your responses, please provide ideas or comments for additional functionality or performance enhancements that would improve your rating of the NDW.

Prev   Done

Thank you for taking the survey

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